

Hello,

I'm blind, and writing in regard to the above-referenced docket number concerning my cell phone experiences. I'm afraid I'm not a very technically-savvy cell phone user, so all I want to do with a cell phone is make and receive calls. Unfortunately, I haven't been able to find an accessible cell phone to do this. I've tried phones from Verizon, but only parts of the menus were spoken; when I accidentally pressed a non-speaking button (which I invariably did because the buttons on cell phones are so small, often recessed, and often at an angle,) I ended up in a menu system and needed a sighted person to help me out of it. Since there were frequently no sighted people around, I was unable to use the phone for quite a long length of time every time I did this.

In addition, most cell phones contain many more features than those needed to make and receive calls--features which I have no access to at all but which I pay for. I am a government professional, but am unable to use many of the features of a cell phone. This is an embarrassing situation, which makes me feel childlike, and certainly makes me more dependent on others than I want to be. I believe that the technology exists to correct this situation, and urge the FCC to require it to be used.

Thank you for your willingness to extend the comment period.

Ann Brash