

January 14, 2011

Ex Parte

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

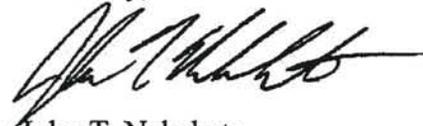
Re: Structure and Practices of the Video Relay Service Program, CG Docket No. 10-51

Dear Ms. Dortch:

On January 12, 2011, James Perry, Michael Cole and Scott Pasquini of Madison Dearborn Partners and I, on behalf of Sorenson Communications Inc. ("Sorenson"), spoke with Paul de Sa, Chief, Office of Strategic Planning and Policy Analysis. Consistent with Sorenson's previously filed comments, we discussed that the Commission previously properly recognized the distinction between VRS service and value-added features, and the importance of proprietary features to continued innovation and functional equivalence. We stated that were the industry as a whole transition to an industry-developed SIP-based standard, many of the residual interoperability complaints could be addressed. However, doing so would require modifications to equipment and back-end systems for the installed base, and care would have to be taken to avoid consumer disruption.

We also discussed that an auction would be the best way to determine long-term compensation rates. An auction could and should be structured with multiple winners in order to preserve consumer choice. The winner-takes-all structure is not the only potential structure for an auction.

Sincerely,



John T. Nakahata

Counsel to Sorenson Communications, Inc.

cc: Paul de Sa