



February 25, 2011
Via ECFS Transmission

Marlene H. Dortch, Commission Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW, Suite TW-A325
Washington, D.C. 20554

RE: EB Docket No. 06-36
2010 CPNI Certification for Core Communications, Inc., et al.

Dear Ms. Dortch:

In accordance with Federal Communications Commission's Enforcement Advisory No. 2011-02, DA 11-159, EB Docket No. 06-36, released January 28, 2011 and pursuant to 47 C.F.R. § 64.2009(e), Core Communications, Inc., et al. hereby files its Certification of Customer Proprietary Network information (CPNI) and its supporting Statement for the year 2010. Please include this Certification in EB Docket No. 06-36.

Please contact me at 407-740-3006 or croesel@tminc.com if you have any questions about this filing.

Sincerely,

Carey Roesel
Consultant to Core Communications, Inc., et al.

CR/gs
Enclosure

cc: Best Copy and Printing (FCC@BCPIWEB.COM)
Chris Van de Verg – CoreTel
file: CoreTel – FCC CPNI
tms: FCCx1101

Attachment A
Statement of CPNI Procedures and Compliance

Core Communications, Inc., et al.

Calendar Year 2010

**ANNUAL 47 C.F.R. § 64.2009(e) OFFICER'S CERTIFICATION OF
CUSTOMER PROPRIETARY NETWORK INFORMATION (CPNI) COMPLIANCE**

EB DOCKET 06-36

Core Communications, Inc., et al.

Statement of CPNI Procedures and Compliance

Core Communications, Inc., et al. ("CoreTel" or "Company") and its affiliates, provide local exchange services to small and medium-sized business in a handful of states. Service is provided to Internet service providers (ISPs), VoIP application providers and interconnected VoIP providers. The Company does not obtain, retain or use CPNI, including call detail records, to market any telecommunications services and has trained personnel not to use CPNI for marketing purposes. Should CoreTel elect to use CPNI in the future, for marketing efforts, it will follow the applicable rules set forth in 47 CFR Subpart U, including, if necessary, the institution of operational procedures to ensure that notification is provided and customer approval is obtained before CPNI is used or disclosed.

Procedures guarding against unauthorized access to CPNI are part of the Company's regular monitoring of operations. Company employees are prohibited from disclosing CPNI and has procedures which provide for disciplinary action for such violations, up to and including termination of employment. The company has implemented language in the employee manual regarding CPNI and the requirements for disclosure. The company's Customer Service Manager conducts training and enforcement of training regarding the regulation of customer information.

The Company does not disclose call record information over the telephone until the customer is verified. The Company provides its customers with on-line access to CPNI. On-line customers are required to select a username and password to gain access to their account information. In the event of a lost or forgotten password, the company does not prompt the customer for readily available biographical or account information, but instead emails information to the email account of record, which allows the customer to reset the password.

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Company notifies customers via a previously established email address or mails to the customer address of record, all notifications regarding account changes (without revealing the changed information or sending the notification to the new account information) , password changes, change in a response to a back-up means of authentication, change to an on-line account, change or creation of an address of record other than at service initiation.

The Company does not have any retail locations and therefore does not disclose call detail records in-store.

Requests for call detail records by law enforcement agencies are only granted under subpoena.

The Company has procedures to notify law enforcement in the event of a breach of customers' CPNI, including call detail records, to ensure that notification is provided in the time period set forth in the FCC's rules, or if applicable, when so authorized by law enforcement. In addition, the Company has a process to record all breaches discovered and will provide notification to the United States Secret Service, FBI and customers, to the extent possible.

The Company did not take any actions against data brokers in the last year.

The Company did not receive any complaints about the unauthorized release of CPNI or the unauthorized disclosure of CPNI, including call detail records, in calendar year 2010.

The Company has not developed any information with respect to the processes pretexters are using to attempt to access CPNI or call detail records.