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March 8, 2011

VIA ECFS AND EMAIL

Sharon E. Gillett
Chief, Wireline Competition Bureau
Federal Communications Commission
445 12th St., SW
Washington, DC 20554

*Re: Kristin Brooks Hope Center Response to March 4, 2011, Letter from Wireline
Competition Bureau in WC Docket 07-271, CC Docket 95-155*

Dear Ms. Gillett,

The Kristin Brooks Hope Center (“KBHC”), by and through its attorneys, hereby responds to the Wireline Competition Bureau’s (“the Bureau”) March 4, 2011 letter regarding the toll-free number 1-800-SUICIDA (“the March 4 Letter”). In the March 4 Letter, the Bureau stated that it had been notified that the toll-free number was not being operated as a suicide prevention hotline and that, when the Bureau staff called the number, a recording stated that the number was available for use as a vanity number.

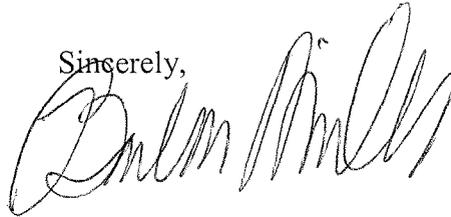
Upon receipt of the March 4 Letter, KBHC immediately acted to ascertain what had happened and rectify the problem. To that end, the number was back up and operating as a suicide hotline the same day (March 4). The 1-800-SUICIDA hotline has been and currently is operating as a suicide prevention hotline.

At this point in time, KBHC is still in the process of obtaining information to determine exactly how and why the number was incorrectly disconnected and made available. KBHC is also in the process of implementing measures to ensure that such an error does not occur again.

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Should you have any questions, please do not hesitate to contact me.

Sincerely,

A handwritten signature in black ink, appearing to read "Barbara A. Miller". The signature is fluid and cursive, with the first name "Barbara" being more prominent and the last name "Miller" following in a similar style.

Barbara A. Miller

cc: Heather Hendrickson
Michelle Sclater
Anne Stevens