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October 27, 2010

Ex Parte

Ms. Marlene Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Re: CC Docket 96-45, Federal-State Joint Board on Universal Service; WC Docket 03-109 Lifeline and Link-Up; WC Docket 03-109 Roundtable Discussion to Explore Broadband Pilot Programs for Low-Income Consumers; CG Docket 10-207 Empowering Consumers to Avoid Bill Shock; CG Docket 09-158 Consumer Information and Disclosure; GN Docket 10-127, Framework for Broadband Internet Service

Dear Ms. Dortch:

On October 26, 2010, Olivia Wein, staff attorney with the National Consumer Law Center and Ellis Jacobs, staff attorney with Advocates for Basic Legal Equality, Inc. met with Zachary Katz, Legal Advisor for Chairman Julius Genachowski, Elizabeth Valinoti McCarthy, Attorney with the Telecommunications Access Policy Division and Trent Harkrader with the Wireline Competition Bureau/ Telecommunications Access Policy Division.

The purpose of the meeting was to discuss low-income consumer concerns regarding possible modifications to the Lifeline program addressed in the NCLC/ABLE et al filings in the above Federal-State Joint Board on Universal Service, Lifeline and Link-Up proceeding. We raised challenges from the lack of minimum service standards for wireless Lifeline ranging from different treatment in the states of whether calls to customer service count against the Lifeline minutes to the cost of purchasing additional minutes. We also discussed application of Lifeline to bundled services and the need to protect basic service in those situations, especially in cases of partial payment. We expressed our strong interest in further developments in the roll out of low-income broadband pilots. We also commended the Commission for opening a proceeding to address the problem of bill shock since this is an important consumer protection that will help maintain access to wireless service. We handed out copies of a sign on letter from 25 organizations commending the Commission for opening the bill shock proceedings. A copy is attached to this filing. We also handed out copies of a letter from NCLC and ABLE in support of reclassification. A copy of that letter is also attached to this filing.

www.NCLC.org

Boston Headquarters:

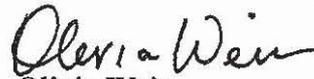
7 Winthrop Square
Boston, MA 02110-1245
Phone: 617/542-8010
Fax: 617/542-8028

Washington Office:

1001 Connecticut Ave. NW
Ste. 510
Washington, DC 20036-5528
Phone: 202/452-6252
Fax: 202/463-9462

This notice is being filed pursuant to Section 1.1206 of the Commission's rules. If you need any additional information or have any questions about this filing, please contact me at (202) 452-6252, x 103.

Respectfully submitted,



Olivia Wein

Staff Attorney

National Consumer Law Center

cc: Zachary Katz
Elizabeth Valinoti McCarthy
Trent Harkrader