

December 2, 2010

Ex Parte

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Re: *Structure and Practices of the Video Relay Service Program*, CG Docket No. 10-51

Dear Ms. Dortch:

On December 1, 2010, James Perry and Michael Cole of Madison Dearborn Partners and I, on behalf of Sorenson Communications Inc. ("Sorenson"), met with Paul de Sa, Chief, Office of Strategic Planning and Policy Analysis. We discussed the role of the customer relationship between the default user and the VRS provider in ensuring that deaf and hard-of-hearing Americans have high-quality, functionally equivalent VRS services. We also discussed the importance to consumers and consumer choice of the value added network features and the deaf to deaf video network maintained by VRS providers.

We also discussed that an auction would be the best way to determine long-term compensation rates. An auction could and should be structured with multiple winners in order to preserve consumer choice. The winner-takes-all structure is not the only potential structure for an auction.

Sincerely,



John T. Nakahata
Counsel to Sorenson Communications, Inc.

cc: Paul de Sa
James Perry
Michael Cole