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October 27, 2010

**Ex Parte**

Ms. Marlene Dortch  
Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

***Re: CC Docket 96-45, Federal-State Joint Board on Universal Service; WC Docket 03-109 Lifeline and Link-Up; WC Docket 03-109 Roundtable Discussion to Explore Broadband Pilot Programs for Low-Income Consumers; CG Docket 10-207 Empowering Consumers to Avoid Bill Shock; CG Docket 09-158 Consumer Information and Disclosure; GN Docket 10-127, Framework for Broadband Internet Service***

Dear Ms. Dortch:

On October 26, 2010, Olivia Wein, staff attorney with the National Consumer Law Center and Ellis Jacobs, staff attorney with Advocates for Basic Legal Equality, Inc. met with Angela Kronenberg, Acting Wireline Legal Advisor for Commissioner Mignon Clyburn and Louis Peraertz, Acting Legal Advisor for Commissioner Mignon.

The purpose of the meeting was to discuss low-income consumer concerns regarding possible modifications to the Lifeline program addressed in the NCLC/ABLE et al filings in the above Federal-State Joint Board on Universal Service, Lifeline and Link-Up proceeding. We raised the need for the establishment of minimum standards for wireless Lifeline and the challenges to serving eligible consumers from the implementation of the one-per-household rule. We discussed the importance of a robust outreach and education versus advertisements for specific products. We expressed our strong interest in further developments in the roll out of low-income broadband pilots. We also commended the Commission for opening a proceeding to address the problem of bill shock since this is an important consumer protection that will help maintain access to wireless service. We handed out copies of a sign on letter from 25 organizations commending the Commission for opening the bill shock proceedings. A copy is attached to this filing. We also handed out copies of a letter from NCLC and ABLE in support of reclassification. A copy of that letter is also attached to this filing.

This notice is being filed pursuant to Section 1.1206 of the Commission's rules. If you need any additional information or have any questions about this filing, please contact me at (202) 452-6252, x 103.

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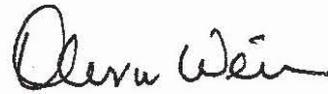
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Respectfully submitted,

A handwritten signature in black ink, appearing to read "Olivia Wein". The signature is fluid and cursive, with the first name "Olivia" being more prominent than the last name "Wein".

Olivia Wein  
Staff Attorney  
National Consumer Law Center

cc: Angela Kronenberg  
Louis Peraertz