

FILED/ACCEPTED

OCT 29 2010

Federal Communications Commission
Office of the Secretary

Dear Chairman Genachowski:

I am writing to express my concern that the future of Video Relay Service is in jeopardy.

At no time in its oversight of VRS has the FCC taken action that would hurt the progress of the Deaf Community's struggle for equality under the Americans with Disabilities Act.

I am asking that you allow incentives for VRS providers to make more investments in VRS so that Deaf Americans will be able to experience the advances in telecommunication access other Americans enjoy.

Caron L Hunter 6/4/2010

Name

No. of Copies rec'd 0
L. ASODE

FILED/ACCEPTED

OCT 29 2010

Federal Communications Commission
Office of the Secretary

Dear Chairman Genachowski;

I am writing to express my concern that the future of Video Relay Service is in jeopardy.

At no time in its oversight of VRS has the FCC taken action that would hurt the progress of the Deaf Community's struggle for equality under the Americans with Disabilities Act.

I am asking that you allow incentives for VRS providers to make more investments in VRS so that Deaf Americans will be able to experience the advances in telecommunication access other Americans enjoy.

Angela L. Neff
Name *Angela L. Neff*

No. of Copies rec'd 0
List ABCDE

Honorable Julius Genachowski, Chairman

Commissioner Michael J. Copps

Commissioner Robert M. McDowell

Commissioner Mignon Clyburn

Commissioner Meredith Attwell Baker

Federal Communications Commission

445 Twelfth Street SW

Washington, DC 20554

Re: CG Docket Nos. 03-123 and 10-51

Dear Chairman Genachowski and Commissioners Copps, McDowell, Clyburn, and Baker,

I have been working at Sorenson Communications for about 2 and half years. During this time I have learned to appreciate and acknowledge what a great company Sorenson is. Sorenson provides the best service and the highest quality interpreters for the deaf and hard of hearing individuals. With time, our company has assisted and facilitated the communication between deaf and hard of hearing individuals with the rest of the hearing world.

The rate that is proposed the FCC for the VRS service providers, and in particular, the rate for Sorenson, will not only have a disastrous impact for our company, but it will also have devastating consequences for the deaf and hard of hearing communities. The fact that the FCC is even considering such rate is a shame. This proposed rate will jeopardize the progress that has been reached in assisting and narrowing the communication gap between deaf /hard of hearing with hearing individuals throughout the years. The proposed rate by the FCC is not reasonable, and will only bring negative consequences, especially to those who are in need of this service on a daily basis.

PLEASE reconsider the proposed rate and be fair to a company that has one of highest moral standards and that provides the highest quality of service. Be fair to those individuals who are entitled and who deserve to communicate just like we do.


Susan W. Little

10/10/10 Copps rec'd
10/10/10

0

FILED/ACCEPTED

OCT 29 2010

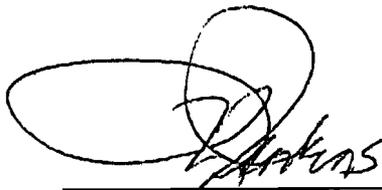
Federal Communications Commission
Office of the Secretary

Dear Chairman Genachowski:

I am writing to express my concern that the future of Video Relay Service is in jeopardy.

At no time in its oversight of VRS has the FCC taken action that would hurt the progress of the Deaf Community's struggle for equality under the Americans with Disabilities Act.

I am asking that you allow incentives for VRS providers to make more investments in VRS so that Deaf Americans will be able to experience the advances in telecommunication access other Americans enjoy.



Name

Tina Jenkins
12484 Benton Dr. Sp 1
Rancho Cucamonga CA
91739

No. of Copies rec'd
ABCDE

0

FILED/ACCEPTED

OCT 29 2010

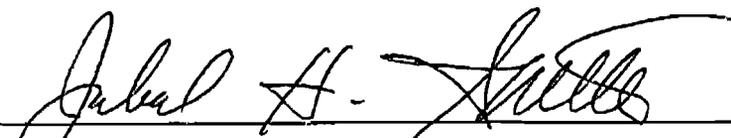
Federal Communications Commission
Office of the Secretary

Dear Chairman Genachowski:

I am writing to express my concern that the future of Video Relay Service is in jeopardy.

At no time in its oversight of VRS has the FCC taken action that would hurt the progress of the Deaf Community's struggle for equality under the Americans with Disabilities Act.

I am asking that you allow incentives for VRS providers to make more investments in VRS so that Deaf Americans will be able to experience the advances in telecommunication access other Americans enjoy.


Name _____

Jubal H. Smith

2442 Foun Ave

Apt. Bp

Riverside, CA 92507

... rec'd 0
...

FILED/ACCEPTED

OCT 29 2010

Federal Communications Commission
Office of the Secretary

June 4, 2010

Dear Chairman Julius Genachowski:

I know that the FCC is currently reviewing the reimbursement for video relay services. I am concerned with the proposed rates. As you know from the over 20,000 comments filed with the FCC, VRS is vital to the deaf community. Adopting the proposed rates would be a reversal to the progress gained under previous Commissioners and the ADA.

Short wait times, quality of interpreting, and innovative technology are threatened by the possibility that the largest provider of VRS services will declare bankruptcy under the proposed rates. If this would happen, thousands of people will be out of jobs and deaf people will suffer.

The only viable option is that you reimburse VRS providers at a rate that allows them to stay in business and to invest in further improvements for deaf and hard of hearing users of the service.

Thank you in advance for making the right decision.

Sincerely,

Alicia Bollow
Fairfax, VA

No. of Copies rec'd 0
List ABCDE

FILED/ACCEPTED

OCT 29 2010

Federal Communications Commission
Office of the Secretary

June 4, 2010

Dear Chairman Julius Genachowski:

I know that the FCC is currently reviewing the reimbursement for video relay services. I am concerned with the proposed rates. As you know from the over 20,000 comments filed with the FCC, VRS is vital to the deaf community. Adopting the proposed rates would be a reversal to the progress gained under previous Commissioners and the ADA.

Short wait times, quality of interpreting, and innovative technology are threatened by the possibility that the largest provider of VRS services will declare bankruptcy under the proposed rates. If this would happen, thousands of people will be out of jobs and deaf people will suffer.

The only viable option is that you reimburse VRS providers at a rate that allows them to stay in business and to invest in further improvements for deaf and hard of hearing users of the service.

Thank you in advance for making the right decision.

Sincerely,

Lauren Geddes
Fairfax, VA

Commission rec'd
10/29/10

0

FILED/ACCEPTED

OCT 7 9 2010

Federal Communications Commission
Office of the Secretary

June 4, 2010

Dear Chairman Julius Genachowski:

I know that the FCC is currently reviewing the reimbursement for video relay services. I am concerned with the proposed rates. As you know from the over 20,000 comments filed with the FCC, VRS is vital to the deaf community. Adopting the proposed rates would be a reversal to the progress gained under previous Commissioners and the ADA.

Short wait times, quality of interpreting, and innovative technology are threatened by the possibility that the largest provider of VRS services will declare bankruptcy under the proposed rates. If this would happen, thousands of people will be out of jobs and deaf people will suffer.

The only viable option is that you reimburse VRS providers at a rate that allows them to stay in business and to invest in further improvements for deaf and hard of hearing users of the service.

Thank you in advance for making the right decision.

Sincerely,

Sheri Bloomingburg
Fairfax, VA

No. of Copies rec'd 0
LH ABCDE

FILED/ACCEPTED

OCT 29 2010

Federal Communications Commission
Office of the Secretary

June 4, 2010

Dear Chairman Julius Genachowski:

I know that the FCC is currently reviewing the reimbursement for video relay services. I am concerned with the proposed rates. As you know from the over 20,000 comments filed with the FCC, VRS is vital to the deaf community. Adopting the proposed rates would be a reversal to the progress gained under previous Commissioners and the ADA.

Short wait times, quality of interpreting, and innovative technology are threatened by the possibility that the largest provider of VRS services will declare bankruptcy under the proposed rates. If this would happen, thousands of people will be out of jobs and deaf people will suffer.

The only viable option is that you reimburse VRS providers at a rate that allows them to stay in business and to invest in further improvements for deaf and hard of hearing users of the service.

Thank you in advance for making the right decision.

Sincerely,

Krista Roper
Fairfax, VA

Number of Copies rec'd 0
BY: BOBE

FILED/ACCEPTED

OCT 29 2010

Federal Communications Commission
Office of the Secretary

Chairman Genachowski
Federal Communications Commission
445 Twelfth Street SW
Washington, DC 20554

Re: CG Docket Nos. 03-123 and 10-51

Dear Chairman Genachowski:

Why are you and your staff determined to ruin Video Relay Service? It is the communications service that the deaf rely on. You will be the first FCC Chairman in history to reverse progress for the deaf under the Americans with Disabilities Act. What are you thinking? You must change your mind and provide incentives for VRS providers to invest in VRS.

Name

Sincerely,

Signature 

Date 6/4/10

Name Laura House

Address 4320 Cleveland St.

City Hollywood, FL State FL

ZIP 33021

Email LauraSigns@aol.com

No. of Copies rec'd
BY ABODE

0

Honorable Julius Genachowski, Chairman
Commissioner Michael J. Copps
Commissioner Robert M. McDowell
Commissioner Mignon Clyburn
Commissioner Meredith Attwell Baker
Federal Communications Commission
445 Twelfth Street SW
Washington, DC 20554

FILED/ACCEPTED

OCT 29 2010

Federal Communications Commission
Office of the Secretary

Re: CG Docket Nos. 03-123 and 10-51

Dear Chairman Genachowski and Commissioners Copps, McDowell, Clyburn, and Baker,

Dear Chairman Genachowski and Commissioners Copps, McDowell, Clyburn, and Baker,

As an employee of a Video Relay Service (VRS) provider, I have the great fortune of assisting deaf individuals to communicate by videophone in American Sign Language using VRS. I have seen first-hand that this life-altering broadband service is a vital link that connects deaf people to the hearing community.

Ensuring that deaf individuals have access to VRS and encouraging improvements in VRS should be a high priority for you as Chairman and Commissioners of the Federal Communications Commission (FCC). The Americans with Disabilities Act (ADA) requires the FCC to make available to all deaf individuals nationwide "functionally-equivalent" communications.

You will soon determine the future of VRS. When you set the VRS rate, you will determine whether America makes progress toward the statutory goals of functional equivalence, nationwide access and inclusion – or force deaf users to revert to TTY communications. And, you will determine whether VRS fulfills its potential to drive broadband adoption by the deaf, even in the face of poverty and isolation.

I was deeply disturbed to see the Commission's recent Public Notice on VRS rates. These proposals would put an end to VRS as we know it. My employer has already informed me that if these proposed rates are adopted, our company would head into bankruptcy. This would be disastrous for deaf VRS users.

The FCC should be increasing the availability and use of VRS, not cutting back. You should adopt a rate that encourages continuing improvements in VRS technology and continues to improve services levels. Recent developments in VRS are a good example of how the service can be improved, such as enhanced 911 services, 10-digit numbering, a larger and better-trained pool of interpreters and better videophones with an array of enhanced features. Monthly payments for broadband are a big expense for many deaf people, and instead of trying to cut back on VRS, you should be exploring ways to make VRS over broadband more affordable to deaf individuals.

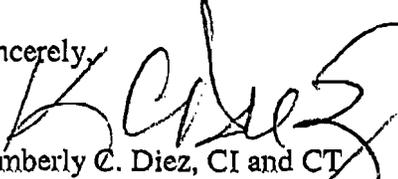
No. of Copies rec'd 0
LET ABCDE

Progress towards functional equivalence will be destroyed if the FCC does not encourage VRS providers to improve VRS and make it more widely available. VRS is a recent and dramatic advancement that benefits those who are deaf, but so much more can be done. It would be tragic if the FCC were to destroy this broadband service that is so vital to the deaf.

Recent reports of fraud in the VRS industry are disturbing to employees who work for a company that has operated within current FCC guidelines and has worked to maintain the integrity of the VRS fund. The FCC must devote more of its time and energy to focusing on the elimination of fraud.

I urge you to establish a fair and predictable rate for VRS that will encourage VRS providers to invest in improving VRS and reaching more deaf individuals. The law requires it and it is the right thing to do.

Sincerely,


Kimberly C. Diez, CI and CT
Sorenson Ft. Lauderdale VRS Manager/Trainer
Ft. Lauderdale, FL

No. of Copies rec'd _____
0
11/1/06

FILED/ACCEPTED

OCT 29 2010

Federal Communications Commission
Office of the Secretary

Dear Chairman Genachowski:

I am writing to express my concern that the future of Video Relay Service is in jeopardy.

At no time in its oversight of VRS has the FCC taken action that would hurt the progress of the Deaf Community's struggle for equality under the Americans with Disabilities Act.

I am asking that you allow incentives for VRS providers to make more investments in VRS so that Deaf Americans will be able to experience the advances in telecommunication access other Americans enjoy.

Kimberly Gaska
Name

No. of Copies rec'd 0
LIST ABCDE

FILED/ACCEPTED

OCT 29 2010

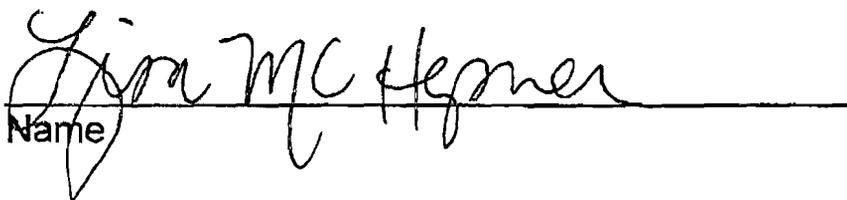
Federal Communications Commission
Office of the Secretary

Dear Chairman Genachowski:

I am writing to express my concern that the future of Video Relay Service is in jeopardy.

At no time in its oversight of VRS has the FCC taken action that would hurt the progress of the Deaf Community's struggle for equality under the Americans with Disabilities Act.

I am asking that you allow incentives for VRS providers to make more investments in VRS so that Deaf Americans will be able to experience the advances in telecommunication access other Americans enjoy.


Name _____

No. of Copies rec'd _____
LRR/ABODE

0

FILED/ACCEPTED

June 4, 2010

OCT 29 2010

Dear Chairman Julius Genachowski:

Federal Communications Commission
Office of the Secretary

I know that the FCC is currently reviewing the reimbursement for video relay services. I am concerned with the proposed rates. As you know from the over 20,000 comments filed with the FCC, VRS is vital to the deaf community. Adopting the proposed rates would be a reversal to the progress gained under previous Commissioners and the ADA.

Short wait times, quality of interpreting, and innovative technology are threatened by the possibility that the largest provider of VRS services will declare bankruptcy under the proposed rates. If this would happen, thousands of people will be out of jobs and deaf people will suffer.

The only viable option is that you reimburse VRS providers at a rate that allows them to stay in business and to invest in further improvements for deaf and hard of hearing users of the service.

Thank you in advance for making the right decision.

Sincerely,



Rebekah M. Barkowitz, MMHS, CI, CT RMT
63 Hillsdale Road
Dedham, MA 02026

No. of Copies rec'd _____
RECORD _____

Chairman Genachowski
Federal Communications Commission
445 Twelfth Street SW
Washington, DC 20554

FILED/ACCEPTED

OCT 29 2010

Federal Communications Commission
Office of the Secretary

Re: CG Docket Nos. 03-123 and 10-51

Dear Chairman Genachowski:

Why are you and your staff determined to ruin Video Relay Service? It is the communications service that the deaf rely on. You will be the first FCC Chairman in history to reverse progress for the deaf under the Americans with Disabilities Act. What are you thinking? You must change your mind and provide incentives for VRS providers to invest in VRS.

Name

Tobin Trahan

Sincerely,

Signature Tobin Trahan

Date 06/04/2010

Name Tobin Trahan

Address 3350 Sand Key Drive

City Palm Harbor

State FL

ZIP 34684

Email CajunTobin@aol.com

No. of Copies rec'd 0
CODE

Chairman Genachowski
Federal Communications Commission
445 Twelfth Street SW
Washington, DC 20554

FILED/ACCEPTED
OCT 29 2010
Federal Communications Commission
Office of the Secretary

Re: CG Docket Nos. 03-123 and 10-51

Dear Chairman Genachowski:

Why are you and your staff determined to ruin Video Relay Service? It is the communications service that the deaf rely on. You will be the first FCC Chairman in history to reverse progress for the deaf under the Americans with Disabilities Act. What are you thinking? You must change your mind and provide incentives for VRS providers to invest in VRS.

Name

Sincerely,

Signature

Date

Name

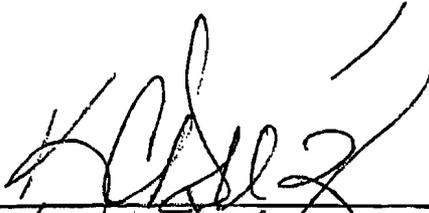
Address

City

State

ZIP

Email



06/04/10

Kim Diez

7871 NW 194th Terrace

Miami

FL

33015

kimdiez@comcast.net

Number of Copies rec'd
CODE

0

Chairman Genachowski
Federal Communications Commission
445 Twelfth Street SW
Washington, DC 20554

FILED/ACCEPTED

OCT 29 2010

Federal Communications Commission
Office of the Secretary

Re: CG Docket Nos. 03-123 and 10-51

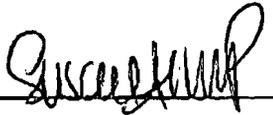
Dear Chairman Genachowski:

Why are you and your staff determined to ruin Video Relay Service? It is the communications service that the deaf rely on. You will be the first FCC Chairman in history to reverse progress for the deaf under the Americans with Disabilities Act. What are you thinking? You must change your mind and provide incentives for VRS providers to invest in VRS.

Name

Sincerely,

Signature



Date

10/4/10

Name

SUSAN ALTMAN

Address

620 CASCADE FALLS DR

City

WELTON

State

FL

ZIP

33327

Email

altmansusan@gmail.com

No. of Copies rec'd
L111 ABCDE

0

Chairman Genachowski
Federal Communications Commission
445 Twelfth Street SW
Washington, DC 20554

FILED/ACCEPTED

OCT 29 2010

Federal Communications Commission
Office of the Secretary

Re: CG Docket Nos. 03-123 and 10-51

Dear Chairman Genachowski:

As an employee of a VRS provider, I am horrified at the thought that you and your staff would destroy an industry that is working so hard to serve the needs of deaf people across the United States. Please DO NOT become the first FCC Chairman in history to reverse progress for deaf people under the Americans with Disabilities Act (ADA). It is your duty to serve the needs of the U.S. citizens that need you to fight for their rights of equal access to telecommunications!

Sincerely,

Signature Margaret Berry Date 6-4-10
Name Margaret Berry
Address 3451 River Park Dr. #2313
City Ft Worth State TX ZIP 76116
Email margberry007@aol.com

No. of Copies rec'd 0
List ABCDE

Chairman Genachowski
Federal Communications Commission
445 Twelfth Street SW
Washington, DC 20554

FILED/ACCEPTED

OCT 29 2010

Federal Communications Commission
Office of the Secretary

Re: CG Docket Nos. 03-123 and 10-51

Dear Chairman Genachowski:

As an employee of a VRS provider, I am horrified at the thought that you and your staff would destroy an industry that is working so hard to serve the needs of deaf people across the United States. Please DO NOT become the first FCC Chairman in history to reverse progress for deaf people under the Americans with Disabilities Act (ADA). It is your duty to serve the needs of the U.S. citizens that need you to fight for their rights of equal access to telecommunications!

Sincerely,

Signature Margaret Berry Date 6-4-10
Name Margaret Berry
Address 3451 Riverbank Dr. #2313
City Ft Worth State TX ZIP 76116
Email margberry007@aol.com

No. of Copies rec'd 0
LBI ABCDE

Chairman Genachowski
Federal Communications Commission
445 Twelfth Street SW
Washington, DC 20554

FILED/ACCEPTED

OCT 29 2010

Federal Communications Commission
Office of the Secretary

Re: CG Docket Nos. 03-123 and 10-51

Dear Chairman Genachowski:

As an employee of a VRS provider, I am horrified at the thought that you and your staff would destroy an industry that's working so hard to serve the needs of deaf individuals across the United States. DO NOT become the first FCC Chairman in history to reverse progress for the deaf under the Americans with Disabilities Act. It is your DUTY to serve the needs of the US citizens that need you to fight for their rights of equal access to telecommunications!!!

Donald Suggs

Sincerely,



Donald Suggs
11904 Westmere Drive
Houston TX 77077
@suggsdr@sbcglobal.net

No. of Copies rec'd 0
List ABCDE

FILED/ACCEPTED

OCT 29 2010

Federal Communications Commission
Office of the Secretary

June 4, 2010

Dear Chairman Julius Genachowski:

I know that the FCC is currently reviewing the reimbursement for video relay services. I am concerned with the proposed rates. As you know from the over 20,000 comments filed with the FCC, VRS is vital to the deaf community. Adopting the proposed rates would be a reversal to the progress gained under previous Commissioners and the ADA.

Short wait times, quality of interpreting, and innovative technology are threatened by the possibility that the largest provider of VRS services will declare bankruptcy under the proposed rates. If this would happen, thousands of people will be out of jobs and deaf people will suffer.

The only viable option is that you reimburse VRS providers at a rate that allows them to stay in business and to invest in further improvements for deaf and hard of hearing users of the service.

Thank you in advance for making the right decision.

Sincerely,

No. of Copies rec'd _____
L11 ABCDE

0

June 4, 2010

Chairman Genachowski
Federal Communications Commission
4455 Twelfth Street SW
Washington, DC 20554

FILED/ACCEPTED

OCT 29 2010

Federal Communications Commission
Office of the Secretary

RE: CG Docket Nos. 03-123 and 10-51

Dear Chairman Genachowski:

I would like to know why you and your staff are considering making significant changes to the rates paid to certain video relay service providers. These cuts will have a significant impact on the deaf and hard of hearing communities who depend on these services for equal access to telephone usage. You will be the first FCC Chairman in history to reverse progress for the deaf under the Americans with Disabilities Act...what kind of legacy will you leave? It is imperative that you change your mind and continue to provide incentives for VRS providers to continue to invest in VRS.

Sincerely,

Kelly L. Bothel



Kelly L. Bothel

1150 Misty Oak Ln.

Keller, TX 76248

kellybothel@yahoo.com

No. of Copies rec'd 0
LIB/AR/CE

FILED/ACCEPTED

OCT 29 2010

Federal Communications Commission
Office of the Secretary

Chairman Genachowski
Federal Communications Commission
445 Twelfth Street SW
Washington, DC 20554

Re: CG Docket Nos. 03-123 and 10-51

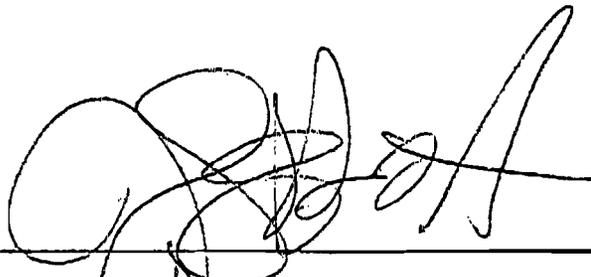
Dear Chairman Genachowski:

Why are you and your staff determined to ruin Video Relay Service? It is the communications service that the deaf rely on. You will be the first FCC Chairman in history to reverse progress for the deaf under the Americans with Disabilities Act. What are you thinking? You must change your mind and provide incentives for VRS providers to invest in VRS.

Name

Sincerely,

Signature



Date 06-04-10

Name

Address

City

State

ZIP

Email

JESUS DIEZ
7877 NW 79TH TERR
MIAMI FLA 33075
JESUSDIEZ@COMCAST.NET

No. of Copies rec'd 0
AS ABCDE

FILED/ACCEPTED

OCT 29 2010

Federal Communications Commission
Office of the Secretary

June 4, 2010

Dear Chairman Jullus Genachowski:

I know that the FCC is currently reviewing the reimbursement for video relay services. I am concerned with the proposed rates. As you know from the over 20,000 comments filed with the FCC, VRS is vital to the deaf community. Adopting the proposed rates would be a reversal to the progress gained under previous Commissioners and the ADA.

Short wait times, quality of interpreting, and innovative technology are threatened by the possibility that the largest provider of VRS services will declare bankruptcy under the proposed rates. If this would happen, thousands of people will be out of jobs and deaf people will suffer.

The only viable option is that you reimburse VRS providers at a rate that allows them to stay in business and to invest in further improvements for deaf and hard of hearing users of the service.

Thank you in advance for making the right decision.

Sincerely,

Vicki Mather
1324 Coronado Drive
Salem, VA. 24153

No. of Copies rec'd _____
LIC: ABCDE

0