

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Chad Patel
510 Aspen Dr
Lombard, IL 60148-4248
(630) 627-1631

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Kerry Hong
414 Churchill Ct
Batavia, IL 60510-2806

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Ms. Jean Owen
1420 Raymond St
Joliet, IL 60431-8718

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your "bill shock" proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. David Mroczkowski
1738 W Arthur Ave
Chicago, IL 60626-3911
(312) 505-6803

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mrs. Merle Tillery
817 S Humphrey Ave
Oak Park, IL 60304-1718
(708) 848-1851

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Tim Beeding
1009 N Kankakee St
Wilmington, IL 60481-1141

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Bryan McDaniel
2101 S Marshall Blvd
Chicago, IL 60623-3517

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. David Jordan
25054 W Mary Ln
Plainfield, IL 60586-9231

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Richard Paul
630 S 8th St
Vandalia, IL 62471-3004

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Marvin Kleiman
213 Dunlap Pl
Schaumburg, IL 60194-3930
(312) 623-3038

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Richard Paul
630 S 8th St
Vandalia, IL 62471-3004

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Stephen Limperis
1194 Chesterfield Ln
Grayslake, IL 60030-3795

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Dave Janssen
154 Ross Ave
Cary, IL 60013-2809

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Ms. Winifred Haun
228 S East Ave
Oak Park, IL 60302-3212
(708) 524-1262

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Domingo Pliego
116 E Red Oak Ave
Bensenville, IL 60106-3121
(630) 595-2419

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Ms. Sonja Johnston
1N064 Franklin St
Carol Stream, IL 60188-2203

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Ford Phillips
1007 Henry St
Alton, IL 62002-3641
(618) 463-1027

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Marvin Woods
2505 Danbury Dr
Woodridge, IL 60517-5025

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Marilyn Vitacca
15423 Catalina Dr
Orland Park, IL 60462-4325

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

David Gustafson
3419 50th St
Moline, IL 61265-6619
(309) 797-1444

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mrs. Carol Freeman
3349 Toulouse
Bourbonnais, IL 60914-4548
(815) 304-5169

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Richard Dust
3610 176th Pl
Lansing, IL 60438-2035
(708) 474-7497

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Sanjay Patel
2279 Webster Ln
Des Plaines, IL 60018-2726

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Ms. Emmeline Sahagun
2001 N Oakley Ave
Apt 2
Chicago, IL 60647-4128

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Tom Jacobs
10995 Fairbluff Ave
Huntley, IL 60142-9046

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Timothy Carter
1112 Skyline Dr
Danville, IL 61832-2033

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Jerry Jerabek
805 47th St
Western Springs, IL 60558-1571

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. William Cline
310 NW 1st St
Galva, IL 61434-1220

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Gabriel Castro
3814 S Paulina St
Chicago, IL 60609-2057

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Ms. Mary Liss
9002 Southview Ave
Brookfield, IL 60513-1549

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

P Krueger
1014 W Cypress Dr
Arlington Hts, IL 60005-3016

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mrs. Bonnie Brooks
2485 Charleston Dr
Schaumburg, IL 60193-7317
(847) 233-5067

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Dr. Craig Fisher
1879 N Neltnor Blvd # 317
West Chicago, IL 60185-5932

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mrs. Carol Furlan
818 Barclay Dr
Bolingbrook, IL 60440-6121

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Ms. Claudia Skylar
1615 W North Ave
Chicago, IL 60622-2246

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Gary Hackley
921 W Winona St Apt 3
Chicago, IL 60640-3250
(773) 294-0019

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Thomas Conover
416 E Walnut St
Tremont, IL 61568-7946
(309) 925-4271

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Barry Adler
7502 Farmingdale Dr Apt 301
Darien, IL 60561-4734

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

James Stephen
1110 Thorndale Ave
Bensenville, IL 60106-1144

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. John Snowwhite III
Please do every thing in your power to reform the wireless i
37W199 Olwin Dr
Elgin, IL 60124-4841

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mrs. JoAnne Wold
1111 N May St
Joliet, IL 60435-4413
(630) 252-9494

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mrs. GAIL CRAUSE
740 Crestview Dr
Wood River, IL 62095-3395

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mrs. Lynn Eldredge
2800 N Lake Shore Dr
Chicago, IL 60657-6232

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Ms. Gloria Nelson
4712 11th St
East Moline, IL 61244-4403
(309) 796-0571

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mrs. Diane Wylde
3152 Rodger Ave
Granite City, IL 62040-5040

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. JOSE ARZUAGA
2616 Ridgeland Ave
Berwyn, IL 60402-2725
(773) 919-0107

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Joseph Perilongo
2159 HB Cir
Chamapign, IL 61821

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Sheldon Langendorf
324 Forestway Dr
Northbrook, IL 60062-4811
(847) 272-9172

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. James Burke
113 Pitz Ln
Batavia, IL 60510-1684

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Ms. Patrocoa Fuller
17945 Homewood Ave
Rear CTG
Homewood, IL 60430-1716

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Dennis Rutter
2400 Grand Ave Frnt
Granite City, IL 62040-4861

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

gerald w markham
111 Saranac Ct
Bloomingdale, IL 60108-2436

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Michael Driscoll
6016 92nd Ave W
Taylor Ridge, IL 61284-9512
(309) 787-7977

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Ms. Dawn Stevenson
21327 S 79th Ave
Frankfort, IL 60423-9155

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mrs. Sharon DeFrancesco
205 W Crystal Lake Ave
Crystal Lake, IL 60014-5928
(815) 444-7310

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. John Potter
130 River Mist Dr
Oswego, IL 60543-8357
(630) 551-3323

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Joseph Bjornson
6407 Londonderry Dr
Cary, IL 60013-1252

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Margaret Chavez
8249 W 82nd St
Justice, IL 60458-2255

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Ms. Liz Barker
62 Lucinda Dr
Glen Carbon, IL 62034-3233

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Ms. Catherine Schmitt
7N514 Foxglove Ct
Saint Charles, IL 60175-5466

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Joseph Bjornson
6407 Londonderry Dr
Cary, IL 60013-1252

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mrs. Lisa Lenz
26141 W Lakeview Ave
Ingleside, IL 60041-9691

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Dave Kraus
7713 Florence Ave
Darien, IL 60561-4303

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Mike Rigoli
10709 S Artesian Ave
Chicago, IL 60655-1219

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mrs. Joyce Ingalls
PO Box 257
Cerro Gordo, IL 61818-0257

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Ms. Patricia Collins
50 Pine Cir
Cary, IL 60013-1572

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Ms. Marlana Dokken
1403 Leaman Pl
Rockford, IL 61108-6166

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Ms. t gardon
976 Meadow Ln
Elgin, IL 60123-1480

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mrs. KERRI BOVINO
13240 W Valley View Dr
Homer Glen, IL 60491-8711

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Jason Stadsholt
24274 Burr Oaks Ln
Athens, IL 62613-7330
(217) 521-3567

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Ms. Roslyn Hamer
3930 N Pine Grove Ave Apt 3013
Chicago, IL 60613-5517
(312) 553-1700

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Eugene Wyatt
318 David Ct
Island Lake, IL 60042-9634
(847) 526-7185

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Rick Daignault
5900 S Archer Rd
Summit, IL 60501-1439
(708) 277-0961

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Ross Ryan
534 1/2 W Belmont Ave
Apt 1S
Chicago, IL 60657-6841
(773) 490-4442

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Loren Slartman
8790 Sweeney Rd
Cherry Valley, IL 61016-9510
(815) 332-9357

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Ms. Mary Richardson
1522 E 71st Pl
Chicago, IL 60619-1508
(773) 363-5744

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Ms. Eileen Harnett
14131 Norwich Ln Apt 102
Orland Park, IL 60467-8654

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Frankie Jenkins
24 S Central Ave
Chicago, IL 60644-4008

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Benjamin Rakowski
4533 W 129th St
Alsip, IL 60803-2759

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Ray Liss
1903 N Fair St
Marion, IL 62959-3772
(618) 993-6478

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mrs. Debra Hyland
311 Winnebago Dr
Galena, IL 61036-1337

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Ms. annie perry, III
1309 N Central Ave
Chicago, IL 60651-1202
(773) 261-5105

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Leslie Westphal
411 Pottowatamie Ct
Oswego, IL 60543-8960
(630) 554-1033

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mrs. Sara Clayton
616 Karen Ave
Dekalb, IL 60115-4774

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Kent Dunn
9 Glendale Dr
Homer, IL 61849-1203

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Patrick Deenihan
10028 S Hoyne Ave
Chicago, IL 60643-2020
(773) 339-8886

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Joseph Zemgulys
1530 Franklin Ave
River Forest, IL 60305-1043
(708) 743-3653

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Lawrence Goedke
10 Lakewood Ct
Park Forest, IL 60466-1506

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Ms. Nadine Byars
121 E 140th Ct
Riverdale, IL 60827-2203

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Ms. Marjorie and William Birch
1226 W Norwood St 3E
Chicago, IL 60660-2519

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Ms. Donna Heldebrandt
3432 Wallace Ave
Steger, IL 60475-1749
(312) 977-0481

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. George Sims
15555 Wolf Rd
Orland Park, IL 60467-4539
(708) 403-0942

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. James Thomas
1427 N 7th St
Springfield, IL 62702-2623
(217) 544-6581

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Ms. Nadine Byars
121 E 140th Ct
Riverdale, IL 60827-2203

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Ms. Devorah Blaire
420 W Belmont Ave
Chicago, IL 60657-4787
(773) 576-4852

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Corey Lesniak
3522 N Broadway St Apt 1E
Chicago, IL 60657-1868
(315) 269-4335

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Corey Lesniak
3522 N Broadway St Apt 1E
Chicago, IL 60657-1868
(315) 269-4335

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Ms. Karin Reichensperger
4748 Rainbow Rdg
Rockford, IL 61109-3544
(815) 874-4827

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Steven Price
800 Midway Rd
Apt 4S
Northbrook, IL 60062-3959
(847) 291-7608

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Ms. Diana Bush
9317 108th St W
Taylor Ridge, IL 61284-9369

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mrs. Anne Magosky
17065 Sterling Dr
Lockport, IL 60441-3666
(815) 834-0032

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Vincent Hardt
29W424 Butternut Ln
Warrenville, IL 60555-2632

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. don cote
0N636 Fieldstone Ln
Geneva, IL 60134-3528

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Karl Shea
6136 N Kilpatrick Ave
Chicago, IL 60646-5043
(773) 202-9445

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Robin Gonzalez
PO Box 334
Cissna Park, IL 60924-0334

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Ms. Cristina Roberts
115 Indianwood Dr
Thornton, IL 60476-1160

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Daniel Dunstan
5063 Brighton Ln
Richton Park, IL 60471-1307
(708) 913-8358

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mrs. Janet Kane
1024 Shari Ln
Libertyville, IL 60048-2531

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. JAUN MENA
8114 S Kilbourn Ave
Chicago, IL 60652-2121
(773) 581-7124

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. dennis mivshek
2041 N Poplar St
Waukegan, IL 60087-5014
(847) 623-3305

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Juri Toomepuu
24623 Volterra Ct
Lutz, FL 33559-7362

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. James Stober
137 Holly Tree Ct
Glen Carbon, IL 62034-1538

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Ron Spain
224 Ariana Dr
Bartlett, IL 60103-2313
(630) 497-8636

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Keith Dickerson
167 Tottenham Ln
Elk Grove Village, IL 60007-3818
(847) 357-1547

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Ms. Mari Hyatt
7 Sweetwood Ct
Indian Head Park, IL 60525-4457

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mrs. Florence Sullivan
11239 S Artesian Ave
Chicago, IL 60655-1434
(773) 239-8726

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Ms. Jean Furlan
911 W White Oak St
Arlington Heights, IL 60005-3028

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mrs. Myrel Pendleton
11550 S Justine St
Chicago, IL 60643-5003

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Armand Capdevielle
PO Box 5097
Woodridge, IL 60517-0097
(630) 985-0042

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mrs. Mindy Swank
2007 37th St
Rock Island, IL 61201-4818
(309) 235-1611

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Mike Hansen
874 Swan Ln
Deerfield, IL 60015-3671

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Ms. Rebecca O'Keefe
1114 Division St
Benton, IL 62812-1520

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

.arlene rosenberg
141 N La Grange Rd
La Grange, IL 60525-2042

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

.Marlene rosenberg
141 N La Grange Rd
La Grange, IL 60525-2042

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Robert Watson
151 Bridlewood Cir
Lake In The Hills, IL 60156-6205

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Ms. g ryan
408 S Grove Ave
Oak Park, IL 60302-4902

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. FRED WALTER
1208 Hidden Spring Dr
Naperville, IL 60540-4114
(630) 717-1450

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. James Bodkin
13 Turning Shore Dr
South Barrington, IL 60010-9597
(847) 382-7934

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Mel Barnum
72 Hillsborough Dr
Collinsville, IL 62234-1547
(618) 727-0281

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. thomas Bowes
10209 S Kildare Ave
Oak Lawn, IL 60453-4203

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. bill mueller
1671 Estate Cir
Naperville, IL 60565-6795
(630) 579-4533

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mrs. Louise Friedenson
9348 Home Cir
Des Plaines, IL 60016-5193

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Ms. g ryan
408 S Grove Ave
Oak Park, IL 60302-4902

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Bert Zuber
1752 N Mohawk St
Chicago, IL 60614-5626

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Charles Tanner
611 William Dr
Knoxville, IL 61448-9633

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mrs. Denise Henry
3S567 Lorraine Ave
Warrenville, IL 60555-3227
(630) 393-3126

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

sherri miske
1621 W Carroll Ave
Chicago, IL 60612-2501

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Robert Salmen
702 Inverrary Ln
Deerfield, IL 60015-3607
(847) 541-3189

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Badie Jazrawi
2837 W Summerdale Ave
Chicago, IL 60625-3427

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Algis Bakaitis
6716 W Highland Dr
Palos Heights, IL 60463-2219

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Hal Troupin
696 Elm Pl
Highland Park, IL 60035-3119

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Alan Itzkowitz
404 Indian Hill Dr
Buffalo Grove, IL 60089-3208

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Jerry Wray
1002 Mayfair Rd
Champaign, IL 61821-4435

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Richard Weston
9816 S Seeley Ave
Chicago, IL 60643-1733

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Steve Higginbotham
409 Main St
Lerna, IL 62440-1113

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Ms. C Alford
7711 S Sawyer Ave
Chicago, IL 60652-1918

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. walter poole
705 Monroe Ave
River Forest, IL 60305-1905

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Ms. Enid Winters
1321 W Glenlake Ave
Chicago, IL 60660-2505

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Joel MOSak
900 W Benjamin Ave
Spring Grove, IL 60081-9172
(847) 587-1947

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Frank Witt
1421 Saint Johns Ave
Highland Park, IL 60035-3428

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Roger Wolschlag
124 Indian Cir
East Peoria, IL 61611-1756
(309) 699-8920

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Kevin Lepper
1930 S Federal St Unit A
Chicago, IL 60616-4528

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. anton johnson
3755 N Plainfield Ave
Chicago, IL 60634-1920
(773) 680-2366

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mrs. Christine Sauser
5445 Foster St
Skokie, IL 60077-1179

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Raymond Baranak
19912 Ryan Ct
Mokena, IL 60448-3310
(708) 479-6902

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. David Bates
911 E Rockland Rd
Libertyville, IL 60048-3359
(847) 362-7274

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Ms. Phyllis Rex
1203 John St
Joliet, IL 60435-6833

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mrs. Tisha Johnson
2706 Mannen St
Mount Vernon, IL 62864-2459
(618) 204-5133

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mrs. Christine Sauser
5445 Foster St
Skokie, IL 60077-1179

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Ms. Marie Kasky
1322 N Finney St
Chillicothe, IL 61523-1243
(309) 335-2509

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Julie Hein
17 N Prospect Ave
Clarendon Hills, IL 60514-1227

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. John Goluch
951 Amaranth Dr
Aurora, IL 60504-6540

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. John Bayler
PO Box 123
Varna, IL 61375-0123
(309) 238-0758

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Ms. Alicia Healy
1754 W Cortland St
Chicago, IL 60622-1123

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. William McMillan
5455 N Sheridan Rd
Apt 3515
Chicago, IL 60640-1945

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Dr. Robert Warfield
11 Chesterfield Ct
Bloomington, IL 61704-2576

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Gary Putz
737 S Pine St
New Lenox, IL 60451-2237

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Arvind Patel
760 Spyglass Ct
Forsyth, IL 62535-9645

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Ms. Genette Tracy
627 S Hough St
Barrington, IL 60010-4427

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mrs. Janet Woodard
PO Box 1105
Jeffersonville, IN 47131-1105

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Kathleen Marrin
1040 W Altgeld St
Chicago, IL 60614-2251
(773) 281-9245

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Denise Pinelli
6400 Woodward Ave Ste K
Downers Grove, IL 60516-2369
(630) 964-9308

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Ms. Judith Bell
1888 Hickory St Apt A
Washington, IL 61571-3452

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Don Wegrzyn
5824 Regency Ct
Gurnee, IL 60031-6100

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mrs. Patricia Miller
3314 Latham Rd
Route 173
Rockford, IL 61101-7624
(815) 654-2635

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Ms. patricia storino
925 S Loomis St
C/OZIA925
Chicago, IL 60607-4011

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Kathie Long
469 Palace St
Aurora, IL 60506-3013

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Harvey Savage
40 Golf Course Rd
Eldorado, IL 62930-3445
(618) 273-5003

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Scott Boyer
3413 Clinton Ave
Berwyn, IL 60402-3359
(708) 788-8498

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. THOMAS STARKE
489 River Front Cir
Naperville, IL 60540-5266

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Don Teixeira
206 S Clinton St
Bloomington, IL 61701-5410
(309) 829-6925

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mrs. Gillian Boyer
3413 Clinton Ave
Berwyn, IL 60402-3359
(708) 788-8498

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Kevin Heldt
508 Devonaire Pkwy
Dekalb, IL 60115-8502

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. William Abate
1727 Hillcrest Dr
Sterling, IL 61081-9609
(815) 625-0539

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mrs. judi nugent
320 N Walnut St
Itasca, IL 60143-1733
630770670

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Edward Quinlan
10456 Rachel Ln
Orland Park, IL 60467-1363

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Scott Shippy
3716 W Concord Pl
Chicago, IL 60647-4708

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mrs. Chris Fassett
8315 Route 53
Apt B18
Woodridge, IL 60517-4429

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Barry Ryan
805 Southgate Rd
New Lenox, IL 60451-2255

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Ms. Kathryn Cunningham
H
9332 Moody Ave
Oak Lawn, IL 60453-2235
(708) 599-8690

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Arthur Eardley
707 Southgate Dr
Belleville, IL 62223-3505

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Robert Horwitt
1152 Pember Cir
West Dundee, IL 60118-3516

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Steven Schermer
3223 W Ann St
Peoria, IL 61605-1218
(309) 637-0977

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Tom Nefeldt
1404 Ashton Ct
Wheeling, IL 60090-6991
(847) 370-2288

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Ms. Pamela Charnota
10501 Oak Park Ave
Chicago Ridge, IL 60415-1711
(708) 425-0444

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Ken Schmidt
178 S Lombard Ave
Lombard, IL 60148-2750

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Ms. Narda Waddy
8404 S Blackstone Ave
Chicago, IL 60619-6508
(773) 721-1379

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Ms. Pamela Charnota
10501 Oak Park Ave
Chicago Ridge, IL 60415-1711
(708) 425-0444

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mrs. H R Moreland
19 Maple St
Crystal Lake, IL 60014-5916

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mrs. Laura Pacetti
467 Susan St
Romeoville, IL 60446-5148
(630) 842-0044

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Kyle Albrecht
14531 W River Oaks Dr
Lincolnshire, IL 60069-2203

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Albert Fischer
4637 Grand Ave
Western Springs, IL 60558-1548

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Shirley J Hurley
5412 1950 North Ave
Sheffield, IL 61361-9492
(815) 454-2729

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Michael Eisenberg
1325 N State Pkwy

Help the consumer, we are the biggest but poorest lobby of all., IL
60610

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Joseph Rogers
2N112 Virginia Ave
Glen Ellyn, IL 60137-3142

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Janette Lanciloti
549 S Fern Ave
Elmhurst, IL 60126-4141

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Joe Brennan
1827 N Highland Ave
Arlington Heights, IL 60004-3811

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. david stailey
208 E. Hackberry Dr
208 E Hackberry Dr
Arlington Heights, IL 60004-1550
(847) 609-3706

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Ms. Sheridan Chaney
1925 W Erie St
Chicago, IL 60622-5522

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Claude Berry
224 15th St
Cairo, IL 62914-1902

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mrs. Sheila Schultz
393 Meadowbrook Ln
Wheeling, IL 60090-6028
(847) 459-4614

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. EUGENE sollo
723 Interlochen Ct
Riverwoods, IL 60015-3869
(847) 948-0466

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Ms. Sarah Moskowitz
1046 W Balmoral Ave
Chicago, IL 60640-1828

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Ms. Aleta Outerbridge
900 Wheatland Ln
Aurora, IL 60504-5943
(630) 820-8242

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Ms. christina ranvik
2415 W Warner Ave
Chicago, IL 60618-2811

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Ms. Camille Hogan
1622 Maple Ave
Berwyn, IL 60402-1546

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mrs. marian chodacki
318 Sunrise Ave
Willowbrook, IL 60527-6133
(630) 323-5704

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. David Schramer
276 Baltrusol Ct
Yorkville, IL 60560-8908
(630) 605-1947

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Ms. LINDA KISCELLUS
1869 Techny Rd
Northbrook, IL 60062-5450
(224) 383-2118

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Hess Sherman
9230 Lotus Ave
Skokie, IL 60077-1150

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Ms. shelley williams
1122 W 76th St
Chicago, IL 60620-2947
(773) 505-0427

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Ron Saunders Saunders
PO Box 5226
River Forest, IL 60305-5226
(708) 272-0154

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Ronald Pratt
1797-albany
Springfield, IL 62702
(217) 789-7971

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

D. Farwick
2023 N Clifton Ave
Chicago, IL 60614-4119

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Doug Cannon
2858 N Major Ave
Chicago, IL 60634-5233

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Robert Saltzstein
1473 W Irving Park Rd
Chicago, IL 60613-2491

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Warren Snider
1310 California St
Carterville, IL 62918-5090

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Theodore Antle
1071 Buckskin Ln
Carol Stream, IL 60188-9103

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Kyle Bitner
5180 Candelabra Ln
Loves Park, IL 61111-3586
(815) 885-1117

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Douglas White
5349 W Eddy St
Chicago, IL 60641-3311

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Miss Cheryl Jennings
221 Blackhawk Rd
Highland Park, IL 60035-5266

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mrs. Joan Hanover
1108 Coldspring Rd
Elgin, IL 60120-5102

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Charles Davis
316 Dice St
Hoopeston, IL 60942-1925
(217) 283-5207

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Dave Willis
706 Iroquois Ave
Rockford, IL 61102-4229
(815) 963-2598

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. John Battisto
1319 N 14th Ave
Melrose Park, IL 60160-3427
(708) 345-5738

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Gerald Cole
2534 N Wayne Ave
Chicago, IL 60614-2127

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Roger Kane
856 W Nelson St
Apt 1101
Chicago, IL 60657-9205
(773) 899-2317

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Ms. Nicole Nunnery
109 Lafayette Ln
East Peoria, IL 61611-1845

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Ms. Joyce Wilson
7804 W Summerdale Ave
Chicago, IL 60656-1622

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Richard Grelck
266 Sedgewick Cir
Saint Charles, IL 60174-5534

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Fred Kellner
18407 Olde Farm Rd
Lansing, IL 60438-2557
(708) 267-3470

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Moises Cordovi
607 Marshall Rd
Northbrook, IL 60062-3927

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Joan Mundstock
709 Cambridge Dr
Schaumburg, IL 60193-2664
(847) 895-2864

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Martin Walsh
405 S Maple St
Palatine, IL 60067-6847

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Dr. Andrew Schwartz
605 State Route 127 N
Cobden, IL 62920-3719

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Neil Jestobal
2900 N Talman Ave
1
Chicago, IL 60618-7815

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mrs. Laura Hill
1010 Acorn Ln
Steger, IL 60475-6016

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mrs. Deborah Cloutier
410 Westminster Dr
Burr Ridge, IL 60527-8337

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Mr. Ken DeJong
18367 Stony Island Ave
Lansing, IL 60438-1540
(708) 895-2607

Oct 19, 2010

Chairman Julius Genachowski
445 12th Street SW
Washington, DC 20554

Dear Chairman Genachowski,

I want to thank you for combating bill shock with your common-sense proposal to require cell-phone companies to alert customers before they get hit with huge overage or roaming charges. I support your efforts to battle the big cell-phone companies, and I ask that you push for more reforms.

The Citizens Utility Board (CUB), Illinois' largest telecom watchdog group, and Validas, a technology company that specializes in cell-bill analysis, recently came out with a report that showed consumers were overpaying by more than \$359 a year. Across Illinois, that's nearly \$1 billion burned on bloated calling plans customers just don't need!

In addition to your bill shock proposal, I'd like to see some other reforms.

For example, why can't carriers offer more choices (150-250 minute plans) to cater to the typical caller who doesn't need all those minutes? And when a customer's about to pay overage fees, why can't the cell companies simply allow the person to pay \$5 to add on another 100 minutes? And why can't the industry reward loyal customers with points they could cash in for something of value, like shopping discounts, similar to an airline's frequent-flyer program.

As you know, there's a lot of work to be done to clean up the cell-phone industry. We thank you for taking a step forward, and we encourage you to keep going with your consumer empowerment initiative!

Sincerely,

Ms. jane McCreedy
2646 N Saint Louis Ave
Chicago, IL 60647-1246