

Integra Telecom



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COMPANY INFORMATION »

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- Meet Our Customers
- Corporate Executives
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COMMUNITY MATTERS PROGRAM

CAREERS

PUBLIC INFO & POLICIES

PREMIER PARTNER PROGRAM

- Premier Partner Application
- Premier Partner Login

CARRIER-TO-CARRIER MIGRATION

Company Information

Headquarters

- **Integra Telecom, Inc.**
1201 NE Lloyd Blvd.
Suite 500
Portland, Oregon 97232
- **Main:** (503) 453-8000
Fax: (503) 453-8221

Integra Telecom at a Glance

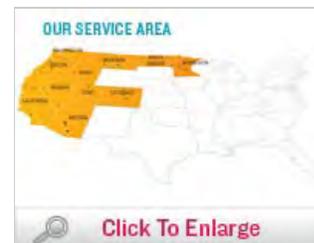
- 2,200 route mile (160,000 fiber miles) metropolitan area network
- Unique 4,700-mile, long haul network - one of the largest in the U.S.
- Serving more than 200 business communities
- Operations in 11 western states
- 4th largest Competitive Local Exchange Carrier (CLEC) in the U.S.
- Privately held - Primary equity investors include Goldman, Sachs & Co., Tennenbaum Capital Partners, funds managed by Farallon Capital Management LLC, and Warburg Pincus.
- \$638 Million annual revenue in 2009
- Founded in 1996



Media Contacts

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About Us

Integra Telecom, Inc. ("Integra")* is a facilities-based, integrated communications carrier, dedicated to providing a better choice for businesses in eleven western states. It owns and operates a best-in-class carrier network that differentiates itself by staffing locally based customer care, technical, and account management professionals whose goal is to provide high-level, personalized client service and satisfaction.

In contrast to companies that simply resell services from the monopoly Regional Bell Operating Companies (RBOC), Integra Telecom owns and operates its own network offering local dial tone, domestic and international long distance, high-speed Internet and data services (including digital subscriber line or DSL), voice messaging, and numerous ancillary services designed to support the communication needs of businesses including business phone systems.

Integra values the company's direct sales and agent partners equally and supports them with local management and care. All customers, regardless of sales channel, can count on the same quality of service when it comes to competitive pricing, attentive order fulfillment and responsive customer care. The company enjoys the highest customer loyalty and customer satisfaction ratings in the telecommunications industry.

*Integra Telecom, Inc is a holding company. Retail services are provided by the local Integra Telecom operating company. Integra Telecom's subsidiary, Electric Lightwave LLC, serves our wholesale carrier customers.

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NETWORK & OPERATIONS

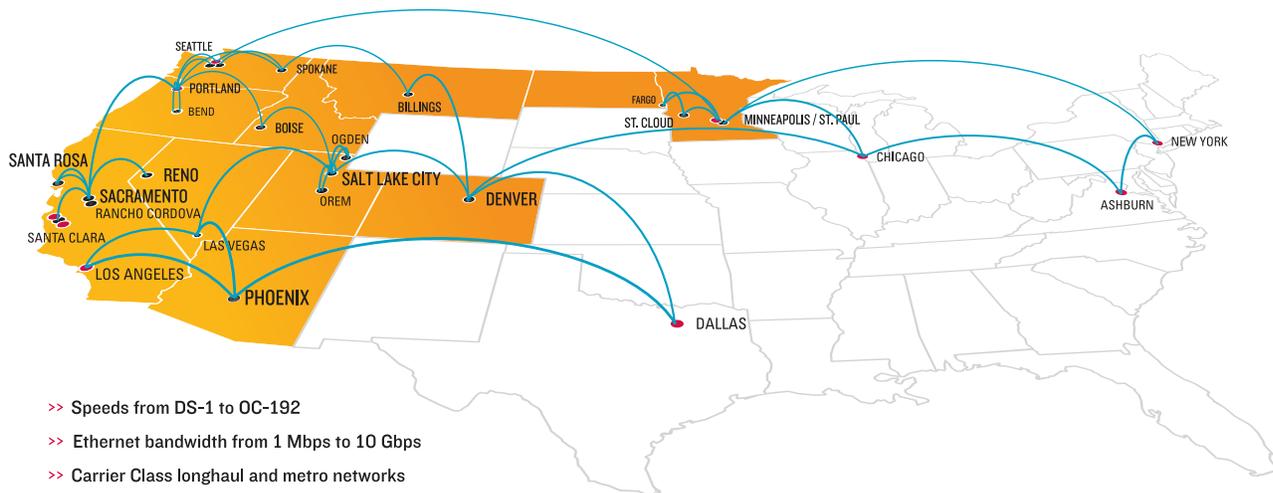
OVERVIEW

Peace of Mind – Delivered.

Integra Network Operations Specialists are working behind the scenes 24 hours-a-day, seven days-a-week monitoring your services for reliability – so you don't have to.

THE NETWORK

Integra's facilities-based network is continually upgraded to increase capacity, add diversity and support new technologies. We do all of this to support the changing needs of our customers and to deliver the reliability businesses like yours demand. Because we own and maintain our facilities we are able to identify, troubleshoot and resolve issues in a timely manner, often before you even know there was a problem. The network is supported by Integra's Network Operations Centers.



- >> Speeds from DS-1 to OC-192
- >> Ethernet bandwidth from 1 Mbps to 10 Gbps
- >> Carrier Class longhaul and metro networks

- 10 Gigabit (minimum) IP Backbone
- Customer Serving POP
- POP w/Peering



NETWORK OPERATIONS CENTERS

OVERVIEW

THE NETWORK OPERATIONS CENTERS (NOCs)

The experienced technical teams at Integra's two NOCs maintain and repair facilities on the Integra Network. Real time surveillance of the network and customer circuits offers technicians visibility into potential network issues and facilitates quick, accurate resolution of repair escalations. Taking it a step further, Integra's Disaster Recovery Plan outlines our commitment to service and excellence by explaining in detail our plan for repairing services in the event of a catastrophic scenario.

NETWORK OPERATIONS CENTER LOCATIONS



LIVE SUPPORT



Who knew service could be this good? **Well, we did.**

For all of us at Integra, local customer service means just that. We live, work and play in the same communities in which we serve.

We're here to answer your call - live.

No phone tree to navigate. No additional selections to dial. You'll get a real person, not a recording.



OUR CUSTOMERS

GREULICH'S AUTOMOTIVE Scottsdale, AZ
 Integra customer since 2006 [LEARN MORE >>](#)



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You have not selected a Service Area. ([Select one](#))

VOICE SERVICES

- Business Lines
- Voice T1
- Voice Messaging
- Long Distance & Toll Free
- Conference Calling

INTERNET ACCESS SERVICES

- DSL Broadband
- Broadband Internet
- Internet T1
- High Bandwidth Data
- Email & Web Hosting
- Online Data Storage
- Network Notification Service
- Network Monitoring

VOICE + INTERNET SOLUTIONS

- Integrated T1
 - Phone & Data Equipment
 - Data Equipment
- PRIVATE NETWORKING**
- VPN & Network Solutions
 - Metro Area Network
 - Long Haul
 - Server Collocation

COMMUNICATIONS EQUIPMENT

- Phone Systems
- Managed Telephony
- Data Equipment

SERVICES

BUSINESS-CLASS SOLUTIONS + UNMATCHED CUSTOMER CARE

They add up to give your business the advantage it needs in the marketplace. Integra can help you customize a solution tailored to the specific needs of your business. Use the menus to the left to learn more about our business-class services and request a free consultation today!




CONTACT US

Want to know more?

Complete this form to request a callback from an Integra Account Representative in your area OR call (877) 953-7747.

Your Name:

Phone Number:

Service Area:

[SUBMIT >>](#)

Peace of Mind – Delivered.

Learn more about our network [>](#)



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INTERNET ACCESS SERVICES

DSL Broadband »

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- High Bandwidth Data
- Email & Web Hosting
- Online Data Storage
- Network Notification Service
- Network Monitoring

VOICE + INTERNET SOLUTIONS

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DSL for Businesses

Carefree and connected.

With Integra's business-class DSL service, you can relax knowing your Internet connection is secure and reliable. Enjoy the ease of surfing the Web, sending email or transferring files on a dedicated, high-speed connection. Whether you have one computer or several, DSL provides an always-on connection to the Internet.

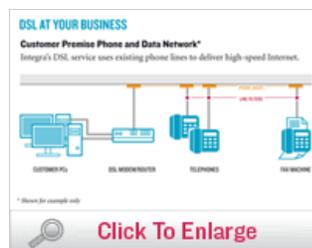
Leave the details to us.

Integra's network, services and Customer Care teams are uniquely designed to deliver the level of service that businesses need.

- **Easy installation** - Integra will partner with you to ensure a seamless installation with minimal impact on your business.
- **Reliability you can trust** - Integra's national IP network provides stable, proven performance.
- **Live, 24 x 7 support** - One local call for assistance with all of your Integra services including voice, Internet and phone systems
- **The speed you need*** - Options available up to 20Mbps download and up to 768K upload
- **Business-class features** - Integra provides on-site activation, use of a DSL modem or router and a static IP address. Email, web and domain name services also available.

PDF Integra vs. Cable Provider
Download now »

PDF Business DSL Brochure
Download now »



Want to know more?

Your Name: _____

Phone Number: _____

Service Area:

Complete this form to request a callback from an Integra Account Representative in your area OR call (877) 953-7747.

SUBMIT »

*DSL availability is limited and speed depends upon location, phone line qualification, computer performance, and overall Internet performance. Services may not be available in all areas. DSL service requires a Digital Business Line from Integra Telecom. To ensure compatibility, customers who plan to use DSL in conjunction with alarm service or point of sale device lines must contact their respective vendors.

Integra does not provide DSL modems with wireless (WiFi) capabilities, nor does Integra allow administrative control of the device. Customers who desire these capabilities are advised to integrate their own device in tandem with Integra's.

Integra DSL service does not include a firewall, nor is the Internet access filtered (for service type or content). All DSL customers must abide by Integra's Acceptable Use Policy.

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DSL INTERNET ACCESS

INTERNET SERVICES

Integra's DSL service is designed to fit the needs of small to medium sized business customers by providing always-on Internet access for a single workstation or for a local area network. DSL customers will benefit from a dedicated, high-speed and secure connection to the Internet.

WHY CHOOSE INTEGRA DSL?

>> **Reliability You Can Trust**

Integra's national IP network provides stable, proven performance.

>> **Live 24 x 7 Support**

One local call for support on Internet access, telephone and e-mail services.

>> **No Hassle Installation**

Integra provides onsite activation and use of a DSL modem or router for the life of your service.

GET THE SPEED YOU NEED*

Up to 512 Kbps download..... Up to 512 Kbps upload

Up to 1.5 Mbps download..... Up to 768 Kbps upload

Up to 3, 6 , 10 & 20 Mbps download..... Up to 768 Kbps upload

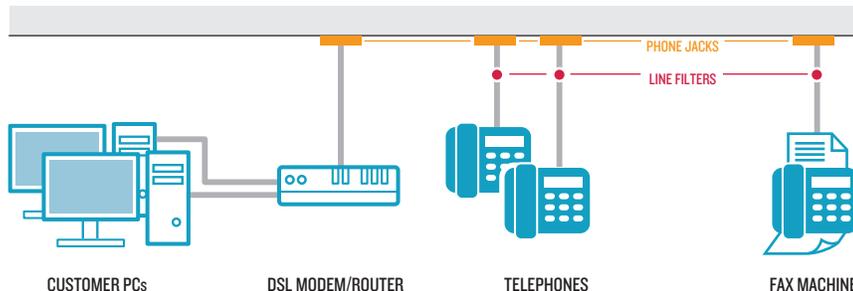
*DSL availability and speed varies by location, phone line qualification, computer performance, and overall Internet performance. Services may not be available in all areas. DSL service requires a Business Line from Integra Telecom. To ensure compatibility, customers who plan to use DSL in conjunction with alarm service or point of sale device lines must contact their respective vendors.

DSL AT YOUR BUSINESS

>> **Customer Premise Phone and Data Network***

Integra's DSL service uses existing phone lines to deliver high-speed Internet.

* Shown for example only





OUR CUSTOMERS

LEIGHTON BROADCASTING GRAND FORKS, ND
 Integra customer since 2003 [LEARN MORE >>](#)

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INTERNET ACCESS SERVICES

- DSL Broadband
- Broadband Internet >>**
- Internet T1
- High Bandwidth Data
- Email & Web Hosting
- Online Data Storage
- Network Notification Service
- Network Monitoring

VOICE + INTERNET SOLUTIONS

- Integrated T1
- Phone & Data Equipment
- Data Equipment

PRIVATE NETWORKING

- VPN & Network Solutions
- Metro Area Network
- Long Haul
- Server Collocation

COMMUNICATIONS EQUIPMENT

- Phone Systems
- Managed Telephony
- Data Equipment

Broadband Internet

Speed limits no longer apply.

Integra's new Broadband Internet service provides small to medium-sized businesses access to lightning-fast speeds once reserved only for large, enterprise-level businesses. And unlike service from other providers, bandwidth from Integra's Broadband Internet service is never shared by other business or residential users - it's all reserved for your needs.

More Bandwidth - Competitive Price *

- Download speeds of 5Mb, 10Mb and 25Mb and upload speeds of 2Mb
- Faster upload and download speeds provide superior access for remote users and transfer of large files
- Competitive rates make Broadband Internet a cost-effective way to increase office productivity

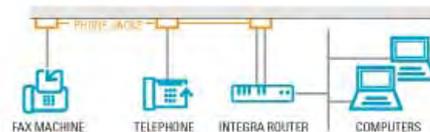
[PDF Integra vs. Cable Provider](#)
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[PDF Broadband Internet Brochure](#)
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Broadband Internet At Your Business

We combine the bandwidth potential of multiple circuits to increase the download and upload speeds for your business. To get you up and running quickly, Integra's experienced technicians will be on-site to professionally install the service.



Want to know more?

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Phone Number:

Service Area: Select Your Area

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BROADBAND INTERNET

INTERNET SERVICES



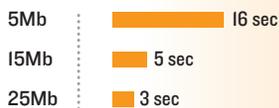
Speed limits no longer apply.

Integra's new Broadband Internet service provides small to medium-sized businesses access to lightning-fast speeds once reserved only for large, enterprise-level businesses. And unlike service from other providers, bandwidth from Integra's Broadband Internet service is never shared by other business or residential users – it's all reserved for your needs.

More Bandwidth — Competitive Price

- > Download speeds of 5Mb, 15Mb and 25Mb and upload speeds of 2Mb
- > Faster upload and download speeds provide superior access for remote users and transfer of large files
- > Competitive rates make Broadband Internet a cost-effective way to increase office productivity

DOWNLOAD SPEED COMPARISON - Elapsed times for downloading a 10MB file. (Shorter bars indicate better performance.)

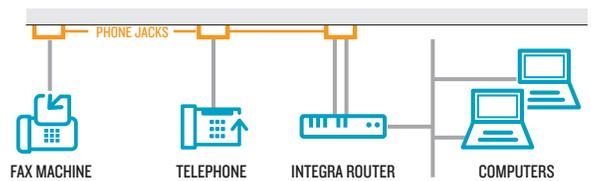


integra Broadband Internet offerings

*Availability and actual speed varies by location, line qualification, computer and overall Internet performance. Certain restrictions may apply.

Broadband Internet At Your Business

We combine the bandwidth potential of multiple circuits to increase the download and upload speeds for your business. To get you up and running quickly, Integra's experienced technicians will be on-site to professionally install the service.





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Internet T1 Lines

Moving your data at the speed of business

A slow or unreliable Internet connection can cripple or even halt your ability to conduct business. You can have confidence in Integra's reliable Internet T1 service because we designed it to support business critical Internet applications - like uploading payroll files, sharing data between multiple locations and connecting on-site web, email and DNS servers. Work with a partner who can keep up with the pace of your business.

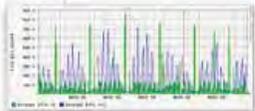
When only the best will do

Integra's Internet T-1 service was engineered for business-class performance and can be customized to meet your unique needs.

- **Symmetrical upload and download speeds** - 1.5Mb both ways simultaneously - perfect for businesses hosting on-site web or email servers.
- **Widely available** - T1s aren't distance sensitive like DSL.
- **Get the speed you need** - Guaranteed, dedicated speed can be increased by bonding additional T1s for up to 12Mb of bandwidth.
- **Reliable, robust network** - Integra offers a best-in-class national IP network engineered to deliver the responsiveness businesses require.

We won't leave you hanging

- **On-site installation and activation** - An experienced Integra Field Service Technician will ensure your specifications are met.
- **Router provided** - Several router models and configurations available. Choose the hardware best suited to your network.
- **IP address blocks available** - Complete your solution with the IP addressing blocks you need.
- **Live 24 x 7 support** - One local call for assistance with all of your Integra services including voice, Internet and phone systems.



Real Traffic. Real Time.

For your eyes only. Securely monitor your internet traffic using Integra's hosted service. Get instant access to view bandwidth utilization.

[LEARN MORE >>](#)

Want to know more?

Complete this form to request a callback from an Integra Account Representative in your area OR call (877) 953-7747.

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High Bandwidth Data Products

High Bandwidth. High Confidence.

When choosing a provider for your bandwidth, only the best will do. Integra's experienced team has engineered high bandwidth solutions to not only meet, but exceed, the demands of businesses like yours. We will customize a solution for you and can tailor everything from bandwidth to billing. And we'll deliver it on our own reliable 10Gb Internet backbone network. Choose Integra and put your worries to rest. We're in business - to serve businesses.

A full range of services

Integra's High Bandwidth services were designed to support the growing need for Internet access by businesses of all sizes. We can help you select the best connection type for your needs - all delivered on Integra's own network.

- **T1** - Single and bonded options available and can scale from 1.5Mb to 12Mb.
- **DS3 and OC-n** - A wide range of speeds available - from 45Mb to 1Gb.
- **Ethernet** - Whether you're looking for traditional Ethernet, Fast Ethernet, Gigabit Ethernet or 10 Gigabit Ethernet, we've got you covered.

Business-class solutions

- **Stretch your bandwidth dollars.** Scale your bandwidth as your business grows and pay only for the bandwidth you need. Flat rate or measured-use billing options available.
- **Guaranteed Network Reliability** - Integra's 10Gb Internet backbone ensures fast, reliable service and is backed by our best-in-class Service Level Agreement guaranteeing uptime, latency and packet delivery.
- **Engineered for businesses** - We utilize redundant and diverse routing with geographically-distributed peering to numerous other backbone providers to ensure resiliency
- **Customizable for you** - Specialized routing protocols including Border Gateway Protocol (BGP) options available
- **Live 24 x 7 support** - One local call for assistance with all of your Integra services including voice, Internet and phone systems.

[PDF High Bandwidth Brochure](#)
Download now »

[PDF Ethernet Brochure](#)
Download now »



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HIGH BANDWIDTH

INTERNET SERVICES

Integra Telecom High Bandwidth Internet service is available to businesses of all kinds that need fast, reliable Internet backbone access at a reasonable price. Offering a variety of bandwidth and billing options, Integra delivers 24x7 Internet access at the highest level of performance for our customers. Integra's High Bandwidth Internet service is available in the following access types:

- >> **T1 Internet service** delivers single and multiple bonded t1's to connect your network to Integra's 10Gbps backbone network (speeds from 1.544Mbps to 12Mbps)
- >> **DS3 and OC-n Internet High Bandwidth Internet service** via dedicated facilities (speeds from 45Mbps to 2.5Gbps)
- >> **Ethernet, Fast Ethernet, Gigabit Ethernet and 10 Gigabit Ethernet** deliver high speed access over ethernet facilities via Integra-owned ethernet networks

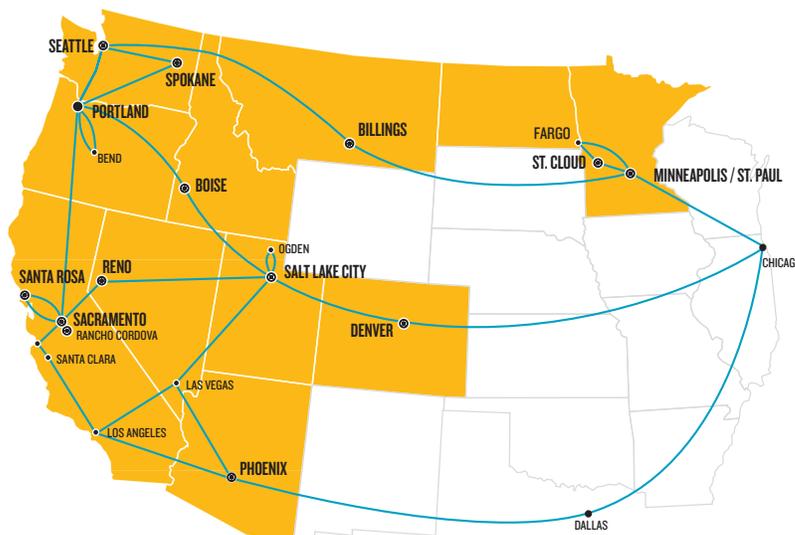
HIGH SPEED INTERNET FEATURES AND BENEFITS

- > **Integra's 10Gbps Internet backbone** network ensures fast, reliable service
- > **Scale your bandwidth** as your business grows, paying only for the bandwidth you need
- > **Our Service Level Agreements** are among the best in the industry and guarantee uptime, latency and packet delivery
- > **Redundant & diverse routing** with geographically-distributed peering to numerous other backbone providers ensuring resiliency
- > **Flat rate or measured-use** billing options
- > **Specialized routing options** including Border Gateway Protocol (BGP) options
- > **24X7 network monitoring** and support

PREPARING FOR THE FUTURE

- >> With a customer base increasingly dependent on connections to the Internet, Integra has engineered its Internet backbone with virtually unlimited scalability. Featuring several diverse connections with the Internet's largest network providers, Integra's solely-owned fiber-optic backbone is designed for sudden increases in traffic and the capacity-to-utilization is carefully monitored for optimal bandwidth availability.

INTEGRA'S STATE-OF-THE-ART NETWORK



SERVICE OPTIONS

- >> Speeds from DS-1 to OC-192
- >> Ethernet bandwidth from 1 Mbps to 10 Gbps
- >> Carrier Class longhaul and metro networks
- 10 Gigabyte (minimum) IP Backbone

Contact your local sales team for pricing and to discuss your specific networking needs



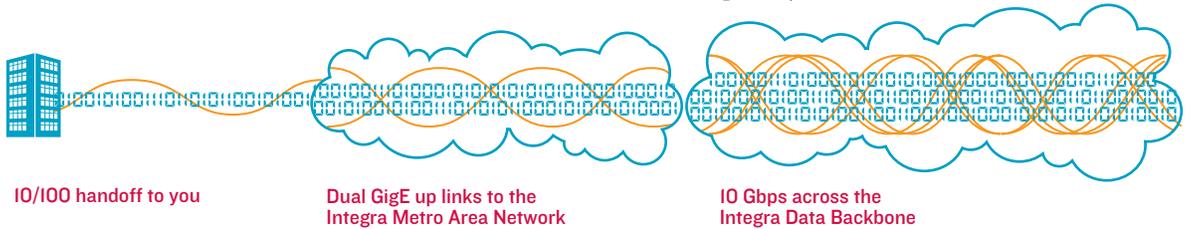
ETHERNET SOLUTIONS

METRO E IP

As more stress is placed on your Internet connection due to a growing need for more servers, Web applications, VPN users and accessing and transmitting larger data files, your need for additional bandwidth increases. Integra's Ethernet Solutions provides your business the flexibility to adapt to growing bandwidth needs.

THE BANDWIDTH YOU NEED

- >> Ethernet Solutions Metro E IP offers **5, 10, 15, 20 or 30 Mbps** of full-duplex, symmetrical IP bandwidth.

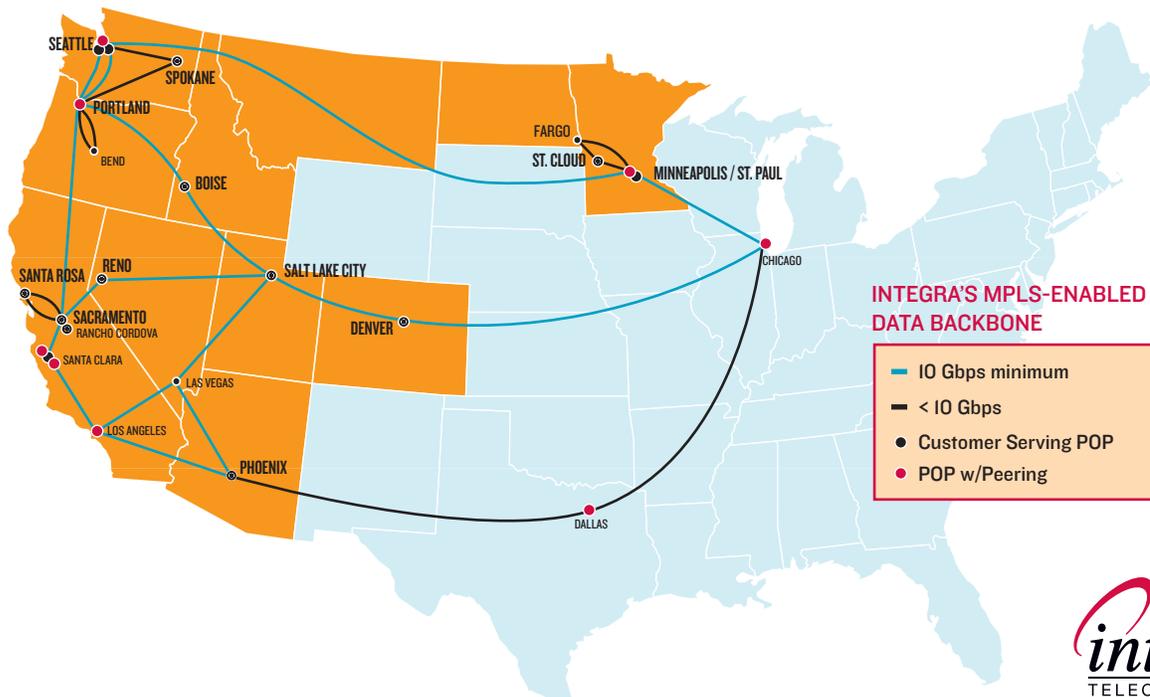


SOLUTIONS MADE EASY

- >> Ethernet Solutions Metro E IP provides a true Layer 2 Ethernet connection. There are no more packet-to-circuit conversions or the need for you to buy and maintain interface cards to connect IP to your Ethernet LAN.

NETWORK RELIABILITY YOU CAN TRUST

- >> Ethernet Solutions Metro E IP provides resiliency in the local loop, redundant aggregation electronics and protected paths to Layer 2 aggregation routers, dual-homed to the Integra IP Backbone. On the backbone, IP traffic transmits multiple 10 Gbps links to diverse peering points.





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PRIVATE NETWORKING

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Integrated T1 Service

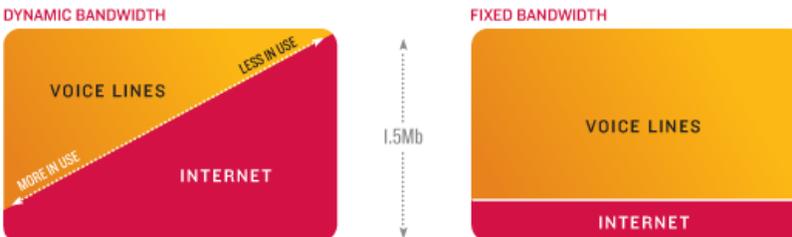
Making it simple

Imagine consolidating your telecommunications services with a single provider - over a single circuit. With Integra's integrated T1 solution, we can do just that. Our unique solution combines voice, long distance and Internet access all over one connection.

When only the best will do

Integra's Integrated T1 service was engineered for business-class performance and can be customized to meet your unique needs.

- **Proven technology** - T1s offer the reliability businesses demand and provide 1.5Mb* symmetrical upload and download speeds - important for businesses hosting on-site web or email servers.
- **Need more bandwidth?** - Bond additional T1s for up to 4.5Mb of Internet access.
- **Flexible voice options** - Delivered as analog lines, PRI channels or digital trunks depending upon your phone system.
- **Reliable, robust network** - Integra offers a best-in-class national IP network engineered to deliver the responsiveness businesses require.
- **Your choice** - Integra offers both dynamic (Novus®) and fixed bandwidth (Nexus®) integrated T1 options:



We won't leave you hanging

- **On-site installation and activation** - An experienced Integra Field Service Technician will ensure your specifications are met.
- **Router provided** - Several router models and configurations available. Choose the hardware best suited to your network.
- **IP address blocks available** - Complete your solution with the IP addressing blocks you need.
- **Live 24 x 7 support** - One local call for assistance with all of your Integra services including voice, Internet and phone systems.

[PDF](#) [Integrated T1 Brochure](#)
Download now >>

Request a Callback

Would you like to learn more about new service from Integra Telecom?

Complete this form to request a call from an Integra Account Representative in your area OR call (877) 953-7747.

Your Name:

Phone Number:

Service Area:
Select Your Area

[SUBMIT](#) >>

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[LEARN MORE >>](#)

* Available bandwidth dependant upon qty of voice lines/channels in use.



NOVUS T1

INTEGRATED SERVICES

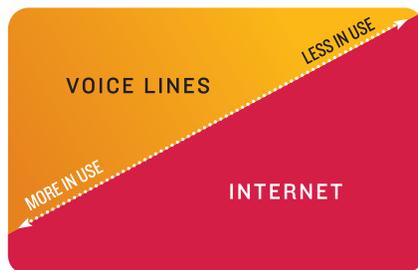
Integra's Novus™ T1 is a total communications solution for your business. This unique service combines local voice, long distance, and dynamically allocated Internet access all over a single dedicated circuit.

BANDWIDTH ON DEMAND

>> **The Novus Integrated T1 allows you to move data faster.**

With a standard Integrated T1, a predetermined portion of the T1 is dedicated to voice traffic and the remainder dedicated to IP bandwidth. Novus provides dynamic allocation of bandwidth on a T1. No longer will unused voice lines sit idle; they will now be part of your IP bandwidth enabling more efficient data usage.

INTEGRA'S NOVUS T1



DYNAMIC BANDWIDTH

STANDARD INTEGRATED T1



FIXED BANDWIDTH

FLEXIBLE VOICE OPTIONS

Voice services are provided as either analog lines, PRI channels or digital trunks depending upon your phone system. If you choose the analog option, your business will benefit from a host of optional line features including Call Waiting, Caller ID, Call Forwarding, Call Transfer and 3-Way Calling. For customers who choose one of the digital options, your phone equipment will determine available features.

LEAVE THE HASSLE TO US

Integra owns and maintains the equipment you need to enable your Internet services.

NEED MORE BANDWIDTH?

Integra's **Bonded Novus T1** offers the same beneficial features of our standard Novus T1 service, but allows you to add additional T1s for more Internet bandwidth. You have the option to bond up to 3 T1s, which means your business will benefit from 3Mbps (2 T1s) or 4.5Mbps (3 T1s) of Internet access for even greater performance.





About Us | Services | Customer Care | Search []

You have not selected a Service Area. (Select one)

VOICE SERVICES

- Business Lines
- Voice T1
- Voice Messaging
- Long Distance & Toll Free
- Conference Calling

INTERNET ACCESS SERVICES

- DSL Broadband
- Broadband Internet
- Internet T1
- High Bandwidth Data
- Email & Web Hosting
- Online Data Storage
- Network Notification Service
- Network Monitoring

VOICE + INTERNET SOLUTIONS

- Integrated T1
- Phone & Data Equipment
- Data Equipment

PRIVATE NETWORKING

- VPN & Network Solutions**
- Metro Area Network
- Long Haul
- Server Collocation

COMMUNICATIONS EQUIPMENT

- Phone Systems
- Managed Telephony
- Data Equipment

VPN Solutions & Network Solutions

Harness the power of convergence

Integra's Network and VPN solutions allows your business to connect multiple offices and enjoy the simplicity of combining your voice, data and Internet traffic over a single connection. Whether you have two sites or 200, Integra can customize a secure, reliable solution to maximize your networking investment. And you can choose to manage your own network connections - or have Integra take on this responsibility. The decision is yours.

The next evolution of telecom

What is MPLS? (Multi-protocol Label Switching)

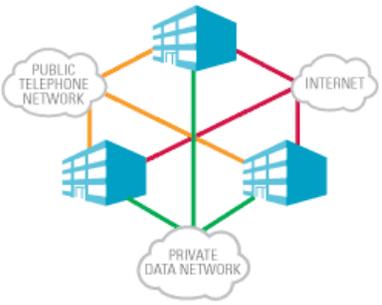
MPLS is used to enhance the flow of traffic on a network by making better use of available network paths. MPLS creates labels for IP packets or Ethernet frames. These MPLS labels inherit Quality of Service (QoS) tagging or Class of Service (CoS) priority, which network designers use to schedule the packet's movement across a network.

PDF Network Solutions Download now

PDF IP & VPN Solutions Download now

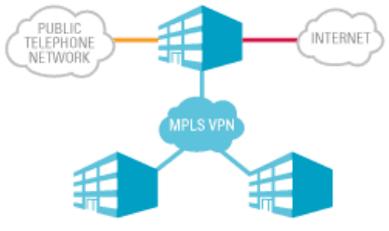
WITHOUT MPLS

Multiple Networks: Voice, Data, Internet



WITH MPLS

One Converged Network



Your network conundrum - Solved

Integra's Network and VPN Solutions will simplify your network using MPLS Technology. This new solution will enable your business to more quickly deploy powerful business applications like VoIP, supply chain management and CRMs. Integra's extensive fiber footprint within all metro areas we serve enables us to offer a wide variety of access types and speeds including fiber, Ethernet Solutions and Traditional Telephony.

Quality of Service (QoS)

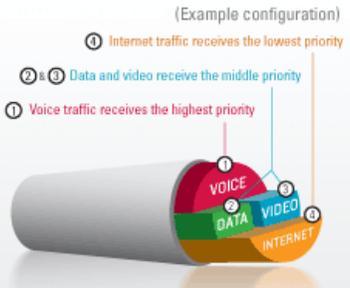
Prioritize your network traffic using 4 customizable queues. Voice, video, data and Internet traffic can all be assigned different priority levels – and you can change them at any time.

We're here to help.

Select a configuration from our predefined bandwidth profiles or customize a profile to meet your exact specifications.

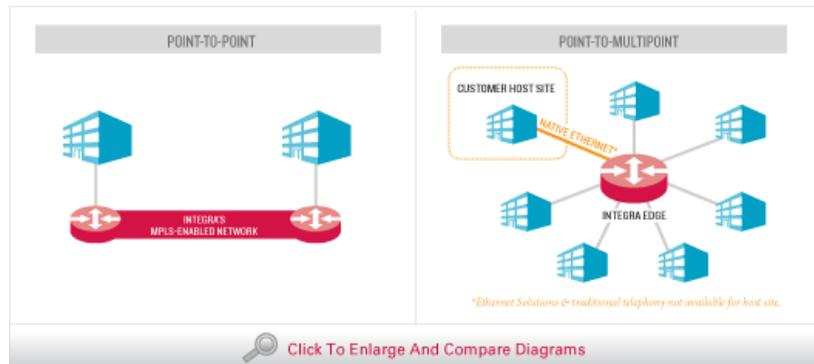
Determine your profile based on:

- > User requirements
- > Type of calls
- > Quantity of calls
- > Traffic patterns and more...



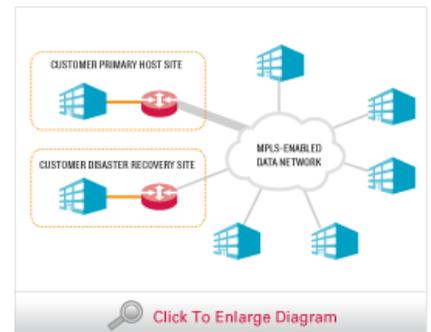
Network Solutions (Customer-Managed, Layer 2)

- Maintain control over the management of your network connections
- Keep traffic secure - map your VLAN to Integra's QoS
- Utilize existing equipment to keep deployment costs low



VPN Solutions (Integra-Managed, Layer 3)

- Integra will manage your network configuration including routing tables and Integra-provided equipment.
- Design a solution for your unique network
- Partial and fully meshed networks, as well as dual hub and disaster recover facilities, can be easily accommodated.
- Easily add or remove additional locations with minimal effort and cost.



PROTECT YOUR DATA – Collocation Space Available

Need disaster recovery?
To complement your solution, Integra offers secure, environmentally controlled carrier-class collocation space in each market we serve.

Ensure your business is prepared for:

- > Computer viruses
- > Natural disasters
- > HIPAA compliance
- > Sarbanes-Oxley compliance

*Services not available in all areas. Please contact us for availability in your area.

Want to know more?

Complete this form to request a callback from an Integra Account Representative in your area OR call (877) 953-7747.

Your Name:

Phone Number:

Service Area:

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NETWORK SOLUTIONS

LAYER 2 VPN



Harness the power of convergence.

Integra's Network Solutions product allows your business to connect to multiple offices over a private network and enjoy the simplicity of combining your voice, data, and Internet traffic over a single connection. Whether you have two sites or 200, Integra can customize a secure, reliable solution to maximize your networking investment.

Key Features

- ✓ Nationwide Coverage
- ✓ Optional Internet Access
- ✓ 24 x 7 proactive monitoring and support
- ✓ Service Level Agreement
- ✓ Dedicated Project Manager
- ✓ Customer-Managed
- ✓ Point to Point or Point to Multi Point connections
- ✓ Multiple Connectivity Options – T1, DS3, Optical Carrier, Ethernet – from 5Mb to 10Gb
- ✓ Traffic prioritization using CoS - 4 queues are supported as standard

Customer Benefits

Integra will simplify your network using MPLS technology. The new solution will enable your business to more quickly deploy powerful business applications such as VoIP, supply chain management, and CRMs.

Control Your Connections

- Maintain control over the management of your network connections
- Keep traffic secure – map your VLAN to Integra's QoS

Control Network Costs

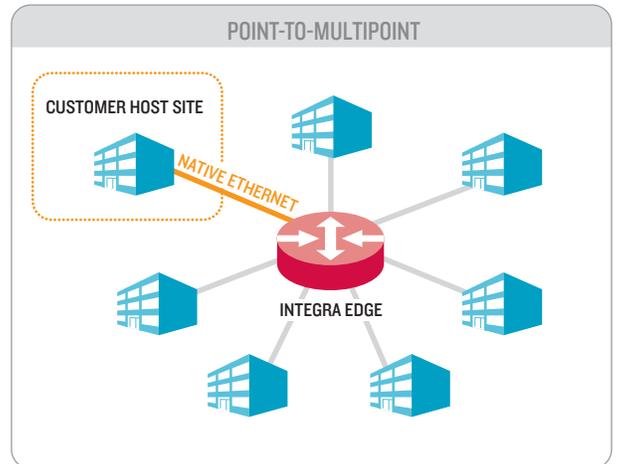
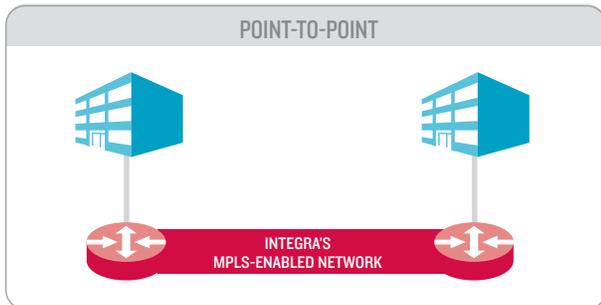
- Utilize existing equipment to keep deployment costs low. Simplify your network by converging multiple protocols and traffic types onto a single network.

NETWORK SOLUTIONS

LAYER 2 VPN

HOW IT WORKS

Network Solutions is a Layer 2 data networking service that provides point-to-point or point-to-multipoint Ethernet connectivity over one or more VLANs (Virtual LANS). Network Solutions offers a diverse selection of bandwidth options, from T1 to GigE, giving you the flexibility to select the required bandwidth at each of your business locations based on your current requirements and grow as your needs change.



Why Integra?

- ✓ 2,200 miles of Metro Fiber Network
- ✓ 4,700 miles of Inter-Metro Fiber Routes
- ✓ 18 PSTN Voice Switches
- ✓ 125 IP/Data Switches/Routers
- ✓ 600+ On-Network Fiber-served buildings
- ✓ 129 LEC Collocations
- ✓ Fully redundant MPLS backbone

WE ARE RESPONSIVE.

Because Integra staffs technicians, account managers and customer care professionals in your area, we are able to quickly address your questions and concerns. In fact, on average, Integra resolves over 90 percent of all customer questions on the first call.

WE ARE RELIABLE.

Businesses rate reliability as the most important factor in choosing a communications provider. To ensure clear, fast and dependable service, we own and maintain our own network instead of reselling another carrier's service. This enables us to control the quality and reliability of service to our customers.

WE ARE LOCAL.

When you call Integra Telecom, a real person will answer the phone. We're not just in your time zone, we're in your town. It's this unique, locally-based service model that has earned Integra the industry's best service ratings and highest level of customer loyalty.





MPLS IP-VPN SOLUTIONS

LAYER 3 VPN



Harness the power of convergence.

Integra's MPLS Network allows your business to connect to multiple offices over a private IP network and enjoy the simplicity of combining your voice, data, and Internet traffic over a single connection. Whether you have two sites or 200, Integra can customize a secure, reliable solution to maximize your networking investment.

Key Features

- ✓ Nationwide Coverage
- ✓ Performance Reports
- ✓ 24 x 7 proactive monitoring and support
- ✓ Service Level Agreement
- ✓ Dedicated Project Manager
- ✓ Optional Internet Access
- ✓ Managed CPE
- ✓ Four standard priority queues with six standard QoS bandwidth profiles
- ✓ Multiple Connectivity Options –DSL, T1, Bonded T1, Dynamic Integrated Voice/Data T1, DS3, Optical Carrier, 10/100/1000 Ethernet

Customer Benefits

Integra will simplify your network using MPLS technology. The new solution will enable your business to more quickly deploy powerful business applications such as VoIP, supply chain management, and CRMs.

Prioritize Key Applications

- Flexible QoS options enable you to designate a priority level for each traffic type.

Scale Bandwidth Easily

- Upgrade bandwidth and change network configuration with minimal effort and capital expenditure.

Reduce Network Costs

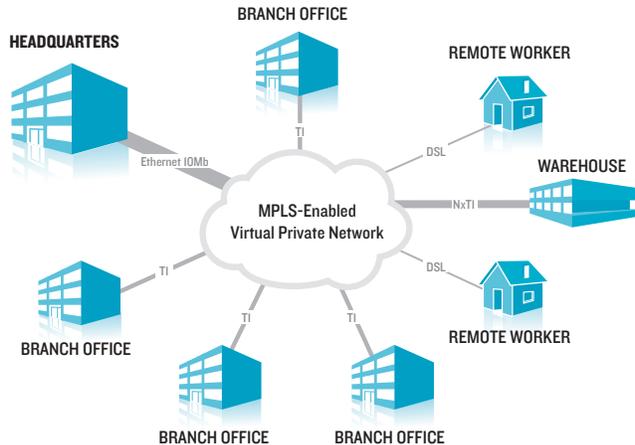
- Simplify your network by converging multiple protocols and traffic types onto a single network.
- Eliminate the cost of supporting many types of equipment required for legacy networks.

MPLS IP-VPN SOLUTIONS

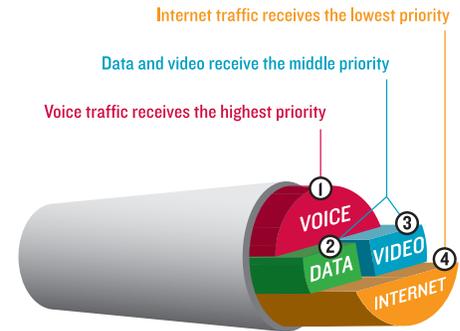
LAYER 3 VPN

How It Works

Integra's MPLS IP-VPN Solutions product is a fully managed Layer 3 VPN Network. MPLS is used to enhance the flow of IP traffic on a network by making better use of all available network paths. MPLS creates labels for each IP packet. These labels inherit the Quality of Service (QoS) tagging, which network designers use to schedule the packet's movement across a network.



Example QoS configuration



Why Integra?

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- ✓ 4,700 miles of Inter-Metro Fiber Routes
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 Integra customer since 1999 [LEARN MORE >>](#)

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PRIVATE NETWORKING

- VPN & Network Solutions
- Metro Area Network >>**
- Long Haul
- Server Collocation

COMMUNICATIONS EQUIPMENT

- Phone Systems
- Managed Telephony
- Data Equipment

Metro Area Networks

Integra Telecom provides end-to-end network solutions in 18 metropolitan areas. Each market's local footprint is owned, managed and operated by Integra, providing our customers an industry leading guaranteed network availability and reliability.

Our local fiber networks have been individually designed and equipped to provide dedicated high bandwidth capacity. Our network and your service is supported locally ensuring the highest level of service and support available.

Concerned about the performance of your service? We understand. That's why we provide you with guaranteed and dedicated bandwidth. It's your bandwidth. You shouldn't have to share it with someone else. Ultra Ethernet - MAN provides you access to your total bandwidth all the time.

To make sure your service stays up, we have deployed carrier class Ethernet over SONET infrastructure. Diversely routed optical connections are self-healing and provide the resiliency and security required for your most mission critical applications. And, our 1+1 protection option delivers an extra level of performance.

Request a Callback

Would you like to learn more about new service from Integra Telecom?

Complete this form to request a call from an Integra Account Representative in your area OR call (877) 953-7747.

Your Name:

Phone Number:

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SONET

Looking for the most secure and stable circuit to ensure connectivity between locations? Integra Telecom's point-to-point solution provides you with bandwidth options ranging from DS-1 to OC-48. Each Integra metro SONET ring is fully redundant and can provide you with the reassurance that your circuit will be available at all times. In fact, Integra guarantees network uptime by providing the industry leading Service Level Agreement (SLA) with a 99.999% availability.

Ethernet

Integra's Ultra Ethernet - MAN service provides carrier class Ethernet transport for your networking needs. Flexibility to meet your specific bandwidth demands. Scalability to meet your needs for tomorrow. And a next generation optical transport network to provide the performance and reliability you can depend on.

Ethernet has become the ubiquitous LAN technology for enterprises. The challenge has been when you need to extend beyond your network and into the metro area to reach other locations. Historically, businesses have had to convert their data to a different transport protocol. Today, we can extend your high bandwidth LAN applications beyond the "brick and mortar" of a single office and serve your needs for a business-to-business connectivity across the metropolitan area.

Wavelength

Integra's Wavelength solution can provide you with high bandwidth alternatives to dark fiber needs. With both flat fee and usage fee billing options, Integra can design and deliver custom network design solutions to meet any network needs. Our Wavelength solution can provide you with 1Gbps to 10Gbps bandwidths.

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Integra customer since 1998 [LEARN MORE >>](#)

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VOICE SERVICES

- Business Lines
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- Voice Messaging
- Long Distance & Toll Free
- Conference Calling

INTERNET ACCESS SERVICES

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- Broadband Internet
- Internet T1
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VOICE + INTERNET SOLUTIONS

- Integrated T1
- Phone & Data Equipment
- Data Equipment

PRIVATE NETWORKING

- VPN & Network Solutions
- Metro Area Network

Long Haul >>

Server Collocation

COMMUNICATIONS EQUIPMENT

- Phone Systems
- Managed Telephony
- Data Equipment

Long Haul Network

Integra Telecom's extensive long haul network was built to meet the growing needs of our customers. Integra's SONET and DWDM network delivers exceptional transmission quality, and is fully redundant, guaranteeing you an industry leading 99.999% network availability. Our ring configuration offers diverse routes between metropolitan areas. Integra provides a 24 x 7 x 365 network monitoring system, with self-diagnostic capabilities that identify and resolve problems before you're even aware of any service disruption.

Integra can provide you with both SONET and Ethernet Private Line services ranging in speeds from DS-1 (1.5Mbps) to OC-192 (10Gbps) allowing for flexibility and scalability to meet the requirements of today and the needs of tomorrow.

Request a Callback

Would you like to learn more about new service from Integra Telecom?

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Phone Number:

Service Area:

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Level 3



- Products & Services
- Business
- Wholesale
- Government
- Customer Center
- Investor Relations
- About Level 3



Our Network

Related Links

- Our Customers
- Our History
- Our Leaders - Board of Directors

[Home](#) / [About Level 3](#) / [Corporate Overview](#) / [Our Network](#)

The Level 3 Communications® Network today operates as one of the largest IP transit networks in North America and Europe.

The Level 3® Network was designed to maximize coverage, performance, flexibility and Green Bandwidth. We offer more long-haul and metro route options than other providers. In addition to our intercity route miles, we give customers access to approximately 27,000 metropolitan route miles.

Our high-capacity, nationwide backbone was recently overbuilt with new DWDM, IP and private-line switching layers. Level 3 technology deployments have enabled new, market-leading services like 10 GigE LAN PHY and 40 Gbps Wavelength services.

Our voice footprint is always expanding with our network. We currently have connectivity to every long-distance tandem office in the United States, as well as to a large and growing number of end offices. Our customers have the ability to terminate calls anywhere in the world over the Level 3 Network.

Next Steps

Call 1-877-2LEVEL3
or click here to contact us

View

- Bandwidth Video
- Level 3 Connection Video

Download

- European Backhaul Map
- International Backhaul Map
- Level 3 Network Map

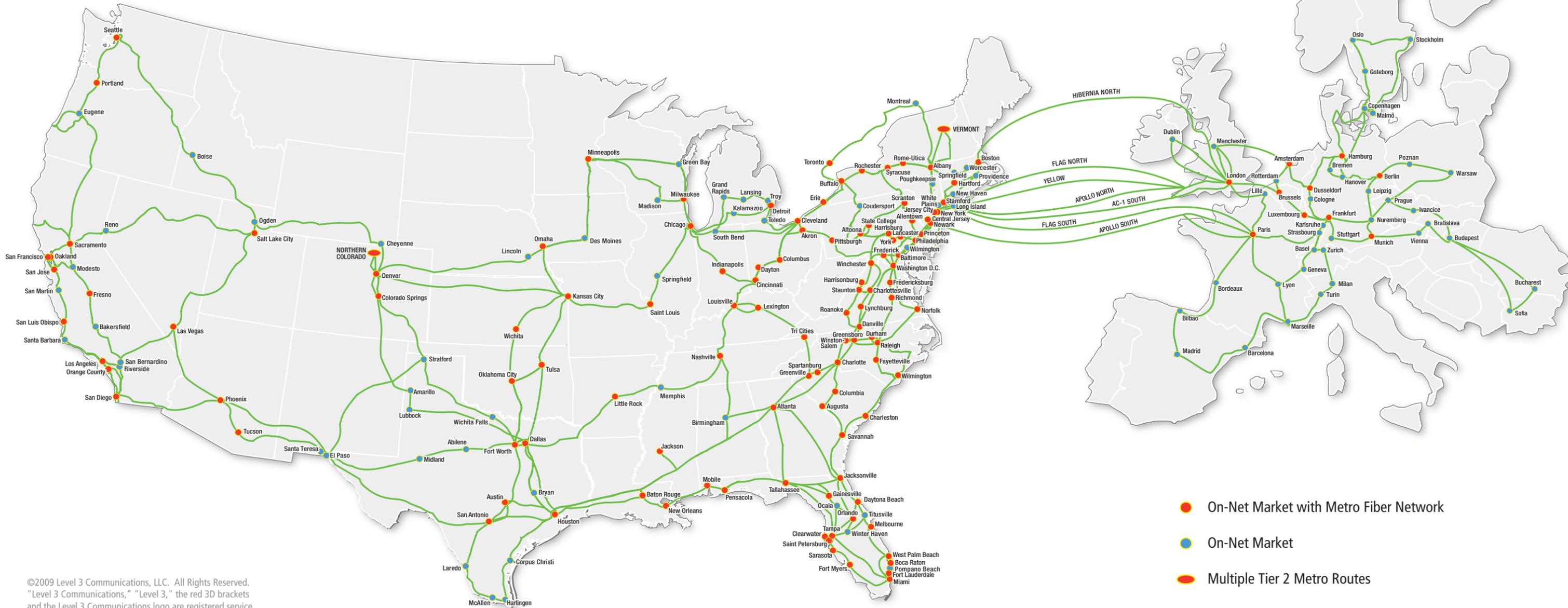
Level(3)Enabled Portal
Putting Control at Our Customers' Fingertips

▶ Access the Portal

Level 3 Connection Video
See the Power of Our Network in Action

▶ View the Video

The Level 3 Network



- On-Net Market with Metro Fiber Network
- On-Net Market
- Multiple Tier 2 Metro Routes
- Longhaul Network



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Dedicated Internet Access

Reliable Internet Solutions for Enterprises



Related Links

Extended On-Net Rural Access

High Speed IP

Private Line Services

Tower Access

Wavelength Services

[Home](#) / [Products & Services](#) / [Data and Internet](#) / [Dedicated Internet Access](#)

As your business grows, so does your dependency on reliable access to real-time information and online business applications. The Level 3[®] Dedicated Internet Access service offers incredibly fast, reliable and cost-effective Internet access for your business.

The Level 3 commitment to quality and service sets the standard for business Internet connectivity. Level 3 offers Dedicated Internet Access options available in a wide range of speeds and access methods. Combine this flexibility with features like a redundant and scalable infrastructure, DNS resolution with 24-hour monitoring and support, a Tier 1 IP backbone and high-bandwidth transport services, and you've got everything your business needs to deliver a quality Web experience to customers, employees and business partners.

Dedicated Internet Service Details

- Ultimate flexibility to choose the bandwidth that fits your needs, from 1.5 Mbps to OC-48, as well as Fast Ethernet and Gigabit Ethernet with both full-port and fractional throughputs.
- Access to fit your business with on-net and off-net access available for various circuit speeds and technologies.
- Choose standalone Internet service or add it to other Level 3 data communication services.
- Authoritative domain name service and caching for your primary and secondary domains are included at no additional charge.

Dedicated Internet Benefits

- High-speed, high-quality, high-capacity Tier 1 Internet service across North America and Europe.
- Redundant, self-healing IP architecture design offers premium performance to support critical business communications.
- End-to-end reliability on our privately owned and managed fiber infrastructure, which enables proactive capacity monitoring and problem resolution.

For detailed information, download the Level 3 [Dedicated Internet Access brochure](#).

Next Steps

Call 1-877-2LEVEL3
or click here to contact us

Service Locations

- North America

Download

- eBrochure: Dedicated Internet Access

Level(3)Enabled Portal
Putting Control at Our
Customers' Fingertips



▶ Access the Portal

Level 3 Connection Video
See the Power of Our
Network in Action



▶ View the Video



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Extended On-Net Rural Access

Powerful Rural Network Coverage



Related Links

Dedicated Internet Access

High Speed IP

Private Line Services

Tower Access

Wavelength Services

[Home](#) / [Products & Services](#) / [Data and Internet](#) / [Extended On-Net Rural Access](#)

The power and agility of rural access just got more accessible. While other network providers often overlook secondary markets or rely on costly off-net circuits, Level 3® Extended On-Net service delivers flexible, affordable, powerful coverage directly to underserved and rural markets.

Our Rural Extended On-Net service is designed to help you address high cost and low availability by enabling access to approximately 500 additional transmission sites along our network. Our full suite of innovative services — which includes voice, data and Internet — is already available at approximately 7,500 locations nationwide. Plus, you can access our dedicated team of network architects to collaborate on the best solution for your business.

Extended On-Net Service Details

- Rural network services include private line, Ethernet private line and waves.
- Access and backhauls include Level 3 High Speed IP, Dedicated Internet Access, VPN and Voice services.
- Options for unprotected and protected service are also available.

Extended On-Net Service Benefits

- Enjoy direct, on-net access to carrier-class products and services typically available only in larger markets — and do it with flexible configurations to fit the needs of your growing business.
- Gain access to approximately 500 nationwide access points in markets typically dominated by single providers.
- Decrease costs by bringing the Level 3 Network closer to underserved markets; savings can increase as your traffic grows.
- Enable quick, efficient network expansion by reducing the number of carriers involved in establishing a true end-to-end solution.

Download the brochure for more information on our [Extended On-Net Service](#).

Next Steps

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or click here to contact us

Learn

- [Press Release: Open Range Teams With Level 3 to Deliver Wireless Broadband to Rural America](#)

Download

- [eBrochure: Extended On-Net](#)



Extended On-Net

Delivering the Level 3 Network Nationwide

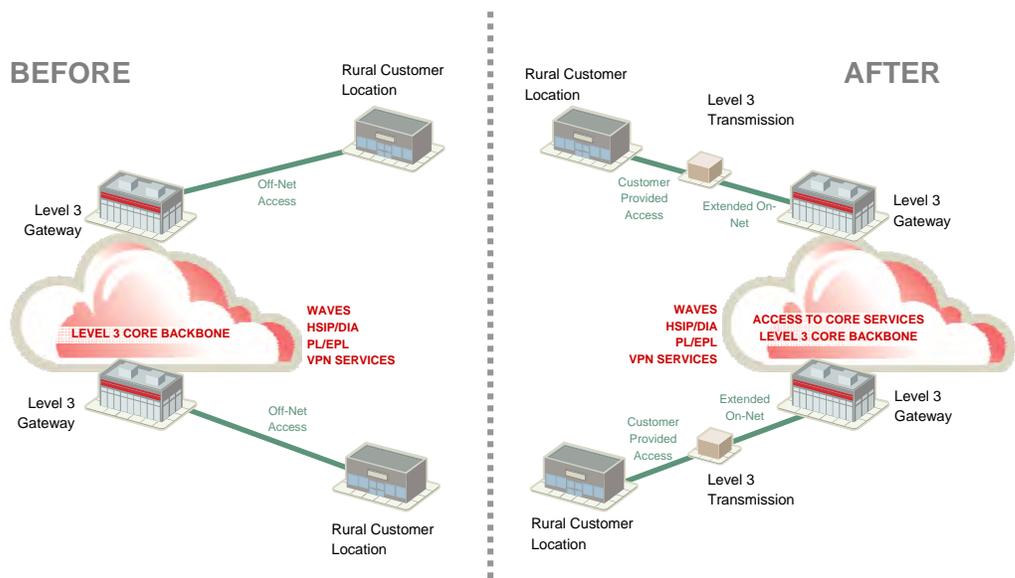
The Level 3[®] Extended On-Net service delivers the power of the Level 3 Network directly to underserved or rural markets. We've designed this service to help you address the problem of high cost and low availability by enabling access to approximately 500 additional points (transmission sites) along our network. Our full suite of innovative services is already available at more than 7,200 locations nationwide, making it easier to connect with Level 3.

The Extended On-Net service expands the Level 3 footprint — and your options — by creating alternative points of connectivity, reducing distance limitations and prohibitive access costs. While other network providers often overlook secondary markets or rely on costly off-net circuits, Level 3 delivers flexible, affordable on-net coverage for your business.

Extended On-Net Routes: The Availability Business Needs

The Level 3 Extended On-Net solution features the availability, services and connectivity options you need to connect to our state-of-the-art network.

www.level3.com



Features

Service and Speeds

- Private Line: OC-12, OC-48 and OC-192
- Ethernet Private Line: GigE – 500 Mbps and higher
- Waves: GigE, 2.5 Gbps, 10 Gbps, 10 GigE, 40 Gbps

Enables access/backhauls to our

- Level 3[®] High Speed IP and Level 3[®] Dedicated Internet Access services
- VPN services
- Voice services

Protection Options

- Unprotected and Protected

Extended On-Net Benefits

The Extended On-Net service is an innovative solution that brings the Level 3 Network to you. Your business can also benefit from:

Flexibility – Delivers direct, on-net access to “carrier-class” products and services typically available only in larger markets, with flexible configurations to fit the needs of your growing business.

Reach – Provides approximately 500 nationwide access points in markets typically dominated by single providers.

Reduced Access Costs – Designed to help lower costs by bringing the Level 3 Network closer to underserved markets. Savings can increase as your traffic grows.

Simplicity – Enables quick, efficient network expansion by reducing the number of carriers involved and establishing a true end-to-end solution.

Why Level 3?

Comprehensive Solutions from a Single Provider

The power and agility of on-net access just got more accessible. We've designed the Level 3 Extended On-Net service to cover your business with a flexible and affordable solution that offers the perfect combination of high-performing and carrier-class network services. And it's all tapped into the expertise of Level 3's dedicated team of network architects who can collaborate to design the best solution for your business.

For more information, contact us at: 1.877.2LEVEL3, email us at: info@level3.com, or visit: www.level3.com.

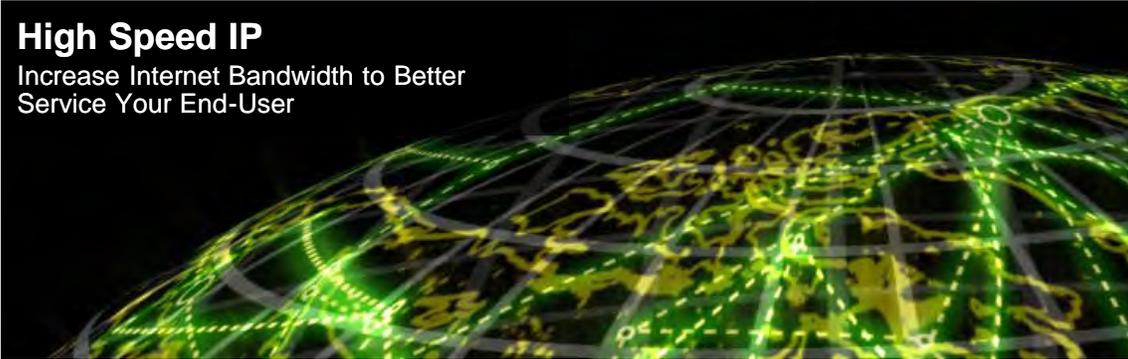


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High Speed IP

Increase Internet Bandwidth to Better Service Your End-User



Related Links

Dedicated Internet Access

Extended On-Net Rural Access

Private Line Services

Tower Access

Wavelength Services

[Home](#) / [Products & Services](#) / [Data and Internet](#) / [High Speed IP](#)

Thanks to Level 3[®] High Speed IP service, steadily increasing demands on your Internet bandwidth do not have to slow you down. With a complete range of port interface speeds, multiple access and billing options, and online performance reporting, our High Speed IP service combines scalability, reach and reliability. We provide you with a fault-tolerant network and your end user with a superior online experience.

As a wholesale high-speed provider, Level 3 designed this service to meet the needs of the largest consumers of Internet bandwidth. Our High Speed IP offering gives you access to one of the largest, most connected Tier 1 IP backbones across North America and Europe.

High Speed IP Service Details

- Multiple-port interface options for Ethernet and TDM.
- Flexible rates regardless of usage, aggregate CDR across multiple ports or a set amount of bandwidth per port.
- Broad availability throughout the U.S. and Europe with multiple transport options that are available to extend High Speed IP service.

High Speed IP Service Benefits

- With access of up to 10 GigE at our edge servers, you can take advantage of unparalleled scalability, lower costs and simpler management.
- Get the fastest route to the most important Internet destinations.
- We deliver a superior Internet experience, which translates into happier end-users for you.

Related materials: [Level 3 IP Traffic Exchange Principles](#)

Download the brochure for more information on our [High Speed IP Service](#).

Next Steps

Call 1-877-2LEVEL3
or click here to contact us

Service Locations

- Europe
- North America

Download

- eBrochure: High Speed IP



Level 3[®] High Speed IP Service

The Largest Users of Bandwidth Trust Level 3

The Internet experience you provide for your customers is only as good as the quality of the underlying network. Is the network fast and reliable? Can it scale with your traffic growth? Can it handle the bandwidth-intensive content demanded by users? Is the voice quality so high that it cannot be distinguished from traditional technologies?

Level 3's High Speed IP service is a wholesale Internet access service designed to meet the needs of the largest consumers of Internet bandwidth. Our High Speed IP service provides you with access to one of the largest and most connected Tier 1 IP backbones across North America and Europe. The service includes a comprehensive range of port interface speeds, standard service level agreements, online performance reports, and service management capabilities. By combining our ability to scale, our extensive network reach, and the reliability of our fault-tolerant network, our customers can receive a premium IP service with superior performance.

As a Tier 1 provider, Level 3 has the international network foundation to support successful Internet business worldwide.

- A scalable network large enough to accommodate your current and future traffic
- An IP service that performs at industry-leading levels
- A robust on-net community of the most popular destinations
- A company that makes continual network investments

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FEATURES

Port Interfaces:

- **Ethernet** – Fast Ethernet, Gigabit Ethernet, and 10 Gigabit Ethernet
- **TDM** – DS-1, DS-3, OC-3, OC-12, OC-48

Billing Options:

- **Fixed Rate Ports** – Flat rate MRC for the port, includes all usage charges
- **Usage-Based Billing** – Customer is billed an MRC for Committed Data Rate (CDR) plus burst charges based on usage above CDR. Customer can burst to full line rate of interface.

Access Options:

- **Cross Connects** – Customers colocated in one of our 180 IP-enabled facilities are only a cross connect away from our IP backbone
- **Backhaul Services** – For customers not located in one of our IP-enabled sites, Level 3 has multiple “backhaul” services available to extend the reach of our IP network to your customer premise
 - Metro and long-haul TDM private line service
 - Level 3[®] Metro Ethernet Private Line Service
 - Metro and long-haul 2.5 Gbps and 10 Gbps Wavelength Services
 - Dark Fiber Extensions

BENEFITS

Scaling to support your growth

New applications, continued broadband expansion and a growing number of web destinations are increasing the traffic that rides over the Internet. Level 3 has the network that can accommodate your growth. In fact, you can access up to 10 GigE at the customer edge for unparalleled scalability, with lower costs and simpler management than comparable bandwidth options. With one of the largest and fastest growing Internet backbones in the world, Level 3 continually invests to ensure ample capacity for your traffic growth into the future.

Supporting a superior Internet experience

The Level 3 Network delivers consistently outstanding performance. With best-in-class, on-net latency, outstanding availability and packet delivery figures, and a high percentage of on-net traffic, Level 3 consistently outperforms competitors. Additionally, our world-class peering infrastructure carries over 950 Gbps of private peering capacity globally. Coupled with exceptional global connectivity, these features combine to deliver your traffic to every possible destination worldwide.

Responding to your needs in real-time

Even with an underlying provider whose network easily accommodates your traffic, sometimes customers require a carrier to go the extra mile. Level 3 works to meet the most demanding requirements, from responding to a customer's request to accommodating a 600 percent sudden traffic burst by installing high speed ports in days, to upgrading our own infrastructure to meet your growth requirements.

Why Level 3?

When you choose the Level 3 High Speed IP service, you will be treating your users to one of the best Internet access experiences available in the industry today. The Level 3 High Speed IP service is delivered via Level 3's world-class IP backbone network, optimized for Internet traffic. Level 3's high-performance backbone is combined with robust and balanced customer and peering interconnectivity to create a platform that sets a new standard for IP performance.

For more information, contact us at: 1.877.2LEVEL3, email us at: info@level3.com, or visit: www.level3.com.

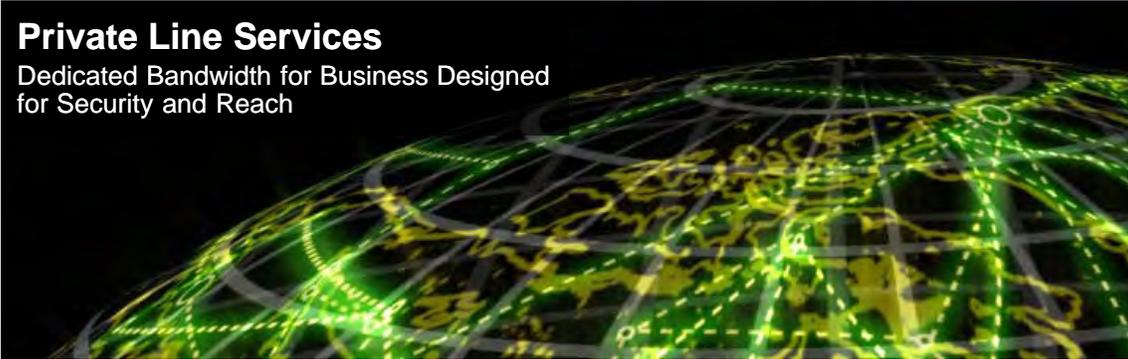


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Private Line Services

Dedicated Bandwidth for Business Designed for Security and Reach



Related Links

Dedicated Internet Access

Extended On-Net Rural Access

High Speed IP

Tower Access

Wavelength Services

[Home](#) / [Products & Services](#) / [Data and Internet](#) / [Private Line Services](#)

When a dedicated circuit that provides an end-to-end solution is the right choice for your business, the Level 3® Private Line service offers a secure, dedicated service with the flexibility required for your most sensitive traffic. Our comprehensive portfolio of services is designed to enable real-time communications and the seamless transfer of data and information to those in your organization who need it most. Our SONET based architecture enables high availability, and low latency and jitter.

Our expansive metro footprint, combined with our long-haul reach, enables you to extend your network locally, regionally, nationally, and globally with a single provider. We reach approximately 8,000 points of presence, 27,000 metro route miles and approximately 54,000 intercity route miles in 190 North American and European markets. Our continuously growing network interconnections include key high-bandwidth sites, enterprise locations, Central Offices, major peering and traffic exchange sites, and cable landing and teleport sites, as well as locations for cable, wireless, federal, voice and Internet service providers.

Level 3 Private Line Service Features

- Speeds: DS-1, DS-3, OC-3, OC-12, OC-48, and OC-192, STM-1, STM-4, STM-16, STM-64, and E1s
- Point-to-Point, Hub and End Link, or Private Dedicated
- Ring configurations
- Fully mirrored, 24 x 7 Network Operations Centers
- (NOCs) and a fully staffed Field Operations group in each market
- 99.999% network availability

Level 3 Private Line Service Benefits

- **Security** - As a Layer 1 service, our Private Line service offers unmatched privacy and security for the most sensitive traffic
- **Reliability** - Level 3 Private Line architecture provides diverse paths for transport and immediate restoration in the event of an outage
- **Accessibility** - Our Private Line services can be delivered worldwide, between cities or across town, both on-net or off-net through our extensive partnerships with other providers
- **Flexibility** - Private Line services are protocol independent and can carry voice, data, video and Layer 2 or Layer 3 traffic

Download the brochure for more information on our [Private Line Service](#).

Next Steps

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Service Locations

- Europe
- North America

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- eBrochure: Private Line





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Wavelength Services

A Customized, End-to-End Network That Grows With Your Changing Needs



Related Links

Dedicated Internet Access

Extended On-Net Rural Access

High Speed IP

Private Line Services

Tower Access

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The Level 3® Wavelength service is an end-to-end data transport solution that delivers the network transparency you need for control of your management and protection scheme. Through a combination of our metro and intercity assets and our design expertise, Level 3 can work with you to design and build a comprehensive and reliable network solution.

Whether between cities or within a metro market, you have access to a high-speed, dedicated, point-to-point, unprotected and protected wavelength service. With a wide range of available speeds and a robust network footprint, Level 3 can customize the right transport solution for your business needs.

We recognize your sophisticated and growing bandwidth needs. Level 3 can closely collaborate with your network planners to design a comprehensive wavelength transport solution. The Level 3 team of dedicated network architects leverages the breadth and depth of Level 3's assets to provide you a highly reliable network through dual-gateway and route and equipment diversity, where available. We invite you to bring your most challenging network solutions to the Level 3 Customer Network Planning team and experience the benefits of our collaborative network design approach.

Level 3 Wavelength Service Features

- Speeds from 1 Gbps to 40 Gbps
- Protected and unprotected point-to-point configurations
- Fully mirrored, 24 x 7 Network Operations Centers (NOCs) and a fully staffed Field Operations group in each market
- Customer-specific routing
- Maximum Latency Guarantee
- Low-latency routes

Level 3 Wavelength Service Benefits

- Dedicated team of network architects
- Vast network reach: 27,000 metro route miles and 125 metro markets; 54,000 intercity route miles
- End-to-end solutions meeting both metro and intercity needs
- Support for growth with ongoing investments in network scale
- Facilities-based network owned and operated by Level 3, so we have direct control over performance and quality

Download the brochure for more information on our [Wavelength Service](#).

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Service Locations

- Europe
- North America

Learn

- Press Release: Level 3 Announces New Wavelength Service Offerings

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- eBrochure: Wavelength





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Ethernet Overview

Business-class Ethernet for the WAN



Related Links

Ethernet Private Line – Metro & Intercity

Ethernet Virtual Private Line

IP VPN Service

Managed Ethernet Access

Virtual Private LAN Service

[Home](#) / [Products & Services](#) / [Ethernet & VPN](#) / [Ethernet Overview](#)

Our broad Ethernet Services portfolio is designed for your growth with global network reach and metro depth. Whether you require public, private, switched Ethernet, metro Ethernet, long-haul Ethernet, point-to-point, or multi-point-to-multi-point Ethernet access, your business will find us in the right locations.



Connecting Our Customers

Level 3 provides Ethernet connectivity in 22 countries and we continue to aggressively expand our Ethernet capabilities and reach. We provide a Tier 1 network with the national reach of a large IXC combined with the metro reach of a local service provider.

Technology Going to Work for You

Level 3 gives you enhanced control of your applications. With Level 3 carrier Ethernet technology, you have access to one of the widest range of speeds possible, with extensive bandwidth configurations (1 Mbps to 10 Gbps). For those needing more granular bandwidth options, we have VPN services supporting 10/100Mbps and 1 GigE. Our connections are available with 37 fractional speeds and up to six class-of-services queues. Ethernet Private Line services support 10/100Mbps and 1 GigE connections available in more than 15 fractional speeds.

Expertise and Innovation

We built our Ethernet WAN with a focus on connecting locations and technology to give your business the ability to grow and change as needed. In addition to delivering Ethernet, the Level 3 portfolio includes many other services that are Ethernet access enabled, such as Level 3[®] High Speed IP and Level 3[®] Dedicated Internet Access, VoIP, Content Delivery Network (CDN), and managed services.

Ethernet Service Benefits

- Access a wide range of speeds with extensive bandwidth configurations.
 - FastE, GigE, and 10GigE interfaces
 - 1 Mbps to 10 Gbps in 1 Mbps, 10 Mbps, 100 Mbps, and 1 Gbps increments
- Choose from more granular bandwidth options.
 - VPN services supporting 100 Mbps, and 1 GigE connections with 37 fractional speeds
 - Up to six Class-of-Service (CoS) queues
 - Ethernet Private Line services supporting 100 Mbps, and 1 GigE connections available in more than 22 fractional speeds
- Benefit from our straightforward approach to delivering Ethernet over a wide range of transport technologies.
 - Ethernet over MPLS
 - Ethernet over SONET
 - Ethernet over DWDM
- Make the best choice for your needs with Level 3's variety of technology choices and a comprehensive portfolio of services.

Next Steps

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- eBrochure: Ethernet Service Portfolio
- eBrochure: Ethernet Solution Matrix

Expand

- Ethernet for Enterprise



Level 3 Ethernet Services

Ethernet over DWDM Wavelengths

Available at either 1 GigE or 10 GigE rates, an excellent solution for network backbones for content and service providers as well as enterprises. Services: [Intercity Wavelengths](#) and [Metro Wavelengths](#)

Ethernet over SONET

Provides end-to-end protected, fully transparent, dedicated bandwidth with full-rate or fractional-rate Ethernet speeds to support the most vital communications applications. Services: [Ethernet Private Line Intercity](#) and [Ethernet Private Line Metro](#)

Level 3[®] EVPL

Similar to Ethernet Private Line but delivered from our MPLS network, our [Ethernet Virtual Private Line](#) service supports options like point-to-multipoint, flat rate or usage-based billing, and CoS enforcement.

Level 3[®] VPLS

With MPLS-based, fully-meshed, any-to-any connectivity, flat-rate or usage-based billing, and static or dynamic CoS. The [Virtual Private LAN Service](#) offering provides an incredible amount of flexibility to support even the most demanding applications.

Level 3[®] IP VPN

Provides the same flexibility as the VPLS service at the IP layer, with both Ethernet and TDM interfaces and supports the creation of large [IP VPNs](#).

Related Services:

- [Dedicated Internet Access](#)
- [High Speed IP](#)
- [SIP Trunking](#)
- [Managed Ethernet Access](#)

Ethernet Solution-Finder Matrix

Level 3 has leveraged Ethernet across many types of services, ranging from high-speed optical dedicated services to low-speed shared IP services. By providing a broad range of capabilities, we can provide you with a network solution suited to your needs. With the right network, you can focus on managing your applications — instead of managing the network.

- Level 3[®] Dedicated Internet Access** — The DIA service offers a reliable, dedicated connection in a variety of speeds to one of the world's largest and most connected Internet backbones across North America and Europe.
- Level 3[®] High Speed IP** — Our HSIP service delivers the bandwidth-intensive content demanded by broadband users such as video, gaming, e-commerce, music, and voice applications across the Level 3 IP backbone.
- Level 3[®] IP VPN** — Our service provides the same flexibility as the VPLS service at the IP layer, with both Ethernet and TDM interfaces and support for the creation of large IP VPNs.
- Level 3[®] VPLS** — MPLS-based, fully meshed, any-to-any connectivity with flat-rate or usage-based billing, and static or dynamic CoS. The Virtual Private LAN Service provides flexibility to support some of the most demanding applications.
- Level 3[®] EVPL** — Similar to Ethernet Private Line services but delivered from Level 3's MPLS network, our Ethernet Virtual Private Line offering support options like point-to-multipoint, flat-rate or usage-based billing and Class of Service (CoS) enforcement.
- Level 3[®] Intercity Ethernet Private Line and Level 3[®] Metro Ethernet Private Line** — Provide end-to-end, protected, fully transparent, dedicated bandwidth with full-rate or fractional-rate Ethernet speeds to support the most vital communications applications.
- Level 3[®] Intercity Wavelengths and Level 3[®] Metro Wavelengths** — Available at either 1 GigE or 10 GigE rates, an excellent solution for network backbones for content and service providers well as enterprises.



The diagram below lists Level 3 services that are accessible via Ethernet interfaces. Each column details a different service characteristic, for an at-a glance look at the major differences between the offerings.

	Capacity	Granularity	Topology	Routing	Transparency	Protection	CoS	Network	Billing	Technology	
Metro and Inter-city	WAVES (Wavelengths)	GigE & 10GigE	2 Speeds		Customer Controlled	Full Layer 2 Transparency	Optional	Customer Controlled	Dedicated	Flat	Ethernet over DWDM
	EPL (Ethernet Private Line)	M: 3Mbps – 1GigE IC: 50Gbps – 1GigE	M: 14 Speeds IC: 8 Speeds		Customer Controlled	Full Layer 2 Transparency	SONET Protection <50	Customer Controlled	Dedicated	Flat	Ethernet over SONET
	EVPL (Ethernet Virtual Private Line)	1 Mbps – 1 Gbps	37 Speeds		MPLS Tags	Layer 2 Service	MPLS Fast Reroute ~100ms	4 classes of service	Shared	Flat or Usage w/ Bursting	Ethernet over MPLS
	VPLS (Virtual Private LAN Service)	1 Mbps – 1 Gbps	37 Speeds		MPLS Tags	Layer 2 Service	MPLS Fast Reroute ~100ms	4 classes of service	Shared	Flat or Usage w/ Bursting	Ethernet over MPLS
	IP VPN (IP Virtual Private Network)	1 Mbps – 1 Gbps	37 Speeds		IP Addressing	Layer 3 Service	MPLS Fast Reroute ~100ms	6 classes of service	Shared	Flat or Usage w/ Bursting	IP over MPLS with Ethernet hand-off
	HSIP (High Speed IP)	FastE – 10GigE	14 Speeds		IP Addressing	Layer 3 Service	IP Reroute	Best Effort	Public Internet	Flat or Usage	IP over DWDM & SONET with Ethernet hand-off
	DIA (Dedicated Internet Access)	FastE – 10GigE	14 Speeds		IP Addressing	Layer 3 Service	IP Reroute	Best Effort	Public Internet	Flat or Usage	IP over DWDM & SONET with Ethernet hand-off

Capacity – The most basic factor; details the data rates available with the service.

Granularity – Describes the number of discrete speeds available with the service. The more granular the service, the better its scalability.

Topology – Point-to-point, point-to-multipoint, full mesh, or a full mesh in a public cloud (The Internet).

Routing – Defines how packets are routed within the network. Are they customer controlled, or are there specific protocol requirements? This is a function of the transparency of the service.

Transparency – This data describes at what layer of the Protocol stack the service operates. Lower-layer services can transport higher-layer services transparently. The most transparent services are fully dedicated. Some packet switching techniques, especially those that mix protocols like MPLS over Frame Relay, have more transparency restrictions.

Protection – Describes the how the network recovers from failures. Some technologies provide very quick automated restoration times, as short as 50ms or 100ms. Others have no built-in protection mechanisms. Network protection adds both reliability and cost to a service.

Class of Service – This service, if available, enables the service provider to help you optimize the way your bandwidth is used.

Network – Dedicated networks offer capacity that is devoted to your service. Shared networks get capacity for a common pool of network resources and can dynamically provide more or less capacity, as you need it.

Billing – Flat-rate or usage-based. Usage-based billing allows you to pay for only the bandwidth you actually use.

Technology – Details the underlying technology used to provide the service.

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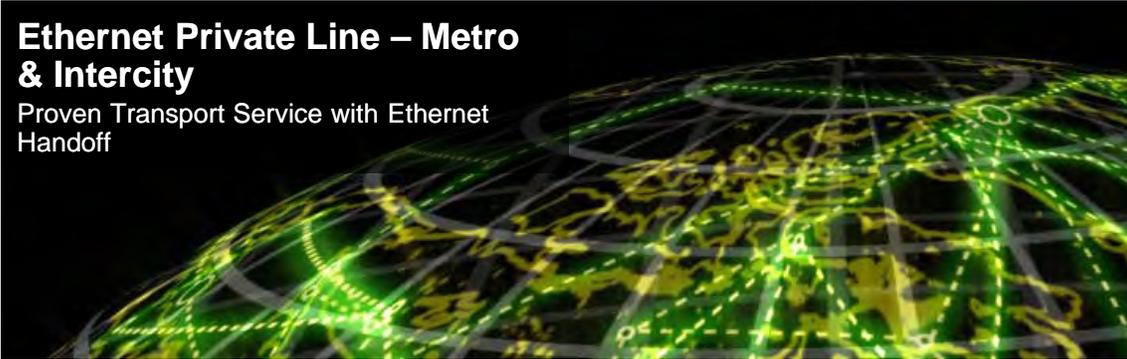


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Ethernet Private Line – Metro & Intercity

Proven Transport Service with Ethernet Handoff



Related Links

- [Ethernet Overview](#)
- [Ethernet Virtual Private Line](#)
- [IP VPN Service](#)
- [Managed Ethernet Access](#)
- [Virtual Private LAN Service](#)

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With Ethernet Private Line, your business can enjoy the maturity of a SONET service that combines the privacy, security, diversity and dedicated bandwidth of private line with the simplicity and affordability of an Ethernet interface. The Level 3[®] Metro Ethernet Private Line service allows you to use one provider for intercity long haul and metro transport needs. You'll link your locations securely and efficiently to support transmission of advanced applications, data, voice and video at up to Gigabit speeds.



Level 3 understands the importance of your mission-critical applications. As an Ethernet Private Line customer, your business will team with Level 3 to design, build and grow a truly reliable and flexible Ethernet solution. It's a cost-effective connectivity solution that lets you take advantage of the power, flexibility and speed of a true private-line network — whether city-to-city or within the metro.

Ethernet Private Line Service Details

- **Bandwidth options** – 3 Mbps up to 1 Gigabit for Metro Ethernet dedicated service
- **Diversity** – Provisioned as physically diverse, SONET-protected network service
- **Connectivity options** – Dedicated point-to-point connectivity
- **Monitoring and management** – 24 x 7 proactive monitoring and management

Ethernet Private Line Benefits

Scalability for Business Growth

Purchase the amount of bandwidth that meets your needs now, and easily add more as your network grows. The Metro Ethernet Private Line service enables you to meet intercity and IP requirements using a single provider across several different lit transport options.

Simplicity and Cost-Effectiveness

Simplify your network by treating all connected LANs, MANs and WANs as a single network. Further simplify and reduce capital costs by replacing legacy WAN interfaces and circuits with highly efficient Ethernet ports and services.

High Performance and Availability

Leverage your partnership with Level 3 by connecting to our redundant metro and intercity SONET-based network for reliable transport of very large application data sets, such as large CAD files, digital images or video streams, while simultaneously supporting multiple high-bandwidth applications across the network, such as teleconferencing, network storage backup and retrieval, and media-rich content.

For more information on our Metro Ethernet Private Line Service, download the [Metro & Intercity Ethernet Private Line brochure](#).

Next Steps

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Service Locations

- Europe
- North America

Interact

- Ethernet Services Portfolio

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- Business Class Ethernet
- eBrochure: Metro and Intercity Ethernet Private Line





Level 3[®] Ethernet Private Line Service

With sophisticated networks and growing bandwidth needs, you need a trusted network provider, not just a vendor. Level 3 Communications[®] can help you design and build a comprehensive, scalable, end-to-end solution that meets your specific connectivity issues, timelines, and demands for growth. Our solutions are designed to meet your transport, resale, or carrier infrastructure requirements, leveraging the power and flexibility you've come to expect from Level 3.

The Level 3 Ethernet Private Line solution is an Ethernet over SONET (EoS) service that combines the privacy, security, diversity and dedicated bandwidth of private line service with the simplicity and affordability of an Ethernet interface. Backed by 24 x 7 network management and monitoring, our physically diverse, fully protected intercity services use the Level 3-owned, facilities-based network to provide exceptional service and network reliability end-to-end. Unlike shared infrastructure services, our Ethernet Private Line solution has dedicated point-to-point connectivity, while preserving high performance and throughput using a ring design for your mission-critical or latency-sensitive applications. Level 3's fully redundant metro and intercity SONET-based network delivers a large service footprint and network availability.

Extensive network reach

Our expansive metro footprint, combined with our long-haul reach, enables you to extend your network regionally and locally using a single provider. Level 3 currently has over 7,600 aggregation points and on-net buildings across North America and Europe and over 48,000 long-haul route miles and over 26,000 Metro route miles. Our continuously growing network interconnections include key high-bandwidth sites, Central Offices, major peering and traffic exchange sites, and cable landing and teleport sites, as well as locations for cable, wireless, federal, voice and Internet service providers.

Value and reliability

Our Ethernet Private Line solution will allow you to reduce your need for expensive legacy SONET and TDM interfaces, while keeping the inherent self-healing and secure protection mechanisms of the technology through a fully protected, fiber-optic infrastructure. Essentially, both our Metro and Intercity Ethernet Private Line offerings can help you reduce capital cost while you continue to see the quality and inherent protection you have come to expect — without sacrificing exceptional service and network reliability.

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Scaling your business with power and agility

With the Level 3 Ethernet Private Line solution, you can purchase the appropriate amount of required capacity from 3 Mbps to 1000 Mbps for Metro Ethernet Private Line service and from 50 Mbps to 1000 Mbps for Intercity Ethernet Private Line service. The Level 3 solution treats all connected local area networks (LANs), metro area networks (MANs), and wide area networks (WANs) as one large network, whether across a city or multiple metropolitan market locations.

FEATURES

- 14 metro speeds from 3 Mbps to 1 Gbps
- Dedicated Ethernet over SONET (EoS) service
- Ring protected (unprotected customer handoff)
- Diverse outside plant
- Fully mirrored, 24 x 7 Network Operations Centers (NOCs) and a fully staffed Field Operations group in each market
- Supports point-to-point configurations

BENEFITS

- Tap into the expertise of our dedicated team of network architects
- Ongoing investments to scale our network makes Level 3 a network provider that can support your growth
- Level 3 owns and operates a facilities-based network, so we have direct control over performance and quality
- We treat all connected local area networks (LANs), metro area networks (MANs), and wide area networks (WANs) as one large network
- Use Ethernet Private Line services to access Level 3's full suite of services nationwide, including VPN and Internet Services

Why Level 3?

Comprehensive Solutions from a Single Provider

Level 3 delivers the power and agility that your business requires in an Ethernet solutions provider. When you look to Level 3 for your Ethernet solutions, you tap into the expertise of our dedicated team of network architects, who will collaborate to design the best solution for your business. Our solutions cover construction, project management, ongoing maintenance, upgrades, and end-to-end lifecycle process management to help ensure the highest level of service and support. We also offer installation level and service level agreements for our comprehensive portfolio of Ethernet services.

For more information, contact us at: 1.877.2LEVEL3, email us at: info@level3.com, or visit: www.level3.com.

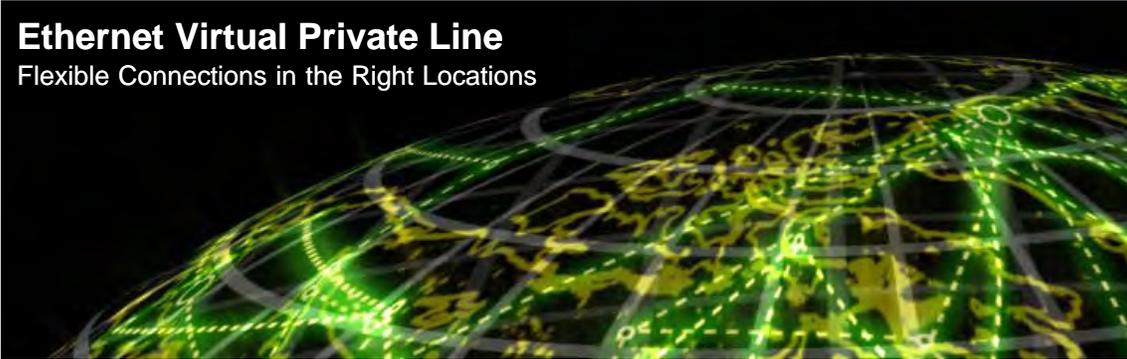


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Ethernet Virtual Private Line

Flexible Connections in the Right Locations



Related Links

[Ethernet Overview](#)

[Ethernet Private Line – Metro & Intercity](#)

[IP VPN Service](#)

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[Virtual Private LAN Service](#)

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Flexible Connections in the Right Locations

Level 3 knows you need a scalable, cost-effective and broad coverage solution for your network. Perhaps you plan to build a new network for video, voice and data convergence. Maybe you are adding another network provider for vendor diversity or your organization just desires more bandwidth. Regardless of your need, the Level 3[®] EVPL service, or Ethernet Virtual Private Line, is the new standard for building packet-based MPLS networks. With point-to-point and point-to-multi-point (hub and spoke) configurations, you'll find Level 3 in the right locations.



The Level 3 EVPL service is an end-to-end, Layer 2 switched Ethernet service delivered via Level 3's mature MPLS backbone. As a result, you can benefit from a service that is engineered to be congestion free, secure and reliable. You can also get the bandwidth you need when and where you need it. FastE and GigE interfaces are available, with Virtual Connection bandwidths up to 1 Gbps in 1/10/100—Mbps increments.

EVPL Service Details

- **Bandwidth options** – Choose the amount of bandwidth you need up to a full Gigabit in 1/10/100 Mbps increments.
- **Flexible classes of service** – Support your performance and optimize traffic handling.
- **Easy-to-use web tools** – With the Level(3)EnabledSM Portal, you have the ability to remotely monitor port utilization, view order detail, view and download invoices and billing detail, and access escalation lists and reports.
- **Access technologies** – Multiple access technologies help maximize last-mile access utility.
- **Fast reroute technology** – We prevent service disruptions with Fast Reroute Technology.

EVPL Benefits

Security and Peace of Mind

The Ethernet functionality resides at Layer 2, creating a private network with no Layer 3 routing involved. Since traffic is not routed, data is not vulnerable to Internet Protocol (IP) security risks.

Scalable with Broad Market Coverage

This true, transparent LAN service supports all Layer 3 protocols and allows you to leverage broad national coverage in the United States. Incrementally scalable ports offer connectivity solutions for metro, regional, national and international networks. We also offer Ethernet interfaces at your premise, even in areas not served by an Ethernet local access provider.

Flexibility and Cost Savings

The EVPL service can help you capitalize on lower-cost Ethernet technology and a true “pay-as-you-go” model with rate-limiting capabilities. This flexible service allows you to move ports and circuits between locations allocate bandwidth by application, prioritize traffic, and provision virtual circuits in point-to-point and hub-and-spoke configurations.

For more information on our Ethernet Virtual Private Line service, [download the Level 3 EVPL Brochure](#).

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Service Locations

- Europe
- North America

Interact

- Ethernet Services Portfolio

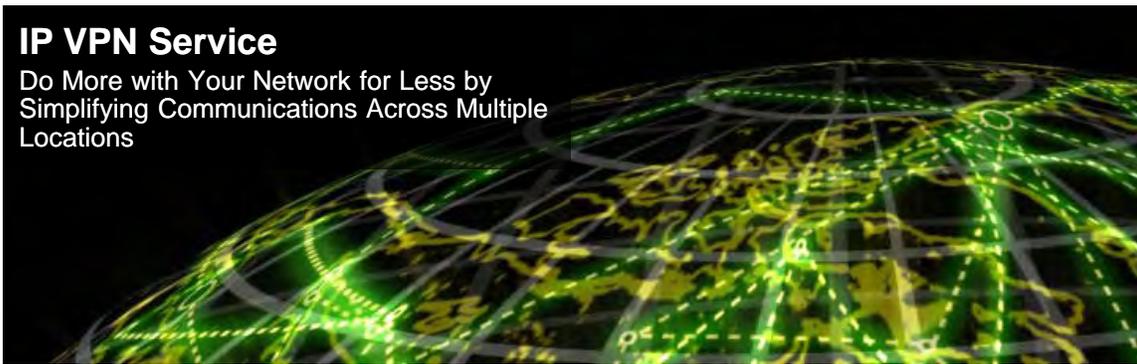
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- Business Class Ethernet
- eBrochure: EVPL





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IP VPN Service

Do More with Your Network for Less by Simplifying Communications Across Multiple Locations

- Related Links**
- Ethernet Overview
 - Ethernet Private Line – Metro & Intercity
 - Ethernet Virtual Private Line
 - Managed Ethernet Access
 - Virtual Private LAN Service

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Communication and collaboration across multiple locations is designed to be more secure and easier with Level 3® IP VPN service. Delivering a high-performance, single-network solution for advanced voice, video and data applications, IP VPN offers a flexible, cost-effective, secure network design tailored to your needs.

With Level 3 as your network provider, connecting your business across multiple locations can create added efficiencies and savings — building your business and your bottom line.

IP VPN Services Details

- A single, secure platform for video and voice traffic
- Flexible support for a wide range of interfaces ranging from T-1 to Gigabit Ethernet (including MLPPP)
- Ultra-high security comparable to traditional ATM and Frame Relay
- Rapid transfer methodology and high redundancy for disaster recovery peace-of-mind

IP VPN Services Benefits

- Ability to easily prioritize network traffic and manage bandwidth to best meet your unique business needs.
- Flexibility in designing a custom high-performance, single-network solution to simplify your communications.
- Seamless integration with existing hardware, applications and emerging technologies for increased freedom and savings.

Level 3 infrastructure and support management allows you to do more with less.

Download the brochure for more information on our [IP VPN Services](#).

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Service Locations

- Europe
- North America

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- Business Class Ethernet
- eBrochure: IP VPN





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Managed Ethernet Access

Take Control of Your Network, then Your Services



Related Links

- [Managed Services Overview](#)
- [Ethernet Overview](#)
- [Ethernet Private Line – Metro & Intercity](#)
- [Ethernet Virtual Private Line](#)
- [IP VPN Service](#)
- [Managed DDoS Protection](#)
- [Managed Firewall](#)
- [Managed Router Service](#)
- [Managed Spam & Virus Protection](#)
- [Managed WAN Optimization Service](#)
- [Professional Services](#)
- [Virtual Private LAN Service](#)

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Finding an access solution that works with your telecommunications architecture, and for your bottom line, is a critical business challenge. But with Level 3[®] Managed Ethernet Access service, converging enterprise networks for true multiservice operation is easier than you may think.

Managed Ethernet service from Level 3 is robust, easy-to-implement and operate, and capable of providing native Ethernet connectivity directly wherever TDM/SONET private and leased lines are available.

Managed Ethernet Service Details

- Supports multiple data services such as IP VPN, Virtual Private LAN service, Ethernet Virtual Private Line and Dedicated Internet Access
- Supports multiple WAN configurations, including T-1, NxT-1 (N = 1 to 8), DS-3, NxDS-3 (N = 1 to 3), OC-3, and OC-12 (10/100base-TX, GigE)
- 24 x 7 network management that offers fault and performance monitoring along with incident validation and resolution

Managed Ethernet Service Benefits

- Even in markets not served by an Ethernet local access provider, you have the ability to easily extend service beyond your LAN to the wide-area network
- You get the support you need through Engineering, Furnishing and Installation (EF&I) services
- You control access to multiple data and IP services and have the ability to ensure traffic on the same port is securely segregated

Download the brochure for more information on our [Managed Ethernet Service](#).

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Service Locations

- North America

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- eBrochure: Managed Ethernet Access

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Virtual Private LAN Service

Your Networks Working Together



Related Links

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[Ethernet Private Line – Metro & Intercity](#)

[Ethernet Virtual Private Line](#)

[IP VPN Service](#)

[Managed Ethernet Access](#)

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Collaboration is key in the information economy. Your employees need to share data and simultaneously work together in workgroup applications. The Level 3[®] VPLS offering, or Virtual Private LAN Service, is a Layer 2 Ethernet service that allows sites in different locations to easily interact over a wide area as part of a single meshed network.



Level 3 Communications provides the VPLS offering on our industry-leading multiprotocol label switching (MPLS) network. The service allows you to fully control routing using dynamic class-of-service tagging. And because the service is Ethernet transparent, you can rely on VPLS to carry any type on Ethernet traffic; not just IP-based protocols.

VPLS Service Details

- **Connectivity** – Any-to-any connectivity enables maximum performance and value.
- **Security** – Designed for privacy and security on a purpose-built MPLS core.
- **Flexible classes of service** – Support your performance and optimize traffic handling.
- **Bandwidth** – We support your needs for flexible bandwidth and CoS allocation per-port.
- **Speeds** – Service is available at speeds ranging from DS-1 up to Gigabit.
- **Access technologies** – Multiple access technologies help maximize last-mile access utility.
- **Easy-to-use web tools** – With the Level(3)EnabledSM Portal, you have the ability to remotely monitor port utilization, view order detail, view and download invoices and billing detail, and access escalation lists and reports.

VPLS Benefits

- **Designed for Flexibility and Cost Effectiveness:** Level 3's VPN-based services allow you to choose from flexible flat-rate or usage-rate billing. Users can have a high bandwidth connection, yet only pay for the capacity that is actually used.
- **Control for Security and Service Quality:** Our Ethernet VPLS solution gives you comprehensive, private control over network routing, and lets you specify CoS tiers for your applications to support their performance.
- **Engineered for Reliability and Performance:** The fully meshed capability of the VPLS offering supports resilient connectivity between all sites, providing the LAN-WAN infrastructure for application convergence.

For more information on our Virtual Private LAN Service, download the [Level 3 VPLS Brochure](#).

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Service Locations

- North America

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- Business Class Ethernet
- eBrochure: VPLS



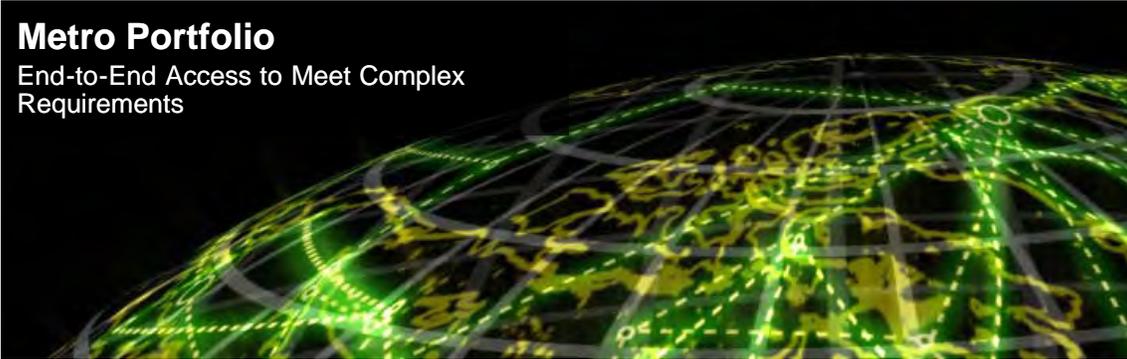


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Metro Portfolio

End-to-End Access to Meet Complex Requirements



Related Links

Ethernet Private Line – Metro & Intercity

Private Line Services

Wavelength Services

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The Level 3 Metro Portfolio of services connects you with high-quality solutions for stand-alone, consistent, point-to-point, dedicated connectivity within cities. Our Metro portfolio can connect you with Private Line, Ethernet Private Line and Wavelength services. You can access our data, Internet, and voice capabilities, as well as connectivity to other carriers in a metro area. We support you with more than 27,000 metro route miles, 8,000 on-net locations and 190 markets in the United States and Europe.

When you need to connect city-to-city, you can gain connectivity to high-speed Internet services, core network and long-haul services across 54,000 transport route miles.

From DS-1s to 40G waves, we have the services to meet your bandwidth needs. And when you're challenged to address complex requirements, we have the expertise to design and build tailored metro solutions. The Level 3 Metro Portfolio delivers a total, end-to-end solution.

Our continual investments in network infrastructure equip us to meet your needs for scale, and to stay ahead of evolving requirements with flexibility, diversity, speed and competitively priced services.

Level 3 Metro Portfolio Features

- Ethernet Private Line, Private Line, Private Line Hub, Private Dedicated Ring and Wavelength offerings
- Simple, highly competitive, nationwide metro flat-rate pricing
- Access and availability across 116 U.S. metro markets, connecting carrier hotels, carrier-neutral facilities and major peering points
- Available as standalone metro services, or in conjunction with our Tier 1 IP network and intercity transport services
- Protected and unprotected options
- On-net Service Level Agreements (SLAs)
 - Protected services – 99.999%
 - Unprotected services – 99.95%

Level 3 Metro Portfolio Benefits

- **Scaling with Your Requirements** - Ongoing investments in network scale and service capabilities enable us to deliver network solutions you can grow with
- **Single-Vendor Connectivity** - Extend your local network and meet intercity and IP requirements using a single provider
- **Built for Reliability** - Fully owned and operated facilities-based metro fiber network with direct control of end-to-end network

Learn how our metro breadth and depth can serve you by calling: 1-877-2LEVEL3 today.

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- eBrochure: Metro Portfolio

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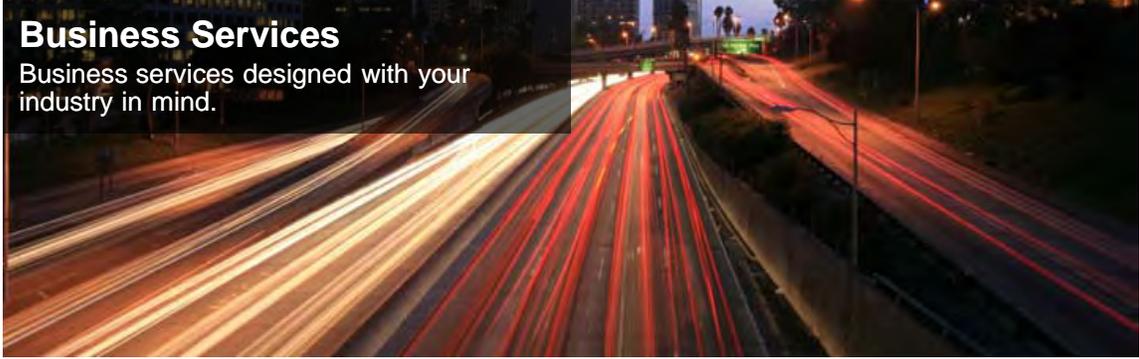
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Business Services

Business services designed with your industry in mind.

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Business is changing faster than ever. Enterprise applications like cloud computing and unified communications are demanding more from your company's network than ever before. As these applications evolve, successful businesses must adapt and respond to unpredictable bandwidth requirements and support operations with an ever-more-critical reliable network.

Level 3 Communications built a network for the unending, virtually unpredictable growth of a connected world. We help to give your business access to reliability, scalability and responsiveness from a network built to accommodate the demands of enterprise communications.

Business Services Details

- Proven provider of high-bandwidth services for large enterprises
- Expanded local market presence for mid-market customers—enterprise voice, private networking, and Internet connectivity are now closer to your business

Business Services Benefits

- Enhance your business responsiveness and adaptability with a network designed for optimum scalability
- Enable your business-critical applications
- Support high-bandwidth services

See our [Local Market Expansion events](#) to learn how Level 3 is expanding our capabilities in cities near you.

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- [Level 3 in Enterprise](#)
- [White Paper: BCDR and Storage Area Networks](#)
- [White Paper: Value of On-Net Fiber](#)





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Business Continuity, Disaster Recovery

Ubiquitous and Continuous Access to Data Across the Enterprise



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For enterprises, any disruption in business due to any type of network event can have a real impact on your operations. Lost revenue, company information and customer confidence are just a few of the risks.

Level 3 can provide the infrastructure for businesses to protect their network against downtime. With a wide portfolio of services ranging from off-site Level 3® Colocation to Ethernet services, Level 3 can provide a network foundation for true business continuity and disaster recovery.

Level 3 offers businesses:

- Global backbone reach and metro network density
- Multi-layered solution options for diversity and traversability across transport solutions
- True carrier diversity through a network that is typically physically diverse from other carriers' networks
- A team of network experts to consult with on your disaster recovery solution
- A full portfolio of business WAN solutions

To learn more about how Level 3 can support your BCDR needs, please visit the following pages:

- [Colocation and Cross Connects](#)
- [Ethernet Private Line – Intercity](#)
- [Ethernet Private Line – Metro](#)
- [Private Line – Intercity/Transoceanic](#)
- [Private Line – Metro](#)
- [Intercity Wavelengths](#)
- [Wavelength – Metro](#)
- [Extended On-Net](#)
- [Private Line – Intercity/Transoceanic](#)
- [EVPL](#)
- [Professional Services](#)

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Cloud Computing

High Performing Access Connections to Resources in the Cloud



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As applications and computing continue to migrate to the cloud, everyday business operations are becoming increasingly dependent on their access connections to resources in the cloud. Downtime due to slow access speeds, or even problems in the cloud itself, can have a real impact on the bottom line.

Regardless of whether you need to build a cloud infrastructure or ensure high-speed, reliable and scalable access to cloud computing, Level 3 can serve as your neutral network service provider. Level 3 offers businesses the critical networking infrastructure to build their own cloud or connect to any cloud service provider.

Level 3 offers businesses:

- Network reach to offer highly redundant, low latency metro networks to support your private clouds
- A full range of Level 3® Colocation services at more than 200 facilities connect you to Wavelengths, Metro Fiber, Ethernet Private Line and Internet access services
- Access to one of the largest and most connected IP transit networks in the United States and Europe

To learn more about how Level 3 can enable cloud computing, please visit the following pages:

- [Colocation and Cross Connects](#)
- [Ethernet Private Line- Intercity](#)
- [Ethernet Private Line- Metro](#)
- [Private Line- Intercity/Transoceanic](#)
- [Private Line- Metro](#)
- [Intercity Wavelengths](#)
- [Wavelength- Metro](#)
- [Private Line- Intercity/Transoceanic](#)
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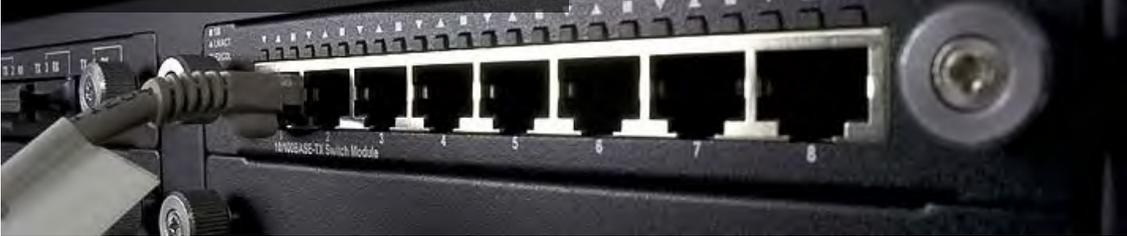


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Internet Access

High-Speed Dedicated Internet Access to Support Your Real-Time Applications



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Large enterprises depend on their Internet connection for access to real-time applications and business communications. The Internet connection is now a critical part of conducting business.

Level 3 is a leader in Internet connectivity with the most connected Internet backbone in the United States, Europe and Asia.* We provide enterprises with high-speed dedicated Internet access, global reach and high reliability. Enterprises can choose from speeds ranging from 56 Kbps to OC-48 and Gigabit Ethernet.

Level 3 offers enterprises:

- An industry-awarded Tier 1 Internet backbone
- 24-hour network monitoring, management and technical support
- A customer base that includes many of the world's largest Internet content providers

*Renesys Corp.: Independent network intelligence company, "Customer Base" ranking

To learn more about how Level 3 delivers Internet access, please visit the following pages:

- [Dedicated Internet Access](#)
- [High Speed IP](#)
- [Managed Router Service](#)
- [Secure Access](#)

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Remote Workers

Empowering Your Workers Through
Advanced Telecommunications



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Many enterprises are investing in remote worker solutions for a number of reasons, including the need to reduce energy costs, avoid commute time and improve worker productivity. As this trend continues to grow, enterprises recognize that the quality, flexibility and reliability of remote worker telecommunications is equivalent to that found within the office.

To meet the challenge of reliable remote worker communications, enterprises can combine the speed and reliability of Level 3® Dedicated Internet Access service with the VoIP sophistication of Level 3® SIP Trunking service to support their broader remote worker solution.

For remote work solutions, Level 3 offers enterprises:

- The Level 3 IP network – one of the largest and most connected in the world
- A softswitch architecture that supports more than 12 billion total minutes per month
- Mobility and disaster recovery capabilities through a Mobility Feature Pack – available with the Level 3 SIP Trunking service

To learn more about how Level 3 can enable remote work solutions, please visit the following pages:

- [Dedicated Internet Access](#)
- [High Speed IP](#)
- [Managed Router Service](#)
- [Secure Access](#)

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WAN Connectivity

A True Alternative for Businesses



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New high-bandwidth applications, such as telepresence, unified communications and cloud computing, are feeding explosive growth in the bandwidth and connectivity that businesses require to operate. Network speed, scalability, flexibility and reliability can give you a competitive edge, and the ability to handle whatever business throws at you.

With Level 3, your WAN can ride a network built from the ground up for the broadband, hyper-connected age. We offer you a team of network experts ready to draw from a full portfolio of services to tailor a WAN solution for your business. Whether you require public, private, switched Ethernet, metro Ethernet, long-haul Ethernet, point-to-point or multi-point-to-multi-point WAN connectivity, Level 3 can provide it.

When you choose Level 3 for your WAN, you enjoy:

- A truly physically diverse network for high reliability
- An expert team, dedicated to creating the best solution for your business
- A modern, global network – built to your doorstep
- A company solely dedicated to servicing businesses

To learn more about how Level 3 can be your WAN provider, please visit the following pages:

- [Ethernet Private Line- Metro](#)
- [Ethernet Private Line- Intercity](#)
- [Private Line- Intercity/Transoceanic](#)
- [Private Line- Metro](#)
- [Intercity Wavelengths](#)
- [Wavelength- Metro](#)
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- [EVPL](#)
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- eBrochure: Ethernet Service Portfolio
- eBrochure: Metro and Intercity Ethernet Private Line
- eBrochure: Wide Area Networking



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Business WAN Connectivity

A True Alternative for Large Businesses

New high-bandwidth applications, such as telepresence, unified communications and cloud computing, are feeding explosive growth in the bandwidth and connectivity that businesses require to operate. Network speed, scalability, flexibility and reliability can give you a competitive edge, and the ability to handle whatever business throws at you.

This is where Level 3 Communications comes in. With Level 3, your WAN can ride a network built from the ground up for the broadband, hyper-connected age. The scale of our network means that our customers' networks can grow without breaking the bank. We offer you a team of network experts ready to draw from a full portfolio of services to tailor a WAN solution for your business. All of this is available to our customers with no sacrifice in quality or service.

A Network Built for Enterprises

Level 3 offers enterprises a true alternative for WAN connectivity. When you choose Level 3, you experience a network that carries the Super Bowl and traffic for 300 of the Fortune 500 companies.

The network is built with the same reliability and coverage enterprises expect, but it is also different. It's modern, unencumbered by legacy technologies and secure. Our global footprint and deep national on-net network allow for service flexibility and economies of scale. We constantly invest in our network so we can scale with each leap in bandwidth demand, such as those caused by rich applications at the edge.

Options for Data Center Connectivity



Transport Network
Ethernet Private Line
Wavelengths
Private Line



MPLS Network
Level 3[®] IP VPN
Level 3[®] VPLS
Level 3[®] EVPL



IP Network
Level 3[®] High Speed IP
Level 3[®] Dedicated Internet Access

www.level3.com

Choose Level 3 for Your WAN Connectivity

Unlike other providers, we're completely focused on serving businesses. Our strength is in offering high-bandwidth, modern telecommunications services to large businesses.

When you choose Level 3 for your WAN, you enjoy:

- A truly physically diverse network for high reliability
- An expert team, dedicated to creating the best solution for your business
- A modern, global network – built to your doorstep
- A company solely dedicated to servicing businesses

Modern and Physically Diverse

Connect on your own terms with the Level 3 WAN solution portfolio. Whether you require public, private, switched Ethernet, metro Ethernet, long-haul Ethernet, point-to-point or multi-point-to-multi-point WAN connectivity, Level 3 can provide it. Level 3 allows you to:

- Migrate to MPLS Services. If you are breaking away from legacy services like Frame or ATM, Level 3 makes it easy to embrace our stable, reliable MPLS-based services. Our IP VPN, VPLS and EVPL services reside at Layer two on a common, dedicated, private platform to ensure secure and congestion-free networking.
- Build to Your Doorstep. If needed, Level 3 can build directly into your facilities – bringing our network right to you.
- Customized Solutions. We know you have unique needs, so we work with you to design a customized and robust Enterprise WAN solution specific to your network connectivity requirements.
- Experience Real Diversity. The Level 3[®] Network is physically diverse from other carriers' networks, offering true carrier and physical diversity with minimal disruption, to Enterprise WAN customers.

Trusted by Large Businesses that Require Mission-Critical Telecom Services

- Nine of the top 10 U.S. Banks
- Four of top five Financial Exchanges (global)
- Nine of top 10 Global Pharmaceutical companies
- Four of top five U.S. Hospitals
- Four of top five U.S. Health Insurance companies

"Level 3 is a strong competitor in the high-end Ethernet market. The provider is already known for having a robust portfolio of high-end bandwidth solutions for metro and long-distance connectivity. Its recent acquisitions further expand its metro footprint and strengthen its position as an end-to-end service provider."

– IDC Analyst Rena Bhattacharyya

"Level 3 Enhances Wavelength Portfolio"
Apr 2009 - Doc # IcUS21776009

For more information, contact us at: 1.877.2LEVEL3, email us at: info@level3.com or visit: www.level3.com.



Financial Services

Secure Network Service that Makes Every Moment Count

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Through our extensive network footprint, we are positioned to support your financial services enterprise with bandwidth scalability and network resiliency. With insight from a team of network professionals dedicated to fulfilling the needs of the industry's most sophisticated and demanding customers, we can enable you to meet your financial services demands.

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Financial Services Details

- Scalable, high-speed connections between headquarters, data centers and regional locations
- Transport and storage designed for security, to help you comply with regulations
- Migration of TDM-based voice infrastructure to IP-based infrastructure

Financial Services Benefits

- Low-latency trading execution and access to market data
- Business continuity and disaster recovery applications
- Virtual private networks for dispersed geographic locations

Download the brochure for more information on our [Financial Services](#).

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- [Case Study: ExConnfin](#)
- [Data Center Networking Strategies for Financial Services Firms](#)
- [Level 3 in Financial Services](#)
- [Moving Your Voice Infrastructure from TDM to VoIP](#)



Connecting the financial industry to the opportunities of today and the potential of tomorrow.



Technology is what keeps you ahead of tomorrow. Fueling your organization's ability to grow. Giving you and your customers the power to operate some of the most advanced, high-performance tools available. A network with the access, speed, redundancy, and security that is required to meet the swelling demands in financial technology. With insights from a team of network professionals dedicated to fulfilling the needs of the industry's most sophisticated and demanding customers, including:

- 9 of the top 10 investment banks in the world
- 8 of the top 10 commercial banks in the U.S.
- 4 of the top 5 financial exchanges in the world

We understand that it's not always about how you're connected, but also who you're connected to. Level 3's extensive network footprint can get you to more than two dozen major sources of liquidity and market data, including the top exchanges and ECNs (Electronic Communication Networks).

For financial services companies, Level 3 has the expertise to enable:

- Scalable high-speed connections among headquarters, data centers, and regional locations
- Secure transport and storage of key financial data to comply with SOX, Check 21, and the Patriot Act
- Business continuity and disaster recovery applications
- Virtual private networks for dispersed geographic locations
- Low-latency trading execution and access to market data
- Migration of TDM-based voice infrastructure to IP-based infrastructure





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Healthcare

Transport Mission-critical Medical Data

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If you share medical data, we have the healthcare telecommunications network solutions to provide you with the security, scalability and responsiveness you can rely on—day and night. We connect pharmaceutical companies to research centers, physicians to hospitals, health administrators to insurers and patients to the healthcare services they need.

Level 3 Communications can help you meet growing network demands with bandwidth scalability and network resiliency.

Healthcare Services Details

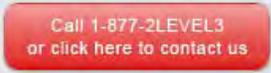
- Scalable, high-speed Internet access to support web portals
- Call center solutions and support for migration of TDM-based voice to IP-based infrastructure
- Secure Data transport that helps you comply with regulations

Healthcare Services Benefits

- Virtual private networks to connect diverse geographic locations
- Business continuity and disaster recovery infrastructure

Download the brochure for more information on our [Healthcare Services](#).

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**Connecting healthcare to the opportunities
of today and the potential of tomorrow.**

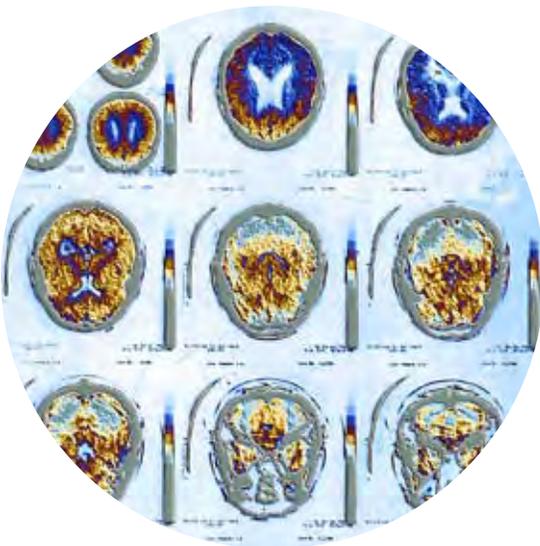


The healthcare industry relies on connection. Connecting pharmaceutical companies to research centers, physicians to hospitals, health administrators to insurers and patients with the care they need. Level 3 provides you with the connectivity, scalability, security, and reliability to enable business continuity and growth. We help you do more with less while keeping you prepared for the demands of tomorrow. Our credentials speak to our continued commitment to the needs of healthcare and the industry's most sophisticated and demanding customers, including:

- 9 of the world's top 10 pharmaceutical companies
- 7 of the top 10 U.S. health insurance companies
- 4 of the top 5 U.S. hospital systems

For healthcare organizations, Level 3 has the expertise to enable:

- Secure transport between data centers to enable storage of medical images, data, and patient records to comply with SOX, HIPAA, and state regulations
- Scalable high-speed Internet access to support web portals
- Virtual private networks to connect diverse geographic locations
- Business continuity and disaster recovery infrastructure
- Call center solutions and support for migration of TDM-based voice to IP-based infrastructure





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Wholesale Cable Operators

Cut Costs with Wholesale Services That Facilitate Future Growth



Related Links

- Colocation Services
- Dedicated Internet Access
- E-911 VoIP Service
- Ethernet Private Line – Metro & Intercity
- Ethernet Virtual Private Line
- High Speed IP
- International Voice Termination
- IP VPN Service
- Local Inbound VoIP
- Private Line Services
- Professional Services
- Switched One Plus Wholesale Voice Service
- Virtual Private LAN Service
- VoIP Enhanced Local Service
- Wavelength Services
- Wholesale Toll-Free Services
- Wholesale Voice Termination

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Whether you are expanding your video, voice or high-speed Internet business, or taking advantage of new opportunities in the high-definition video and small-to-medium business markets, Level 3 Communications has the scalable nationwide network services built to meet your ever-changing needs.

We offer a comprehensive portfolio of voice, data, IP, and content delivery network services and are trusted by some of the country's top cable operators. Let us show you how our wholesale services can open the doors to new growth possibilities for your business.

Wholesale Cable Operators Service Details

- Wholesale CDN
- Wholesale colocation
- Wholesale voice services
- Wholesale IP services
- Wholesale broadband transport

Wholesale Cable Operators Service Benefits

- A dedicated team of Level 3 cable experts
- A scalable network to meet your ever-expanding needs
- One of the most trusted and powerful content and video delivery networks available
- More than 42,000 route miles in North America
- Service in 145 North American markets
- 260 colocation facilities in North America

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Service Locations

- Europe
- North America

Interact

- Ethernet Services Portfolio
- Level 3 Local Voice Termination
- Level 3/ NGT Business voice solution

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- eBrochure: Commercial Services
- eBrochure: Independent Cable Operator
- eBrochure: Media Delivery Solutions for Cable
- Level 3 Network Map
- The SMB Voice Service Opportunity for Cable Operators

Expand

- Cable Industry Brochure
- The Power of Connection





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Interactive Tools

- Animated Schematic: End to End Video Delivery
- Creation to Consumption Demo
- Ethernet Ebook
- Level 3 Products and Services Portfolio
- Level(3)Enabled Portal Demo

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Powerful Reach. Powerful Connection.

As a leading international provider of fiber-based communications services, we are dedicated to helping our customers keep pace with the demands of an increasingly networked world.

We couple a broad service portfolio with one of the world's most scalable end-to-end networks to deliver a set of solutions built for the 21st century. Our network offerings include Internet Protocol (IP) services, metro and longhaul transport, content and video delivery, data and voice services.

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- Europe**

Engage

- SIP Trunking**
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Protect Your Communication Assets
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- Media Portal Tutorial**
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Wholesale for Wireless Operators

Save today and build for tomorrow with our wholesale solutions.



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Because Level 3 Communications understands that wireless operators continue to experience significant subscriber, application and traffic growth, we offer wholesale telecommunications services that support growth by providing the necessary infrastructure to meet capacity demands.

We can help you control costs while building a scalable, upgradeable network that supports today's applications and lays the foundation for tomorrow's IP-centric wireless infrastructures.

Wireless Operators Service Details

- Wholesale wireless network services
- Wholesale telecommunications products and services

Wireless Operators Service Benefits

- Access to our secure, high-performance network
- Ability to optimize and scale your network to meet varying bandwidth demands
- A direct connection to reliable solutions built for converged applications
- Reduce costs and increase revenue margins
- 54,000 intercity route miles and 27,000 metro miles connecting more than 7,700 traffic aggregation points

Next Steps

Call 1-877-2LEVEL3
or click here to contact us

Download

- Level 3 Network Map





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Wholesale Internet Service Providers

Harness the power of Level 3 to reduce costs and achieve future growth.



Related Links

Dedicated Internet Access

Ethernet Private Line – Metro & Intercity

Ethernet Virtual Private Line

High Speed IP

IP VPN Service

Private Line Services

Wavelength Services

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Whether you are expanding your video, voice or high-speed Internet business, or taking advantage of new opportunities in high-definition video delivery, Level 3 Communications has the scalable global wholesale network services available to meet your ever-growing needs.

We offer the most comprehensive portfolio of wholesale network services to provide you with the crucial building blocks you need to continue delivering high quality data that will meet your users' demands.

Trusted by some of the top wholesale Internet service providers in Europe and North America, we are the network provider that helps connect you to new growth possibilities.

Wholesale ISP Service Details

- Wholesale voice services
- Wholesale Internet
- Wholesale Ethernet
- Wholesale broadband transport
- Wholesale colocation services
- Wholesale content and media delivery

Wholesale ISP Service Benefits

- Access to one of the largest and most connected IP transit networks
- Superior network performance
- Scalability to meet any bandwidth need
- Support from our dedicated team of ISP technical experts
- More than 54,000 intercity route miles in Europe and North America
- Connections between more than 180 markets, with 46 of these in Europe
- 280 colocation facilities in key markets

Next Steps

Call 1-877-2LEVEL3
or click here to contact us

Service Locations

- Europe
- North America

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- European Backhaul Map
- International Backhaul Map
- Level 3 Network Map





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Government Services Overview

Solutions, Contracts, and Products to Meet Government Requirements



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Overview

Solutions, Contracts, and Products to Meet Government Requirements

Level 3's distinct combination of efficiency, quality and expertise in the federal sector make us one of the premier providers to handle the unique communications requirements of government. With more than 200 federal departments and agencies relying on us, we have experience providing and designing scalable, reliable, responsive and secure end-to-end solutions.

Our cutting-edge solutions, such as VoIP Migration, Cloud Computing and Website Acceleration, integrate best-in-class products and services, cost-effective resources, and the most connected IP network in North America, Europe, and Asia. (*Renesis, Jan. 2010*)

Level 3 stands ready to meet your mission-critical communication needs through our federal contracts. Level 3 maintains compliance with standards set forth by Federal Information Process (FIPS) and the Federal Information Security Management Act (FISMA).

Our Federal Contract Vehicles Include:

- Network Enterprise
- WITS 3 (The Washington Interagency Telecommunications System)
- GSA Schedule 70
- DITCO Basic Agreement
- GSA Regional Contracts (LSA contracts for GSA Region 1, Region 3 and Region 6)

Learn why Level 3 Communications is your choice for secure government communication needs. Explore our solution and contract pages or call 1.866.9FEDNET (1.866.933.3638).

Next Steps

Call 1-866-933-3638
or click here to contact us

Download

- Accelerate Your Federal Agency's Network Transition
- eBrochure: Content Delivery Solutions for the Federal Government
- eBrochure: Federal Overview

Expand

- DITCO
- GSA Customer Portal
- Listen: FNR DoborekInsider Network Transition featuring Level 3



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About Us

The right products at a great price. Backed by local service and advanced technology. That's the One difference.

One Communications is the largest privately-held regional provider of telecommunications services in the United States. With over 2,000 employees and \$800M in annual revenue, we serve 160,000 small and mid-sized business customers in 18 states across the Northeast, Mid-Atlantic and Upper Midwest, plus the District of Columbia. Through our facilities-based [IP network](#) and customer-focused approach, we deliver the right products and services at a great price to help your business communicate, save and grow.

One set of products. Solutions to meet your unique needs.

From [local](#), [long distance](#) and VoIP services, to [Internet](#), Web and [converged IP VPN solutions](#) — that scale from T1 to DS3 — our products include everything you would expect from a premier telecommunications provider. Run on our resilient, fully-owned, IP-based network, our products and services deliver the high quality and reliability that you demand to keep your business running smoothly.

Real Value. Delivered.

At One Communications, our philosophy is simple: we make it easy for you to buy the right [telecommunications solutions](#) and put them to work for your business — delivering the greatest possible value for your telecommunications investment. Your solution will be tailored to the exact needs of your business — so you'll get all the services you need, and never pay for ones you don't. All backed by a higher level of personal attention and service.

One Team.

Whether you have a simple question or a complex business challenge — before, during, and after your purchase — we're here to help you get the answers you need. You'll have your own point person — a local communications expert, backed by a [Team of One](#): people throughout our organization who are dedicated to meeting your needs and the needs of your business.

Local focus. Local presence.

One Communications invests both human and financial resources as part of our commitment to local markets. In fact, we've made a significant investment to build and maintain a facilities-based network in each of the [markets](#) we serve, which allows us to deliver superior products and services. We also maintain a local sales office and technical support in each market — even our call centers are all within our footprint. We work with you face-to-face and respond more quickly to your needs. We bring jobs and a spirit of community involvement to each of the markets we serve.

Robust network. Reliable services.

One Communications operates a vast, next generation [network](#) architected on an IP core which uses nearly 11,000 route miles of fiber to interconnect more than 700 collocation sites. This density, combined with advanced network technologies, enables us to deliver innovative solutions that help you make the most of your telecommunications investment. We also deliver peace of mind, thanks to 24/7 proactive monitoring by our state-of-the-art [Network Operations Center](#). In fact, many issues are identified and rectified before our customers even know they exist.

One Connect.

Our online customer portal gives you simple, secure, anytime access to your accounts. It's a powerful tool that lets you view all your billing accounts in a single window, download current or past invoices, make secure, one-time or automatic monthly recurring payments from your credit card or bank account to pay your account, examine your usage patterns and uncover cost savings, track order and repair status and generate detailed reports right from your computer desktop.

Get it all. From one company.
One Communications.

[Contact us](#) to learn how One can help your business communicate, save and grow.

Find out more about our [products and services](#).

Learn how our [network](#) delivers the reliability you demand to keep your business running.

Solutions For Your Business

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Network

Our dense, facilities-based network allows us to deliver reliable services and innovative solutions for your business.

We operate a robust, next-generation network architected on a meshed IP core, with 11,000 route miles of fiber and more than 700 collocation sites—creating a unique [footprint](#) that extends throughout the Northeast, Mid-Atlantic and Upper Midwest regions of the United States.

But with this vast network comes a major commitment to our local markets. In fact, we make a significant investment to build and maintain a facilities-based network in every one we serve, which allows us to deliver reliable, high-quality products and services. And thanks to our network density—combined with advanced network technologies—we can tailor a customized [solution](#) to meet the specific needs of your business.

In addition, we proactively monitor and upgrade our network to respond to the needs of our customers, incorporate new [technologies](#), and deliver the most advanced telecommunications solutions. Our recently deployed, next-generation IP network includes:

- Next-generation Metaswitch VoIP-based switches in a distributed architecture with geographic redundancy. This means that in the rare event that a network component fails, call processing seamlessly switches over to other working components and your service continues uninterrupted.
- Redundant pairs of routers at each site connected through diverse paths to multiple core IP routers. This means your voice and data IP packets can reliably flow across, and off, any part of our network—even if a router or connection should fail.

Backbone

- Partnerships with industry-leading equipment providers.
- Fully fiber-based backbone, using SONET and DWDM
- Meshed high-speed optical network supporting future growth
- Peering with multiple Tier 1 ISPs at Gigabit Ethernet or larger levels, ensuring reliability, speed and throughput
- Fully redundant hardware
- Established fail-over mechanisms
- Multiple, self-healing paths
- Network monitored by 24/7 [Network Operations Center](#)
- Low latency network optimized for high-speed applications
- Supports industry-leading SLAs for availability, latency and packet loss
- Presence in key Carrier hotels

Security

- Wholly-owned private network
- Multiple-level locked facilities
- 24/7 security personnel

Fire Protection

- FM-200 installed at all regional switching centers

Power Conditioning/Backup

- Commercial Power
- Diesel generator backup with auto transfer

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- AC/DC power
- Fully conditioned environment
- UPS backup

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Business Solutions

One Communications offers a robust portfolio of advanced telecommunications solutions including [Bundled Services](#), [Data & Internet Services](#), [VoIP and Voice Services](#), [Managed Services](#) and [Mobility Services](#) to help you focus on the business of doing business.

Bundled Services

Looking for value? We've got it. Looking for reliability? You've found it. OneSolutions has been designed with your business in mind. With high-speed Internet access, unlimited local calling, over 20 features and included long distance and toll-free minutes, we've created solutions that are guaranteed to help your business succeed without dramatically increasing your budget.

Data & Internet Services

Whether you're looking for simple Internet access or a fully-meshed, secure IP network to support all your applications, One Communications Data and Internet products offer the flexibility and scalability that will meet the needs of your business. All provided over our [vast, next-generation network](#) which is [monitored 24 x 7](#). So you can rest assured that your confidential information is [secure](#).

VoIP and Voice Services

One Communications provides a wide range of cost-effective voice services with a complete set of calling features, each flexible in nature so you can tailor a solution to fit your unique business needs. Regardless of which option you choose, you can rest assured that you'll receive [reliable](#) service delivered over our [next-generation network](#).

Managed Services

Our suite of OneSolutions Managed Services delivers enterprise capabilities to smaller businesses. One Communications provides the hardware, configuration, setup and installation of solutions tailored to your needs and budget. We then supply ongoing management, monitoring and maintenance services so you can focus on your core business operations and leave your telecommunications network to the experts.

Mobility Services

One Communications offers OneSolutions MobileSM nationwide wireless coverage on a [leading cellular network](#). Your business will enjoy superior access, clarity and the reliability you need to keep your employees connected.

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Bundled Services

- OneSolutions Complete
- OneSolutions Essential

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Bundled Services

One Communications understands the needs of businesses like yours

Looking for value? We've got it. Looking for reliability? You've found it. OneSolutions has been designed with your business in mind. With high-speed Internet access, unlimited local calling, over 20 features and included long distance and toll-free minutes, we've created solutions that are guaranteed to help your business succeed.

[OneSolutions Complete](#)

If you're looking for a secure, seamless managed-services solution that allows you to consolidate your local, long distance and Internet over a single, high-speed connection, then look no further than OneSolutions Complete. You'll get the flexibility your business needs, without adding a burden to your bottom line.

[OneSolutions Essential](#)

The perfect solution for businesses with 6 or fewer lines. We give you the speed you need with 1.5/768 high-speed Internet access and the ability to scale up to 7 Mbps. With unlimited localing, all of the most popular features and long distance and toll-free minutes included, this offer becomes hard to pass up.



**OneSolutions
Managed
Monitoring
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Free protection from downtime.

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OneSolutions Complete

Grow your business. Without the growing pains.

If you're looking for a secure, seamless managed-services solution that allows you to consolidate your local, long distance and Internet over a single, high-speed connection, then look no further than OneSolutions Complete—winner of INTERNET TELEPHONY® Magazine's [2009 Product of the Year Award](#). You'll get the flexibility your business needs, without adding a burden to your bottom line.



OneSolutions Complete eliminates upfront costs and reduces your IT and networking costs. And with optional MPLS VPN, you can easily connect multiple locations over our next-generation backbone—and make it even easier to deploy the latest IP-based, converged services and real-time applications.

OneSolutions Complete features:

- Analog, digital and SIP voice services
- Port speeds from 1.5 to 45 Mbps
- With SIP you can get up to 48 concurrent calls per T1, with no extra charge for compression (G.729)
- A wide range of bundled features: free Caller ID Name & Number, Call Waiting, Call Forwarding, Direct Inward/Outward Dialing, Hunting and many more
- Ability to add MPLS capabilities at no extra cost
- Local calling options: per-call/per-minute, unlimited local*, or flat local
- LD/Toll-Free options: per-minute or Call Packs from 1,000 to 100,000 minutes
- Support for various common IP/PBX systems from Avaya® and Cisco®—and with a separate SIP proxy device, Pingtel® and Shortel®
- G.711 and G.729 support
- Service Level Agreement

Complementary Services:

- Add [OneSolutions Conferencing](#) audio, Web, and video conferencing services for no additional charge—you only pay for what you use.
- Choose from our optional [OneSolutions Managed Router and Managed Security](#) services which include 24/7 access to the [OneSolutions Managed Services Portal](#). (Additional fees apply.)
- Protect your business from costly downtime with [OneSolutions Managed Monitoring and Notification Services](#) featuring free, optional device and network monitoring.

[Contact us](#) today to learn more!

*Some markets are capped. Ask your Sales Representative for details.



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 Now featuring
Auto-Payment.

You can also track repair status, new orders, and more.

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OneSolutions Essential

Simplicity, convenience and peace of mind

Thanks to One Communications, finding the right telecommunications solution is easier than ever.

OneSolutions Essential is designed to give your business more value for your money—simplicity and convenience with a low, flat rate:

- Bundled local, long distance and toll-free phone service with Internet access
- One provider, one-bill convenience
- Simple upgrade to increase bandwidth as business needs change
- Affordable, flat-fee monthly pricing
- Savings of about 30 percent vs. the big phone companies

OneSolutions Essential is ideal for businesses that:

- Have 3-6 phone lines
- Operate a single location, or have small remote offices
- Need a single, simple solution that can grow as needs change
- Want more capability without paying more for it

Features:

- Unlimited local phone service
- Bundled long distance and toll-free minutes (250 per line)
- One free toll-free number
- More than 20 calling features, including:
 - Voice Mail
 - Caller ID
 - Call Forwarding
 - Call Waiting
 - Call Transfer
 - Call Hold
- High-speed Internet access:
 - up to 3 Mbps download and 768 Kbps upload
 - up to 7 Mbps download and 768 Kbps upload
 - up to 1.5 Mbps download and 768 Kbps upload
- Dynamic bandwidth that maximizes your connection at no additional cost*
- One routable IP address included (additional IPs available)
- Up to 50 free email accounts, each with 100 MB of storage
- Free shared Web Hosting with 500 MB of storage capacity and 60 GB for monthly data transfer
- One free domain registration or transfer
- One free hosted domain

*Available in most markets. Ask your One Communications representative for specific information on your location.



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- Dedicated Internet Access
- Private Line
- MPLS VPN
- Data Center Collocation
- Enhanced Features
- VoIP and Voice Services
- Managed Services
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Data and Internet Services

Flexible. Scalable. Secure.

Whether you're looking for simple Internet access or a fully-meshed, secure IP network to support all your applications, One Communications Data and Internet products offer the flexibility and scalability that will meet the needs of your business. All provided over our [vast, next-generation network](#) which is [monitored 24/7](#). So you can rest assured that your confidential information is [secure](#).

DSL

If you're looking for reliable, affordable, business-grade Internet access, then look no further than One Communications [DSL](#). Our DSL service provides your business with an "always on" connection and the faster upload/download speeds which are critical to your business.

Dedicated Internet Access

For businesses that rely on a high-performance, high-speed, scalable dedicated Internet connection, One Communications offers [Dedicated Internet Access](#).

Private Line

When you need a dedicated, reliable high-speed connection to transmit large amounts of secure and/or time-sensitive information, One Communications [Private Line](#) service offers you and your business security and peace of mind.

Data Center Collocation

Ensure business continuity by collocating your mission critical equipment in our state-of-the-art, secure data center. One Communications [Data Center Collocation](#) service is a flexible, highly scalable alternative to hosting your own servers.

Enhanced Features

If you're looking to round out your Internet services with [email](#), [Web hosting](#), [firewall](#), [Virtual Private Networks](#) (VPN) and other services, then One Communications Enhanced Features are the way to go.

MPLS VPN

One Communications [MPLS VPN](#) provides a modern, fully meshed and secure IP network to support all your applications, including real-time applications like Voice over IP and streaming video.



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DSL Service

The speed you need at a cost you can afford

If you're looking for reliable, affordable, business-grade Internet access, then look no further than One Communications DSL. Our DSL service provides your business with an "always on" connection and the faster upload/download speeds which are critical to your business.

Whether you need to transfer large files, perform online demos or conduct business via your website, faster speeds equal greater productivity. With One Communications DSL service, there's no need to use an older, lower-speed DSL connection ever again.

Increased speed is just one of the benefits of choosing One Communications DSL:

- Fast Internet connection speeds up to 7Mbps
- Included [email](#) accounts with anti-spam and anti-virus protection
- Flexibility to increase bandwidth as your company grows
- One Communications provided customer premise equipment with prompt, professional installation
- Written 90-day service guarantee

Just like all our products, One Communications DSL Service is supported by a [robust backbone](#), [dynamic architecture](#) and 24/7 monitoring by our [Network Operations Center](#). So you can rest easy. And our simplified and predictable monthly pricing helps you manage your budget more effectively, making your life a little easier.

Contact us today to learn more!



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Updating?
Cost cutting?

Now's the perfect time to explore the advantages of Hosted IP PBX.

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OneSolutions Dedicated Internet Access

Guaranteed bandwidth that's reliable and scalable

For businesses that rely on a high-performance, high-speed, scalable dedicated Internet connection, One Communications offers OneSolutions Dedicated Internet Access.

With OneSolutions Dedicated Internet Access you get:

- Scalable, high-speed Internet access
 - T1/DS1 from 1.5Mbps to 12Mbps
 - T3/DS3 from 15Mbps to 45Mbps
 - Ethernet DIA from 3Mbps to 20Mbps*
- Guaranteed bandwidth, giving you the confidence to run the applications that you need in order to be successful
- An industry-leading Service Level Agreement (SLA) guaranteeing performance and speed
- Includes Cisco® IAD or ISR
- Pre-configured, One Communications provided customer premise equipment (CPE) with professional installation
- Included IP addresses
- Border Gate Protocol (BGP) Policy
- Domain name service including registration or transfer
- [Email](#) accounts with anti-spam and anti-virus protection
- [Web hosting](#) with 1.6GB of storage, 60 GB for monthly transfer and our Web stats tool for utilization reporting
- Written 90-day service guarantee
- Choose from our optional [OneSolutions Managed Router and Managed Security](#) services which include 24/7 access to the [OneSolutions Managed Services Portal](#) (additional fees apply)

One Communications Dedicated Internet Access is supported by a [robust backbone, dynamic architecture](#) and 24/7 monitoring by our [Network Operations Center](#). So you can rest easy. And our simplified and predictable monthly pricing helps you manage your budget more effectively, making your life a little easier.

[Contact us](#) to learn more today!

* E-DIA service is subject to geographic availability and technical qualification. Not available in all markets.



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- VoIP & Voice Services
- Managed Services
- Mobility Services

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Fill out the form below and one of our sales representatives will be in touch.

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Private Line

Secure transmissions for peace of mind

When you need a dedicated, reliable high-speed connection to transmit large amounts of secure and/or time-sensitive information, One Communications Private Line service offers you and your business security and peace of mind.

One Communications Private Line service establishes a high-speed dedicated connection that allows the secure transmission of information between two locations. Security is controlled because the established connection bypasses the public switched telephone network.

One Communications Private Line:

- Offers high-speed connections including DS1, DS3 and OCn
- Meets basic [HIPAA regulation requirements](#)
- Controls costs with flat-rate billing
- Is the most secure solution available

Just like all of the One Communications products, it is supported by a [robust backbone, dynamic architecture](#) and monitored 24/7 by our [Network Operations Center](#). So you can rest easy.

Contact us to learn more today!



Moving?
Updating?
Cost cutting?

Now's the perfect time to explore the advantages of Hosted IP PBX.

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Narrow your selection to meet your needs:

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OneSolutions MPLS VPN

A modern, fully meshed and secure IP network to support all your applications

Looking for a networking solution to take your network and business to the next level? Do you want the security and reliability of frame relay or ATM (Asynchronous Transfer Mode) combined with the simplicity and speed of IP (Internet Protocol)? One Communications MPLS VPN provides a modern, fully-meshed and secure IP network to support all your applications, including real-time applications like Voice over IP and streaming video. Instead of managing multiple point-to-point links, or worrying if you have enough CIR (committed information rate) on your frame network to support another five more IP phones, you can concentrate on running your business.

With One Communications MPLS VPN you can:

- Collapse multiple networks to one cost-effective and easy-to-manage IP-based network
- Scale connectivity to grow with your business
- Position your company to take full advantage of the trend toward IP-based converged services
- Set application level prioritization for traffic on your network through Class of Service (CoS)
- Leverage multicast capabilities to efficiently stream video across your network
- Rest assured that your data is safe and secure on your own VPN
- Rely on the resiliency of IP for fast and efficient disaster recovery
- Connect using your existing equipment with either static routing and/or dynamic routing protocol
- Easily combine your MPLS VPN with other One services like Hosted IP, remote access, Internet access and Firewall
- Choose from our optional [OneSolutions Managed Router and Managed Security](#) services which include 24/7 access to the [OneSolutions Managed Services Portal](#) (additional fees apply)
- Protect your business from costly downtime with [OneSolutions Managed Monitoring and Notification Services](#) featuring free, optional device and network monitoring.

One Communications MPLS VPN is supported by a [robust backbone, dynamic architecture](#) and 24/7 monitoring by your [Network Operations Center](#). So you can rest easy.

[Contact us](#) to learn more today!



**OneSolutions
Managed
Monitoring
& Notification
Services.**

Free protection from downtime.

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Carrier Solutions

The right technology, people, partners and products. All in One

We've made a conscious commitment to be the ideal carrier partner. It starts with a new [vast, next-generation network](#) that provides the coverage you need to expand your footprint. Combined with our facilities-based, local-market presence—which delivers the network density you need to connect to more addressable lines—we can offer you more opportunity in more markets than ever.

[Partnerships](#) with some of the industry's biggest names further enhance the reliability and performance of this powerful infrastructure—which is the backbone of the robust, diverse product portfolio we've carefully assembled to help you provide solutions for your customers' diverse needs for services, designs, and mission-critical applications.

And finally, we have the people who can make all that technology work for your business. We still provide every carrier customer with a dedicated account manager, backed by a [team of experts](#) who analyze your needs and work with you to design and implement customized, cost-effective solutions. You can even manage your accounts online with our powerful [One Connect](#) carrier Web portal.

Advanced technology. Customized solutions. Personal service. It's what sets One apart—and gives our carrier and reseller partners a competitive edge.

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- [Reseller Services](#)
- [Network Map](#) (.pdf)

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Carrier Services

The right technology, people, partners and products. All in One

We've made a conscious commitment to be the ideal carrier partner. It starts with a new [vast, next-generation network](#) that provides the coverage you need to expand your footprint. Combined with our facilities-based, local-market presence which delivers the network density you need to connect to more addressable lines, we can offer you more opportunity in more markets than ever.

Advanced technology. Customized solutions. Personal service. It's what sets One apart—and gives our carrier and reseller partners a competitive edge.

Learn more about:

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- [Local Origination and Termination](#)
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- [Dedicated Internet](#)
- [Private Line and Metro Private Line](#)
- [Carrier Termination](#)
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[Integrated G.shDS Services](#)

[UNE-P Alternative Access](#)

[E-DIA](#)

Support

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Reseller Services

Robust, reliable services backed by dedicated support and tailored solutions

What makes One Communications the ideal reseller partner? We offer you a robust, diverse product portfolio over our [vast, facilities-based network](#). You'll have your own dedicated [team of professionals](#) who analyze your needs and applications—then work closely with you to design and implement a solution that's efficient, cost-effective and customized to the needs of your business. It's this higher level of service that sets One Communications apart in the industry—and can help do the same for you.

Benefits of One Communications Reseller Services include:

- Outstanding network density, with over 700 unique [collocations](#) for better local access and portability
- One Communications' proven experience, ILEC integration and CLEC infrastructure
- Over 1.1 million voice lines in service
- Our [One Connect](#) Web Portal: a secure, online resource for submitting and tracking orders, viewing order history, pre-qualifying DSL eligibility and more.

Learn more about:

- [Reseller Services](#) (.pdf)
- [Local Loop](#)
- [Integrated T1](#)
- [DSL](#)
- [Integrated G.shDSL](#)
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