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March 21, 2011

**Ex Parte**

Ms. Marlene Dortch  
Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, S.W.  
Washington, DC 20554

**Re: *Ex parte* notice—CG Docket No. 10-51**

Dear Ms. Dortch:

On March 18, 2011, I spoke with Marilyn Sonn of the Office of General Counsel about this proceeding. On behalf of Sorenson Communications, I reiterated the arguments in Sorenson's comments stating that (1) the Commission should not prohibit VRS providers from operating call centers in Canada; (2) so-called "white label" operators should not be permitted to provide service; and (3) interpreters should be required to work in supervised call centers. I also pointed out that the Commission needs to consider additional steps to prohibit slamming and to ensure that VRS providers do not interfere with valid attempts to change their default provider.

Sincerely,

Christopher J. Wright  
Wiltshire & Grannis LLP  
*Counsel for Sorenson Communications, Inc.*

cc: Marilyn Sonn