InterMetro
Communications

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January 1, 2011

Via Electronic Submission

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, S.W.
Washington, DC 20554

Re: CPNI Compliance Certification; EB Docket No. 06-36

Dear Ms. Dortch:

InterMetro Communications, Inc. hereby submits its Customer Proprietary Network Information ("CPNI") compliance certificate and accompanying statement certifying compliance with Section 64.2001 *et seq.* of the Commission's Rules for the calendar year 2010.

If you have any questions or require additional information, please contact the undersigned.

Respectfully submitted,

Jon DeOng,
Chief Technology Officer

Annual 47 C.F.R. §64.2010(e) CPNI Compliance Certificate

EB Docket 06-36

Name of company covered by this certificate: InterMetro Communications, Inc.

Form 499 Filer ID: 826003

Name of signatory: Jon DeOng

I, Jon DeOng, certify that I am an officer of InterMetro Communications, Inc. ("InterMetro"). I am acting as an agent of the company, am authorized to make this certification on its behalf, and I have personal knowledge that InterMetro has established operating procedures that are adequate to ensure compliance with the Commission's Customer Proprietary Network Information ("CPNI") rules. *See*, 47 C.F.R. §64.2001 *et seq.*.

Attached to this certification is an accompanying statement explaining how InterMetro's procedures ensure that InterMetro is in compliance with the Commission's CPNI rules.

InterMetro did not initiate any actions at state public utilities commissions, state or federal courts, or the Federal Communications Commission against data brokers in 2010.

InterMetro has not received any customer complaints during calendar year 2010 concerning any unauthorized release of CPNI.

By: Jon DeOng
Title: Chief Technology Officer
Dated: December 20, 2010

STATEMENT OF COMPLIANCE PROCEDURES

The operating procedures of InterMetro Communications, Inc. ("InterMetro") to protect the privacy of Customer Proprietary Network Information ("CPNI") are as follows:

1. InterMetro makes no use of CPNI for sales or marketing purposes.

2. InterMetro's personnel who have access to CPNI have been trained regarding the permissible uses of CPNI. InterMetro has a no tolerance policy for violations, and will discipline any individual who has been found in violation of CPNI requirements. Intentional or grossly negligent violations will result in termination. In other cases, discipline, up to and including termination, will apply, as appropriate.

3. InterMetro discloses CPNI to third parties only pursuant to lawful purposes. In the event of any uncertainty, InterMetro's policy is to consult with legal counsel before responding to any request for CPNI from a third party.