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COON RAPIDS MUNICIPAL UTILITIES

February 17, 2011

Marlene H. Dortch, Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW, Suite TW-A325
Washington, D.C. 20554

RE: EB Docket No. 06-36
Annual CPNI Certification for Year 2011

Dear Ms. Dortch:

In accordance with Public Notice DA 11-159, issued on January 28, 2011, attached is the annual CPNI certification filing for the year of 2010, pursuant to 47 C.F.R § 64.2009(e), for Coon Rapids Municipal Utilities

Sincerely,

Kari Woodard
Director of Finance & Accounting

Attachment

cc: Best Copy and Printing, Inc.
FCC@BCPIWEB.COM

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Annual 47 C.F.R. § 64.2009(e) CPNI Certification EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2010 covering the prior calendar year 2010

1. Date filed: February 17, 2011
2. Name of company(s) covered by this certification: Coon Rapids Municipal Utilities
3. Form 499 Filer ID: 820758
4. Name of signatory: Kari M. Woodard
5. Title of signatory: Director of Finance & Accounting
6. Certification:

I, Kari M. Woodard, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. § 64.2001 *et seq.*

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements (including those mandating the adoption of CPNI procedures, training, recordkeeping, and supervisory review) set forth in section 64.2001 *et seq.* of the Commission's rules.

The company has not taken actions (*i.e.*, proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The company has not received customer complaints in the past year concerning the unauthorized release of CPNI

The company represents and warrants that the above certification is consistent with 47. C.F.R. § 1.17 which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Signed Kari M. Woodard

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Attachment: Accompanying Statement Explaining Company's Procedures

Coon Rapids Municipal Utilities has ensured compliance with CPNI rules throughout 2010 by doing the following:

- All employees were trained and certified on CPNI.
- A form was completed for all new customers to establish a password and back-up question.
- Employees authenticate every customer.
- Notification letters are sent within 48 hours if an account change has occurred.
- Update the CPNI file if targeted marketing pieces were used. However, Coon Rapids Municipal Utilities does not target market. Only mass marketing practices are used.

In 2010, there were no actions taken against data brokers, and Coon Rapids Municipal Utilities received no customer complaints concerning unauthorized release of CPNI.

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