



Annual 47 C.F.R. S: 64.2009(e) CPNI Certification

EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2011

Date filed: March 3, 2011

Name of company covered by this certification: United Systems Access Telecom, Inc.

Form 499 Filer ID: 822218

Name of signatory: Stephen Gilbert

Title of signatory: CEO

I, Stephen Gilbert, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. S: 64.2001 et seq.

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 et seq. of the Commission's rules.

The company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission) against data brokers in the past year.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI.

Signed _____ <Stephen Gilbert> 

Stephen Gilbert
CEO
USA Telephone
5 Bragdon Lane
Kennebunk, ME 04043

**Statement explaining how USA Telephone
is in compliance with the FCC's CPNI Rules:**

USA Telephone has implemented a system by which the status of a customer's CPNI approval can be clearly established prior to the use of CPNI. USA Telephone trains its personnel as to when they are and are not authorized to use CPNI, and it has a disciplinary process in place. USA Telephone maintains a record of its own and its affiliates' sales and marketing campaigns that use their customers' CPNI. USA Telecom maintains a record of all instances where CPNI was disclosed or provided to third parties, or where third parties were allowed access to CPNI. The record includes a description of each campaign, the specific CPNI that was used in the campaign, and what products and services were offered as a part of the campaign. USA Telephone retains these records for a minimum of one year.

USA Telephone has a supervisory review process regarding carrier compliance with the rules in this subpart for outbound marketing situations and maintains records of its compliance for a minimum period of one year. Specifically, sales personnel must obtain supervisory approval of any proposed outbound marketing request for customer approval. USA Telephone provides written notice within five business days to the Federal Communications Commission of any instance where the opt-out mechanisms do not work properly. USA Telephone takes reasonable measures to discover and protect against attempts to gain unauthorized access to CPNI. USA Telephone properly authenticates a customer prior to disclosing CPNI based on customer-initiated telephone contact, online account access, or an in-office visit.

USA Telephone only discloses call detail information over the telephone, based on customer-initiated telephone contact, if the customer first provides the carrier with a password. USA Telephone will notify law enforcement of any breach of its customers' CPNI. The carrier shall not notify its customers or disclose the breach publicly, whether voluntarily or under state or local law or these rules, until it has completed the process of notifying law enforcement.