TeleBEEPER
of New Mexico, Inc.SM
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VIA ELECTRONIC FILING http:// www.fcc.gov.cgb/ecfs/

Marlene H. Dortch, Office of the Secretary
Federal Communications Commission
445 12th Street, SW, Suite TW-A325
Washington, D.C. 20554

Annual 47 C.F.R. § 64.2009(e) CPNI Certification for 2010

EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2010

Date filed: January 13, 2011

Name of company(s) covered by this certification: TeleBEEPER of New Mexico, Inc.

RE: FRN 0001611110

Name of signatory: Dallas Vanderhoof
Title of signatory: it's President

I, Dallas Vanderhoof, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. *See* 47 C.F.R. § 64.2001 *et seq.*

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 *et seq.* of the Commission's rules.

The company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year. Companies must report on any information that they have with respect to the processes pretexters are using to attempt to access CPNI , and what steps companies are taking to protect CPNI.
If affirmative: [Provide explanation of any actions taken against data brokers] **N/A**

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI (number of customer complaints a company has received related to unauthorized access to CPNI, or unauthorized disclosure of CPNI, broken down by category or complaint, *e.g.*, instances of improper access by employees, instances of improper disclosure to individuals not authorized to receive the information, or instances of improper access to online information by individuals not authorized to view the information).
If affirmative: [Provide summary of all customer complaints received in the past year concerning the unauthorized release of CPNI.] **N/A**

Dallas. Vanderhoof
TeleBEEPER of New Mexico, Inc.
it's President

TeleBEEPER of New Mexico, Inc. ("Carrier"):
P.O. Box 25161
Albuquerque, NM 87125

CPNI Certification /Report Date 1/13/11
FRN: 0001611110

STATEMENT

Carrier has established operating procedures that ensure compliance with the Federal Communication Commission ("Commission") regulations regarding the protection of customer proprietary network information ("CPNI").

- Carrier has implemented a system whereby the status of a customer's CPNI approval can be determined prior to the use of CPNI.

- Carrier continually educates and trains its employees regarding the appropriate use of CPNI. Carrier has established disciplinary procedures should an employee violate the CPNI procedures established by Carrier.

- Carrier maintains a record of its and its affiliates' sales and marketing campaigns that use its customers' CPNI. Carrier also maintains a record of any and all instances where CPNI was disclosed or provided to third parties, or where third parties were allowed access to CPNI. The record includes a description of each campaign, the specific CPNI that was used in the campaign, and what products and services were offered as a part of the campaign.

- Carrier has established a supervisory review process regarding compliance with the CPNI rules with respect to outbound marketing situations and maintains records of carrier compliance for a minimum period of one year. Specifically, Carrier's sales personnel obtain supervisory approval of any proposed outbound marketing request for customer approval regarding its CPNI, and a process ensures that opt-out elections are recorded and followed.

- Carrier took the following actions against data brokers in 2010, including proceedings instituted or petitions filed by Carrier at a state commission, in the court system, or at the Federal Communications Commission: **NONE**

- The following is information Carrier has with respect to the processes pretexters are using to attempt to access CPNI, and [if any] what steps carriers are taking to protect CPNI: **N/A, no attempts to access CPNI.**

  Security steps include establishing customer created passwords for accounts and on-going training for staff concerning CPNI regulations.

TeleBEEPER of New Mexico, Inc. ("Carrier"):
P.O. Box 25161
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- Carrier has implemented procedures to properly authenticate customers prior to disclosing CPNI over the telephone, at Carrier's retail locations or otherwise and in connection with these procedures, Carrier has established a system of passwords and back-up authentication methods which complies with the requirements of applicable Commission rules.

- Carrier has established procedures to ensure that customers will be immediately notified of account changes including changes to passwords, back-up means of authentication for lost or forgotten passwords, or address of record.

- **Carrier has determined that no pretexter has attempted to access CPNI on Carrier's System**

- The following is a summary of all customer complaints received in 2010 regarding the unauthorized release of CPNI:

  - Number of customer complaints Carrier received in 2010 related to unauthorized access to CPNI, or unauthorized disclosure of CPNI: **NONE**

  - Category of complaint:

  0 Number of instances of improper access by employees

  0 Number of instances of improper disclosure to individuals not authorized to receive the information

  0 Number of instances of improper access to online information by individuals not authorized to view the information

  0 Number of other instances of improper access or disclosure

  - Description of instances of customer complaints, improper access or disclosure: **NONE**

cc: Best Copy and Printing, Inc.
at FCC@BCPIWEB.COM