

January 25, 2011

Ex Parte

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Re: Structure and Practices of the Video Relay Service Program, CG Docket No. 10-51

Dear Ms. Dortch:

On January 21, 2011, James Perry, Michael Cole, Scott Pasquini and Alex Kerr of Madison Dearborn Partners and I, on behalf of Sorenson Communications Inc. ("Sorenson"), spoke with Paul de Sa, Chief, Office of Strategic Planning and Policy Analysis. As the FCC fashions a new VRS compensation mechanism, it should be careful to fashion a transition and ultimate mechanism that would avoid disruption, as well as ensure the continued delivery of high quality, functionally equivalent service to deaf and hard-of-hearing Americans. We also discussed the fact that VRS is not yet serving all deaf and hard-of-hearing Americans that use ASL. The Commission should consider ways to promote continued extension of service to all deaf and hard-of-hearing Americans that want to use the service.

Sincerely,



John T. Nakahata
Counsel to Sorenson Communications, Inc.

cc: Paul de Sa