

I AM A CURRENT COMCAST CUSTOMER AND I FELT LIKE I WAS LIE TO WHEN I FIRST TO GET QUOTES. MY CALL WAS MADE A MONTH AGO AND THE CSC THAT TOOK MY CALL WAS OFFERING SEVERAL OFFERS SO I ASK THE CSC THAT I HAD AN OFFER AT&T WHICH WAS NO CONNECT FEE SO THE CSC FROM COMCAST OFFER TO ME THAT SHE WOULD NOT CHARGE ME A CONNECT CHARGE SINCE THE OFFER THE CSC FROM COMCAST WAS PROVIDED ME A OFFER WITH TV AND INTERNET SO I CALLED BACK TO COMPLETE THE ORDER WELL I GOT MY BILL A MONTH LATER AND THERE WAS 3 CHARGES OF CONNECT CHARGE ON MY BILL. I CALLED ON 12/2/2010 AND I SPOKE TO 2 CSC AND THE FIRST CSC BY THE NAME OF PATRICK WAS A VERY FRIENDLY GENTLEMEN COULDNT HELP ME SO THEN I WAS TRAnfer to BRANDON AND HE WAS VERY RUDE AND DIDNT HELP ME WITH MY CONCERN HE STATED THAT A MANGER WAS GOING TO CALL ME BACK AND A MANGER NEVER CALLED ME BACK I FEEL LIKE I WAS LIED AND THATS WHY I WANT TO FILE MY COMPLAINT BY BILL IS VERY HIGH AND I WAS WRONGLY CHARGED FOR CHARGES THAT I DONT FEEL THAT I SHOULD BE CHARGED FOR PLEASE HELP ME