

I am hard of hearing and require captions to watch TV and movies. The best situation for me are captions synchronized with the sound. That way I have listen and use the captions to fill in what I'm missing. The current situation is far from satisfactory. Captions are often garbled (or come through as random characters and text). There is frequently a significant delay on live TV like news shows making it really hard to both listen and follow captions, so long that in the rapid fire of short news items, the captions for the last story are still coming on during the next clip. Many advertisements are not captioned, which is surprising given that you'd think they'd want to spend the extra smart change to reach a wider audience. With new streaming options for movies and shows, most seem to lack captioning. The FCC needs to act to push industry to move forward, and move forward more quickly.