

APPENDIX A

Examples of Verizon's Business Broadband Offerings



- Solutions
- Products
 - Conferencing & Collaboration
 - Networking
 - Equipment & Hardware
 - Internet Access
 - Internet Dedicated Access
 - Mobile Backup
 - FIOS Internet for Business
 - High Speed Internet for Business
 - Secure Gateway with Private IP
 - IT Infrastructure
 - Security
 - Voice
 - Wireless

Home > Products > Internet Access > FiOs Internet for Business

Blazing-Fast Fiber Optics, Straight to Your Office

Verizon FiOS Internet for Business is an advanced fiber-optic-based Internet service that provides an unparalleled amount of bandwidth for lightning-fast Internet access.

- OVERVIEW
- FEATURES & BENEFITS
- PACKAGES & PRICING
- SYSTEM REQUIREMENTS



FiOS Internet gives small- and medium-sized businesses the ability to accommodate emerging high-bandwidth applications while also meeting current voice communications needs.

For additional capabilities, consider Broadband Essentials and Extras. These enhancements are designed to work with FiOS Internet to address important business needs.

[Verizon Internet Security Suite](#)

[Verizon Online Backup and Sharing](#)

To learn how Verizon's FiOS Internet for Business Services solutions can help you remain connected, call 1-800-201-1452 or [chat now](#) with a Verizon representative.

Limited-time offer for new Verizon FiOS Internet for Business customers with minimum one-year contract. \$99 setup fee and \$250 early termination fee apply. Equipment fees, dial-up toll usage and other charges and taxes may apply. Domain name registration and transfer fees not included. Service availability, speed and uninterrupted service not guaranteed. Other terms apply.

Voice service for FiOS Internet customers is provisioned over fiber. Power for services provided on the Verizon network must be supplied by the customer. A battery unit will supply backup power for standard voice service (but not other voice over IP services), including E-911, for up to eight hours. The customer is responsible for periodically replacing the battery. Certain telephones, answering machines and other telephone equipment not meeting industry standards may not work with service provided on the Verizon network.

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Related Products
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 - Internet Access
 - Internet Dedicated Access
 - Mobile Backup
 - FIOS Internet for Business
 - High Speed Internet for Business
 - Secure Gateway with Private IP
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- Security
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Features	Benefits
Download speeds up to 50 Mbps (depending on location)	Receive large files and download Web pages faster than ever using our state-of-the-art fiber-optic technology.
Upload speeds up to 35 Mbps (depending on location)	Send large files and email attachments in a flash! No current provider can beat our upload connection speeds.
15 domain name email boxes or 10 .net email boxes	Advertise your business each time you send an email with 15 domain name email addresses (e.g., yourname@yourcompany.com).
Unlimited remote dial-up access	Stay connected when you're on the road with unlimited remote dial-up access.
Ability to network multiple computers	Connect all your computers to your FiOS Internet service without incurring an extra monthly fee.
Professional installation on first computer	Get up and running fast, worry free, with professional installation on one computer.
24 / 7 live business-grade technical support	Get answers whenever you need them with our around-the-clock business-grade tech support.
30-day money-back guarantee	Order with confidence and put your mind at ease with our FiOS 30-day money-back guarantee, for total satisfaction.

To learn how Verizon's FIOS Internet for Business Services solutions can help you remain connected, call 1-800-201-1452 .

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 - Conferencing & Collaboration
 - Networking
 - Equipment & Hardware
 - Internet Access
 - Internet Dedicated Access
 - Mobile Backup
 - FIOS Internet for Business
 - High Speed Internet for Business
 - Secure Gateway with Private IP
- IT Infrastructure
- Security
- Voice
- Wireless

Home > Products > Internet Access > FIOS Internet for Business > Packages & Pricing

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- OVERVIEW
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- PACKAGES & PRICING
- SYSTEM REQUIREMENTS

No matter what FIOS plan you choose, your Internet service includes:

- State-of-the-art fiber-optic technology. Receive large files and download Web pages faster than ever.
- Maximum speed. Send large files and email attachments in a flash! No current provider can beat our upload connection speeds.
- 24 / 7 business-grade tech support. Get answers around the clock.

Static IP

Maximum Connection Speed	Price per Month
Two Year Contract	
Up to 25 Mbps / 25 Mbps	\$104.99
Up to 35 Mbps / 35 Mbps	\$124.99
Up to 50 Mbps / 20 Mbps	\$189.99
One Year Contract	
Up to 25 Mbps / 25 Mbps	\$109.99
Up to 35 Mbps / 35 Mbps	\$129.99
Up to 50 Mbps / 20 Mbps	\$194.99

An Internet protocol (IP) is an address assigned by your Internet service provider (ISP) and is used to give your computer or other device access to the Internet.

Dinamic IP

Maximum Connection Speed	Price per Month
Two Year Contract	
Up to 15 Mbps / 5 Mbps	\$64.99
Up to 25 Mbps / 25 Mbps	\$84.99
Up to 35 Mbps / 35 Mbps	\$99.99
Up to 50 Mbps / 20 Mbps	\$149.99
One Year Contract	
Up to 15 Mbps / 5 Mbps	\$69.99
Up to 25 Mbps / 25 Mbps	\$89.99
Up to 35 Mbps / 35 Mbps	\$104.99
Up to 50 Mbps / 20 Mbps	\$154.99

To learn how Verizon's FIOS Internet for Business Services solutions can help you remain connected, call 1-800-201-1452 or [chat now](#) with a Verizon representative.

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- ▶ Access Services
- ▶ Managed Network Services

Broadband

Overview

Internet DSL

Internet Cable

Internet Satellite

Expand Your Reach at Lightning Speed

Data. You can't stop it from flowing in, but you can't horde it, either. You must share it quickly in order to keep your business running. Because in today's world, nothing else will do. That's where broadband comes in.

Depending on the size of your company, the number of locations you operate, and the type of data you typically share, we can provide you with a wide range of options to meet your speed and connectivity needs.

Connect, communicate, and collaborate – confidently

Transmit large files at high speeds using one or more of our broadband services:

Internet DSL – Ideal for remote workers and small branch offices. Internet DSL enables rich, multi-media communication, including voice, video, and high-speed access to information and corporate LAN resources.

Internet Cable - Provides asymmetric bandwidth up to 6 Mbps. The service can provide additional coverage in large, multi-site applications or in locations where DSL is not available.

Internet Satellite - A high speed wireless data network with coverage around the world. A fully integrated solution for both voice and high speed data that simultaneously supports IP and circuit-switched applications.

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 - Internet DSL Solo
 - Internet Cable
 - Internet DSL Office
 - Enterprise DSL
 - Dedicated Access
 - Satellite Services
 - Dial-Up
 - FiOS Internet
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[Home](#) > [Products](#) > [Internet Access](#) > DSL and Cable

DSL and Cable

[Overview](#)
[Product Details](#)
[Internet DSL Solo](#)
[Internet DSL Office](#)
[Internet Cable](#)
[Enterprise DSL](#)

Find the right DSL service for your business

Internet DSL Solo

Single-user or small office Internet access for businesses that need access for telecommuters or small, 3-4 person offices.

- Uses “line-sharing” ADSL technology
- Includes two static IP addresses in the standard fee – additional IP addresses are available
- CPE is a DSL modem or DSL router and is designed to enable a single user to access the service
- Available at speeds of 384 Kbps, 768 Kbps, 1.5 Mbps, 3.0 Mbps, and 6.0 Mbps. DSL Solo Resale available up to 3.0 Mbps.
- Comprehensive SLAs (service level agreements)
- 24 x 7 Verizon Business technical support

CONSIDER THIS IF:
You need inexpensive high-speed access for individual or small office users.

Internet Cable

Additional flexibility in the US to deliver public IP access using cable technology.

- Service speed up to 768 Kbps download, 256 Kbps upload
- One static IP address included in cost —additional IP addresses are available
- Cable modem customer premises equipment (CPE) included and will support multiple IP addresses and DHCP functionality
- Customer is not required to already have or maintain cable television service separately from our Internet Cable Resale service
- On-site installation, including cabling and installation of a wall jack, up to two hours*
- 24 x 7 Verizon Business 1st-level technical support

CONSIDER THIS IF:
You need an alternative access solution for an individual user.

* Additional charges apply beyond two hours

Internet DSL Office

A feature-rich, multi-user access solution designed to give you everything you need to get your office connected.

- 84 real, routable, static IP addresses included (up to 64 addresses with business justification)
- Uses dry-loop IDSL, SDSL, and HDSL technology to deliver a symmetric service
- HDSL technology overcomes the distance limitations of standard DSL. It supports speeds of 384 Kbps and 768 Kbps.
- IDSL and SDSL-based services support multiple speeds: 128 Kbps, 192 Kbps, 384 Kbps, 768 Kbps, 1.0 Mbps, 1.5 Mbps, and 2.3 Mbps.
- Ideal for the multi-user office (typically with an existing LAN) with up to 50 users.
- Competitive SLAs
- 24 x 7 Verizon Business technical support

CONSIDER THIS IF:
You need high-speed Internet access for multiple users at one location. You are looking for efficient, reliable performance from your multiple-user high-speed connection.

Enterprise DSL

Business-class, high-speed access solution to Verizon Frame Relay services can help you control access costs while delivering the bandwidth used for today's broadband applications.

- Business Class service:
- On-site installation and remedial service
 - Inside wiring and CPE setup
 - Low over-subscription
 - Six access speeds from 128 Kbps to 1 Mbps
 - 24x7 channel-specific customer service
 - "Always-on" bandwidth provisioned via Permanent Virtual Circuits (PVCs)
 - Service level agreements (SLAs), covered under the Global Frame Relay SLAs
- Integrated service offerings:
- Multiple PVCs (up to two)
 - Frame Relay networking, indirect access to Private IP, Frame Relay to Internet

CONSIDER THIS IF:
You need to extend your Frame Relay services to remote locations, branch office and teleworker in an economical fashion.

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 - Equipment & Hardware
 - Internet Access**
 - Internet Dedicated Access
 - Mobile Backup
 - FIOS Internet for Business
 - High Speed Internet for Business
 - Secure Gateway with Private IP
 - IT Infrastructure
 - Security
 - Voice
 - Wireless

Home > Products > Internet Access > High Speed Internet for Business > Packages & Pricing

Reliability, Speed and Service at a Value

Verizon High Speed Internet for Business is the best value in business broadband, giving you the speed and tools you need to increase productivity at a great low price.

- OVERVIEW
- FEATURES & BENEFITS
- PACKAGES & PRICING
- SYSTEM REQUIREMENTS

No matter what Verizon High Speed plan you choose, your internet service includes:

- 24 / 7 live technical support
- 30-day money-back guarantee
- Up to 9 email accounts
- Up to 20 MB for your own Web page
- Free WiFi
- Option to add premium services

An Internet protocol (IP) is an address assigned by your Internet service provider (ISP) and is used to give your computer or other device access to the Internet.

Static IP

Packages	Features	Maximum Connection Speed	Activation Fee	Modem	Price per Month
Premium					
7.1 Mbps Top connection speeds with premium email and Web space features.	<ul style="list-style-type: none"> • 20 MB of Web space • Up to 10 verizon.net email boxes or three domain names • Free WiFi • One free license for Verizon Internet Security Suite 	Up to 7.1 M/768K	Up to \$99.99	\$89.99	\$149.99 or \$199.99*
3 Mbps For your growing business, a fast, full-featured broadband connection.	<ul style="list-style-type: none"> • 20 MB of Web space • Up to 10 verizon.net email boxes or three domain names • Free WiFi • One free license for Verizon Internet Security Suite 	Up to 3.0M/768K	Up to \$99.99	\$89.99	\$79.99

Dynamic IP

Packages	Features	Maximum Connection Speed	Activation Fee	Modem	Price per Month
Premium					
7.1 Mbps Top connection speeds with premium email and Web space features.	<ul style="list-style-type: none"> • 20 MB of Web space • Up to 10 verizon.net email boxes or three domain names • Free WiFi • One free license for Verizon Internet Security Suite 	Up to 7.1 M/768K	Up to \$99.99	\$89.99	\$79.99 or \$99.99*
3 Mbps For your growing business, a fast, full-featured	<ul style="list-style-type: none"> • 20 MB of Web space • Up to 10 verizon.net email boxes or three domain names • Free WiFi • One free license for 	Up to 3.0M/768K	Up to \$99.99	\$89.99	\$59.99

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broadband connection.	Verizon Internet Security Suite				
Basic					
3 Mbps A high-speed connection at a great value.	<ul style="list-style-type: none"> Up to 10 verizon.net email boxes Free WiFi 	Up to 3.0M/768K	Up to \$99.99	\$89.99	\$42.99
1 Mbps Big savings on a reliable connection.	<ul style="list-style-type: none"> Up to 10 verizon.net email boxes Free WiFi 	Up to 1.0M/384K	Up to \$99.99	\$89.99	\$29.99

To learn how Verizon's FIOS Internet for Business Services solutions can help you remain connected, call 1-800-201-1452 or [chat now](#) with a Verizon representative.

Verizon High Speed Internet for Business is based on High Speed Internet technology and provided by Verizon Online. Acceptance of Verizon Online Terms of Service required. \$99.99 activation fee and other equipment charges, fees, taxes and terms apply. \$149 early termination fee applies. Service not available to all locations; availability subject to final verification by Verizon Online following order. Actual speeds vary. Service provisioned will be based on Verizon line qualification requirements. Speed provisioned when ordering Up to 3.0 Mbps / 768 Kbps will be Up to 3.0 Mbps, Up to 1.5 Mbps or Up to 768 Kbps downstream based on Verizon network guidelines. Other terms and conditions apply. ©2009 Verizon. All rights reserved.



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Networking Services

- ▶ Networking Professional Services
- ▼ Internet Services
 - ▶ IPv6
 - ▶ FiOS
 - ▶ Broadband
 - ▶ Dedicated Internet
 - ▶ Internet VPN
- ▶ Private WAN Services
- ▶ Private Point-to-Point Services
- ▶ Access Services
- ▶ Managed Network Services

Dedicated Access

Overview Product Details

Find the right Dedicated Access service for your business

Internet Dedicated

A suite of products offering full-time, high-bandwidth, dedicated connections. From a 768K T-1 to 9.952 Gbps, our robust Internet access solutions evolve along with your business.

Internet Dedicated - Ethernet

Ideal if you're looking for a flexible and seamless broadband bridge to the Internet. Scalable from 1Mbps to 1 Gbps, it delivers Ethernet access from your location to our global Internet network.

Internet Dedicated - Gigabit Ethernet Port Only

Uses established Ethernet technology to enable a local connection between your company's router and our IP hub. A dedicated point-to-point Internet access product based on the IEEE 802.3z Gigabit Ethernet standard perfect for net-centric companies that require Ethernet handoffs.

Internet Dedicated - Fast Ethernet Port Only

For businesses that need an in-building Ethernet connection to Verizon's IP hub, but require less bandwidth than an Internet Dedicated – Gigabit Ethernet Port Only solution provides.

Internet Dedicated – Managed

A management solution available to Internet Dedicated customers looking for a comprehensive service offering that provides customer premise equipment (CPE), Internet Dedicated access, and management services.

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- o Internet Access
 - IPv6
 - DSL and Cable
 - **Dedicated Access**
 - Internet Dedicated
 - Internet Dedicated - Ethernet
 - Internet Dedicated - Gigabit Ethernet Port Only
 - Internet Dedicated - Fast Ethernet Port Only
 - Internet Dedicated – Managed
 - Satellite Services
 - Dial-Up
 - FiOS Internet
 - FiOS TV
- o Security
- o IT Solutions and Hosting
- o Managed Networks
- o Mobility Solutions
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- o Contact Centers
- o Conferencing
- o Voice

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[Home](#) > [Products](#) > [Internet Access](#) > Dedicated Access

Dedicated Access

[Overview](#)
[Product Details](#)
[Customizable Connections](#)
[Internet Dedicated](#)
[Internet Dedicated - Fast Ethernet Port Only](#)
[Internet Dedicated - Ethernet](#)
[Internet Dedicated – Managed](#)
[Internet Dedicated - Gigabit Ethernet Port Only](#)

Find the right Dedicated Access service for your business

Internet Dedicated

A suite of products offering full-time, high-bandwidth, dedicated connections.

- Available As:
- 64 Kbps
 - 768K. Scaled-down T-1 service capped at 768K with fixed monthly billing.
 - T-1. 1.544 Mbps (Megabits per second). Allows 30 or more users to transmit high-capacity e-mail traffic and large files.
 - NxT1 MLFR (Multi-Link Frame Relay). Provides incremental and managed increases in bandwidth from 3 to 12 Mbps for low-end megabit service, flexible, and scalable Internet access.
 - T-3. Available in a variety of speeds up to the full 45 Mbps, T-3 provides fast response times for a busy website, enabling large file transfers and regional Internet access to customers.
 - OC-3. 155 Mbps provides ultra-fast connectivity for a wide variety of uses. Ideal for hosting large, high-traffic, corporate sites.
 - OC-12. 622 Mbps can be used with high-volume users and applications such as Web hosting, search engines, and ISPs (Internet service providers).
 - OC-48. 2.488 Gbps supports high-bandwidth applications, Web-hosting, and ISPs.
 - OC-192. 9.952 Gbps offers the ultimate in Internet bandwidth for Net-centric companies.

CONSIDER THIS IF:
You need a robust Internet access solution that evolves with your business needs.

Internet Dedicated - Ethernet

Leverages Verizon's Converged Ethernet Access (CEA) network to deliver Ethernet access from the customer's location to Verizon Business's global Internet network.

- Provides a flexible, seamless broadband bridge to the Internet.
- Scalable from 1 Mbps to 1 Gbps—more scalable than traditional telco circuits.
- Connection via our Ethernet-based Metro Area Network, which is built on our local fiber/SONET network and interconnected with our global Internet backbone network.
- Available product options are: Burstable, Burstable Select, and Tiered.

CONSIDER THIS IF:
You are looking for a flexible and seamless broadband bridge to the Internet.

Internet Dedicated - Gigabit Ethernet Port Only

Uses established Ethernet technology to enable a local connection between the customer's router and a Verizon IP hub. A dedicated point-to-point Internet access product based on the IEEE 802.3z Gigabit Ethernet standard.

- Connection within co-location facilities, ideal for net-centric companies such as ISPs and ASPs (Application Service Providers).
- An intra-building connectivity product designed for companies that require Ethernet handoffs within the telco facilities that house a GigE qualified Verizon hub.
- Customization and redundancy options.
- Available product options are: Burstable, Burstable Select, Tiered, Double, Diverse and Shadow. (Availability depends on customer bandwidth.)

CONSIDER THIS IF:
You are a Net-centric company that requires Ethernet handoffs within telco facilities that house a GigE-qualified Verizon, hub.

Internet Dedicated - Fast Ethernet Port Only

Uses established Ethernet technology to enable a local connection between the customer's router and a Verizon IP hub.

- Available at our new Advanced Data Centers, Equinix, and Switch, and Data third-party co-location centers, plus other select "telco hotels."
- Positioned for the customer that wants an in-building Ethernet LAN connection to our IP hub but requires less bandwidth than Internet Dedicated - Gigabit Ethernet Port Only *.
- For customers co-located within the same building as a Verizon IP hub.

CONSIDER THIS IF:
You are a business that needs an in-building Ethernet connection to Verizon's IP hub, but require less bandwidth than Internet Dedicated - GigE Port Only provides.

* Gigabit Ethernet Port Only service supports up to 1 Gbps.

Internet Dedicated – Managed

A comprehensive management solution available to U.S. Internet Dedicated customers.

- Proactive monitoring and notification.
- Fault isolation and management.
- Equipment selection, installation, and maintenance.
- Backed by our globally experienced Managed Network Services organizations.

CONSIDER THIS IF:
You are a business looking for a comprehensive service offering that provides customer premise equipment (CPE), Internet Dedicated access, and management services.



Networking Services

- ▶ Networking Professional Services
- ▼ Internet Services
 - ▶ IPv6
 - ▶ FiOS
 - ▶ Broadband
 - ▶ Dedicated Internet
 - ▶ Internet VPN
- ▶ Private WAN Services
- ▶ Private Point-to-Point Services
- ▶ Access Services
- ▶ Managed Network Services

Internet VPN

- Overview
- Dedicated
- Broadband
- Remote Access

Keep Your Information Moving and Secure

Doing business on the Internet can be a little tricky. After all, it is a public infrastructure. But what if you could use it and still maintain the integrity and privacy of your data? You can.

Our Internet VPN solutions enable you to exchange data across our global IP network – one of the most connected in the world – seamlessly and securely. We can help you deploy applications, implement collaboration tools, and improve your business performance while maintaining the security of your information.

Connect and Protect

Our portfolio of premises-based VPN services deliver secure, private connectivity to corporate resources and are available in dedicated, broadband, and remote options. Offerings include:

- IP VPN Dedicated
- IP VPN Broadband
- IP VPN Remote Access – IPsec
- IP VPN Remote Access – SSL

We offer a comprehensive set of managed network, managed security, and professional services to help you with the design, building, and implementation of these services and to help take the burden of provisioning, monitoring, and management off the shoulders of your IT staff.

Let us help you lock down the services you need to keep your business data private.

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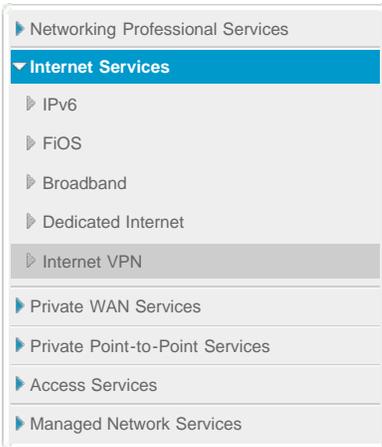
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Networking Services



Internet VPN

Overview

Dedicated

Broadband

Remote Access

Share information securely between all of your offices

IP VPN Dedicated lets you send data across our global IP infrastructure with the security you expect of a private network, at an economical price.

Protection against unwanted access to your network

- We provide tested IPsec-based VPN routers, as well as multiple access methods, including leased line, NxT1 MLFR, and DSL.
- Access Control Lists (ACLs) and router-based firewall support provide a layer of IP traffic security, helping protect you against unwanted access to your network.

A network built around your business needs

- Availability on Verizon Business' IP network in more than 34 countries around the world, and in over 100 more countries through third-party access.
- Traffic Shaping/Bandwidth Allocation helps provide real-time prioritization of outbound data from your LAN to the edge of our IP network.
- Flexibility with hub-and-spoke, full-mesh, or mixed topologies is available (Internet access can be easily included).
- Our scalable service is easy to reconfigure as your business expands.
- Competitive Service Level Agreements (SLAs) for all access types, including third party access.

Peace of mind through resiliency options and our IP network

- World-class network performance is provided by our Global IP backbone with built-in redundancy (access from 128 Kbps for small offices to OC-12 for large hub sites).
- Optional resiliency features, such as Cold Standby, ISDN Back-Up, Diverse Shadow, and Dual CPE Redundancy provide added peace of mind.

Fully managed service

- A fully managed WAN service that can help reduce the total cost of ownership and management difficulties associated with providing internal engineering, operations, and technical support services for enterprise networks.
- World class Managed Network Service NOC provides around-the-clock network management, while Verizon Business dedicated field technicians provide on-site installation and maintenance 24 x 7.

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 - ▶ Broadband
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 - ▶ Internet VPN
- ▶ Private WAN Services
- ▶ Private Point-to-Point Services
- ▶ Access Services
- ▶ Managed Network Services

Internet VPN

- Overview
- Dedicated
- Broadband
- Remote Access

Secure, Dedicated Connectivity for Remote Users and Offices

Verizon IP VPN Broadband is a cost-effective, CPE-based solution that provides secure, dedicated connectivity from remote sites to your LAN. On-site Verizon installation, an out-of-band modem for remote site troubleshooting and management, and optional product features let you customize the solution to fit your needs.

- Includes Cisco routers, provided and managed by Verizon.
- Features various access options to support your connectivity needs.
- Scales easily; can support thousands of VPN sites at speeds from 128 Kbps DSL up to T1.
- Uses industry-standard protocols (IPSec and 3DES/AES) for data encryption.
- Integrated Services Router used at hub and remote sites, allowing for add-on features (firewall, LAN, etc.) to be supported with few upgrade requirements.
- Includes a backup options such as EVDO to help maintain connectivity for mission-critical data, such as point-of-sale transactions.
- Features 24x7 monitoring and Rapid Fault Isolation to help resolve issues in a timely manner.

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 - ▶ Broadband
 - ▶ Dedicated Internet
 - ▶ Internet VPN
- ▶ Private WAN Services
- ▶ Private Point-to-Point Services
- ▶ Access Services
- ▶ Managed Network Services

Internet VPN

- Overview
- Dedicated
- Broadband
- Remote Access

Give remote users a secure, reliable connection to your corporate network

Remote VPN is a flexible suite of fully managed remote access solutions that can help reduce the complexities of implementing and maintaining a remote access solution. All VPN services are fully integrated with our remote access client to give end users a simple user interface.

Secure Gateway

A network-based solution that gives your mobile workforce secure, encrypted remote access to the data resources on your Verizon Private IP, Frame Relay, vBNS+, and ATM networks without the cost and complexity of a site-based, remote access server.

IP VPN Broadband

A CPE-based, hybrid, managed solution that gives your remote users a safe, reliable, broadband Internet connection to your corporate systems.

IP VPN Remote Access-IPSec

A fully managed, CPE-based, remote access solution that creates a secure tunnel from the end user's workstation to your business's LAN.

IP VPN Remote Access-SSL (Secure Socket Layer)

A "clientless" solution: users simply launch browser and connect to the SSL appliance on your company's LAN using the browser's SSL protocol.

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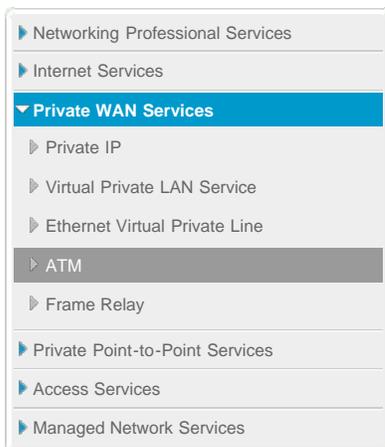
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Networking Services



ATM

Consolidate Voice, Data, and Video

Asynchronous Transfer Mode (ATM) provides integrated high-speed transfer of voice, data, and video, and delivers the security and scalability your applications demand.

Flexible and scalable

Available in selected markets in the United States, Verizon Business Local ATM supports Class of Service for carrying voice, video, and data over a single network. You can allocate individual connections to match the exact demand of each application; give real-time applications reserved network bandwidth and reduce delays; and improve efficiency and usage.

Designed to grow with your enterprise as your needs and requirements evolve, the Verizon Business ATM network connects to our Frame Relay network and supports Frame Relay to ATM Service Interworking (FRASI).

Our ATM offer supports four service classes:

- Constant Bit Rate (CBR)
- Variable Bit Rate-Not Real Time (VBR-NRT)
- Variable Bit Rate-Real Time (VBR-RT)
- Unspecified Bit Rate (UBR)

Management simplicity

You can manage your own network or let us handle it for you, giving your IT staff more time to focus on strategic business goals and a single point of contact for all your network needs.

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Consolidate Voice, Data and Video on a Single Channel

Put your enterprise on a single, global network, wholly owned and managed by IP leader Verizon Business.

OVERVIEW

BENEFITS

SERVICE OPTIONS

Seamless Global Connectivity

Our facilities-based global ATM network provides seamless connectivity that lets you:

- Consolidate traffic onto one channel
- Cut network, equipment and operations costs
- Take advantage of ATM throughout North America, Europe and Asia-Pacific
- Get end-to-end connectivity throughout 22 countries

Flexibility

Verizon Business global ATM supports class of service (CoS) control of voice, video and data carried over a single network. With our ATM service, you can:

- Allocate individual connections to match the exact demand of each application
- Give real-time applications guaranteed network bandwidth and thus minimize delays
- Maximize efficiency and usage — let email and data backup share bandwidth
- Control bandwidth from your desktop — from DS-1 to OC-12 in the U.S. and E1, E3, DS-3 and OC-3 internationally

Scalability

Designed to grow with your enterprise as your needs evolve, the Verizon Business ATM network connects to our Frame Relay network and supports frame relay to ATM service interworking (FRASI) globally. Seamless connectivity makes it quick and easy to:

- Add new user communities, applications and locations
- Connect each of your offices at the most cost-effective rate

To learn how Verizon's ATM Services solutions can help you remain connected, call 1-800-201-1452 .

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 - Internet Access
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 - Voice
 - Wireless

Home > Products > Networking > ATM > Service Options

Consolidate Voice, Data and Video on a Single Channel

Put your enterprise on a single, global network, wholly owned and managed by IP leader Verizon Business.

OVERVIEW BENEFITS SERVICE OPTIONS

Service Options

Verizon ATM supports class of service (CoS) control of voice, video and data carried over a single network.

Our ATM offering features multiple interface rates:

- 1.544 Mbps (DS-1)
- 3 Mbps – 12 Mbps (IMA)
- 45 Mbps (DS-3), 155 Mbps (OC-3)
- 622 Mbps (OC-12)

Verizon ATM supports all five major service classes defined by The ATM Forum:

- Constant Bit Rate (CBR)
- Variable Bit Rate — Not Real Time (VBR-NRT)
- Variable Bit Rate — Real Time (VBR-RT)
- Available Bit Rate (ABR)
- Unspecified Bit Rate (UBR)

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 - Frame Relay
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 - Security
 - Voice
 - Wireless

Home > Products > Networking > Frame Relay

Ensure High Reliability and Throughput

Overview

Verizon Frame Relay is a worldwide service for sending and receiving data over predefined paths along fiber optics and digital circuits at speeds of 56 and 384 kilobits per second (Kbps), as well as 1.536, 4, 6, 10, 22 and 45 megabits per second (Mbps).

BENEFITS



Ideal for "bursty" traffic, Frame Relay divides information into frames or packets before forwarding traffic to its destination through a series of switches within the network. Packet routing is based on the customer-defined destination address contained within each packet.

Security, Reliability and Redundancy:

Our facilities-based global ATM network provides seamless connectivity that lets you:

- Delivered on a fully meshed backbone with redundant paths
- Offers resiliency and reduces the risk of a single point of failure
- Transmits data via permanent virtual circuits (PVCs) and reroutes automatically in the event of trunk failure
- Protected by round-the-clock network monitoring and automatic disaster recovery capabilities

Easy Integration:

- Delivers easy access to Verizon's Private IP network
- Integrates with ATM through frame relay to ATM service interworking (FRASI)
- Integrates with IP through Verizon Secure Gateway
- Enables remote access to Frame Relay through IP VPN services

Scalability:

- Provides a migration route to Private IP and IP Virtual WAN and Protective Services as your network needs evolve
- Helps you increase reliance on remote access, thanks to Secure Gateway — Mobile User and Secure Gateway — Firewall

Cost-efficiency:

- Requires less expenditure on physical lines because it allows meshing
- Gives peace of mind and saves resources because Verizon manages network maintenance and upgrades

Seamless Global Connectivity:

- Delivers speeds from 56 Kbps to 45 Mbps
- Covers domestic U.S.
- Has physical presence in 47 countries
- Offers access to 51 additional countries through special agreements

To learn how Verizon's Frame Relay Services solutions can help you remain connected, call 1-800-201-1452 .

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 - ▶ Private IP
 - ▶ Virtual Private LAN Service
 - ▶ Ethernet Virtual Private Line
 - ▶ ATM
 - ▶ Frame Relay
- ▶ Private Point-to-Point Services
- ▶ Access Services
- ▶ Managed Network Services

Frame Relay

Cost-effective, Scalable, and Resilient Data Transport

Connect your U.S.-based LAN and WAN end points with cost-effective private data transport. Available in selected markets, Local Frame Relay efficiently handles the transmission of high-speed, "bursty" data, features a choice of bandwidth options, and allows meshing, so there's no need to purchase physical lines to connect your locations.

Secure, reliable, and redundant

Delivered over redundant paths, Frame Relay offers resiliency to help reduce the risk of a single point of failure. PVCs (permanent virtual circuits) transmit data and reroute automatically in the event of trunk failure. Frame Relay also provides traffic management, network prioritization, and congestion management. And, the service includes network monitoring and automatic disaster recovery capabilities.

From IP integration to full migration

Local Frame Relay enables easy access to our MPLS-based Private IP network and provides a migration route to Private IP and IP VPN as your network needs evolve.

Management simplicity

You can manage your own network or let us handle it for you, giving your IT staff more time to focus on strategic business goals, and a single point of contact for all your network needs.

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 - ▶ Satellite Access
 - ▶ Wireless Access
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- ▶ Managed Network Services

Ethernet Access

A Connection That Takes You Where You Want To Go

Looking for a way to control network access costs coupled with the simplicity of support and configuration for your applications, technologies, and CPE? If so, look to Ethernet Access from Verizon Business.

Using familiar Ethernet technology to extend your LAN/WAN connections into our global data network, Ethernet Access enables you to run applications over Ethernet LAN to Ethernet WAN and IP efficiently and reliably.

Scalability, flexibility, and reach

Our Ethernet Access services can connect your network environments around the world, helping enable your applications and technologies to work seamlessly and with little disruption, whether at corporate headquarters, branch offices, or remote sites.

Our architecture provides a common access platform for wide-area networking applications reaching the Internet, and to other WAN services. This allows your business to support both IP and non-IP based protocols, with the flexibility to terminate one or more Ethernet connections over the same UNI or to support VLAN transparency for a single Ethernet connection.

Ethernet Access is available in bandwidths from 1 Mbps – 10 Gbps (on 10M, 100M, GigE and/or 10GigE UNI speeds) in various increments, granting you the flexibility and control to choose the right option for your specific networking needs.

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 - Private IP
 - Ethernet Services
 - SONET
 - Private Line
 - Virtual WAN
 - ATM
 - Frame Relay
 - Equipment & Hardware
 - Internet Access
 - IT Infrastructure
 - Security
 - Voice
 - Wireless

Home > Products > Networking > Ethernet Services

Scalable Cost-cutting Services Based on Proven Ethernet Technology

Overview

Designed to scale with your evolving bandwidth requirements, Verizon Ethernet Services deliver access to corporate networks, the Internet and network-based applications at ranges from 1 to 1,000 Mbps (a.k.a. "gigabit Ethernet").

BENEFITS



SERVICE OPTIONS

Ethernet Services are available in three options to meet your networking needs:

- Ethernet LAN Service (E-LAN)
- Ethernet Virtual Private Line (EVPL)
- Ethernet Private Line (EPL)

Verizon Ethernet Services:

- Establish a scalable, flexible path to convergence
- Cover geographical areas (metro, national and international) with both on-net and off-net connectivity
- Deliver transparent LAN across the U.S. (LAN-to-LAN and LAN-to-WAN)
- Help make your existing LAN / WAN resources more efficient
- Include LAN-to-LAN and LAN-to-Internet functionality and features
- Provide incremental bandwidth options so you only purchase needed bandwidth
- Simplify customer premises equipment (CPE) needs
- Meet Metro Ethernet Forum (MEF) global interoperability standards
- Offer compatibility — 98% of local area networks use Ethernet technologies

To learn how Verizon's Ethernet Services solutions can help you remain connected, call 1-800-201-1452

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Equipment & Hardware

Internet Access

IT Infrastructure

Security

Voice

Wireless

[Home](#) > [Products](#) > [Networking](#) > [Ethernet Services](#) > Service Options

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BENEFITS

SERVICE OPTIONS

Ethernet LAN Service (E-LAN)

Verizon E-LAN is a multipoint-to-multipoint bridging service designed for any-to-any connectivity between your dedicated ports. It is provisioned over fiber optics between your premises and serving wire center and connects subscriber locations at native LAN speeds of 10 Mbps, 100 Mbps and 1 Gbps.

Consider E-LAN if your business requires metro any-to-any connectivity at native LAN speeds.

Features:

- Is configured by connecting customer user network interfaces (UNIs) with one multipoint-to-multipoint Ethernet virtual connection (EVC) or virtual LAN (VLAN)
- Provides full port speed with two class of service (CoS) options — standard and real time
- Is ideal for intracompany voice and LAN-to-LAN data applications
- Is suitable for metro LAN interconnectivity
- Allows you to control your own VLANs and Layer 2 protocols

Ethernet Virtual Private Line (EVPL)

Verizon EVPL is an all-fiber-optic network service that connects subscriber locations at native LAN speeds. EVPL uses point-to-point Ethernet virtual connections (EVCs) to define site-to-site connections.

Consider EVPL if you need converged, high-speed, point-to-point connectivity.

Features:

- Can be configured to support multiple EVCs to enable hub and spoke configuration
- Supports a wide variety of EVC bandwidth options so you can incrementally scale bandwidth to meet your growing network requirements
- Offers EVCs in 1 Mbps increments from 1–10 Mbps, 10 Mbps increments from 10–100 Mbps and 100 Mbps increments from 100–1000 Mbps
- Allows you to purchase and provision only what you need, then scale bandwidth as your network requirements grow
- Offers predictable performance for customer applications
- Is ideal for converging real-time voice, video and data
- Provides three metro class of service (CoS) options — basic, priority data and real time

Ethernet Private Line (EPL)

Verizon EPL is a fully managed, high-bandwidth, point-to-point transport service for Ethernet frames.

Consider EPL if your business requires a secure, dedicated end-to-end LAN interconnectivity solution.

Features:

- Is provisioned over next-generation SONET infrastructure
- Delivers metro LAN and WAN connectivity for point-to-point high-speed transport
- Offers speeds from 10 Mbps to full-rate gigabit for metro (intraLATA) and national (interLATA) applications, as available
- Provides carrier-grade, reliable, high-bandwidth data center connectivity for business continuity and disaster recovery solutions
- Allows you to control your routings with your equipment
- Offers dedicated, fully managed service from a single, reliable source with an extensive nationwide presence

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PRIVATE LINE ETHERNET

In today's Local Area Networks (LANs), Ethernet accounts for over 90% of all traffic. To enable communication between LANs, combines the bandwidth and flexibility of Ethernet with the security and availability of Synchronous Digital Hierarchy (SDH)¹. The resulting service provides a premium performance service, which provides the scalable and secure bandwidth required between your key sites to meet the mounting IT challenges facing your business.

The main value propositions of Verizon's Private Line Ethernet are scope of distance, scalable bandwidth, security, cost efficiency and performance.

Scalable Bandwidth

By offering connectivity at speeds of 2 to 100 Mbps, Private Line Ethernet removes the bandwidth bottleneck imposed by legacy WAN services (e.g. E1, E3). Organisations can take advantage of this step increase in bandwidth to enable the network performance improvements required, and restructure their IT architecture to realise savings in capital and operational expenditure.

Private Line Ethernet incorporates Virtual Concatenation (VCAT). VCAT is intended to support the transport of payloads that do not efficiently fit into SDH payloads. For example, for a 10 Mbps connection, current technology would have to provide an E3 connection (34 Mbps), which represents a waste of capacity. Using Private Line Ethernet, Verizon Business would be able to "right-size" the pipe to the required 10 Mbps.

The combined effect of VCAT with Generic Framing Procedure (GFP) allows Private Line Ethernet to offer a scalable Ethernet WAN service where you subscribe to and pay for the bandwidth required.

The available bandwidth options are offered in increments of 2Mbps from 2 Mbps – 40Mbps, and in addition 50, and 100 Mbps.

Savings on Cost

Private Line Ethernet does not require protocol translation and so there is no need to deploy an expensive Layer 2 switch at your sites, nor an expensive SDH interface. This network simplification offers savings in capital and operational expenditure.

In addition Private Line Ethernet services are offered over the existing SDH infrastructure, this removes the need for Verizon Business to build an additional overlay network. As a result Private Line Ethernet can be quickly provisioned at your sites without any delays.

Simplicity

Ethernet is the de facto LAN standard, installed in over 90 percent of Enterprise networks. Private Line Ethernet eliminates the need for customers to gain expertise of complex WAN protocols and incur the cost of WAN IT experts. Private Line Ethernet provides an Ethernet hand-off which makes it 'plug and play'.

Security

One of the key differentiators of SDH is its unparalleled security. SDH is circuit orientated and services carried across the same link remain physically isolated from each other. In addition Private Line Ethernet builds on this by dedicating bandwidth to each customer; this provides the highest levels of performance and security. This is an important difference between Private Line Ethernet and other switched based Ethernet services which often share capacity. Businesses should use Private Line Ethernet to reach the highest levels of application security and privacy.

Extends reach to provide long distance connectivity

Verizon has developed Private Line Ethernet as a solution for extending the reach of Ethernet from the LAN into the Wide Area Network (WAN) using proven Nortel Networks technology. Private Line Ethernet makes use of GFP, an ITU standard that enables the transport of Ethernet and other data protocols over SDH networks. This enables Ethernet connectivity over regional, national and international locations.

Performance

Private Line Ethernet offers dedicated SDH capacity, providing the ultimate in Quality of Service (QoS) and protection features. The very low latency and zero packet loss guarantee the performance required for sensitive applications. This allows businesses to extend the usage and benefits of collaborative applications, such as Customer Relationship Management (CRM) and Enterprise Resource Planning (ERP), across the WAN.

Applications

The provision of higher bandwidth Ethernet connectivity not only reduces costs but also enables new applications to be delivered across the Enterprise WAN. For instance:

- **Transparent LAN** - A Transparent LAN is a packet-based data service designed to interconnect separate LANs at a data rate sufficient to carry the full data rate of the LAN type connected. As a result users on each point of the Transparent LAN, irrespective of their location "see" each other as if they were part of the same LAN. This removes bandwidth bottlenecks, and allows businesses to realise the full potential of their WAN infrastructure.
- **Server consolidation** - by centralising computing assets, servers and storage systems, from remote sites back to central locations businesses can benefit from capital expenditure savings through reduced hardware costs, and operational expenditure savings through reduced building and staff overheads.
- **Business Continuity and Disaster Recovery** - increasingly IT managers are concerned about the susceptibility of isolated SAN islands to a serious failure. These failures can be caused by natural weather events or malicious acts and anything in between. Considering this, businesses are rapidly moving to develop and implement business continuity and disaster recovery plans. This in turn creates a demand for high bandwidth, low-latency connectivity between data centres, which can be provided by Private Line Ethernet.

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The Verizon Advantage

Verizon has over 500,000 global customers and at the heart of this success is our wholly owned and managed fibre-optic network. The Private Line Ethernet service is extended over this infrastructure and as a result we are able to offer you unsurpassed levels of availability and throughput.

In addition Private Line Ethernet is a managed service, allowing you to concentrate on your core business, safe in knowledge that your connectivity requirements are in the hands of experts.

¹ SDH (Synchronous Digital Hierarchy) is a standard technology for synchronous data transmission on optical media. SDH provides faster and less expensive network interconnection than traditional PDH (Plesiochronous Digital Hierarchy) equipment

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 - Networking
 - Private IP
 - Ethernet Services
 - SONET
 - Private Line
 - Virtual WAN
 - ATM
 - Frame Relay
 - Equipment & Hardware
 - Internet Access
 - IT Infrastructure
 - Security
 - Voice
 - Wireless

Home > Products > Networking > SONET > Benefits

Help Ensure Business Continuity with SONET Service

A synchronous optical network (SONET) is a fast network backbone over which ultra-high-speed, high-volume voice, video and data applications are run. Verizon's extensive SONET system uses self-healing rings of dual fiber-optic strands for fast, survivable transport.

- OVERVIEW
- BENEFITS
- SERVICE OPTIONS

Survivability

Verizon SONET is installed over a resilient, dual-fiber ring architecture that protects against service interruptions.

Reliability

Verizon SONET provides safe, reliable transport of robust, high-bandwidth traffic.

Competitive Service-level Agreements

Verizon SONET is backed by stringent service-level agreements (SLAs).

Fully Managed Verizon Solution

We proactively monitor our (DSR) service 24 / 7; where available, we offer an optional Customer Service Management (CSM) feature, which provides detailed, real-time views of network performance.

Fully Dedicated Service

Both the facilities and the Add / Drop Multiplexer (ADM) nodes are fully dedicated.

Multiservice Platform

DSR facilitates network convergence by providing the ability to bundle a variety of interfaces on one fiber backbone (IP and TDM).

Cost-effectiveness

Verizon offers flexible bandwidth and pricing options with term discount plans.

Scalability

Verizon SONET can meet your current and future bandwidth requirements with no forklift upgrades required.

To learn how Verizon's SONET Services solutions can help you remain connected, call 1-800-201-1452

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SONET

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ATM

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Internet Access

IT Infrastructure

Security

Voice

Wireless

[Home](#) > [Products](#) > [Networking](#) > [SONET](#) > Service Options

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OVERVIEW

BENEFITS

SERVICE OPTIONS

Verizon Dedicated SONET Ring (DSR)

A robust and highly survivable optical networking solution, DSR is secure enough to transport your mission-critical voice, data and video applications, and powerful enough to handle enhanced Ethernet solutions for high-bandwidth LAN, WAN and SAN connectivity.

A Resilient, Dedicated Ring Architecture:

- Our DSR network is structurally sound, with built-in redundancy to help you avoid service interruptions
- Dual-fiber, dedicated ring architecture protects against any single point of failure and keeps all of your applications safe
- We provide 24 / 7 monitoring and support
- Our network is backed by competitive service-level agreements (SLAs) that offer service credits for affected network elements

Flexibility:

- DSR facilitates network convergence by providing the ability to bundle a variety of interfaces on one fiber-optic backbone (IP and TDM)
- DSR can carry traditional voice, data and video applications, plus enhanced next-generation SONET interfaces such as Ethernet, direct DS-1 access and trans-multiplexing
- Ethernet transport makes LAN-to-metro-LAN-to-WAN connectivity seamless
- Native Ethernet circuits terminate directly on the Ethernet port, requiring no TM conversion

Scalability and Cost-effectiveness:

- DSR can meet your current and future bandwidth requirements with no forklift upgrades required
- We also offer flexible bandwidth and pricing options with term discount plans
- DSR is available at OC-3, OC-12, OC-48 and OC-192 bandwidths
- Available TDM interfaces include DS-1 / DS-3, OC-3 / 3c, OC-12 / 12c and OC-48 / 48c
- GigE interfaces available include GigE1 (50 Mbps), GigE3 (150 Mbps), GigE6 (300 Mbps), GigE9 (450 Mbps), GigE12 (600 Mbps) and GigE24 (1,000 Mbps)
- Fibre Channel (1 Gbps) and FICON (1 Gbps) are also available

Verizon Dedicated Wavelength Ring (DWR)

This resilient optical transport service delivers robust transport and operational efficiency. By transporting high-speed data protocols over a single fiber pair, DWR meets your demand for a scalable, converged network.

Fully Managed Solution with a Single Point of Contact:

- We'll design a network solution based on your needs
- We can manage the entire installation process for you
- We provide 24 / 7 network support through our nationwide Network Operation Centers
- With no costly capital outlays for the service, you can implement the converged network you need while still controlling costs

Support for a Full Range of Applications:

- Mirror mainframe data
- Connect LANs and metro LANs
- Build a video network
- Extend your storage area network (SAN)
- Access a variety of optical interfaces, protocols and bandwidths — all from one network solution

Efficient, High-bandwidth Transport:

- We use Layer 1 transport technologies — DWDM and ultra-long haul (ULH) DWDM — that allow protocol-independent transport over a single fiber pair, and eliminate the need for layered networks
- Ring architecture operates as a single network, letting you easily add and drop channels at each of your locations
- DWR also supports a broad range of protocols, with bandwidths ranging from 8 Mbps to 10 Gbps

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- You can provision each channel with different types of protection, depending on your network requirements

SONET Optical Point-to-Point Private Line Services

Choose from multiple options and configurations.

Metro Private Line Service:

- Provides a dedicated, optical communications service with a SONET handoff
- Delivers speeds of OC-3, OC-12, OC-48 and OC-192
- Offers concatenated (full bandwidth) services and channeled services

National Private Line Service:

- Provides a dedicated service across continental U.S. with analog and / or digital handoffs
- Supports voice, data and video communications
- Offers service from DS0 up to OC-192 in various configurations, including point-to-point, point-to-multipoint, linear, protected paths, concatenated and channelized

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Private IP

Layer 3

Layer 2

Compare

Consolidate and Secure Your Business Applications Private IP

With Private IP Enhanced Traffic Management, our Private IP Layer 3 MPLS-based VPN puts all your traffic on a reliable, private network with Quality of Service (QoS) routing. And with Private IP Layer 3, you can build a hybrid solution between your public and private networks while enabling automated business processes, including e-commerce, VoIP, converged solutions, shared intranets, and extranets.

Advanced Technology

Whether you outsource service to us or manage it yourself, our Cisco-powered, private, MPLS network meets your enterprise's rigorous demands, including:

- Global availability - over 121 countries/territories
- QoS routing
- Enhanced Visibility & Network Management Solutions
- Multicasting for improved bandwidth conservation
- Seamless Frame Relay/ATM integration
- Stringent SLAs
- Remote access (via Secure Gateway)
- Multiple access options including DSL, satellite, and Ethernet

Any-to-any connectivity

Streamlines network management, planning, and expansion.

Six IP Classes of Service (CoS)

Our six Classes of Service (CoS) let you prioritize traffic (voice, video, data) while consolidating your traffic on a single network. This offers you additional flexibility that lets you dictate how traffic is handled across the network, giving priority to mission critical traffic.

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 - ▶ Private IP
 - ▶ Virtual Private LAN Service
 - ▶ Ethernet Virtual Private Line
 - ▶ ATM
 - ▶ Frame Relay
- ▶ Private Point-to-Point Services
- ▶ Access Services
- ▶ Managed Network Services

Private IP

Layer 3

Layer 2

Compare

Control Your Routing with Private IP Layer 2 VPN

Let our Layer 2 VPN smooth your transition from Frame Relay

Transition to IP and stay in command of your routing. Our Private IP Layer 2 VPN supports common protocols using Virtual Private Wire Service (VPWS) standards and Cisco Provider Edge (PE) devices to deliver a multi-site layer 2 VPN through pseudowire over our MPLS backbone.

Control

You control routing and topology internally - helping facilitate your architectural changes.

Security

All of your data is forwarded at Layer 2 which creates a private network with no Internet Protocol (IP) routing so traffic is not vulnerable to IP-related security risks and data can only reach defined endpoint destinations. You define addressing on your network. Verizon Business does not peer during routing sessions.

Affordability

Bundled port pricing allows customers to establish a Frame Relay Connection mode port for a low monthly fee, and add multiple Layer 2 PVCs to that port at no additional cost.

Migration

Re-use your legacy Layer 2 frame relay equipment. You don't need IP-capable CPE or hardware with routing functionality.

Layer 3 vs. Layer 2 VPN

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 - ▶ Private IP
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 - ▶ Ethernet Virtual Private Line
 - ▶ ATM
 - ▶ Frame Relay
- ▶ Private Point-to-Point Services
- ▶ Access Services
- ▶ Managed Network Services

Private IP

- Layer 3
- Layer 2
- Compare

Layer 2 vs. Layer 3

Consider Private IP Layer 2 when your primary concerns include internal control over routing and topology and you predominantly run non-IP traffic. Flexible, efficient, and simple, the Private IP Layer 2 VPN is ideal for businesses with multiple locations and significant Layer 2 technology investments.

Private IP Layer 3 is the right choice when you have stringent quality of service requirements and your network carries mostly IP traffic. It is also the right solution if you are ready for Verizon Business to manage your routing for you.

	Private IP Layer 3	Private IP Layer 2
Routing Protocols	CE-PE: Must run a Private IP-compatible routing protocol.	CE-PE: May run any routing protocol
Routing Control	Must involve Verizon Business	Does not involve Verizon Business
QoS	6 Queues, 10 Classes based on DSCP	No QoS
Protocol support	IP only Multicast supported	IP or Non-IP
CPE	IP Routing CE	IP Routing CE L2 switched CE
Connectivity	TDM: DS0-OC48 MLPPP/MLFR (NxT1/E1) Sub-Rate DS3/E3 Fast Ethernet Gigabit Ethernet EDSL Satellite	TDM: DS0-OC48 MLFR (NxT1/E1) Sub-Rate DS3/E3
Layer 2 Encapsulation	Frame Relay ATM PPP/MLPPP HDLC Ethernet POS	Frame Relay
Availability	121 Countries/Territories	58+ Countries
Additional Features	Application Aware Reporting tools Multicasting VPN Video Conferencing Dynamic Bandwidth Verizon VoIP Digex Smart Center Content Delivery Service Remote Configuration	Application Aware Reporting tools

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 - Ethernet Services
 - SONET
 - Private Line
 - Virtual WAN
 - ATM
 - Frame Relay
 - Equipment & Hardware
 - Internet Access
 - IT Infrastructure
 - Security
 - Voice
 - Wireless

Home > Products > Networking > Private IP > Service Options

Consolidate and Secure Your Business Applications with Private IP

Combine the privacy and security of Frame Relay or Asynchronous Transfer Mode (ATM) with the flexibility and power of Internet protocol (IP). Private IP (our Layer 3 MPLS virtual private network) enables the convergence of voice, data and video applications over an integrated network infrastructure, giving you highly scalable connectivity that can grow with your business.

OVERVIEW BENEFITS SERVICE OPTIONS ENHANCEMENTS

We offer a web-based analysis tool, Private IP WAN Analysis, which provides the following:

- Globally manage your Private IP solution through various reporting options
- No additional customer premises equipment (CPE) required
- Data is extracted directly from your router
- No additional desktop, private branch exchange (PBX) or key system equipment is required
- There's no disruption of services, because there's no equipment changeover
- There's no need to retrain employees on basic calling features or functions
- You can migrate to a fully VoIP environment at your own pace
- Flexible growth choices are available, since the service is scalable and interchangeable with other Verizon VoIP services

To learn how Verizon's Private IP Services solutions can help you remain connected, call 1-800-201-1452 .

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 - Security
 - Voice
 - Wireless

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Get the Advantages of IP with the Security of Private Networks

Verizon Secure Gateway is a network-based suite of services that delivers advanced Internet protocol (IP) services and applications to our Private IP customers. Secure Gateway helps establish a seamless, cost-effective migration path to a total IP environment.

- OVERVIEW
- BENEFITS
- SERVICE OPTIONS

Retail and Remote Office

This economical, low-maintenance solution extends Private IP reach to retail VPN spoke sites and small office / home office (SOHO) locations by leveraging a plug-and-play router, easy VPN software and low-cost broadband access options.

In addition to serving as your primary WAN access technology, Secure Gateway - Retail and Remote Office can also be used as a business continuity solution if your primary Private IP connection fails.

Mobile User

This service gives your mobile and remote employees secure encrypted remote access to the data resources on your Verizon Private IP networks without the cost and complexity of a site-based, remote access server. No costly customer premises equipment (CPE) is required.

Firewall

This service allows employees to securely access the Internet from various locations through a centralized network-based firewall.

The standard level of service provides template-driven, centralized security management with support for simple mail transfer protocol (SMTP), all without the need for multiple links or a premise-based firewall.

The custom option provides centralized security management and lets you modify your firewall context to allow a variety of inbound and outbound service types in real time. You manage your custom firewall via a Web-based graphical user interface.

To learn how Verizon's Secure Gateway with Private IP Services solutions can help you remain connected, call 1-800-201-1452 .

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- ▶ Networking Professional Services
- ▶ Internet Services
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 - ▶ Private IP
 - ▶ Virtual Private LAN Service
 - ▶ Ethernet Virtual Private Line
 - ▶ ATM
 - ▶ Frame Relay
- ▶ Private Point-to-Point Services
- ▶ Access Services
- ▶ Managed Network Services

Virtual Private LAN Service

Overview Product Details

Networking on Your Terms

Virtual Private LAN Service (VPLS)

A Layer 2, any-to-any LAN service, VPLS lets you transport IP protocols transparently over a metro, national, or international network. VPLS pushes your LAN to the service edge of our network, which then emulates your LAN switch and bridge functions, meshing all your LANs into a single-bridged, Ethernet LAN, so all your sites appear to be on the same LAN—regardless of location.

VPLS supports four classes of service (CoS):

- Real Time Data
- Priority Data
- Business Data
- Basic Data

Ethernet LAN Service (E-LAN)

Provisioned over fiber optics between your premises and serving wire center, E-LAN provides multipoint-to-multipoint connectivity among locations within a metropolitan area and is ideally suited for LAN-to-LAN connectivity, content delivery, VoIP services, and other business applications.

E-LAN service uses closed user groups (CUGs) or virtual LANs (VLANs) to provide traffic separation on the shared switch and backbone. This permits subscribers grouped by department, type of user, or application to access only their own data, thereby enhancing the efficiency of the network, application performance, and privacy of data.

Among the benefits E-LAN offers are:

- Scalable bandwidth
- Management simplicity
- "Plug and play" flexibility
- Class of Service (CoS) Prioritization

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- ▶ Internet Services
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 - ▶ Private IP
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 - ▶ **Ethernet Virtual Private Line**
 - ▶ ATM
 - ▶ Frame Relay
- ▶ Private Point-to-Point Services
- ▶ Access Services
- ▶ Managed Network Services

Ethernet Virtual Private Line

The Power of Simplicity and Scalability

Today's networks are evermore complex, with the need to connect corporate LANs, remote sites, off-site data centers, and more. Legacy technologies must seamlessly interconnect with advanced protocols. Speed and scalability are critical.

If you're hoping to simplify your current infrastructure while leaving room to grow, Verizon Ethernet Virtual Private Line Service (EVPL) may be the solution.

All the speed you need

A scalable network service ideal for linking metropolitan locations, EVPL enables both point-to-point and point-to-multipoint connections. It features speeds ranging 1 Mbps to 1 Gbps, with the potential of 10,000 Mbps (10 Gbps), allowing for easy sharing of data-intensive documents and enhancing collaboration across geographically dispersed teams.

Scalability on your terms

EVPL's scalable nature allows you to adjust bandwidth as needed – purchase and provision only what you need, then increase bandwidth as your network requirements grow. Control usage on-demand through simple-to-use online tools.

Leverage EVPL for your entire WAN, or choose a hybrid approach that capitalizes on the flexible Ethernet protocol to connect key sites using different networking methods. Either way, we'll design a complete, custom WAN solution tailored to your specific business needs.

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- ▶ Private WAN Services
- ▼ **Private Point-to-Point Services**
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 - ▶ Private Line
- ▶ Access Services
- ▶ Managed Network Services

Ring Services

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[DSR](#)
[DWR](#)

Optical Technologies that Grow with Your Business

Your business has expanded and so has your bandwidth. It's now bursting with new data, applications and content from customers, employees, partners, and suppliers around the U.S. While new applications can enable increased collaboration, content delivery, and capabilities, they come at a price: additional bandwidth.

How can you extend your network reach and manage high-bandwidth needs with relatively low capital expense? With a stable and viable provider that can meet your needs today and support your goals as your business grows.

Speed and scalability

We offer a range of optical technologies that can help you handle bandwidth demands while controlling costs. Our Ring Services portfolio includes:

- **Dedicated SONET Ring (DSR) Service:** Fiber-optic network architecture that acts as a transport path for many different high-speed applications.
- **Dedicated Wavelength Ring (DWR) Service:** Based on Dense Wave Division Multiplexing technology, DWR's survivable ring architecture allows you to provision each channel with different types of protection depending on your network requirements.
- **Integrated Optical Service:** This customizable, flexible data transport network is secure enough to transport your mission-critical voice, data, storage, and video applications, and powerful enough to handle various high-bandwidth applications.

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Networking Services

- ▶ Networking Professional Services
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 - ▶ Ring Services
 - ▶ Private Line
- ▶ Access Services
- ▶ Managed Network Services

Ring Services

- Overview
- DSR
- DWR

Verizon Dedicated SONET Ring (DSR)

Verizon Business Dedicated SONET Ring service lets you build a communications infrastructure that is functional, flexible, and reliable from the ground up. A robust and highly survivable optical networking solution, DSR is secure enough to transport your mission-critical voice, data, and video applications, and powerful enough to handle enhanced Ethernet solutions for high-bandwidth LAN/WAN and SAN connectivity.

A resilient, dedicated ring architecture

Verizon Business DSR is structurally sound with redundancy to help you avoid loss of services. The dual-fiber, dedicated ring architecture is designed to have no single point of failure to protect all of your applications. For additional peace of mind, we provide 24x7 monitoring and support, and our network is backed by competitive Service Level Agreements (SLAs) that offer service credits for affected network elements.

Flexibility

DSR facilitates network convergence by providing the ability to bundle a variety of interfaces on one fiber backbone (IP and TDM). Our DSR service can carry traditional voice, data, and video applications, plus enhanced next-generation SONET interfaces such as Ethernet, Direct DS-1 access, and Trans-Multiplexing. Ethernet transport makes LAN-to-MAN-to-WAN connectivity seamless, and native Ethernet circuits terminate directly on the Ethernet port, requiring no TM conversion.

Scalable and cost-effective

Verizon Business Dedicated Sonet Ring can meet your current and future bandwidth requirements with no forklift upgrades required. We also offer flexible bandwidth and pricing options with term discount plans.

- DSR is available at OC-3, OC-12, OC-48, and OC-192 bandwidths.
- Available TDM interfaces include DS-1/DS-3, OC-3/3c, OC-12/12c, and OC-48/48c.
- Available Ethernet interfaces include 10M Ethernet, 100M Fast Ethernet (50 Mbps), 100M Fast Ethernet (100 Mbps), GigE1 (50 Mbps), GigE2 (100 Mbps), GigE3 (150 Mbps), GigE6 (300 Mbps), GigE9 (450 Mbps), GigE12 (600 Mbps), and GigE24 (1000 Mbps), Fibre Channel (1 Gbps) and FICON (1 Gbps).

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- ▶ Managed Network Services

Ring Services

- Overview
- DSR
- DWR

Verizon Dedicated Wavelength Ring Service (DWR)

Dedicated Wavelength Ring Service is a resilient optical transport service that delivers more robust transport networks and increased operational efficiency. By transporting high-speed data protocols over a single fiber pair, DWR meets your demand for a scalable, converged network.

Single point-of-contact with a fully managed solution

A Verizon Business team will work with you to design a network solution based on your needs, manage the entire installation process for you, and provide 24x7 network support through our nationwide Network Operation Centers.

Supports a full-range of applications

Whether you need to mirror mainframe data, connect LANs and MANs, build a video network, or extend your Storage Area Network, we're ready to support a broad array of data transport applications. And, you can access a variety of optical interfaces, protocols, and bandwidths – all from one network solution.

Efficient, high-bandwidth transport

We use Layer 1 transport technologies -- DWDM and Ultra-Long haul (ULH) DWDM -- that allow protocol-independent transport over a single fiber pair, and eliminate the need for layered networks. The ring architecture operates as a single network, letting you easily add and drop channels at each of your locations. DWR also supports a broad range of protocols, with bandwidths ranging from 8 Mbps to 10 Gbps. And, you can provision each channel with different types of protection, depending on your network requirements.

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Networking

Private IP

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SONET

Private Line

Virtual WAN

ATM

Frame Relay

Equipment & Hardware

Internet Access

IT Infrastructure

Security

Voice

Wireless

[Home](#) > [Products](#) > [Networking](#) > [Private Line](#) > Service Options

Help Ensure Business Continuity with a Secure, Reliable Private Line

Overview

Help ensure business continuity with a secure, reliable Private Line. When your connection carries important, time-sensitive content, the answer is a dedicated, facilities-based Private Line from Verizon Business.

BENEFITS

SERVICE OPTIONS

Point-to-Point Private Line Services from Verizon Business

Choose from a broad array of options and configurations:

Metro Private Line Service

Metro Private Line Digital Service

Provides a dedicated, point-to-point, or point-to-multipoint service in 32 states plus the District of Columbia, with digital handoffs that are capable of supporting voice and data communications - DSO/DS1/DS3 with Full Bandwidth. Channelized and Hubbed Services are available.

Metro Private Line SONET Service

Provides a dedicated, optical communications service with a SONET handoff at speeds of OC-3, OC-12, OC-48 and OC-192 - Concatenated (Full Bandwidth) Services and Channeled Services are available.

Metro Storage Transport Service

Delivers a secure, reliable connectivity for an enterprise's SAN (Storage Area Network) solution.

- A high-speed connection with Fibre Channel and FICON customer handoffs
- Provides point-to-point dedicated IntraLATA customer transport solution with storage-oriented handoff as the access and termination method

National Private Line Service

Provides a dedicated, point-to-point or point-to-multipoint service across continental U.S. with analog and/or digital handoffs that are capable of supporting voice, data and video communications - available from DS0 up to OC-192 service in various configurations:

- Point-to-Point
- Point-to-Multi-point
- Linear
- Protected Paths
- Concatenated
- Channelized

To view our Ethernet Private Line solutions, please visit our [Ethernet Services](#) section.

Global Private Line Service

When you need metro, national, and international connectivity, choose from one of the following options:

Global Data Link

- Point-to-point service that provides international, national, and metro connectivity in and between 43 countries in major global regions across the world.
- Provisioned over our wholly-owned and managed, global backbone network, we maintain end-to-end responsibility for the quality of the service.

International Private Line

IPL - Half Circuit

- Delivers end-to-end private line circuit over international facilities that are independently maintained, owned, and monitored. The service is invoiced separately by Verizon Business and a foreign carrier.

IPL - Full Circuit

- Enables an enhanced IPL-Half Circuit that simplifies the customer's presale processes and invoice (one invoice). Though there are two carriers, Verizon Business takes the responsibility for quality of service and the service is supported by a service level agreement.

Services and/or features are not available in all locations. We continue to aggressively expand our service availability. Please consult with us for service availability. Contact us at 800-201-1452.

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Manage your Verizon account



Call to Order

1-800-201-1452



FREE CONSULTATION

Contact a Verizon account manager to find out which solutions are right for your business.

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 - ▶ Managed WAN
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 - ▶ Invoice Automation Service

Managed LAN

Overview

Service Plans

Verizon Business offers three levels of service:

- Monitor and Notify
- Physical Management
- Full Management

For all service plans, Verizon Business will:

- Poll devices under management every three minutes to verify that they are functioning properly
- Respond to alarms generated by failed polls indicating a fault condition
- Isolate the fault condition to either your on-premise equipment or a network portion of your solution
- Open a trouble ticket on your behalf
- Proactively notify you that a fault condition exists. The service is backed by a 15-minute Proactive Outage Notification SLA (service-level agreement)

Monitor and Notify

(The "Tell Me What's Happening" Service Plan)

Our Monitoring and Notification Service Plan continually observes the network, keeping you informed about its operation while you stay in charge. Under this service plan, Verizon:

- Monitors the network proactively, isolates the fault (access, network transport, or CPE) and restores and repairs if the issues are access and/or network on Verizon circuits.
- Alerts you if the issues are CPE and recommends when action needs to be taken. You retain control to resolve logical faults with your on-premise equipment.

Physical Management

(The "Collaborative Management" Service Plan)

Our Physical Management Service Plan enables both you and Verizon to manage the network collaboratively. Under this service plan, Verizon:

- Helps you monitor the network, isolate the fault, and clear logical and physical issues with the access and/or the transport network.
- Isolates and resolves physical faults with Verizon-provided CPE. You retain control to resolve logical faults with your on-premise equipment.
- Dispatches personnel to repair the fault; this would include, but not be limited to, Verizon personnel, your on-premise equipment maintenance provider, and/or you as the customer.

Full Management

(The "Manage It for Me" Service Plan)

Our Full Management Service Plan provides the same features as our Monitor and Notify service level, but we will resolve all logical and/or physical fault conditions with your on-premise managed equipment. Verizon will monitor, manage, and remedy your network.

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- ▶ Private WAN Services
- ▶ Private Point-to-Point Services
- ▶ Access Services
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- ▶ Managed WAN
- ▶ Internet Dedicated - Managed
- ▶ Managed WAN Optimization
- ▶ Managed Wireless LAN
- ▶ Application Aware Networking
- ▶ Secure Gateway
- ▶ Transaction Services
- ▶ Custom Supply Chain Managed Services
- ▶ Invoice Automation Service

Managed WAN

- Overview
- Service Plans
- Leadership

Choose the Level of Service That Best Meets Your Needs

We offer three levels of service, allowing you to choose the level you're most comfortable with. For all service plans, we will:

- Poll customer edge routers under management every three minutes to verify proper functionality
- Respond to alarms generated by failed polls indicating a fault condition
- Isolate the fault condition to either your on-premises equipment or a network portion of your solution
- Open a trouble ticket on your behalf
- Proactively notify you that a fault condition exists

Monitor and Notify

Under this service plan, we:

- Monitor the network proactively, isolate the fault, and restore and repair if the issues are related to access and/or the network on our circuits.
- Alert you if the issues are CPE related and recommend necessary action. You retain control to resolve all faults with your on-premises equipment.

Physical Management

Under this service plan, we:

- Monitor the network proactively, isolate the fault, and clear logical and physical issues with the access and/or the transport network.
- Isolate and resolve physical faults with Verizon-provided CPE. You retain control to resolve logical faults with your on-premises equipment.
- Dispatch personnel to repair the fault.

Full Management

Verizon will monitor, manage, and remedy your network. We will also handle all ongoing configuration changes required to your CPE as part of the lifecycle management of your network.

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 - ▶ Managed LAN
 - ▶ Managed WAN
 - ▶ Internet Dedicated - Managed
 - ▶ Managed WAN Optimization
 - ▶ Managed Wireless LAN
 - ▶ Application Aware Networking
 - ▶ Secure Gateway
 - ▶ Transaction Services
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 - ▶ Invoice Automation Service

Managed Wireless LAN

- Overview
- Security

Protect your wireless LAN with state-of-the-art technology

Managed Wireless LAN Service features lightweight, low-cost, plug-and-play access points. These access points act as extensions of your wireless controllers, assuring ease of deployment and minimal disruption to existing LAN infrastructure. And lightweight access points retain no configuration data—so their theft or loss can never compromise your network.

Inherent Access-Point Security

- Supports end-to-end encryption from the access point
- Works with all approved IEEE wireless security standards, including WPA, WPA2, and 802.11i including:
 - AES encryption
 - Customer-supplied password tokens
 - EAP authentication (PEAP and TLS)
- Gives you the flexibility to control when and where access is permitted
- Segments users by policy, VLAN, SSID
- Limits access to only authorized wireless LAN devices operate within your premises
- Helps protect against unauthorized access behind your firewall
- Detects ad-hoc wireless devices
- Enforces "No wireless" policies within your enterprise

Simultaneous or Dedicated Air Monitoring

Rogue access point monitoring, detection, and notification (Air Monitor mode) detects wireless activity within your RF space and reacts quickly to real or potential threats. Air Monitoring helps:

- Enforce your enterprise's wireless security policy
- Detect unauthorized users or wireless devices
- Protect the LAN from malicious attacks

Note: Managed Wireless LAN Service includes an option for wireless-enabled 802.1x compliant RADIUS authentication appliance (customer-administered).

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- ▶ Managed WAN
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- ▶ Managed Wireless LAN
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Secure Gateway

The Advantages of IP with the Security of Private Networks

Our Secure Gateway delivers advanced services and applications that help you establish a seamless, cost-effective migration path to a total IP environment. Link widely dispersed business units, retail outlets, and remote users into a single, secure Wide Area Network (WAN).

Secure Gateway:

- Flexible access options
- Safe Internet access from your private network locations
- Scalable
- Round-the-clock management, monitoring, and support
- Network-based gateway and Verizon-managed CPE
- Links dispersed sites into a single WAN
- Backed by SLAs

Secure Gateway - Retail and Remote Office

- Low cost, reliable connectivity for small office/home office and remote office locations
- Flexible access options
- Primary WAN access technology can also be used for business continuity

Secure Gateway - Mobile User

- Secure, encrypted remote access for a customer's mobile workforce and remote employees
- No Customer Premise Equipment (CPE) required

Secure Gateway - Firewall

- Secure Internet access for Private IP customers
- Bundles IP access with a network-based firewall to protect against a range of network security threats
- The Firewall Custom service adds our Managed Security Services support for policy implementation; ongoing monitoring and management; and security portal access

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Nationwide Email for Business Plans

Plans include:

- Unlimited National Mobile to Mobile Minutes**
 Call any Verizon Wireless customer anytime without using your plan minutes.
- No domestic roaming or long distance charges**
 Coverage not available everywhere. Airtime charges apply.
- Unlimited Night & Weekend Minutes**
 Night hours (Mon-Fri): 9:01 p.m. – 5:59 a.m.
 Weekend hours (Sat-Sun): 12:00 a.m. – 11:59 p.m.
- Unlimited Data Allowance**
 For corporate and personal email and Web browsing

- Email Plan**
 • Voice and email
- Email & Messaging Plan**
 • Voice calls
 • Unlimited Messaging¹

Nationwide Email for Business Plans (For businesses with five or more lines of service)			
Monthly Anytime Minutes	Monthly Access		Per-Minute Rate After Allowance
450	\$79.99	\$99.99	25¢
900	\$99.99	\$119.99	25¢ PLUS Friends & Family[®] Pick 10 numbers on Nationwide for Business Plans with 900+ Anytime Minutes
1,350	\$109.99	\$129.99	
2,000	\$129.99	\$149.99	
4,000	\$169.99	\$189.99	
6,000	\$219.99	\$239.99	
Share Option²	\$5 per line added to the monthly access charge on a Nationwide for Business Plan*		–

*Ten friends also available on 450-minute plans choosing the Share Option.

- Personal Email Plans**
 Compatible with:
 • Email and Web for Smartphone
 • Email and Web for BlackBerry
- Corporate and Personal Email Plans**
 Compatible with:
 • Exchange ActiveSync
 • Good Mobile Messaging³
 • Wireless Sync
 • BlackBerry Solutions
 • IBM Lotus Notes Traveler³

Email Solutions (Personal and Corporate Plans)				
	As a Feature added to an eligible Calling Plan	As a Stand-Alone Calling Plan**	As a Feature added to an eligible Calling Plan	As a Stand-Alone Calling Plan**
Monthly Access Fee	\$29.99	\$49.99	\$44.99	\$49.99
Data Allowance (for Email and Web Browsing)⁴	Unlimited			
Voice Usage	Per Your Voice Calling Plan	\$0.25/minute	Per Your Voice Calling Plan	\$0.25/minute

** Email and Web Browsing Stand-Alone plans are only available for businesses with five or more lines of service

¹ Applies when sending and receiving (i) Text, Picture and Video Messages with Verizon Wireless and non-Verizon Wireless customers in the United States; (ii) Text, Picture and Video Messages sent via email; (iii) Instant Messages; and (iv) Text Messages with customers of wireless carriers on participating networks in Canada, Mexico and Puerto Rico. International Text Messaging is 20¢ per message received and 25¢ per message sent. Premium Messaging programs not included. Messaging is available from within the National Enhanced Services Rate and Coverage Area and is not available throughout the Nationwide Rate and Coverage Area.

² Share Option applies to Monthly Anytime Minutes only.

³ Good Mobile Messaging and IBM Lotus Notes Traveler do not include personal email.

⁴ When you use Microsoft Exchange ActiveSync or NotifyLink, or Intellisync's Intellisync Mobile Suite, every time you receive an email or other update you may be charged for an incoming text message. To avoid text messaging charges, you can set up timed synchronization or manually initiate synchronization.

Friends & Family

Only calls from Nationwide Coverage Area to designated domestic landline or wireless numbers (excluding Directory Assistance, 900 numbers, or customer's own wireless or Voice Mail access numbers) may be added; all qualifying lines on an account share the same Friends & Family numbers, up to account's eligibility limits; Verizon Enterprise Center or My Business Account required to set up and manage Friends & Family for Business numbers. Offers and coverage, varying by service, not available everywhere.

Data Roaming: In the Canadian Broadband and Canadian Enhanced Services Rate and Coverage Areas, usage will be charged at a rate of \$0.002/KB or \$2.05/MB. In the Mexican Enhanced Services Rate and Coverage Area, usage will be charged at a rate of \$0.005/KB or \$5.12/MB. Also applies to Corporate and Personal Email and Personal Email Features. For more information on roaming in Canada and Mexico, visit verizonwireless.com/naroaming.

Important: On select smartphone devices, if you do not subscribe to a Data Plan or Data Feature, data usage will be billed at 1.5¢/KB (\$15.36/MB) unless you add a data block or subscribe to a Wireless Email Feature. Other smartphone devices and all BlackBerry devices require a Data Plan or a Data Feature.

Minimum Term, Activation and Early Termination Fees

Minimum Term: Month-to-month, one- or two-year minimum term required per line.

Activation Fee: \$35 per line.

Early Termination Fee: up to \$175 per line for one- or two-year minimum terms.

Customers activating on month-to-month terms are not eligible for monthly access fee discounts.

Taxes, Surcharges and Fees

Taxes, surcharges and fees, such as E911 and gross receipt charges, vary by market and as of July 1, 2009, add between 5% and 37% to your standard monthly access and other charges.

Monthly Federal Universal Service Charge†

14.1% of interstate and international telecom charges, as of January 1, 2010; varies quarterly based on FCC rate.

Monthly Regulatory Charge†

7¢/line

Monthly Administrative Charge†

92¢/line

Required Equipment

CDMA smartphone or BlackBerry device with Verizon Wireless software required, and can only be used with an Email Plan, Data Plan or Data Feature.††

Coverage Areas

Anytime Minutes, National Mobile to Mobile Calling Minutes, Night & Weekend Minutes and Per-Minute Rate are for domestic calls from within the Nationwide Rate and Coverage Area. Email service is available from within the National Enhanced Services and Extended National Enhanced Services Rate and Coverage Areas.

† Charges are Verizon Wireless charges, not taxes, and are subject to change. For more details on these Verizon Wireless charges, call (888)684-1888.

†† Also applies to Corporate and Personal Email and Personal Email Features.



Business Online Portals

Existing Verizon Wireless customers, login to manage your wireless account.

[My Business Account](#)
[Verizon Enterprise Center](#)

[Learn More](#) about business online portals.

Contact Us

Contact a Business Sales Representative for more information on Business Calling Plans.

[Register](#) to receive special offers, great discounts, upcoming promotions, and more.



Nationwide Small Business SharePlans

Plan includes:

- o **Unlimited National Mobile to Mobile Calling Minutes while in the U.S.**
Call any Verizon Wireless customer anytime (in the U.S. or Puerto Rico but excludes Canada) without using your plan minutes.
- o **No Domestic Roaming or Long Distance Charges**
Coverage not available everywhere. Airtime charges apply.
- o **Unlimited Night & Weekend Minutes**
Night hours (Mon-Fri): 9:01 p.m. – 5:59 a.m.
Weekend hours (Sat-Sun): 12:00 a.m. – 11:59 p.m.
- o **Mobile Web**¹

Shared Monthly Anytime Minutes	Talk & Text • Voice calls • Unlimited Messaging	Talk Plan • Voice calls	Per-Minute Rate After Allowance	Maximum Number of Lines ^{††}
	Monthly Access for the First Two Lines			
700	\$99.99	\$69.99	45¢	5
1,400	\$119.99	\$89.99	40¢	5
2,000	\$129.99	\$99.99	35¢	5
3,000	\$179.99	\$149.99	25¢	5
4,000	\$230.99	\$199.99	25¢	8
6,000	\$305.99	\$274.99	25¢	10
7,500	\$455.99	\$424.99	25¢	15
10,000	\$575.99	\$544.99	25¢	20
15,000	\$835.99	\$804.99	25¢	30
20,000	\$1,115.99	\$1,084.99	25¢	40
30,000	\$1,640.99	\$1,609.99	25¢	50
Add a Line	\$9.99 or \$15.99[†]	\$9.99		
Data Sent or Received	\$1.99/MB (or per data package)			

Pick 10 numbers on Friends & Family[®] for Business

Small Business SharePlan:
Discounts apply only to the primary line; secondary lines are not eligible for monthly access fee discounts.

Friends & Family:
Only calls from Nationwide Coverage Area to designated domestic landline or wireless numbers (excluding Directory Assistance, 900 numbers, or customer's own wireless or Voice Mail access numbers) included; all qualifying lines on an account share the same Friends & Family numbers, up to account's eligibility limits; Verizon Enterprise Center or My Business Account required to set up and manage Friends & Family numbers. Offers and coverage, varying by service, not available everywhere.

Activation and Early Termination Fees:
Activation Fee/line: \$35.
Early Termination Fee: up to \$175 per line.

Taxes, Surcharges and Fees:
Taxes, Surcharges, and Fees, such as E911 and gross receipt charges, vary by market, and as of July 1, 2009, add between 5% and 37% to your standard monthly access and other charges.

Monthly Federal Universal Service (14.1% of interstate and international telecom charges, as of January 1, 2010; varies quarterly based on FCC rate), Regulatory (up to 7¢/line), and Administrative (92¢/line) charges are Verizon Wireless charges, not taxes, and are subject to change. For more details on these Verizon Wireless charges, call (888) 684-1888.

Data Roaming:
In the Canadian Broadband and Canadian Enhanced Services Rate and Coverage Areas, usage will be charged at a rate of \$0.002 per KB or \$2.05 per MB. In the Mexican Enhanced Services Rate and Coverage Area, usage will be charged at a rate of \$0.005 per KB or \$5.12 per MB. For more information on roaming in Canada and Mexico, visit verizonwireless.com/narooming.

¹ Unless you subscribe to V CAST VPak or V CAST Mobile TV Talk & Text Package, data sent or received using Mobile Web (including advertising), Get It Now®/Media Center and other data applications will be aggregated at the end of each month, rounded up to the next megabyte and billed at \$1.99/MB. Data sent or received in Mexico is billed at



Unlimited Calling & Email Plans

Plan includes:

- o **No Domestic Roaming or Long-Distance Charges**
Coverage not available everywhere. Airtime charges apply.
- o **Mobile Web¹**
Get the latest news, sports, weather and more.
- o **Get Unlimited Messaging with our Talk & Text Calling Plans²**

Plans	Monthly Access
Unlimited Talk	\$69.99
Unlimited Talk & Text	\$89.99

Personal Email Plans
Compatible with:

- Email and Web for Smartphone
- Email and Web for BlackBerry

Corporate and Personal Email Plans
Compatible with:

- Exchange ActiveSync
- Good Mobile Messaging³
- Wireless Sync
- BlackBerry Solutions
- IBM Lotus Notes Traveler³

Email Solutions (Personal and Corporate Plans)				
	As a Feature added to an eligible Calling Plan	As a Stand-Alone Calling Plan**	As a Feature added to an eligible Calling Plan	As a Stand-Alone Calling Plan**
Monthly Access Fee	\$29.99	\$49.99	\$44.99	\$49.99
Data Allowance (for Email and Web Browsing)⁴	Unlimited			
Voice Usage	Per Your Voice Calling Plan	\$0.25/minute	Per Your Voice Calling Plan	\$0.25/minute

Unlimited Talk and Unlimited Talk & Text are not eligible for monthly access discounts.

¹Unless you subscribe to V CAST VPak or V CAST Mobile TV Select Package, data sent or received using Mobile Web (including advertising), Get It Now/Media Center and other data applications will be aggregated at the end of each month, rounded up to the next megabyte and billed at \$1.99/MB. In the Canadian Broadband and Canadian Enhanced Services Rate and Coverage Areas, usage will be charged at a rate of \$0.002/KB or \$2.05/MB.

One megabyte is equal to 1024 kilobytes. Application charges apply in addition to charges for data sent or received. Data used and charged to you may vary widely, even between identical data applications.

²Applies when sending and receiving (i) Text, Picture and Video Messages with Verizon Wireless and non-Verizon Wireless customers in the United States; (ii) Text, Picture and Video Messages sent via email; (iii) Instant Messages; and (iv) Text Messages with customers of wireless carriers on participating networks in Canada, Mexico and Puerto Rico. International Text Messaging is 20¢ per message received and 25¢ per message sent. Premium Messaging programs not included. Messaging is available from within the National Enhanced Services Rate and Coverage Area and is not available throughout the Nationwide Rate and Coverage Area.

³Good Mobile Messaging and IBM Lotus Notes Traveler do not include personal email.

Minimum Term, Activation and Early Termination Fees

Minimum Term: Month-to-month, one- or two-year minimum term required per line.
 Activation Fee: \$35 per line.
 Early Termination Fee: up to \$175 per line for one- or two-year minimum terms.
 Customers activating on month-to-month terms are not eligible for monthly access fee discounts.

Taxes, Surcharges and Fees

Taxes, surcharges and fees, such as E911 and gross receipt charges, vary by market and as of July 1, 2009, add between 5% and 37% to your standard monthly access and other charges.

Monthly Federal Universal Service Charge†

14.1% of interstate and international telecom charges, as of January 1, 2010; varies quarterly based on FCC rate.

Monthly Regulatory Charge†

7¢/line

Monthly Administrative Charge†

92¢/line

Required Equipment

A handset, smartphone or BlackBerry device operating on the Verizon Wireless network.

Coverage Areas

Anytime Minutes, National Mobile to Mobile Calling Minutes, Night & Weekend Minutes and Per-Minute Rate are for domestic calls from within the Nationwide Rate and Coverage Area.

†Charges are Verizon Wireless charges, not taxes, and are subject to change. For more details on these Verizon Wireless charges, call (888) 684-1888.



Business Online Portals

Existing Verizon Wireless customers, login to manage your wireless account.

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Mobile Broadband

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Coverage & Speed

Verizon Wi-Fi Access



I AM THE LOADING BAR'S WORST NIGHTMARE.

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Travel light and stay connected using a sleek Netbook from Verizon Wireless with Mobile Broadband Built-In.

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MiFi™ 2200



Take your Wi-Fi hotspot with you. Connect up to five Wi-Fi enabled devices using the Intelligent Mobile Hotspot.

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Mobile Broadband Plans

Connect when and where you need to on America's largest and most reliable 3G network.

Plans starting as low as **\$39.99 / month.**

[View All Plans](#)



Mobile Broadband Built-In



Available on select notebooks from leading manufacturers - no external PC card needed.

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Get more broadband coverage than ever when you choose Verizon Wireless.

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Prepaid Mobile Broadband



Pay for only what you need with access daily, weekly, or monthly with no long-term contracts or commitments.

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Get Access Around the Globe



Access the Internet at home and abroad with our global wireless broadband solutions.

> [Learn More](#)

Verizon Wi-Fi Hotspot Access



Mobile Broadband customers now get Internet access at thousands of Wi-Fi hotspots across the U.S., Canada and Mexico.

> [Learn More](#)

[+]

Feedback

[Mobile Broadband Terms and Conditions](#)





Mobile Broadband



Mobile Broadband Plans for USB Modems, PC Cards, ExpressCards, MiFi™ 2200, Notebooks or Netbooks

Mobile Broadband Plan—5 GB Monthly Allowance

Best for heavy users that:

- Need a frequent mobile connection
- Send or receive email with large attachments
- Download or upload large files such as photos
- Need frequent access to Web sites
- Download music occasionally

5 GB (5,120 MB)
of data usage for
Internet access*

[How much data do I need?](#)

Verizon Wi-Fi
hotspot access
included

\$59.99
monthly access

Buy Now

> [See Details](#)

Mobile Broadband Plan—250 MB Monthly Allowance

Best for light users that:

- Send or receive email with small or no attachments
- Light Web Browsing
- Download or upload small files
- Download a song or two once in a while

250 MB
of data usage for
Internet access*

[How much data do I need?](#)

Verizon Wi-Fi
hotspot access
included

\$39.99
monthly access

Buy Now

> [See Details](#)

Prepaid Mobile Broadband

Gives you the flexibility to purchase Mobile Broadband sessions on a daily, weekly, or monthly basis.

Best if you:

- Want the option of using Mobile Broadband without a long-term commitment
- Only need broadband data access once in a while

100 MB (1 Day)

[How much data do I need?](#)

\$15
daily access

Buy Now

300 MB (7 Days)

[How much data do I need?](#)

\$30
weekly access

Buy Now

1 GB (30 Days)

[How much data do I need?](#)

\$50
monthly access

Buy Now

5 GB (30 Days)

\$80



Feedback

[How much data do I need?](#)

monthly access

[Buy Now](#)

Mobile Broadband Connect Plans

For Mobile Broadband Connect and 3G Mobile Hotspot-capable Smartphones, BlackBerry, and Android Devices

Requires data package \$29.99 or higher

2 GB (2,048 MB) of data usage for Internet access*

\$20 monthly access

[See Details](#)

[How much data do I need?](#)

[Buy Now](#)

For Mobile Broadband Connect-capable 3G Multimedia or Feature Phones

Requires data package \$29.99 or higher

5 GB (5,120 MB) of data usage for Internet access*

\$30 monthly access

[See Details](#)

[How much data do I need?](#)

[Buy Now](#)

For Mobile Broadband Connect-capable 3G Multimedia or Feature Phones

Requires any qualifying voice plan

5 GB (5,120 MB) of data usage for Internet access*

\$49.99 monthly access

[See Details](#)

[How much data do I need?](#)

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* 5 GB and 2GB overage rate is \$0.05/MB and 250 MB overage rate is \$0.10/MB

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Mobile Broadband



Hit the Hotspots with Verizon Wi-Fi

With Verizon Wi-Fi, you can be productive in more places than ever - and it's included for our Mobile Broadband customers.

Mobile Broadband and GlobalAccess customers now have Internet access at thousands of Verizon Wi-Fi hotspots across the U.S., Canada and Mexico - without using a single megabyte of Mobile Broadband or GlobalAccess data allowance.

- Verizon Wi-Fi gives you a connection to the Internet. That means more surfing, more downloading, more email, more social networking - more of everything you use the web for. And the best part? It's included with your Mobile Broadband or GlobalAccess plan.
- Manage your Mobile Broadband or GlobalAccess data allowance on your terms. Now you can save your data allowance for when you really need it.

What You Need

- A monthly Mobile Broadband plan
- A Mobile Broadband USB Modem, PC Card, ExpressCard®, MiFi™ 2200 Intelligent Mobile Hotspot* or netbook/notebook with Mobile Broadband Built-In
- A Wi-Fi enabled notebook or netbook running Windows® 7, Vista, XP or 2000
- [VZAccess Manager](#) version 7.2 or higher

How It Works

- Open VZAccess Manager.¹
- Insert your Mobile Broadband device or power on your Mobile Broadband Built-In module.
- Power on your PC-integrated Wi-Fi or attach your Wi-Fi adapter (sold separately).
- In VZAccess Manager, select *Verizon Wi-Fi Access* under *Available Network*, then click *Connect Wi-Fi*.
- Launch your web browser, email application or other Internet application.

Frequently Asked Questions

- [What is Verizon Wi-Fi?](#)
- [How can I find Verizon Wi-Fi hotspots?](#)
- [Do I need additional software to access Verizon Wi-Fi hotspots?](#)

> [See All FAQs](#)

> [Verizon Wi-Fi Support](#)

Verizon Wi-Fi Hotspot Directory

Wi-Fi locations include many airports, hotels, restaurants, cafes, bookstores, retail stores, campgrounds, RV parks, marinas, libraries, and more.

> [View Locations](#)

You can also search for nearby Wi-Fi locations within [VZAccess Manager](#).

VZAccess Manager Software

Ensure you have the latest version of the VZAccess Manager software to connect to Verizon Wi-Fi.

> [Download Now](#)



Feedback

Customers with Prepaid Mobile Broadband Plans or Mobile Broadband Connect features are not eligible for Verizon Wi-Fi access. Not compatible with Mac OS notebooks.

Verizon Wi-Fi available on select devices. Visit vzam.net to check availability on your device and to download the latest version of VZAccess Manager.

Verizon Wi-Fi hotspots are not owned or operated by Verizon Wireless. Verizon Wireless is not able to estimate upload or download speeds at these locations. Customers are responsible for providing security measures for their computers and data. Many Wi-Fi hotspots are not secure. Customers should connect to the Mobile Broadband network when more security is needed.

* MiFi 2200 Intelligent Mobile Hotspot must be connected to a PC via USB cable to access the Internet via Verizon Wi-Fi hotspot locations. When in USB mode, Wi-Fi capability on the MiFi is disabled. Only one PC at a time can access the Internet from a Verizon Wi-Fi hotspot when in USB mode.

¹ VZAccess Manager version 7.2 or higher required. To download the latest version, select Check for Updates from the Help menu in VZAccess Manager or visit www.vzam.net.

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Wireless Email Solutions

[Overview](#)
[BlackBerry](#)
[Good for Enterprise](#)
[Windows Mobile](#)
[IBM® Lotus Notes® Traveler](#)


**YOU'VE GOT YOUR LOOSE
CHANGE IN YOUR LEFT POCKET,
AND YOUR INBOX IN YOUR RIGHT.**

**WIRELESS EMAIL
SOLUTIONS**

Wireless email solutions to keep you more productive will on-the-go.

BlackBerry® Solutions

An "always-on, always connected" email solution that provides quick, easy access to email, contacts, calendar and task list while on the go.

Good Mobile Messaging

Secure mobile access to email and corporate information systems, enhancing productivity and efficiency through the use of a select Verizon Wireless smartphone device.

Windows Mobile Email Solutions

Use your Verizon Wireless device to synchronize directly with your company's messaging & collaboration server and stay up to date with Microsoft Direct Push Technology.

IBM® Lotus Notes® Traveler

IBM Lotus Notes Traveler software provides mobile support for IBM Lotus Notes and IBM Lotus iNotes users.

**LIFE MOVES FAST,
SO DOES
MY 3G SIGNAL.**

[Learn More About The 3G Network](#)



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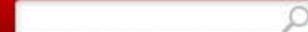
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Wireless Email Solutions



**YOU'VE GOT YOUR LOOSE
CHANGE IN YOUR LEFT POCKET,
AND YOUR INBOX IN YOUR RIGHT.**

**WIRELESS EMAIL
SOLUTIONS**

Every business is different, which is why there are a number of distinct deployment solutions for BlackBerry devices to fit your needs.

For Individuals and Small Businesses

Email and Web for BlackBerry:

With an Internet-based email interface you can set up email accounts to be forwarded to your handheld including MSN, Hotmail, AOL, Outlook, Notes, IMAP or POP3/ISP email. Email is redirected wirelessly to your BlackBerry device so you can email while on-the-go and even view document attachments on your handheld.

- o Email from an included Web Client email address (ex: username@vzw.blackberry.net)
- o Integrate, send and receive email from your POP3 or IMAP ISP email account
- o Requires no corporate server, no management, no maintenance
- o Integrate with up to 10 email accounts

[BlackBerry Devices](#)
[Voice & Data Plans](#)

For Medium & Large Businesses

BlackBerry Enterprise Server:

Provides email for Medium or Large Enterprises. This solution is ideal for companies looking to provide BlackBerry devices to multiple employees.

- o Wireless calendar and scalability
- o Sent and deleted emails are reconciled in your mailbox
- o Synchronization of tasks, calendar, and contacts
- o End-to-end security through Triple DES Encryption
- o Send and receive email from your corporate email address

The BlackBerry RIM families related marks symbols are the exclusive properties and or registered trademarks of Research In Motion Limited -- used by permission.

BE TWICE AS BOLD

Buy the BlackBerry® Bold™ 9650 and Get One FREE!*

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*with 2yr activation per phone

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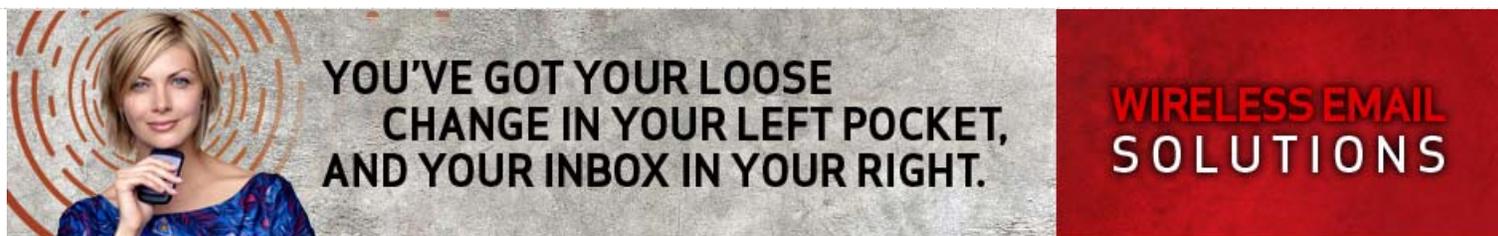
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Wireless Email Solutions



Good for Enterprise from Verizon Wireless makes it easy to give employees wireless access to key business applications such as email, calendar, contacts, attachments, tasks and notes on a selection of impressive business devices. Good for Enterprise combines Good Mobile Messaging, Good Mobile Control and Good Mobile Access to provide IT and users with a secure and flexible enterprise mobility solution. Good delivers a mobile experience that is:

Easy to Use

Good for Enterprise's award-winning, intuitive user interface ensures that you get up and running quickly while allowing you to personalize the way you view, prioritize, and find information. Good also allows you to select RSS news feeds so that you can stay up-to-date with the information you care about.

Secure

Good for Enterprise provides enterprise-class, end-to-end security that protects enterprise firewall, over-the-air (OTA) transmissions and the smartphone¹ itself.

Key security capabilities include:

- o No firewall re-configuration required.
- o AES, FIPS certified encryption.
- o Robust password policies.
- o Remote erase of all data on the device.

Manageable

Good for Enterprise also provides over-the-air (OTA) installation, upgrading and management of Good software as well as other handheld software. IT personnel spend less time managing desktop software and mobile devices while users spend more time connected and productive. Additionally, the service provides real-time device fleet visibility, which minimizes troubleshooting and support costs by providing information on hardware type and version, software versions and even handheld radio status. Key management capabilities include:

- o No desktop software required, 100% wireless push synchronization.
- o Secure over-the-air (OTA) handheld software distribution and management, including third-party applications like virus protection.
- o 24/7, web-based visibility to the handheld fleet including radio status, device type, connection status and more.

Good For Enterprise is available on Verizon Wireless [Windows Mobile](#) or [Android](#) device.

Interested in trying Good for Enterprise for 30-days? Visit www.good.com/vzw for more details.

Customers who would like to purchase the Good for Enterprise Server License and CALs should contact the [Good Technology Group](#) directly at 1-866-7-BE-GOOD (1-866-723-4663) to obtain a quote.

¹ Check with your IT manager for system requirements. Good for Enterprise is for non-BlackBerry devices; see [BlackBerry Solutions](#) information for details on sending/receiving email on BlackBerry devices.

DROID INCREDIBLE BY HTC

- Incredibly Productive
- Lighting fast 1 GHZ Processor
- Enhanced full security email solutions
- View and edit MS and

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DROID™ LFL LTD.



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Wireless Email Solutions



Don't miss out on messages while you're on the move. With Windows Mobile, you can get both work and personal e-mail on your phone.

Microsoft® Office Outlook® Mobile keeps you connected to your work email, calendar, and contacts with the familiar Outlook features you know from your PC. You can also connect to your personal web-based or POP3/IMAP email accounts. Plus, emails and attachments arrive with their original appearance intact, so you see tables, graphics, font colors, formats, and Web links just as they were sent**.

Use Outlook Mobile to:

- o Keep your Calendar, Contacts, Tasks and Email up-to-date without additional servers, licenses or hidden costs.
- o Send and receive emails and organize information in folders using familiar Outlook features.

Businesses that have deployed Microsoft Exchange Server 2007 can have end users take advantage of these services and receive an even richer end-user experience while delivering more comprehensive IT visibility and manageability with Windows Mobile 6 devices**:

- o Send and receive rich HTML-formatted corporate email.
- o Synchronize your calendar and contacts with Outlook on your PC or directly with your Exchange Server over the network.
- o Remote search of your Exchange mailbox for messages not on your device.
- o Remote search your company's global address list for contacts.
- o Send meeting requests, track attendance, receive detailed responses to your meeting requests and set, or update, out-of-office notification.
- o Access SharePoint documents behind the firewall through the Exchange Server.
- o No desktop software is required to synchronize directly with Exchange over the air*. Optionally, connect it to your Windows PC and use the desktop software to set up your device.
- o New Security Features: Enhanced PIN policies, self-service remote wipe, encrypt external storage cards using AES and keep your data secure during transmission using 3DES.

Windows Mobile Devices

* End users should check with their IT administrators to obtain server address and device configuration information.

**Microsoft Office Outlook Mobile availability and functionality varies by device and by Windows Mobile operating system. Available programs, features, and functionality vary by device, Windows Mobile operating system version and version of Exchange Server used. Connectivity and synchronization may require separately purchased equipment and/or wireless products (e.g., Wi-Fi card, network software, server hardware, and/or redirector software). Service plans are required for Internet, Wi-Fi and phone access. Features and performance may vary by service provider and are subject to network limitations. See device manufacturer, Verizon Wireless and/or corporate IT department for details.

Microsoft, Microsoft Office Outlook Mobile, SharePoint and Windows Mobile are trademarks of the Microsoft group of companies.

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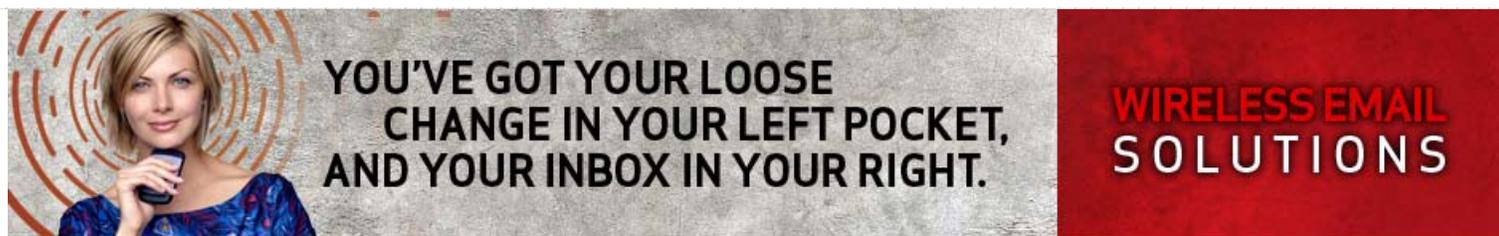
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Wireless Email Solutions



IBM Lotus Notes Traveler software provides mobile support for IBM Lotus Notes and IBM Lotus iNotes users. It provides automatic, real-time replication of Lotus Domino® server e-mail (including attachments); calendar; address book; journal and to-do lists.

Easy to use

New e-mail automatically synchronizes with your Windows Mobile® smartphone and updates made on the phone such as changing a calendar entry are synchronized with the server as soon as a network connection is available. The IBM Lotus Notes Traveler client provides a simple, easy-to-use interface with a minimal number of configuration settings. You can customize how much data is synchronized with the device to optimize the use of device memory.

- o Communicate with co-workers and other important contacts electronically.
- o Create, send, reply, and forward e-mail.
- o Send attachments, such as files and pictures, and organize messages in folders.
- o Save information about people in your contact list. Organize your business and personal contacts.
- o Use contact entries to store information such as name, address, phone number, and e-mail.
- o Use the calendar to schedule and keep track of meeting, appointments, all day events, reminders, and event announcements.
- o Use the to-do list to organize and schedule business and personal items.
- o Write and store information or ideas in your notebook, compose documents before sending them.

IBM Lotus Notes Traveler supports access from the following mobile operating systems*:

- o Windows Mobile 5 PocketPC, SmartPhone
- o Windows Mobile 6 Professional, Standard

Find more specific information about installation, consult the [IBM Lotus Notes Traveler 8.5 product Infocenter](#).

Easy to deploy and manage

The Lotus Notes Traveler client is installed on a server running IBM Lotus Domino 8.5. For basic configurations, the Lotus Notes Traveler component runs on a Lotus Domino server immediately following installation with minimal input required from an administrator.

End to end connectivity and security

The primary method for Lotus Notes Traveler clients communicating with the IBM Lotus Domino server is through an over-the-air communication channel.

- o Encrypted e-mail support
- o Works with any secure virtual private network (VPN) installed on the device (e.g. IBM Lotus Mobile Connect)
- o If a mobile device is lost or stolen, an administrator can issue a remote wipe command to remove all sensitive data from the device. You have the option to remove the Lotus Notes Traveler application and data or restore the device to the factory default.

* IBM Lotus Domino email and collaboration tools can also be accessed from third party software and solutions such as [Good Mobile Messaging for IBM Lotus Domino](#), RIM [BlackBerry® solutions for IBM Lotus Software](#). This would require additional licenses purchase from these vendors or their Business Partners.

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Deliver a better customer experience and find new revenue opportunities through Verizon Wireless Machine to Machine Services. Discover innovative approaches to your business by bringing together automation, insight, and greater control over your operations. Together, we can transform business.

Asset Management

Telemetry solutions give you a tighter grip on field assets for greater security, savings, more on-time arrivals, and better customer service.

Telematics

Monitor fleet vehicle location and diagnostics, improve your driver performance, and deliver enhanced in-vehicle services.

Mobile Broadband Router Solutions

Keep your business running and registers ringing when adverse conditions cause interruptions in your wired networks. Mobile Broadband routers can also function as your primary connection at remote sites or locations where wirelines are not a viable option.

Machine to Machine Management Center

Realize a whole new level of performance. Manage connected machines, people, and information through smart service solutions for your business—all from a single portal.

Additional Resources

[Open Development](#) - Encouraging new products, applications and services beyond what Verizon Wireless offers in its portfolio .

[Business Solution Finder](#) - Solutions that help solve your business challenges while planning for tomorrow.

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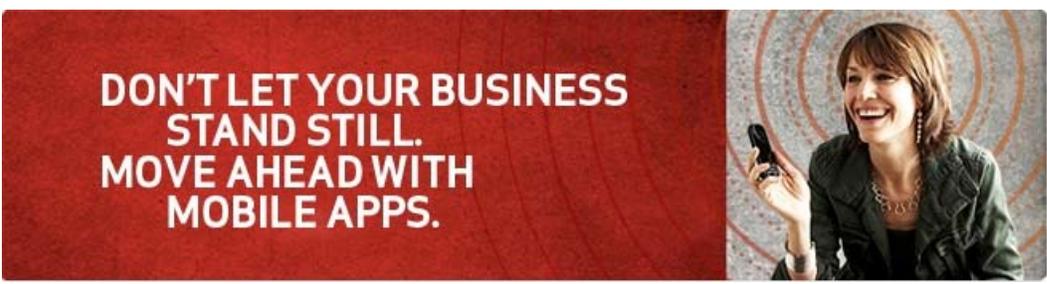
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Business Applications



By teaming up with leading application providers, Verizon Wireless can help change the way your company does business and show you how leveraging mobile applications can help increase productivity, lower management costs and simplify sales.

<p>Enterprise Messaging</p> <p>With Enterprise Messaging, Verizon Wireless provides business grade one site, multi-protocol solution for large volume messaging needs of governmental agencies, educational institutions and businesses.</p>	<p>Field Force Manager</p> <p>Get help reducing operating costs, increasing worker productivity and streamlining business processes with Field Force Manager, a turnkey wireless solutions package from Verizon Wireless that's breaking new ground in resource tracking and management.</p>
<p>Fleet Administrator</p> <p>Track company vehicles from your office computer with Fleet Administrator. This vehicle-tracking solution from Verizon Wireless lets you locate, monitor, and manage any vehicles equipped with this special vehicle-tracking hardware.</p>	<p>Group Communications</p> <p>With Group Communications service, you can talk, text, or send voice message to everyone on your account - or customized group - all at once, using a single number.</p>
<p>Managed Mobility</p> <p>Verizon has created a total solution that makes mobility management simple. We give you a complete view of your mobile device landscape and a means for controlling it.</p>	<p>Push To Talk</p> <p>Whether in the office or across the country, you can quickly connect with one or multiple team members at the same time with just a push of a button.</p>
<p>Verizon Wireless Private Network</p> <p>Verizon Wireless Private Network provides the capability to create a robust and reliable link between various wireless devices and a corporate network to enhance today's mobile workforce.</p>	<p>Wireless Office</p> <p>Suite of wireless services that brings calling features previously available only on your desktop phone to Verizon Wireless mobile phones</p>

My Business Account

User Name:

Password:

[Sign In](#) [Forgot User Name?](#) | [Forgot Password?](#)

[Learn More](#) | [Register](#) | [Play Video](#) | [Special Email Offers](#)

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Employee Discounts

Save on phones, service, and accessories with your employer's discount. Enter your business email address to see if you're eligible.

[Check for eligibility](#)

Special Email Offers

Register to receive special offers, great discounts, upcoming promotions, and more.

[Sign up today](#)



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Support

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Enterprise Messaging Access Gateway

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User ID or Cell Phone
Number:

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Password:

[Forgot Password?](#)

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Turn Your Message into a Digital Bullhorn

Give your people the information they need with mass text messages from Enterprise Messaging. Your critical information has to reach a lot of people quickly. Whether it's a campus closing, a weather warning, a traffic bulletin, or even an announcement about a high-priority project, your people need to get the information fast.

Using Verizon Wireless Enterprise Messaging helps you deliver mass messages to your organization. Enterprise Messaging is a fast and effective way to get your messages out.

You told us how to make Enterprise Messaging service even better, and we listened.

Enterprise Messaging now comes with these improvements:

- Now available to small businesses. It doesn't matter if you have 5 employees, 10,000 employees, or more; you can still get the word out by sending a single message to every Verizon Wireless subscriber in your organization and anyone else that needs your information.
- Increased character limit to 1,000 characters. So go ahead and use some commas if you like.
- Now, it doesn't matter if your people have a company phone; if they're on Verizon Wireless, they can receive your messages. They simply opt in at your Web site or place of business.

The Enterprise Messaging portal features:

- Enhanced graphical user interface with a new splash page and easier-to-use message navigation.
- Improved contact management and group creation.
- Simplified opt-out management and indicator.
- Streamlined reporting with message delivery tracking, replies, speed of delivery reporting, customized reports, opt-out report feature, and easily accessible traffic information.

The improvements are more than skin deep.

Enterprise Messaging is a self-serve portal in a secure environment that is easy to manage, and supports these four messaging protocols:

- Simple Network Paging Protocol (SNPP)

- Wireless Communication Transfer Protocol (WCTP)
- Simple Mail Transfer Protocol (SMTP)
- eXtensible Markup Language (XML) Application Programming Interface (API)

To learn more about Enterprise Messaging contact your local Business Sales Representative or Call 1-800-VZW-4BIZ for more information.

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Field Force Manager



Field Force Manager helps you manage your mobile workforce.

Verizon Wireless Field Force Manager is a powerful web and handset application that offers location management, driving directions, job dispatch and more. And with three package choices, it's affordable and able to keep pace with the growth of your business. Choose the level of service you need:

- **Limited:** Provides management of your workforce from the field, including detailed travel information.
- **Basic:** All benefits of the Limited package, with the addition of job dispatch, text-based driving directions and electronic time cards.
- **Premium:** Enjoy all Limited and Basic features, as well as features that let you know when mobile workers are ready for their next assignment. It also offers audible and map-enabled driving directions.

[Field Force Manager Package Comparison](#)

[View the Field Force Manager Demo](#)

How Field Force Manager works

Field Force Manager has two parts: a power Web-based application at the home office, and a mobile phone application for remote workers. Field Force Manager can help your company in three ways:

- **Location management** – Tracking your workers is as simple as getting online. You can see where workers are now, where they've been, even how fast they're driving. And you can set up email or text alerts when workers speed or go off-route.
- **Electronic timecards** – Keep workers in the field, where they belong. Give them the tools to submit timecards on their mobile phones, easily track breaks and lunches, and accurately bill to different jobs. Give yourself the tools to automatically link to timecard data to your payroll system. No more keying handwritten timecards.
- **Job dispatch** – Your clipboard will gather dust. Your deliveries won't. Shoot orders to your teams' mobile phones as soon as they come in, with turn-by-turn directions. Know when they accept and complete job requests. Send the nearest workers to each job, saving time and fuel. Track jobs at every stage and keep records. All of which means faster, better service and happier customers.

Field Force Manager (FFM) is available to business customers that have signed a Major or National Account Agreement. FFM is intended to be used by authorized users of such business customers in the course of legitimate corporate business. Unauthorized or improper use could be a violation of law and may carry civil and criminal penalties. If you are not the intended user, do not use this service. By subscribing to and/or using this service you agree, represent and warrant that: 1) use of FFM will be solely for lawful use and for no other purpose, 2) Verizon Wireless is authorized to access, collect, gather, use and disclose personal location information for all devices with FFM in order to deliver the services, and 3) all disclosures and/or consents from individuals in possession of the devices being tracked and/or monitored will be obtained as required by applicable law, regulation or policy (including but not limited to those relating to individual privacy rights). FFM requires a supported GPS enabled wireless device, specified Calling Plan or Data Plan, downloadable application, valid e-mail address and Internet access for activation and use. Downloading the FFM application requires approximately 2MB of data, however, Data usage for FFM service is included in the monthly subscription fee. FFM may prevent use of other features and services; any incompatible features and services must be canceled in order to use FFM. Verizon Wireless does not guarantee the accuracy of information transmitted, disclosed, displayed or otherwise conveyed or used. Service could be interrupted or disrupted due to atmospheric conditions, inaccurate ephemeris data and other factors associated with use of satellites and satellite data. Always use caution when displaying and disseminating personally identifiable information about yourself or your location to third parties. Do not attempt to enter or change information while driving. Please observe the Verizon Wireless "Drive Responsibly" policy, which can be found at www.verizonwireless.com. From time to time customers with Limited or Basic service may inadvertently be able to access, view and/or use certain features associated with Basic and/or Premium features of FFM, in order to utilize these features on a regular and ongoing basis, fees associated with the Basic or Premium plan shall apply.

Business Online Portals

Existing Verizon Wireless customers, login to manage your wireless account.

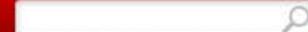
[My Business Account](#)
[Verizon Enterprise Center](#)

[Learn More](#) about business online portals.

Contact Us

Contact a Business Sales Representative for more information on Field Force Manager solutions.

[Register](#) to receive special offers, great discounts, upcoming promotions, and more.



Fleet Administrator

[Overview](#)
[How It Works](#)
[Benefits](#)
[Pricing](#)


Locate, monitor and manage vehicles equipped with the necessary vehicle tracking hardware from any office computer.

Achieve fuel savings with better route planning, reduce overtime, achieve operational efficiencies and improve customer responsiveness and satisfaction-all with the help of a single product.

In today's business world, maximizing efficiency is the key to keeping your company profitable and productive. Finding out where all your vehicles are with ease gives you the increased flexibility and control you need to make the fastest, smartest decisions on how to manage them.

Fleet Administrator provides:

- o Productivity: Keeps your vehicles and employees productive, which allows you to increase your job load.
- o Efficiency: Allows you to schedule service calls or deliveries based on the closest vehicle, and you can adjust on the fly as new stops need to be added.
- o Flexibility: Is ideal for fleets of all sizes and various industries such as transportation, delivery, construction, distribution and more.
- o Simplicity: Includes fully installed GPS tracking devices so there's no hardware for you to hook up. Plus, it includes an easy-to-use software application, training and support.

IMPORTANT INFORMATION REGARDING FLEET ADMINISTRATOR:

Subject to National/Major Account Agreement and Calling Plan. One- or Two-year Customer Agreement required. Monthly access, text messaging, coverage, device, installation/deinstallation and activation charges apply. Taxes and surcharges also apply. Subject to credit approval and early termination fee. The device does not support voice service. Emergency 911 service is not available. Vehicle must be within the National Enhanced Services Rate and Coverage Area for location tracking to work. You consent to the tracking of vehicles and must obtain any necessary consent to tracking from vehicle drivers and passengers. You must provide access to vehicles for purposes of installation/deinstallation of devices. You agree not to tamper with or remove or replace the devices after installation. No guarantee of accuracy of location information. Internet access required.

BE TWICE AS BOLD

Buy the BlackBerry® Bold™ 9650 and Get One FREE!*

[Learn More](#)


*with 2yr activation per phone

Business Online Portals

Existing Verizon Wireless customers, login to manage your wireless account.

My Business Account
[Verizon Enterprise Center](#)

[Learn More](#) about business online portals.

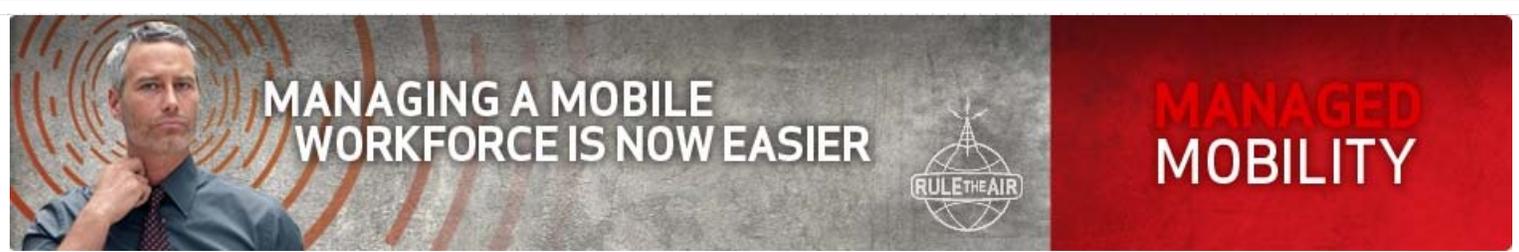
Contact Us

[Contact](#) a Business Sales Representative for more information on Fleet Administrator solutions.

[Register](#) to receive special offers, great discounts, upcoming promotions, and more.



Managed Mobility



Every day, there's a new story about how technology can help simplify your business. New mobile devices can help employees connect and make decisions faster. New applications can help you deliver data and respond to customers more efficiently. New networking solutions can expand your reach.

And while new technologies are intended to simplify things, they can bring challenges. As a large enterprise, you may be struggling to manage a variety of mobile devices with multiple billing plans and contracts across multiple carriers, or trying to gauge device and application usage. You may be facing new security threats and regulatory pressures.

Verizon has created a total solution that makes mobility management simple. We give you a complete view of your mobile device landscape - and a means for controlling it. We can help you:

- o Understand your cross-company wireless spend
- o Enable cross-company reporting
- o Define strategic mobile policies
- o Secure and manage a range of devices
- o Make devices more productive
- o Deliver applications securely

The end result? Your employees can work faster and smarter. You can improve the way you respond to customers and partners. And you can ultimately control costs more effectively.

[View Managed Mobility Presentation](#)

Managed Mobility Inventory and Expense Management, Logistics, Mobile Device Management, and Mobile Security are available to customers in the U.S. and select countries around the globe.

Managed Mobility services are available to enterprise customers (typically with 1,500 wireless or 1,000 wireline lines of service) primarily utilizing electronic invoicing and is for sale in 20 countries.



Business Online Portals

Existing Verizon Wireless customers, login to manage your wireless account.

[My Business Account](#)
[Verizon Enterprise Center](#)

[Learn More](#) about business online portals.

Contact Us

Contact a Business Sales Representative for more information on Managed Mobility solutions.

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Verizon Wireless Private Network



The Verizon Wireless private network offers a wide variety of benefits that help enterprise customers improve their connectivity experience. Traffic segregation helps improve overall enterprise network performance by bypassing poor network conditions and unpredictable performance behavior of public network elements of the Internet.

Enterprise IT applications are complex and often have unique requirements that drive the need for customized solutions for wireless endpoints. The Verizon Wireless private network and flexible fixed-end connectivity solutions (FES) help customers manage complex enterprise IT applications with additional security.

Traffic segregation with FES helps reduce security risks resulting from unprotected public networks and access through public gateways. It supports IPSec to enhance security measures, and is compatible with most VPN technologies, as well as the Verizon Business MPLS network.

It provides a variety of benefits that help enterprise customers ensure revenue-generating operations have the connectivity required, including:

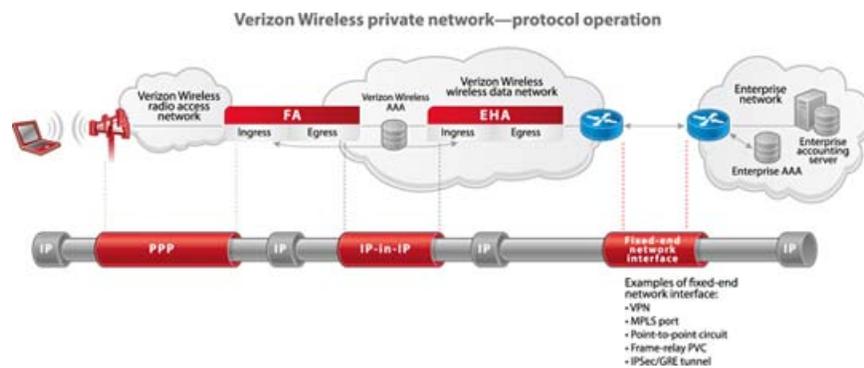
- o Traffic segregated from the public Internet increases security by preventing port scans onto the public IP address, which impacts performance and creates overages.
- o Multiple connectivity options can extend private IP traffic separation across the wireless access loop.
- o Provides primary and back-up connections for notebooks, desktop PCs, routers, and telemetry devices.
- o Verizon hosted connectivity and IP addressing options simplify network management operations
- o Supports mobile or at-home workforce, and mobile and temporary locations.
- o Allows anytime access in most locations to enterprise applications with reduced complexity via a private connection from the wireless device to fixed enterprise locations.

Enterprise applications that use IP-based protocols like TCP/IP or UDP can take advantage of the Verizon Wireless private network. These include:

- o Sales force automation, field force automation, and customer relationship management (CRM) applications.
- o Telematics and telemetry applications, such as automated meter reading, alarm monitoring, vehicle management information systems, automatic vehicle location, and ATMs.
- o Migrations from legacy networks. Applications that are currently running on networks that may no longer be supported, such as CDPD.
- o Applications that need increased bandwidth to support new features and added functionality.

Examples of mobile endpoint deployments include:

- o Mobile applications:
 - Wireless notebook access
 - Public safety—police car or emergency vehicle terminal
- o Telemetry:
 - ATM/kiosk (primary and back-up connection)
 - Machine to machine (utilities or meter reading)
- o Primary and back-up remote office connections:
 - Businesses using a wireless router that needs a primary or back-up broadband connection to the enterprise network



Note: the Verizon Wireless private network is available only to Corporate Subscribers. Private network functionality requires a dedicated connection between the Verizon Wireless network and Customer's data network and is available only in the National Enhanced Services Rate and Coverage Area (Customer using Mobile IP may have coverage throughout the Extended National Enhanced Services Rate and Coverage Area). Customers using customer-hosted Static IP must provide a certified proxy server configured according to Verizon Wireless network requirements. Verizon Wireless may require Customer to submit its proxy server for certification by our authorized representative at Customer's expense. Private network pricing above does not include dedicated facilities connection or proxy server configuration fees. Deployment of a Private Network requires customers participation for end to end testing and assuming the customer is available after all Verizon tasks are complete, expect the following implementation timeframes: VPN or FES (dependant upon FES circuit availability) solutions 4 weeks, Private IP wireless access (MPLS) 6 weeks and Managed WAN 7 weeks.



Business Online Portals

Existing Verizon Wireless customers, login to manage your wireless account.

[My Business Account](#)
[Verizon Enterprise Center](#)

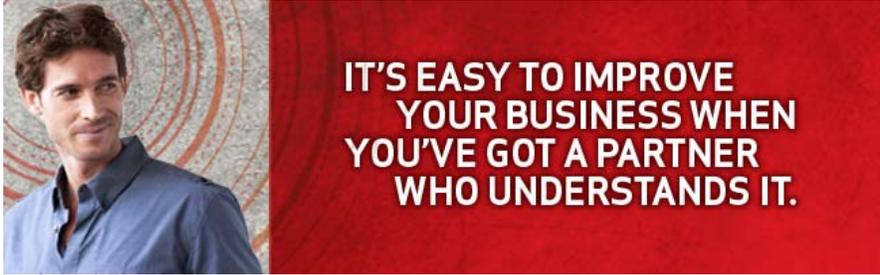
[Learn More](#) about business online portals.

Contact Us

Contact a Business Sales Representative for more information on Field Force Manager solutions.

[Register](#) to receive special offers, great discounts, upcoming promotions, and more.

Industry Solutions



Verizon Wireless offers a complete suite of wireless industry specific solutions designed to meet the specific needs of your industry. These industry-specific solutions are designed to help your business solve challenges in the field, on the production line, at a customer site, on the retail floor, or en route to make a customer delivery as a way to improve business efficiency and gain profitability.

Please select from one of the following industries to learn more about industry-specific solutions:

Construction

Minimize downtime; improve labor and materials cost-management, and more

Education

Create a unified learning environment with access for students, faculty and administration.

Health Care

Increase efficiency and improve patient-care with real-time information available at your fingertips.

Insurance

Increase customer satisfaction, attract new customers, improve compliance, increase processing efficiency, and more.

Manufacturing

Implement a cost-effective wireless solutions package to streamline customer-relationship and supply-chain management, inventory control, security, maintenance, and more.

Pharmaceutical

Manage mobile workers, improve sales, and better manage client relationships with prescription drug manufacturers, and more.

Real Estate

Stay in touch with your customers and gain real-time access to up-to-date MLS listing information by using cost-effective, leading-edge wireless solutions that can give you the upper hand in gaining new clients.

Technology

Keep your workforce connected and productive no matter where in the world they go, and provide your clients with single-vendor solutions to streamline and simplify their communications.

Utilities

Improve communication across your highly-mobile workforce, reduce operating costs, improve customer service, and more.

Distribution

Maintain an edge by staying on top of the latest trends, retail and wholesale merchandise costs, and ever-changing customer expectations with streamlined communication.

Financial Services

Gain real-time access to stock quotes and financial information to better serve your customers with the most up to date financial information.

Industrial

Monitor and control remote equipment and systems, track vehicles for better fleet management, and improve job dispatch to mobile workers.

Legal Services

Improve access to clients, case law, and resources to reach out to more clients and increase profitability.

Media

Reach a larger audience and increase awareness of your products and services by streamlining communications via reliable wireless solutions.

Professional Services

Increase your team's productivity and customer satisfaction by streamlining communications via reliable wireless solutions.

Retail

Increase customer satisfaction, generate more sales, improve sales force efficiency, and gain better control over your inventory with mobile commerce and logistics automation solutions.

Transportation

Improve delivery time-lines and streamline activities while providing the added security and connectivity needed to stay ahead of the competition.

My Business Account

User Name: _____

Password: _____

[Forgot User Name?](#) | [Forgot Password?](#)

[Learn More](#) | [Register](#) | [Play Video](#) | [Special Email Offers](#)

Business Solution Finder

Find solutions that fit your business and help you solve today's challenges, while planning for

tomorrow.
[Learn More](#)

Contact Us

Contact a Business Sales Representative for more information on Verizon Wireless Industry Solutions

Employee Discounts

Save on phones, service, and accessories with your employer's discount. Enter your business email address to see if you're eligible.
[Check for eligibility](#)

Special Email Offers

Register to receive special offers, great discounts, upcoming promotions, and more.
[Sign up today](#)

Open Development Wholesale Solution



Your solution. Our network.

Trends in wireless service.

Bundles are the latest trend in telecommunication services. Thanks to regulatory and technological changes in recent years, cable and phone companies can sell "triple- and quad-play" bundles: Internet, wired and wireless phone services, and cable or satellite TV.

Consumers love bundled services for the convenience and savings. Providers love them because they increase customer retention and encourage service expansion.

The market for bundled plans is expected to continue to grow over the next several years.

Here are some things to think about if you are:

- A Local Exchange Carrier (LEC)
- A Competitive Local Exchange Carrier (CLEC)
- A consumer electronics manufacturer that wants to retain the customer relationship after the sale of your device
- An international carrier that would like to extend your service offerings to nationals residing in the United States

Open Development Wholesale Solution.

The Verizon Wireless Open Development Wholesale Solution provides low-maintenance, cost-effective wireless voice and data transport, along with tier-two technical, operational, and administrative support. Our solutions currently support more than seven million machine-to-machine (M2M) devices.

Wholesale Solution features.

We offer wireless access service for telematics, data/telemetry, and prepaid and postpaid voice and data, as well as back-office solutions for M2M environments, including:

- Data tracking
- Fraud detection tools
- Factory activations
- Near real-time data feeds
- Application programming interfaces (APIs)
- Telephone number inventory management
- Custom preferred roaming lists
- Account setup and integration

Coverage. Quality. Reliability. It's who we are and what we deliver with Verizon Wireless Open Development Wholesale Solution. You receive the products, services, and network you need to focus on what's most important—growing your business.



To learn more about Open Development, visit verizonwireless-opendev.com or call 1.800.858.5901.



Wholesale Solution benefits.

By becoming a Verizon Wireless Open Development Wholesale customer, your end users will use the nation's largest and most reliable 3G network. Other benefits include:

- No volume commitments.
- Flexible pricing solutions.
- LECs, CLECs, and manufacturers can act as the single point of contact or "one stop shop" for billing, network, and activation issues.
- Support of multi-function technologies, including EV-DO, 1xRTT, SMS, and voice.
- A single point of contact providing reliable M2M network coverage in the United States, Canada, and Mexico.

Wholesale options.

Static and dynamic IP. Select the addressing solution that best suits your need to ensure continuous network connectivity and secure firewall access.

Private network option. We can provide a robust, secure networking solution by isolating your company's data traffic from general subscribers.

Voice. Use our award-winning voice network for mobile terminated calls or to perform data tracking.

Your device. Our network.

Open Development has a streamlined process to get your device certified on our network quickly and cost effectively.

Demand is growing for wireless consumer products, such as portable media players with wireless download capabilities, gaming systems, health monitoring equipment, location tracking devices, and navigation systems.

On the business side, the market is booming for M2M devices serving the transportation, utilities, and security industries, as well as for mobile ATMs and point-of-sale (POS) devices, routers, vending machines, and tablets.

Why Verizon Wireless?

When you join the Verizon Wireless network, here's what you get:

- **Reliability.** Since its formation in 2000, Verizon Wireless has invested billions to maintain and expand its high-quality wireless network. As a result, Verizon Wireless offers America's largest and most reliable 3G network.
- **Coverage.** Our growing high-speed wireless network covers more than 280 million people in 258 major metropolitan areas and 244 primary airports in the United States.
- **Speed.** The Verizon Wireless EV-DO Rev. A network offers users download speeds of 600 Kbps to 1.4 Mbps, with upload speeds of 500 to 800 Kbps, and the 1xRTT technology provides wireless data services at speeds of 60 to 80 Kbps.*
- **A data-dedicated network.** Unlike other cellular networks, which combine voice and data traffic, the Verizon Wireless EV-DO network is optimized for data-only services.
- **Backward compatibility.** Verizon Wireless continues to support earlier generations of its CDMA data networks, so you don't have to worry about creating your own wireless wide area network (WWAN) or reinvesting with another carrier.
- **Security.** The Verizon Wireless network offers the security advantages of CDMA technology and supports most virtual private network (VPN) solutions for critical business communication.
- **Redundancy.** The Verizon Wireless network is built for reliability in emergencies, with battery back-up power at all facilities. For additional reliability, generators are installed at all switching facilities and at many cell-site locations. In addition, during extended power outages, Verizon Wireless can quickly deploy a fleet of portable generators to cell sites without permanent generators.

* If you are in an area with EV-DO Rev. O capability, you can expect download speeds of 400 to 700 Kbps and upload speeds of 60 to 80 Kbps. Speed claims based on our network tests with 5 MB FTP data files without compression; actual throughput speed varies.

Network details & coverage maps at vzw.com. © 2009 Verizon Wireless. All company names, trademarks, logos, and copyrights not property of Verizon Wireless are property of their respective owners. All rights reserved.

Wholesale Mobility Solutions

Overview

Tune into the Wholesale Mobile Frequency ... and Dial into Valuable Wireless Customer Profits

How can you not only maintain, but also grow your company's bottom line yields? How can you offer a triple play of voice and High-Speed Internet that now includes a wireless solution? EASY. Resell Verizon Wholesale Mobility Solutions!

Verizon's Wholesale Mobility Services include wireless voice, text messaging and wireless data packages. These services are available to our customers who currently purchase Wholesale Wireline products. Adding our Mobility Solutions to your product suite lets you offer variety in voice and data services that keep your customers productive – at the office and on the go.

Verizon Wholesale Mobility Solutions uses one of the most reliable wireless networks in the world. Packaging wireless with your existing products, like High-Speed Internet and voice, can make you more attractive to existing customers – as well as give you an edge in marketing to new customers.

And, when you consider that deploying a broader bundle of High-Speed Internet and voice features is likely to make customers less apt to substitute all the services for a wireless offer, adding wireless to your bundle decreases that risk even further. Simply put, providing a wireless solution is a winning strategy in today's marketplace.

Verizon also extends an attractive wireless device recycling program to its wholesale customers. Under the program, carriers that resell Verizon services can offer recycling of wireless phones and other mobile devices and peripherals to their retail customers who also purchase wireless services from them. Click [here](#) to view the press release and learn more.

Mobility Services Help Your Profits Grow

The advent of and expansion to a global marketplace keeps customers mobile. Wireless solution demands are growing by leaps and bounds as both businesses and consumers seek new and better ways to work and stay productive while moving about. Verizon Wholesale Mobile Voice and Verizon Wholesale Mobile Broadband let you supply the demand.

Verizon Wholesale Mobile Voice provides cell phone voice service in 300, 450, 575, 900, 1,350, 2,000 and 4,000 peak-minute plans that include 3,000 off-peak minutes, call waiting and forwarding, three-way calling, no answer/busy transfer, caller ID and basic voice mail. In addition, your customers can choose enhanced voice mail, 1,000 mobile-to-mobile minutes and Directory Assistance for an extra cost. Bulk pricing is also available so you can pay a low monthly fee for each Mobile Directory Number (MDN) then pay a modest per minute rate for minutes of usage.

If your customers buy a mobile voice plan, you can offer domestic texting plans of 100, 250, 500, 1,000, 1,500, 2,000 and 5,000 messages. And, customers can receive and send international messaging or premium content messaging for an additional charge per message.

Verizon Wholesale Mobile Broadband lets you provide high-speed broadband packet data transport service in 50, 150, 250, 500, and 1,000 MB data plans. You can market fast data connections to your customers – either as stand-alone service or added onto wireless voice plans. Bulk pricing is also available so you can pay a low monthly fee for each Mobile Directory Number (MDN) and then pay a modest additional fee per MB used.

Your offering isn't complete without consumer equipment. So, Verizon [Wholesale Mobility Solutions](#) procures for you white label Motorola

W315, W385, MOTORAZR™ V3m handsets on which you may place your company brand. And our newest additions to the handset line-up, the BlackBerry® Curve™ 8330 and the BlackBerry® 8830 World Edition smartphones from Research In Motion (RIM) are now available. Both smartphones feature highly tactile, full-QWERTY keyboards, high-resolution displays, built-in GPS, enhanced HTML Web browsers and advanced media players. Like all BlackBerry smartphones, each also offers integrated access to the BlackBerry solution, the industry's leading mobile email and messaging service. Of course, we'll add to these selections in a timely manner to maintain the appeal for customers. Handset accessories such as batteries, headsets, chargers and cases are also available. We also offer a number of data devices. The Novatel USB 760 and the Sierra Wireless USB 598 are cutting edge USB devices for broadband users. We also offer the Sierra Wireless AirCard® 595 PC card, which supports PCMCIA slots. Verizon direct ships the equipment to you or your customers. It's your choice.

Wireline Services Make You a One-Stop Provider

Verizon's existing portfolio of Wholesale Wireline Services lets you serve as a one-stop provider because you can provide voice, video, High-Speed Internet and wireless services to your end users.

Customers can depend on your company for both wireless and wireline needs. Providing both types of services helps you entice and retain loyal customers while supporting their preferences in ways your competitors may not.

Benefits

Wireless is a hot revenue-generating market and growing. Verizon Wholesale Mobility Solution puts you in the wireless game to increase profits without the huge risk associated with entering the market on your own. We've established a GUI interface to process your orders expediently. Plus, our staff of trained professionals courteously solves service concerns.

Verizon's networks are reliable.

Verizon procures customer-pleasing, high-value wireless equipment that you uniquely brand to enhance your marketplace visibility.

Verizon Wholesale Mobility Solutions put you in charge of managing end-user billing and collections, forecasting equipment and network usage and electronically ordering services and reporting troubles.

You control how you market for new business and focus the spotlight on your company's competitive edge for winning highly profitable new accounts.

Over-the-air service activation is fast so you can "turn on" customers quickly.

World class customer support available for both handsets and data devices.

Your Two-in-One Solution for Increasing Profitability

Verizon Wholesale Mobility Solutions are your cost-effective opportunity to capitalize on wireless services – one of the fastest growing, most profitable markets in the world! The sooner you sign up for our service – and the better you market it – the faster new revenues can add profit to your bottom line.

For more information, please read our [product guide](#).

 [Mobility Solutions Collateral](#)

Description

Verizon Wholesale Mobile Voice provides cell phone voice service in monthly bundles of 300, 450, 575, 900, 1,350, 2,000 and 4,000 peak-minutes that include 3,000 off-peak minutes, call waiting and forwarding, three-way calling, no answer/busy transfer, caller ID and basic voice mail. In addition, customers can choose enhanced voice

mail, 1,000 mobile-to-mobile minutes and directory assistance services for an extra cost. Bulk pricing is also available so you can pay a low monthly fee for each Mobile Directory Number (MDN) then pay a modest per minute rate for minutes of usage.

Domestic text messaging bundles can be added onto a wireless voice service and come in bundled plans of 100, 250, 500, 1,000, 1,500, 2,000 and 5,000 messages. Customers can receive and send international messaging or premium content messaging for an additional charge per message.

Verizon Wholesale Mobile Broadband lets you provide high-speed broadband packet data transport service in 50, 150, 250, 500, and 1,000 MB data plans. Broadband services can be purchased as a stand-alone service or added onto wireless voice plans. Bulk pricing is also available so you can pay a low monthly fee for each Mobile Directory Number (MDN) and then pay a modest additional fee per MB used.

Verizon procures white label, generic equipment that can be branded with your name and logo for use with our Wholesale Mobile Services. Handsets include the Motorola W315, W385 and MOTORAZR™ V3m and accessories such as batteries, headsets, chargers and cases may also be purchased. And our newest additions to the handset line-up, the BlackBerry® Curve™ 8330 and the BlackBerry® 8830 World Edition smartphones from Research In Motion (RIM) are now available. Both smartphones feature highly tactile, full-QWERTY keyboards, high-resolution displays, built-in GPS, enhanced HTML Web browsers and advanced media players. Like all BlackBerry smartphones, each also offers integrated access to the BlackBerry solution, the industry's leading mobile email and messaging service. For data, we offer the Novatel USB 760 and the Sierra Wireless USB 598 modems, as well as the Sierra Wireless AirCard® 595 PCMCIA card to support broadband users. These selections will be updated as new handsets and data devices are approved for white-labeled use on the wholesale wireless network. Verizon will direct ship the equipment to you or your customers.

BlackBerry® Internet Service - BlackBerry Internet Service is an Internet-based email service that can bring together up to 10 personal and work email accounts all on your BlackBerry® smartphone. Your email is automatically delivered to the palm of your hand so you can read, reply and send email on the go. It's fast, simple, always on and always connected.

BlackBerry Internet Service supports many popular email accounts such as AOL®, Yahoo!®, Earthlink®, Comcast®, and many more. You also get your own new BlackBerry Internet email address (username@mywireless.blackberry.com).

BlackBerry® Enterprise Server - Need a wireless platform to integrate with existing enterprise systems? The BlackBerry Enterprise Server software is designed to securely integrate with these systems. With BlackBerry Enterprise Server software, your employees can access their Microsoft® Exchange, IBM® Lotus® Domino® or Novell® GroupWise® email on-the-go on a BlackBerry smartphone. They'll also have access to calendar, contacts, tasks, notes, instant messaging, web-based and enterprise applications.

BlackBerry Enterprise Server software is the link between BlackBerry smartphones, enterprise applications and wireless networks that extends communications and corporate data to your mobile users.

And with the release of BlackBerry Enterprise Server version 5.0, your IT administrators have additional flexibility and control. Engineered for mission critical environments, you gain built in availability, powerful new administrative features, efficient monitoring tools and advanced security in a platform that can grow with your company.

Click [here](#) for more information.

Availability

The Verizon Wholesale Mobility Solutions offering is available upon execution (and pursuant to the terms) of contractual documentation provided by Verizon, which takes precedence over any terms contained herein. The offering may only be purchased by customers who buy qualified landline services from Verizon Partner Solutions. Please [contact us](#) or your account manager for more details.

Pricing

Wholesale Mobile Voice and Broadband packages are tier priced based upon volumes of active mobile numbers and the volume of a qualified companion wireline product. The more mobile numbers and wireline product you purchase, the better the pricing becomes on the Mobile services.

Features

- Wide selection of mobile voice, text and broadband data bundles
- Competitively priced bundles
- Procurement of certified, generic, white-labeled, handsets and aircards
- Direct shipment of equipment to wholesale client or end user
- Over-the-Air activation of service
- Web-based ordering platform for both service and equipment
- Technical troubleshooting support available
- Directory listings, if desired
- Daily call detail record delivery, if desired

Applications

Wireless Backup for your Wireline Network Connection

Verizon Wholesale Mobile Broadband offers your customers an affordable and reliable backup path to their wireline networks when they need it most. We call this our "Wireless Backup for Wireline Data" application. Couple one of our Wholesale Mobile Broadband plans with one of our wireless modems, and your customers can now be protected with a broadband wireless alternative to installing a second wireline data circuit. Staying continuously connected is important for the success of your customers' businesses, and our Wireless Backup for Wireline Data can provide a secure and economical alternative connection, helping to manage the risk of a disruption to primary connectivity.

How it works

With Verizon's Wireless Backup for Wireline Data, your customers simply plug their wireline circuit, as well as a wireless modem, into any wireless-capable router with a "failover" feature. If the primary wireline circuit goes down, the router re-directs the customer's traffic to the wireless connection, providing continuous service.

Verizon offers the CradlePoint™ MBR1000 Failsafe Broadband N Router for this application. The CradlePoint™ MBR1000 router provides wireline (up to T1-level) and wireless connectivity, offers automatic failover (re-routing traffic from the primary wireline service to the wireless network) in the event of a disruption to wireline service, and automatically restores service over the wireline connection once service is reestablished. This happens without any IT interaction and allows users to continue to access service without interruption.

If your customer already has a router with dual Wide Area Network (WAN) ports, but the router lacks wireless capabilities, Verizon also offers the CradlePoint™ CBA250 Cellular Broadband Adapter. The CBA250 simply converts the cellular signal to Ethernet and Ethernet to cellular. It is the easiest way to add wireless redundancy on the market today.

Network quality you know and trust