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***FILED VIA ECFS***

November 1, 2010

Ms. Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, S.W., Room TW-A325  
Washington, DC 20554

RE: Qwest ONA Nondiscrimination Report  
CC Docket No. 88-2, Phase 1, CC Docket No. 96-128

Dear Ms. Dortch:

Pursuant to the Federal Communications Commission's (Commission) *Orders*<sup>1</sup> concerning Qwest Corporation's (Qwest) Open Network Architecture (ONA) Plans, Qwest hereby submits its ONA Nondiscrimination Report for the third quarter of 2010. This report includes both provisioning and maintenance results, and is broken down into the categories as mandated by the Commission in its *MO&O on Reconsideration*, Appendix B.

This report also includes the categories of Public Access Lines in accordance with the *Report and Order* implementing Section 276 of the Telecommunications Act of 1996.

Qwest is filing this report via the Commission's Electronic Comment Filing System in the above-mentioned proceedings.

Please contact me if you have any questions.

Sincerely,

/s/ Glenda Weibel

Copy to: Christina Parker (via e-mail at [christina.parker@fcc.gov](mailto:christina.parker@fcc.gov))

Attachment

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<sup>1</sup> See *In the Matter of Filing and Review of Open Network Architecture Plans, Memorandum Opinion and Order*, 5 FCC Rcd. 3103 (1990) and *Memorandum Opinion and Order on Reconsideration*, 5 FCC Rcd. 3084 (1990) ("*MO&O on Reconsideration*"). Also see, *In the Matter of Implementation of the Pay Telephone Reclassification and Compensation Provisions of the Telecommunications Act of 1996, Report and Order*, 11 FCC Rcd. 20541 (1996) ("*Report and Order*"), vacated in part, *Illinois Pub. Telecom Assoc. v. FCC*, 123 F.3d 693 (D.C. Cir. 1997).

**Quarterly ONA Installation Detail Report**  
**Qwest**  
**QTR 3 2010**

	<b>AFFILIATE</b>		<b>ALL OTHERS</b>	
<b>A1 - Business</b>				
Total Orders	122,518	Average Interval	73,315	Average Interval
Due Dates Missed	662	(In Days)	615	(In Days)
% Due Dates Missed	0.54%	3	0.84%	3
		0		0
<b>A2 - PBX</b>				
Total Orders	263	Average Interval	2,038	Average Interval
Due Dates Missed	12	(In Days)	53	(In Days)
% Due Dates Missed	4.56%	7	2.60%	7
		0		6
<b>A3 - Centrex</b>				
Total Orders	4,778	Average Interval	2,863	Average Interval
Due Dates Missed	90	(In Days)	65	(In Days)
% Due Dates Missed	1.88%	5	2.27%	5
		1		1
<b>A4 - WATS</b>				
Total Orders	48	Average Interval	1,029	Average Interval
Due Dates Missed	1	(In Days)	2	(In Days)
% Due Dates Missed	2.08%	8	0.19%	4
		1		0
<b>A5 - Mobile</b>				
Total Orders	No Activity	Average Interval	1	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	5
		No Activity		No Activity
<b>A6 - Feature Group A</b>				
Total Orders	No Activity	Average Interval	17	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	8
		No Activity		5
<b>A7 - Foreign Exchange</b>				
Total Orders	30	Average Interval	98	Average Interval
Due Dates Missed	1	(In Days)	5	(In Days)
% Due Dates Missed	3.33%	9	5.10%	3
		0		1

\*\*\*\*\*  
The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Installation Detail Report**  
**Qwest**  
**QTR 3 2010**

	AFFILIATE		ALL OTHERS	
<b>B1 - Feature Group B</b>				
Total Orders	No Activity	Average Interval	8	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	23
		No Activity		35
<b>B2 - Feature Group D</b>				
Total Orders	No Activity	Average Interval	918	Average Interval
Due Dates Missed	No Activity	(In Days)	33	(In Days)
% Due Dates Missed	No Activity	No Activity	3.59%	19
		No Activity		8
<b>B3 - DID</b>				
Total Orders	88	Average Interval	1,173	Average Interval
Due Dates Missed	24	(In Days)	358	(In Days)
% Due Dates Missed	27.27%	17	30.52%	24
		5		7

\*\*\*\*\*  
The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Installation Detail Report  
Qwest  
QTR 3 2010**

	AFFILIATE		ALL OTHERS	
<b>C1 - Packet DDD Line</b>				
Total Orders	No Activity	Average Interval	5	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	5
		No Activity		No Activity
<b>C2 - Packet Synchronous Access</b>				
Total Orders	4	Average Interval	2,146	Average Interval
Due Dates Missed	1	(In Days)	253	(In Days)
% Due Dates Missed	25.00%	33	11.79%	18
		No Activity		7
<b>C3 - Packet Asynchronous Access</b>				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

\*\*\*\*\*  
The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Installation Detail Report  
Qwest  
QTR 3 2010**

	<b>AFFILIATE</b>		<b>ALL OTHERS</b>	
<b>D1 - Protective Alarm</b>				
Total Orders	2	Average Interval	35	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	0.00%	3	0.00%	7
		No Activity		No Activity
<b>D2 - Protective Relay</b>				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
<b>D3 - Control Circuit</b>				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

\*\*\*\*\*  
 The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Installation Detail Report  
Qwest  
QTR 3 2010**

	<b>AFFILIATE</b>		<b>ALL OTHERS</b>	
<b>E1 - Telegraph 75 Baud</b>				
Total Orders	No Activity	Average Interval	1	Average Interval
Due Dates Missed	No Activity	(In Days)	1	(In Days)
% Due Dates Missed	No Activity	No Activity	100.00%	17
		No Activity		No Activity
<b>E2 - Telegraph 150 Baud</b>				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

\*\*\*\*\*  
 The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Installation Detail Report**

**Qwest  
QTR 3 2010**

		<b>AFFILIATE</b>	<b>ALL OTHERS</b>	
<b>F1 - Voice, Non-Switched Line</b>				
Total Orders	No Activity	Average Interval	5	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	11
		No Activity		No Activity
<b>F2 - Voice, Switched Line</b>				
Total Orders	3	Average Interval	287	Average Interval
Due Dates Missed	0	(In Days)	49	(In Days)
% Due Dates Missed	0.00%	8	17.07%	13
		No Activity		3
<b>F3 - Voice, Switched Trunk</b>				
Total Orders	No Activity	Average Interval	483	Average Interval
Due Dates Missed	No Activity	(In Days)	51	(In Days)
% Due Dates Missed	No Activity	No Activity	10.56%	18
		No Activity		17
<b>F4 - Voice and Tone, Radio Land Line</b>				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
<b>F5 - Data, Low Speed</b>				
Total Orders	No Activity	Average Interval	12	Average Interval
Due Dates Missed	No Activity	(In Days)	2	(In Days)
% Due Dates Missed	No Activity	No Activity	16.67%	13
		No Activity		No Activity
<b>F6 - Basic Data and Voice</b>				
Total Orders	1	Average Interval	409	Average Interval
Due Dates Missed	1	(In Days)	34	(In Days)
% Due Dates Missed	100.00%	44	8.31%	10
		No Activity		3
<b>F7 - Voice/Data PSN Access Tie Trunk</b>				
Total Orders	No Activity	Average Interval	20	Average Interval
Due Dates Missed	No Activity	(In Days)	1	(In Days)
% Due Dates Missed	No Activity	No Activity	5.00%	15
		No Activity		No Activity
<b>F8 - Voice/Data SSN Access</b>				
Total Orders	No Activity	Average Interval	31	Average Interval
Due Dates Missed	No Activity	(In Days)	7	(In Days)
% Due Dates Missed	No Activity	No Activity	22.58%	26
		No Activity		No Activity
<b>F9 - Voice/Data SSN Intermachine Trunk</b>				
Total Orders	No Activity	Average Interval	1	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	9
		No Activity		No Activity
<b>F10 - Data Extension, Voice Grade</b>				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)

% Due Dates Missed	No Activity	No Activity No Activity	No Activity	No Activity No Activity
F11 - Voice Grade Telephoto and Facsimile				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity No Activity	No Activity	No Activity No Activity
F12 - Protective Relay, Voice Grade				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity No Activity	No Activity	No Activity No Activity

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Installation Detail Report  
Qwest  
QTR 3 2010**

		<b>AFFILIATE</b>		<b>ALL OTHERS</b>
G1 - Program Audio, 200-3500 Hz				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity No Activity	No Activity	No Activity No Activity
G2 - Program Audio, 100-5000 Hz				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity No Activity	No Activity	No Activity No Activity
G3 - Program Audio, 50-8000 Hz				
Total Orders	1	Average Interval	2	Average Interval
Due Dates Missed	0	(In Days)	2	(In Days)
% Due Dates Missed	0.00%	9 No Activity	100.00%	6 No Activity
G4 - Program Audio, 50-15000 Hz				
Total Orders	No Activity	Average Interval	3	Average Interval
Due Dates Missed	No Activity	(In Days)	1	(In Days)
% Due Dates Missed	No Activity	No Activity No Activity	33.33%	5 No Activity

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Installation Detail Report  
Qwest  
QTR 3 2010**

		<b>AFFILIATE</b>		<b>ALL OTHERS</b>
<b>H1 - TV Channel 1 Way 15 kHz Audio</b>				
Total Orders	No Activity	Average Interval	36	Average Interval
Due Dates Missed	No Activity	(In Days)	9	(In Days)
% Due Dates Missed	No Activity	No Activity	25.00%	33
		No Activity		No Activity
<b>H2 - TV Channel 1 Way 5 kHz Audio</b>				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Installation Detail Report  
Qwest  
QTR 3 2010**

		<b>AFFILIATE</b>		<b>ALL OTHERS</b>
<b>I1 - Digital Voice Circuit</b>				
Total Orders	No Activity	Average Interval	16	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	4
		No Activity		No Activity
<b>I2 - Digital Data, 2.4 kbps</b>				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
<b>I3 - Digital Data, 4.8 kbps</b>				
Total Orders	No Activity	Average Interval	1	Average Interval
Due Dates Missed	No Activity	(In Days)	1	(In Days)
% Due Dates Missed	No Activity	No Activity	100.00%	59
		No Activity		No Activity
<b>I4 - Digital Data, 9.6 kbps</b>				
Total Orders	No Activity	Average Interval	55	Average Interval
Due Dates Missed	No Activity	(In Days)	7	(In Days)
% Due Dates Missed	No Activity	No Activity	12.73%	74
		No Activity		3
<b>I5 - Digital Data, 56 kbps</b>				
Total Orders	No Activity	Average Interval	5	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)

% Due Dates Missed	No Activity	No Activity	0.00%	93
		No Activity		3

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Installation Detail Report  
Qwest  
QTR 3 2010**

	<b>AFFILIATE</b>		<b>ALL OTHERS</b>	
J1 - Dedicated Hicap Digital, 1.544 mbps				
Total Orders	29	Average Interval	45,463	Average Interval
Due Dates Missed	8	(In Days)	5,494	(In Days)
% Due Dates Missed	27.59%	19	12.08%	16
		7		6

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Installation Detail Report  
Qwest  
QTR 3 2010**

	<b>AFFILIATE</b>		<b>ALL OTHERS</b>	
K1 - Dedicated Hicap Digital, 3.152 mbps				
Total Orders	No Activity	Average Interval	26	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	11
		No Activity		7
K2 - Dedicated Hicap Digital, 6.312 mbps				
Total Orders	No Activity	Average Interval	6	Average Interval
Due Dates Missed	No Activity	(In Days)	1	(In Days)
% Due Dates Missed	No Activity	No Activity	16.67%	21
		No Activity		4
K3 - Dedicated Hicap Digital, 44.736 mbps				
Total Orders	5	Average Interval	2,660	Average Interval
Due Dates Missed	3	(In Days)	642	(In Days)
% Due Dates Missed	60.00%	19	24.14%	23
		No Activity		5
K4 - Dedicated Hicap Digital, >45 mbps				
Total Orders	3	Average Interval	254	Average Interval
Due Dates Missed	2	(In Days)	62	(In Days)
% Due Dates Missed	66.67%	25	24.41%	15

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Installation Detail Report  
Qwest  
QTR 3 2010**

	<b>AFFILIATE</b>		<b>ALL OTHERS</b>	
<b>L1 - Smart PAL</b>				
Total Orders	No Activity	Average Interval	1,322	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	0
		No Activity		1
<b>L2 - Basic PAL</b>				
Total Orders	No Activity	Average Interval	2,947	Average Interval
Due Dates Missed	No Activity	(In Days)	7	(In Days)
% Due Dates Missed	No Activity	No Activity	0.24%	1
		No Activity		1

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Maintenance Report  
Qwest  
QTR 3 2010**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
<b>A1 - Business</b>		
Total Tickets	4	11
Average Interval in Hrs/Mns	3:19	4:10
<b>A2 - PBX</b>		
Total Tickets	8	197
Average Interval in Hrs/Mns	25:22	3:46
<b>A3 - Centrex</b>		
Total Tickets	8	9
Average Interval in Hrs/Mns	3:51	1:52
<b>A4 - WATS</b>		
Total Tickets	No Activity	1
Average Interval in Hrs/Mns	No Activity	0:36
<b>A5 - Mobile</b>		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity

A6 - Feature Group A		
Total Tickets	No Activity	8
Average Interval in Hrs/Mns	No Activity	6:37
A7 - Foreign Exchange		
Total Tickets	12	45
Average Interval in Hrs/Mns	2:35	6:39

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**Quarterly ONA Maintenance Report**

**Qwest  
QTR 3 2010**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
B1 - Feature Group B		
Total Tickets	No Activity	1
Average Interval in Hrs/Mns	No Activity	1:33
B2 - Feature Group D		
Total Tickets	No Activity	34
Average Interval in Hrs/Mns	No Activity	2:57
B3 - DID		
Total Tickets	6	116
Average Interval in Hrs/Mns	5:43	4:31

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**Quarterly ONA Maintenance Report**

**Qwest  
QTR 3 2010**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
C1 - Packet DDD Line		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
C2 - Packet Synchronous Access		
Total Tickets	No Activity	67
Average Interval in Hrs/Mns	No Activity	2:55
C3 - Packet Asynchronous Access		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity

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**Quarterly ONA Maintenance Report**

**Qwest  
QTR 3 2010**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
D1 - Protective Alarm		
Total Tickets	No Activity	16
Average Interval in Hrs/Mns	No Activity	6:01
D2 - Protective Relay		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
D3 - Control Circuit		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity

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**Quarterly ONA Maintenance Report**  
**Qwest**  
**QTR 3 2010**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
E1 - Telegraph 75 Baud		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
E2 - Telegraph 150 Baud		
Total Tickets	No Activity	6
Average Interval in Hrs/Mns	No Activity	6:13

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**Quarterly ONA Maintenance Report**  
**Qwest**  
**QTR 3 2010**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
F1 - Voice, Non-Switched Line		
Total Tickets	No Activity	19
Average Interval in Hrs/Mns	No Activity	3:18
F2 - Voice, Switched Line		
Total Tickets	75	600
Average Interval in Hrs/Mns	6:27	4:22
F3 - Voice, Switched Trunk		
Total Tickets	11	239
Average Interval in Hrs/Mns	2:47	1:57
F4 - Voice and Tone, Radio Land Line		
Total Tickets	No Activity	25
Average Interval in Hrs/Mns	No Activity	4:14
F5 - Data, Low Speed		
Total Tickets	No Activity	21
Average Interval in Hrs/Mns	No Activity	3:12

F6 - Basic Data and Voice		
Total Tickets	11	1,028
Average Interval in Hrs/Mns	2:14	3:32
F7 - Voice/Data PSN Access Tie Trunk		
Total Tickets	No Activity	3
Average Interval in Hrs/Mns	No Activity	2:40
F8 - Voice/Data SSN Access		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
F9 - Voice/Data SSN Intermachine Trunk		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
F10 - Data Extension, Voice Grade		
Total Tickets	No Activity	6
Average Interval in Hrs/Mns	No Activity	5:53
F11 - Voice Grade Telephoto and Facsimile		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
F12 - Protective Relay, Voice Grade		
Total Tickets	No Activity	3
Average Interval in Hrs/Mns	No Activity	3:53

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**Quarterly ONA Maintenance Report  
Qwest  
QTR 3 2010**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
G1 - Program Audio, 200-3500 Hz		
Total Tickets	No Activity	4
Average Interval in Hrs/Mns	No Activity	4:35
G2 - Program Audio, 100-5000 Hz		
Total Tickets	No Activity	9
Average Interval in Hrs/Mns	No Activity	3:12
G3 - Program Audio, 50-8000 Hz		
Total Tickets	3	15
Average Interval in Hrs/Mns	8:11	4:00
G4 - Program Audio, 50-15000 Hz		
Total Tickets	No Activity	39
Average Interval in Hrs/Mns	No Activity	8:21

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**Quarterly ONA Maintenance Report  
Qwest  
QTR 3 2010**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
H1 - TV Channel 1 Way 15 kHz Audio		
Total Tickets	No Activity	6
Average Interval in Hrs/Mns	No Activity	3:12
H2 - TV Channel 1 Way 5 kHz Audio		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity

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**Quarterly ONA Maintenance Report**  
**Qwest**  
**QTR 3 2010**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
I1 - Digital Voice Circuit		
Total Tickets	No Activity	5
Average Interval in Hrs/Mns	No Activity	2:06
I2 - Digital Data, 2.4 kbps		
Total Tickets	No Activity	4
Average Interval in Hrs/Mns	No Activity	2:16
I3 - Digital Data, 4.8 kbps		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
I4 - Digital Data, 9.6 kbps		
Total Tickets	No Activity	46
Average Interval in Hrs/Mns	No Activity	2:30
I5 - Digital Data, 56 kbps		
Total Tickets	No Activity	813
Average Interval in Hrs/Mns	No Activity	2:55

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**Quarterly ONA Maintenance Report**  
**Qwest**  
**QTR 3 2010**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
J1 - Dedicated Hicap Digital, 1.544 mbps		
Total Tickets	157	17,162
Average Interval in Hrs/Mns	4:55	3:13

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**Quarterly ONA Maintenance Report**  
**Qwest**

**QTR 3 2010**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
K1 - Dedicated Hicap Digital, 3.152 mbps		
Total Tickets	No Activity	1
Average Interval in Hrs/Mns	No Activity	2:47
K2 - Dedicated Hicap Digital, 6.312 mbps		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
K3 - Dedicated Hicap Digital, 44.736 mbps		
Total Tickets	2	418
Average Interval in Hrs/Mns	1:27	1:46
K4 - Dedicated Hicap Digital, >45 mbps		
Total Tickets	No Activity	59
Average Interval in Hrs/Mns	No Activity	6:13

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**Quarterly ONA Maintenance Report**

**Qwest  
QTR 3 2010**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
L1 - Smart PAL		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
L2 - Basic PAL		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity

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**Quarterly ONA Maintenance Report - Tickets with Due Dates**

**Qwest  
QTR 3 2010**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
A1 - Business		
Total Tickets	24,872	20,699
Average Interval in Hrs/Mns	17:06	18:07
Due Dates Missed	2,852	2,522
% Due Dates Missed	11.47%	12.18%
A2 - PBX		
Total Tickets	65	287
Average Interval in Hrs/Mns	21:11	22:24
Due Dates Missed	6	45
% Due Dates Missed	9.23%	15.68%
A3 - Centrex		

Total Tickets	971	722
Average Interval in Hrs/Mns	19:51	18:32
Due Dates Missed	142	100
% Due Dates Missed	14.62%	13.85%
A4 - WATS		
Total Tickets	No Activity	2
Average Interval in Hrs/Mns	No Activity	10:36
Due Dates Missed	No Activity	No Activity
% Due Dates Missed	No Activity	0.00%
A5 - Mobile		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
Due Dates Missed	No Activity	No Activity
% Due Dates Missed	No Activity	No Activity
A6 - Feature Group A		
Total Tickets	No Activity	8
Average Interval in Hrs/Mns	No Activity	14:03
Due Dates Missed	No Activity	3
% Due Dates Missed	No Activity	37.50%
A7 - Foreign Exchange		
Total Tickets	37	73
Average Interval in Hrs/Mns	18:06	20:40
Due Dates Missed	7	8
% Due Dates Missed	18.92%	10.96%

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**Quarterly ONA Maintenance Report - Tickets with Due Dates**  
**Qwest**  
**QTR 3 2010**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
E1 - Telegraph 75 Baud		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
Due Dates Missed	No Activity	No Activity
% Due Dates Missed	No Activity	No Activity
E2 - Telegraph 150 Baud		
Total Tickets	No Activity	26
Average Interval in Hrs/Mns	No Activity	25:03
Due Dates Missed	No Activity	12
% Due Dates Missed	No Activity	46.15%

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