

Hi, my name is Lauren Wismer. I am 20 year-old and hard of hearing. I wanted to share my story with closed captioning. I wear hearing aids, but I am unable to understand the TV without the use of closed captioning.

Some issues that I find very frustrating are as follows:

There seems to be a number of times were the captions tend to freak out. Everything is misspelled—well and its gibberish that makes no since.

Also the captions can tend to be very delayed, and behind when compared to what is being spoken on the TV. They seem to appear several seconds later than they should be. There are also a couple channels that seem to not have captions, or they don't show up.

Regards,  
Lauren