



October 22, 2010

Marlene Dortch
Secretary
Federal Communications Commission
445 Twelfth Street, SW
Washington, DC 20554

Re: *Ex Parte* Notice
CG Docket Nos. 10-207 and 09-158 (Bill Shock)
CC Docket No. 98-170 (Truth in Billing)

Dear Ms. Dortch,

On October 21, 2010, Parul P. Desai and Michelle R. Schaefer of Consumers Union met with Joel Gurin, Bureau Chief of the Consumer and Governmental Affairs Bureau, and Mark Stone, Deputy Bureau Chief of the Consumer and Governmental Affairs Bureau.

Ms. Desai urged the Commission to adopt rules that will protect consumers from bill shock. Ms. Desai suggested that overage alerts and standards be made clear and consistent throughout the industry. Ms. Desai also urged the Commission to adopt rules that set clear and consistent billing standards and practices throughout the industry.

Pursuant to Section 1.1206(b) of the Commission's rules, 47 C.F.R. §1.1206(b), this letter is being filed electronically with your office today.

Respectfully Submitted,

A handwritten signature in blue ink, appearing to read "Parul P. Desai".

Parul P. Desai