



**Annual 47 C.F.R § 64.2009(e) CPNI Certification
EB Docket 06-36**

Annual 64.2009(e) CPNI Certification for 2010.

Date Filed: February 24th, 2011

Name of the Company covered by this certification: Arialink Telecom, LLC

Form 499 Filer ID: 825146

Name of signatory: Ben Bodwin

Title of signatory: Call Center Manager

I, Ben Bodwin, certify that I am an officer of Arialink, and acting as an agent of the Arialink, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the rules governing CPNI.

Attached to this certification is the statement explaining how the Arialink's procedures ensure that the company is in compliance with the requirements set forth by the FCC.

As an officer of Arialink, I can confirm that Arialink **has not** taken actions against data brokers in the past year. As an officer I can confirm also that Arialink **has not** received any customer complaints in the past year concerning the unauthorized release of CPNI.

Arialink represents and warrants that the above certification is consistent with the rules set for governing CPNI. Arialink also acknowledges that false statements and misrepresentation to the FCC are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Signed

A handwritten signature in black ink, appearing to be "Ben Bodwin", written over a horizontal line. The signature is somewhat stylized and cursive.

Ben Bodwin



Customer Proprietary Network Information (CPNI) Compliance Procedures

Arialink – Competitive Local Exchange Carrier (CLEC) has established and implemented the following policies and procedures that ensure compliance with the FCC's rules governing Customer Proprietary Network Information ("CPNI").

The following procedures ensure that Arialink is in compliance with the FCC's CPNI Rules:

Arialink only uses CPNI to render, and bill for, the telecommunications services it provides to its customers. Arialink does not use its customers' CPNI for any marketing purpose, either internal or external, or any unlawful purposes set forth in the FCC's rules governing CPNI.

Arialink has set forth the following policies and procedures for governing the disclosure of CPNI:

1. Arialink does not disclose or release CPNI through online access over the internet.
2. Arialinks' main office can be accessed by customers, who will be required to provide picture ID for disclosure of any CPNI material.
3. Arialink does not disclose or release CPNI upon a customer's telephone request without the customer providing specific and sufficient information to confirm the customer's identity.
4. Arialink will automatically notify a customers' (at the customers' original telephone number or address on file) in any instance where changes have been made to the customers primary account information.
5. Arialink is prepared to notify the required government agencies in the event of a breach of CPNI rules and to provide the required notice to affected customers of any such breach.
6. Arialink maintains records of all instances where CPNI was disclosed or provided to third parties, or where third parties were allowed access to CPNI. Arialink maintains these records in its offices for a minimum of one year.
7. Arialink maintains records of customer approval and disapproval for use of CPNI in its offices for a minimum of one year.
8. Arialink maintains records of a CPNI breach for a minimum of two years. The records will include a description of the steps the company took to prevent the breach, how the breach occurred, the impact of the breach and proof of notification to law enforcement and the customer, if applicable.



Arialink has provided training to all employees as to when they are and are not authorized to use CPNI. With relation to the training, Arialink has also set for a strict disciplinary process for the unauthorized use of CPNI.

It is a violation of Arialink's policies to disclose CPNI outside of Arialink. Any employee that is found to have violated this policy will be subject to disciplinary action up to and including termination.

Access to CPNI at Arialink is restricted and controlled through the use of active security and other measures, including the use of special authorization codes that are assigned on a limited basis. Security practices are utilized when CPNI is transmitted electronically per the customers' request.

Arialink has chosen to prohibit the use or disclosure of CPNI for marketing purposes. If CPNI is to be used for Sales or Marketing in the future, the required notice and opt-out approval process will be conducted as required, and safeguards will be implemented in accordance with the rules.