

Alert 1 Weather provides disaster relief services all across the U.S. We respond at a moments notice. The use of cellar signal boosters is paramount in our operation. Without them, many people would not be able to respond, communicate, request emergency services, and keep in touch with their family members while they are providing aid to those in need.

We have been using them for a couple years. As stated above, without them, lives are put into further jeopardy. During disasters, hurricanes, flooding, tornadoes, Blizzards, Search and Rescue, and other severe weather and natural disaster events, the normal cellular service is often down or not at par. The boosters allow us to communicate effectively.

We believe that any manner imposed or enacted to restrict the use of cellular boosters is a great detriment to not only relief organizations, but also, EMS, Fire, Police, and the thousands of volunteers who give their time to help their fellow man.

Thank you,

Dennis Sherrod

Chairman - Alert 1 Weather, Inc. and our 400+ volunteers across the United States.



Boldon Medical Electronic Services Inc.

P.O. Box 461

Rison, Arkansas 71665

870-329-1318 OR 870-3257618

Dear Representative:

I would like to ask you to support the use of cell phone signal boosters. I have to use a signal booster at my home and business with out the use of a signal booster for my community and me we would not have any cell phone service. This would be a safety problem for all of us.

I service medical equipment through out south Arkansas the cell phone coverage is not at all usable with out a signal booster. It is the only way that I can do business for Medical centers, Physician surgery centers and clinics.

Thank you

James O. Boldon II

Last week I was on site at one of our drilling rigs. It's 13 miles off the nearest paved road, tucked back down in a heavily forested part of the state. I am a drilling fluids engineer and was in my trailer at the time of the accident.

We have huge air horns on the rig for emergency situations (blow out, tornado, etc) and at about 4 a.m. I was woken up by the 3 horn blows to indicate an emergency. I ran out not knowing what was going on and was told that a part of the mud pump exploded, and that one of my rig hands had a compound fracture of the femur possibly and had a piece of ceramic lodged in his femoral artery.

He was awake and not in shock yet, but it was a bad situation for how far away we were from a hospital not to mention a major town with any doctor support. Nobody could get cell service and there were 13 people out there with cell phones ranging from Verizon, AT&T, and Sprint. There is usually a satellite phone for situations like this but there wasn't one for this well. People were getting into their cars to drive 15 minutes to the top of the hill to get service, when I told everyone to hold on a minute. I ran to my car turned on my Wilson cell phone signal booster, and my phone went from no service to 3 bars (AT&T). I was able to call 911 and they dispatched a helicopter from the closest major city to expedite my co-worker to the hospital. He lost a lot of blood and it damaged his femoral artery (he still is in ICU), but the ER doctors said if he hadn't made it to care in 30 minutes from the time he was picked up he would have in all likelihood died.

If it wasn't for your customer service and sending me the replacement booster that you guys did a few months back, a man could have lost his life. You guys should be commended on what you did for me by going above and beyond and replacing my unit after the warranty was over. The company I work out there for went to the local Best Buy and ordered 7 units for all their field supervisors yesterday and they plan on ordering more. The good deed you guys did, saved a life.

Arkansas

I support the continued use of cell phone boosters as long as they adhere to industry/government standards. They are an invaluable tool that we use in our government fire vehicles. We often find ourselves in remote areas that have spotty cell phone coverage and the cell phone boosters we currently have enable us to use our phones and laptops in some areas we previously could not. It would definitely take an important communication tool away from us if cell phone boosters are banned or limited.

Jason Cress
Roosevelt, AZ 85545

Signal amplifiers are essential for rural emergency responders and rural residents. There are many, many areas here in northern Arizona that are reliant on these tools. Examples outside of standard residential use include rural fire departments, for on-site emergency coordination where radios will not keep them in touch over long distances and police departments on and off the Navajo reservations where signal boosters are a matter of safety for the people.

Many departments responsible for the forest safety and firefighting efforts have become more and more reliant on these during the fire season. Lastly, and just as important is rural residents. There are many people “off the grid” that cannot afford to live in town and live in these areas, thus needing the cellular amplifiers. These people cannot be out of touch when they need emergency response, and should not be penalized because they cannot afford to live closer the current infrastructure. It is short sighted to say the least to even consider taking this tool away from so many people whose safety will be the greatly compromised, and could ultimately lead to a disastrous result. Let’s not wait for the “I told you so” moment, let’s be smart and support these officers, fire fighters, and rural residents the way they deserve.

John Thompson

1602 N. East Street
Flagstaff, AZ

To Whom it May Concern:

At the Yavapai County Sheriff's Office here in Arizona we have more than 120 Wilson 811201 direct connect boosters equipped with NMO antennas to provide signal amplification for Novatel cellular modems. In-vehicle computers use this system to send and receive data. This allows deputies in the field to connect with the department computer network to file reports and search for needed information, even from remote parts of the county.

In a county that covers 8,100 square miles, Yavapai is one of the largest counties in the U.S. and larger than New Jersey, Rhode Island, Connecticut, and Delaware. With everything from the Sonoran desert to mountains of nearly 8,000 feet, it is very difficult to have any service without the help of Wilson's products.

Before this system was put in place deputies were issued pens and notepads. They took handwritten notes during investigations and drove, sometimes 80 or 100 miles, to a substation to file a report or access the network.

We're quickly realizing that this project has reduced deputies' response times. I heard people raving in a community meeting recently about how quickly our deputies are able to respond to calls. Deputies assigned to an area now have access to the computer system, so they can stay closer to where they need to be.

We had a recent search & rescue operation in an area where the units searching had no cellular coverage according to their handheld devices. But with the aircards in our vehicles, responding deputies had service through the Wilson product and were able to IM and stay in contact with the communications center.

If we need to look something up on the Internet, now our people have the resources of the office in their vehicles. This has cut down on 'dead time' or 'windshield time' (driving) and allowed more time for investigations and other law enforcement activity.

I have scoured the earth for a negative comment about the Wilson boosters but it can't be found. Our people are reaping the benefits of the system. They have tools and resources to do their job that they didn't have before, and they appreciate that. That's what they got into this work for, to help people. Now they have more opportunity to do that.

Lt. Brian Hunt

Technical Services Bureau Commander

Yavapai County, Arizona Sheriff's Office

Dear Representative,

I work as a Supervisory Hydrologic Technician, supervising a crew of 15 personnel that work in remote areas of the Sierra foothills, Sacramento/San Joaquin Delta and the San Joaquin basin working in flood conditions. Without the Wilson Signal Boosters in our vehicles our technicians would not be able to keep in contact to inform the field offices where floods are at critical stage, let alone of their own safety by having the ability to call in throughout the day since they work independently. At one time the techs were required to carry 3 cell phones using 3 different carriers to ensure the safety of personnel and public safety in the way of data from the field during floods and levee damage, since we started using the Wilson signal boosters, we only need one carrier and one wireless bill.

Over the past 10 years our project has communicated our issues with wireless providers (AT&T, Verizon and Nextel) of their signal strength issues even in areas within city limits of fairly large cities, like Sacramento and Stockton with zero feedback. We actually have two sites that are within a mile of Verizon's main office in South Sacramento, without the booster we would need to drive five miles from our site to make a call. Also, our large research vessels that work in San Francisco Bay/San Pablo Bay would not be able to communicate during studies due to the sensitivity of our work without using the Wilson signal booster.

I live in the city of Rocklin, CA and without the booster I would need to drive 3 blocks away from my house to use my cell phone, I know others have the same problem because there's a string of cars in front of the middle school in the evening with people talking on their cell phones. The reason I went to the Wilson signal booster for my house is because we have received no help from our cell providers which are both Verizon and AT&T. They just tell us that their model shows that we should receive a good signal due to the placement of the tower.

By giving major wireless carriers control of cell amplifiers would be a dis-service to the public along with government agencies that use such amplification booster. These cell boosters are necessary because the wireless carriers refuse to listen to their customers.

Thanks,

Jon Yokomizo
US Geological Survey
Sacramento, CA 95826

As a fire chief in a very rural area situated in the mountains of Western Nevada County, CA, we commonly face challenges with radio and cellular communications. Last year alone, we participated in the rescues of 30 individuals on separate incidents in the South Fork of the Yuba River Canyon. These were all swiftwater, very technical rescues, due to unusually high runoff, and many of them required the support of helicopters. In addition, we are annually very involved with wild land urban interface fires. These types of incidents require reliable communications for the benefit of public and firefighter safety. I have purchased four cell phone boosters for vital cell phone communication enhancement. In all four cases, we saw greatly improved communication capability. I had one installed in my command vehicle. I can now make a cell phone call out of the Yuba River Canyon, where I was unable to before. We installed one in our Fire Administration building and went from not having reception indoors, to having excellent reception. We installed one in our Fire Prevention Bureau offices with the same results, and lastly we installed one in our County Mobile Command unit that supports fire and law enforcement agencies throughout the county during multiple incidents annually. Good communications is simply paramount in our being successful with our mission of providing for public safety. I urge any decision makers to support the use of signal boosters and with the intent of ensuring affordability.

Chief Tim Fike
Nevada County Consolidated Fire Dist.
Grass Valley, CA

Wilson Signal Boosters have been a great tool for the Law Enforcement and Fire Protection Divisions here at Redwood National and State Parks. All of the patrol vehicles have them installed, and we will be installing one in a Park Ranger residence. Having the ability to talk over the phone in remote locations in the park has really helped to clear up two-way radio traffic and our dispatch center. And some things are hard to discuss over the radio or going through a dispatcher, especially for checking on parolees with their Parole Officers. Also, these work so well that I have one at my residence and in my personal vehicle.

Lance Twombly
Redwood National and State Parks
Orick, CA

To Whom It May Concern:

Matt Portteus here from Alameda County Fire Department.

I'm sad and angry about this. If the situation with signal boosters changes, I have several concerns.

It could be cost prohibitive for us to purchase more units that we may eventually need.

Would our current boosters become illegal to use?

In the future, would multiple carriers in the future require separate units or one excessively expensive unit?

If the Government puts this into the hands of a few, there is no free market for us to choose the product that will suit our needs. Ex. Small business, Green business, etc.

Essentially forcing the laying off of American workers from "small business," for the benefit of a huge multi-national corporation. UNBELIEVABLE and UN-American.

Matt Portteus
Alameda County Fire Department
Livermore, CA 94550

My business is a mobile repair service, servicing Fire Apparatus and emergency response vehicles up and down the state of California. Without Wilson signal boosters two of the local stations I service as well as my own service trucks would not be able to communicate especially during our major fires.

John Ferguson
2626 Oak Hill Lane
Santa Ysabel, CA

Our field personnel use cell phone signal boosters in their trucks to maintain reliable communications with our main office. Our fellow field workers rely on these communications in the oil and gas fields of Utah, Wyoming, North Dakota and Colorado to reach emergency services and other important contact points. As there is no radio infrastructure in developing fields, we also rely on the use of cell boosters for our AirLink Ravens at well and compressor sites to provide SCADA communications.

James Henry
600 Seventeenth Street Suite 1000N
Denver, CO

I use the booster to provide reliable service all over Colorado as I work law enforcement cases. This helps ensure the safety of myself, other officers and the public.

Eric Harper
Criminal Investigator,
Colorado Division of Wildlife

Being a coastal city in Florida, the City of Dania Beach is concerned with the potential damage caused by hurricanes. When constructing new Fire Stations we have made sure that they were category 5 survivable structures. Because of this rating we have place our Emergency Operations Center (EOC) there. This is very good for the safety of our staff but no one had thought about the fact that Category 5 structures have much more concrete and steel in them then normal buildings.

This safety comes at the cost of wireless communications, or EOC ended up being a black whole of wireless communication. No matter the carrier we could not get a signal anywhere in the building. The cellular providers we used were either of no help or offered us solutions in the 10's of thousands of dollars, this was not financially possible.

Now with our signal booster, we can walk in and out of the building with out interruption of a call. Being a very small City with most of our staff wearing many hats wireless data and voice communications is key.

We have since built another Category 5 building and again we could not get signal even next to windows. Now our people do not even remember the nightmare problems we were having.

With out signal boosters, we would have weigh safety vs productivity and that is not something I want to do.

Joe Husosky,
Emergency Operations Center
Dania Beach, Florida
954.651.2890

I am writing you in reference to the use of the SO/HO in building amplifier. Some years ago when Nextel was the main device used by public safety we had to install a device to get coverage in the dispatch center. This product was very expensive and large in size. When we started to move away from the Nextel system and branch off on other carriers we were once in a coverage issue within our center. We operate a state of the art dispatch center responsible for over 65 departments for xtra alarm fires along with the backup for a state wide activation within Illinois.

My search had begun for a solution, it had to be flexible with my building construction and priced right. There were many "solutions" out there however I found the Wilson SO/HO to cover tri band that included Nextel and the new pcs phones that were hitting the market. With assistance from my radio consultant we purchased the Wilson SO/HO bda kit. This included all the cables and antennas we needed to get the job done. After using the Wilson product for a few years I experienced a failure in the product. It had for some reason stopped working, I contacted Wilson tech support and was advised my product was a "few" months out of warranty. As we all know this is just the luck we all have experienced at one time or another. Thinking I was going to have to go to the board for a new purchase the tech was very understanding and accommodating to cover the warranty due to the fact it was not "installed" on the purchase date. I was very pleased with the fast service I experienced with Wilson.

Since then we have purchased another system to be used in the apparatus bay of the fire station, this is used for both cellular and our broadband connection with our cell carrier. We rely heavily on the use of mobile computers in the vehicles to receive data from dispatch. Without the connectivity of the broadband card this caused anger by the crews always having a down connection. Installing the Wilson SO/HO system solved this problem and has proved to be a front line product in the emergency responder field. I am looking at installing it in all the fire stations along with a mobile command vehicle in the near future.

William Neumann

Orland Central Dispatch

Communications Supervisor

708-873-2747 Direct

815-790-8069 Cell

708-349-2602 Fax

The Desoto Parish Sheriff's Department began deploying Wilson Cellular Signal Boosters in January of 2010. They were used in conjunction with Cellular data cards provided by Verizon wireless which is the dominant carrier here. While using the booster our Sheriff's Units were able to be dispatched with their CAD (Computer Aided Dispatch) system. If we turn the booster off it simply is not reliable. Without the booster we would not be able to offer our community the quick response and management ability that having the CAD system allows. For our department the use of cellular signal boosters is not an option. Without them our mobile units cannot function. When minutes mean safety for a citizen; getting the criminal history return of a wanted felon in a timely manner for an officer, it is imperative that the boosters be available.

Sgt. Jayson Richardson

Desoto Parish Sheriff's Dept.
Logansport, LA

Signal boosters are instrumental to law enforcement agencies. The boosters allow for access in remote areas. Rural areas are deficient and limited with communication access. These boosters allow for usage by officers in remote locations and inside buildings that would otherwise be considered dead areas. This could hinder office safety and warning alerts during emergent situations if needed.

Vicki Striedel
Department of Homeland Security
Elizabeth, LA 70638

November 10, 2010

To Whom It May Concern:

My name is Cody Cheatwood and I am an investigator with the Jackson Parish Sheriff's Office in Jonesboro, Louisiana.

Part of my responsibilities is the purchase of equipment used by our patrol deputies. Approximately one year ago, we installed mobile computers in our patrol fleet with connection to the internet via Verizon air cards. Immediately after installation, we discovered that the cellular coverage was very spotty.

At the recommendation of a fellow law enforcement officer, I begin to research amplification devices for cellular devices. After much research and at the recommendation of my fellow officer, I purchased Wilson wireless amplifiers (model number 801201) for our patrol units.

I personally installed these amplifiers in our patrol units. We immediately begin to see a greater coverage area for cellular service. Our patrol deputies reported virtually no lost signal with the amplifiers operations. An added bonus was that it also boosted the cellular telephone coverage for each deputy regardless of their cellular carrier.

I would definitely recommend Wilson Amplifiers to any agency or person that is experiencing spotty cellular coverage.

Cody L. Cheatwood

Investigator

Jackson Parish Sheriff's Office

318-259-9021

I am the Chief of a rural fire district that covers 950 square miles in north central Louisiana. Many, many areas of the parish do not have a useable signal for cell service. With the Wilson cell phone booster I am able to turn the tables and use my cell phone in 96% of the parish.

For a fire department it is critical to have communications. Cell phone boosters continue to assist rural fire departments in our dangerous job.

Cranford Jordan, Chief
Winn Parish Fire Dist#3
Winnfield, LA

A major part of our business is selling mobile phone boosters. We sell boosters to police, ambulance services, state agencies as well as the general public. In this rural area, the cell phone companies will never put up the infrastructure to make cell services smooth and full in coverage.

Boosters make the rural area cell phone services much better. We work with Police departments, ambulance services, fire departments, logging crews, and public servants to assure that our emergency and public services are always able to communicate freely and without hesitation. Without signal boosters the ability of these services to communicate would be greatly hindered, putting all of us at risk. We and the several public service departments that we sell to stand behind signal boosters and the value they play in our day to day lives.

Charles William Bastian
Marquette, MI

Dear Representative,

A major part of our business is selling mobile phone boosters. My business could likely go out of business if this major part is removed from our product mix.

We sell to police, ambulance services, state agencies as well as the general public. In this rural area, the cell phone companies will never put up the infrastructure to make cell services smooth and full in coverage.

Boosters make the rural area cell phone services much better. It is literally a matter of life and death to have good coverage for police, fire, ambulance, loggers and the public do not cut off this valuable source of security and comfort for the cell phone users.

Marty Martello
1195 ontario
Marquette, MI 49855
906 226 2620
cihome@charter.net

Dear Representative,

I have seen the wireless booster (s) being used in safety situations many times. I actually sell to MANY police, Fire, and EMT departments all across the US. I personally think it would hinder their everyday operations to put a ban on the boosters. Not to mention the day to day business that I conduct while using both a Mobile Booster as well as our In-Building system.

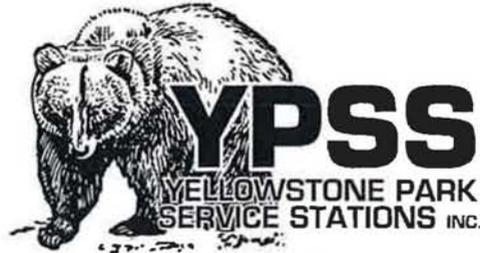
Chad Tilghman

2618 N. Frontage Rd

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601-693-1500

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November 29, 2010

Can You Hear Me Campaign
action@hear-me.org

To Whom It May Concern:

I would like to take this moment to express my concern over the potential restriction or elimination of after-market signal cell phone boosters. This would be an extreme detriment to public and employee safety if this happens. Yellowstone National Park receives approximately 3.5 million visitors per year and this technology saves lives and provides an invaluable communication tool in remote areas.

We operate approximately 10 tow trucks/wreckers in the remote area of Yellowstone National Park. This geographic area is approximately 2.2 million acres (3,472 square miles) which is bigger than the states of Rhode Island and Delaware combined. Cell phone service is minimal in this federal jurisdiction and will not improve due to a moratorium on no new cell phone towers due to a federal wireless plan (Project ID: 12023) with website: <http://parkplanning.nps.gov/projectHome.cfm?projectID=12023>

All interior roads are two lanes which prompts life safety and traffic control concerns when a motor vehicle accident occurs. Depending upon multiple factors, we are sometimes the first responders to an accident scene. Communication with our dispatch and the 911 call center preferably occurs via cell phone in which immediate decisions occur and time is of the essence whether it is a traffic flow based decision or a life flight helicopter request. In short, if cell phone signal boosters are not implemented, lives could potentially be lost or impaired and thousands of visitors will be impacted as confusion occurs with traffic flow on these narrow two lane windy roads.

One of the frustrating parts of living in a remote area is regulations and rules being implemented by respective individuals that have never lived or even visited the areas that this technology is most advantageous for. Yes, I strongly believe that technology needs to perform as advertised. I respectively performed my own homework and tried multiple

products before settling on one manufacturer (www.wilsonelectronics.com) that meets or exceeds their respective claims. If customer complaints are received by the FCC about performance issues from a respective product, then maybe the governing board needs to look at setting standards that keeps the 'honest ones honest' and forces the 'snake oil' performers to modify their technology or respectively pursue another line of business.

In closing, please take into account the true life safety benefit and traffic control that this technology provides to certain customers in remote areas. While this technology may not be advantageous for more populated areas where there is a proliferation of cell phone towers, it is truly invaluable for remote federal areas where the implementation of more cell phone towers will not occur due to a federal wireless plan. Please don't harm the honest businesses promoting a much needed technology that will not be served by the cell phone companies. Their respective focus is on maintaining and increasing their monthly paying customer base.

If desired, I would be more than happy to answer any other concerns or questions along with real life stories involving these products.

Sincerely,
Jeff Guengerich
Operations Manager
Yellowstone Park Service Stations, Inc.

Our operations and fire facility are in a very rural setting and the only way to have dependable phone service is with a "building" booster. During wildfire suppression operations this can be critical. Same thing goes with truck boosters, much of eastern NC has wide voids in cell coverage and a booster is the only way to get any service.

Vince Carver
US Fish and Wildlife
Columbia, NC 27925

As the Chief of a small town fire department, I am always looking into ways to help us do our jobs more safely and better. We added a Wilson cell repeater to our station to be able to use cell phones reliably inside.

We have had a major incident at a peanut dome and when the "State Agencies" arrived they were amazed at the lack of cell service for their phones and laptops. To which our reply is "Welcome to Severn." While this system does not help at the fire ground it does help to be able to use the station as a command center. With this system we have never experienced any dropped calls, can have multiple users on at the same time (which is a big deal for a station with only one phone line) and even can get service for air cards. Before, you had to be seated near a door or window, and even then it was hit and miss.

If all cell carriers had to provide a reliable working system we would not need this. We really need a mobile system to be able to raise a pole and get better service in the immediate area. Being in the emergency services we have the need for reliable communications but we don't have that with our dispatch center either. It seems that everyone is "concerned" for the major population areas but overlook the needs of the less populated areas. I can't help but believe that if those people were visiting in our response area they would expect the same results they get at their home area. In fact, how about a law that requires the cell providers to cover the country or they purchase the repeaters for homes and businesses, so we can get the service.

Chief Dennis Woodard
Severn Volunteer Fire Department
Severn, NC 27877

Due to the topography of our county, we could not have redundant communication devices in our patrol cars, ambulances, fire trucks, and public works vehicles without signal boosters. In addition to the extreme topography of the land, our county is located in a rural area with close proximity to Canada and the restrictions that are inherent to living above line A; leaving us without full mobile radio coverage. When there is an emergency response in areas of the county without radio coverage, ambulance personnel can use their cell phones and signal boosters to remain in contact with dispatch and the hospital.

The ability to remain in contact with dispatch and the hospital is essential in life threatening situations. Without signal boosters, this would not be possible as cell phone coverage would be non-existent.

A short while ago, a blade operator was clearing snow near the Pembina Gorge, which is located in our county. As he cleared snow, he hit a patch of ice and began to slide off of the road. As the blade continued sliding, the operator was able to make an emergency phone call with the help of the Wilson Wireless Signal Booster which had been installed in his equipment. Emergency services were able to respond quickly, resolving the situation, and saving both the man and his equipment.

Karen M Kempert
Cavalier County Emergency Management
Langdon, ND

I work as a wild land firefighter and fire program manager for the Bureau of Land Management. In many cases, we are required to work in very remote locations with limited communication opportunities. These boosters have become a critical need when it comes to the safety and welfare of my crews and self. I have been using Wilson Wireless boosters for the last 5 years, in many states throughout the West, and I don't know how I would operate in areas where the carriers choose to only provide limited coverage.

L.J. Brown

U.S. Bureau of Land Management

50 Bastian Rd
Battle Mountain, NV 89820

Mobile data terminals in our Fire engines and Ambulances constantly lost connection when backing them into the fire stations. These units provide all dispatch and mapping info for emergency calls via cellular access cards. After installing the Cellular repeater from Wilson a process that took less than an hour, the equipment stays connected and information is available as soon as first responders get in the apparatus.

Sincerely,

Randy Williams
North Lake Tahoe Fire District
866 Oriole Way
Incline Village, NV 89451

Mobile data terminals in our Fire engines and Ambulances constantly lost connection when backing them into the fire stations. These units provide all dispatch and mapping info for emergency calls via cellular access cards. After installing the Cellular repeater from Wilson a process that took less than an hour, the equipment stays connected and information is available as soon as first responders get in the apparatus.

Randy Williams
North Lake Tahoe Fire District
Incline Village, NV

Bob Hoban is the president of the Las Vegas team of REACT International (Radio Emergency Associated Communications Teams) volunteers. The mission of REACT is to "provide public service communications to individuals, organizations, and government agencies to save lives, prevent injuries, and give assistance wherever and whenever needed."

The REACT Las Vegas team frequently volunteers its services to the Las Vegas Metropolitan Police Department, Nevada Highway Patrol, Clark County Sheriff's department and U.S. Forest Service, among others.

Bob Hoban and REACT Las Vegas' Story

The Las Vegas REACT team first became aware of Wilson Electronics signal boosters when a team member won a Wilson booster in a prize drawing at a Las Vegas wireless industry trade show in early 2010. The team installed the signal booster in a vehicle and according to Hoban "no one really thought any more about it."

Not long thereafter, team members were on a volunteer assignment in Lee Canyon on Mt. Charleston west of Las Vegas near the Las Vegas Ski and Snowboard Resort. Some destinations and resorts in the remote canyon pointedly warn visitors that no cellular service is available. On this occasion, due to snowfall and poor road conditions team members were staffing a checkpoint and warning motorists driving up the canyon to put on tire chains before traveling to the ski area.

As team members worked the checkpoint, a woman drove up and told them her husband was from suffering chest pains. She had tried to reach emergency medical responders on her cell phone but couldn't make a call because of a poor signal.

A REACT volunteer immediately went to the nearby vehicle with the Wilson booster and used his cell phone to call an ambulance. Paramedics were able to get the man to a hospital within the "golden hour" following his first symptoms. He was successfully treated.

"The Wilson repeater is the only product I have used where I can say to anyone, 'This product has saved someone's life.'" Hoban said. "I am one thousand percent behind this company and it's products."

On a separate occasion, REACT Las Vegas team members were manning the Lee Canyon checkpoint in near blizzard conditions. A car drove up carrying a child who had slipped and fallen. The child was in pain and the parents were afraid he had broken his leg. They couldn't get a cell signal to call for medical attention.

Again a team member used his cell phone to call an ambulance from the vehicle with the Wilson booster. Team members estimate that the responding ambulance was able to transport the child to a hospital at least 30 minutes sooner than the parents would have been able to drive him there in the poor weather.

“I’ve see a lot of products over the years,” Hoban said. “Never has there been a product before now that caused me to go out of my way and say ‘I’m backing this.’ When you can actually see your phone showing no signal or maybe only one bar, and then you walk 15 feet to the car with the Wilson booster and watch the bars go higher and higher as you get closer, you know without a doubt it works.”

The REACT Las Vegas team has since purchased another Wilson signal booster for vehicle installation and plans to purchase two more units.

These cellular amplifiers are indispensable to operations such as ours. Cellular communications are an integral part of our communication system around our complex and in our mobile units. Keeping the prices of these devices competitive is important to government operations in this lean economy. If prices of these devices goes out of control they may be omitted from operating budgets making them unobtainable and putting officer safety and public safety in jeopardy.

Albert Romanelli
New York State Appellate Division Second Dept
Brooklyn, NY

My family has a small cabin in southern Ohio that is what we all use. In this remote area there is NO cell phone carrier that is capable of service, and no land lines in the area. I know of several families that use these signal amplifiers to boost their signals to have contact with emergency services (ie: police, fire, especially EMS). Cell phone carriers want us to use them but don't care if we can connect. If these companies that build the amplifiers conform to the required safeguards needed why should they be restricted? I learned of these amplifiers through a police agency that I work with (I am a police officer). They use theses boosters to cover there rural areas near these cabins! So, now not only can we not call the local emergency services but they can't receive that call either? I think this should be looked into before locking out these boosters.

Stephen T.
Willoughby, OH 44094

I am writing to you today as a proponent of cell phone signal boosters, who is concerned by the news that the FCC may enact unjust regulation, which would prevent these products from being readily available to the public.

I am a retired Special Agent, Technical Operations Unit, Ohio Bureau of Criminal Investigation. I was the lead technical agent and used signal boosters on daily operations. Without the signal booster I would not have been able to performed covert law enforcement installations for video surveillance using modems which required cellular service.

In my current details for my company, Lockhart Security Consultants, LLC, I am still assisting government agencies in the same type of capacity I performed as a special agent. Without signal boosters for this type of work it would make it impossible to performed some or most of the assignments that were assigned to me as an agent or in my company.

Please take the time to look into this issue carefully and recognize the impact it will have on the public safety industry.

Franklin Lockhart
Milton, OH 45383
937-470-0454
Franklin.Lockhart@gmail.com

I am the Director of Public Works and without reliable communications the public safety would suffer greatly during snow, ice and flooding events throughout my coverage area. My office is located in an all block building without windows, and prior to the installation of a Wilson booster there was no cellular signal at all. The addition of the Wilson booster has greatly increased safety for all of the residents of the Township.

Roger Rasich
Lower Saucon Township
Bethlehem, PA

In the Allegheny forest of northwestern Pa. cell service is extremely limited to the oil, gas, and timber industry workers. Their jobs can be hazardous and cell service is vital to their safety.

During my 29 years as a member of the local fire department, including my time as Fire Chief, there have been many times that we have been located out of range of the 911 dispatch radio signal. Our cell phone boosters were the only way we could get any kind of communication signal to respond in emergency situations; without them, we would be left helpless and unable to respond.

James Greville

Kane, PA

These devices have made it possible for ICE (Immigration and Customs Enforcement) to gather the required evidence needed to put away evil people. I'm from SC where there are large expanses where cell signals are -128db receive. Without the signal booster, we could not do our job. The boosters are a must for law enforcement; we can not perform the tasks with out them. As I understand the law if a device transmits under 5 watts or less, it does not require approval for personal or business use from the FCC

Sincerely,

Michael Carver
Department of Homeland Security

I use the booster to receive mission critical information in our fortified Emergency Operations Center (EOC). Otherwise, I could not get a signal with information that could assist in saving lives due to the thick, reinforced walls.

These boosters are a very important communications tool in the toolbox of public safety agencies. They must stay in service, or lives could be risked.

Daniel Cowan
Wilson County EMA
Lebanon, Tennessee

To Whom It May Concern:

I am writing on behalf of the Macon County Sheriff Department. We have bought boosters for our cell phones due to area in our county where there is NO reception to the point that our radios don't even work. We also have purchased Boosters to help in our radio transmissions. This is very important to all law enforcement as well as civilians that may need help in case of wrecks or other types of emergency's. These boosters are very critical to our department as well as our Ambulance and Rescue Squads.

On February 5, 2008, our county experienced a major tornado that split our county in half. These boosters allowed communication between dispatch and officers and with our ems and rescue squads. Without this technology it would set our department back 25 years plus. Please understand the land here in Macon County is not flat land we have major hills as well as Hollows and still in some area's we still have no communication. But due to the boosters for our cell phones and repeaters for our radios we would not have near the communication we do now.

As a certified dispatcher I can tell you it is not a good feeling not being able to connect with your officer things can go from bad situations to the worse of kind. I am asking that cell boosters stay and even be more enhanced if possible for the safety of our officers and citizens in county's that is so hard for communication.

On behalf of the Macon County Sheriff Department and as the 13th District County Commissioner I ask that the cell phone boosters remain in place and still be continued to be in use for the safety of all mankind.

Annette Looper

Administrative Asst./SOR Officer/13th District Co. Commissioner
Macon County Sheriff Department
902 Highway 52 By-Pass East
Lafayette, TN 37083
phone 615-666-3325
fax 615-666-6909
email aloooper@nctc.com

At the Crockett County Emergency Operations Center (EOC) cellular reception outside the building was very spotty with most cellular carriers due to location and interference from our radio tower and UHF, VHF, 800 MHz and amateur radios. Our EOC is made of concrete, block and steel. Inside the EOC there was no cellular service and text messaging had a lengthy delay. This limited phone communications to strictly land lines and eliminated the use of cellular wireless air cards.

I contacted Wilson Electronics and spoke with one of their customer service professionals and described our situation to them. We acted on their recommendation for a solution, which was the Wilson Cellular SOHO Wireless dual band amplifier. We received the shipment within a couple days after placing the order and we did the installation ourselves. Immediately our cell phones went from no service to full signal strength. We tested the system with multiple cellular carriers and it boosted us to full signal strength. Additionally, our wireless air cards for the laptops were now operable.

Since the installation of the Wilson Cellular amplifier in the EOC, public safety officials with different cellular carriers in the building are functioning trouble free. The cell phone booster has functioned maintenance free and allowed cellular communications between emergency responders and also allowed the use of wireless air cards for laptops.

Jay N.
Alamo, Tennessee
Crockett County Emergency Management Association

We require Wilson signal boosters in our emergency response vehicles as many of our served population are in rural areas and our responders frequently have no cellular coverage.

Christopher Andrews
Lebanon, TN
Wilson County Emergency Management

I am head of a political subdivision of the State of Texas. We are in a rural region in the Texas Panhandle where cell phone signals are marginal at best. At our headquarters cell phone signal is available on one side of the building but not the other. Having our signal booster has enabled our office to be much more efficient under normal situations and would be invaluable in times of emergency situations such as potential Dam failure caused by storms (which tend to cause land line outages). Our cell phones have replaced radios (as emergency backup as well as routine communications) in recent years.

Kent Satterwhite, P.E.
General Manager
Canadian River Municipal Water Authority
Sanford, TX

The Sheriff's Department in Haskell County, TX has Wilson's Signal Boosters in all of their patrol cars. We are a rural area with only one cell site, without their boosters there would be many miles they would not have service.

Floyd Baker
Haskell, TX



Cameron M. Noel
Sheriff

2270 South 525 West
P.O. Box 391
Beaver, Utah 84713

Business Office: (435) 438-2467
Civil Process: (435) 438-2466
Dispatch: (435) 438-2862
Fax: (435) 438-5206

Beaver County Sheriff's Office

November 5, 2010

Wilson Electronics
3301 East Deseret Dr.
St. George, Utah 84790

Dear Wilson,

I wanted to take a moment to tell you how impressed I am with the new cellular phone amplifier I purchased. I could not believe how I was able to keep a signal in areas that were dead or unavailable. I was so impressed with the service that I purchased more for my patrol officers who work in remote areas of my county. It's amazing that there were certain areas in my county that my 2 way radio would not communicate, so I was left to use a cellular. Without the Wilson booster, I never would have been able to contact my dispatch center. I would recommend your product a must for all Law Enforcement. Thanks Again!

A handwritten signature in cursive script that reads "Cameron M. Noel".

Sheriff Cameron M. Noel

The Sevier County Sheriff's Office has benefited from our use of the Wilson Cellular Booster. We now have cellular service in mountain areas that have never had cellular service. We have even been able to use our data terminals because of the Wilson Cellular Booster.

There is nothing better than finding out you have cellular service in areas that you don't have radio communications. The Wilson Cellular booster is now becoming standard equipment in our patrol and emergency response vehicles.

Sheriff Nathan Curtis

Sevier County Sheriff's Office

Richfield, UT



Kirk Smith
Sheriff

Jake Adams
Undersheriff

Washington County Sheriff's Office *AND* Purgatory Correctional Facility

750 South 5400 West - Hurricane, Utah 84737

Sheriff Office: (435) 656-6500 - Jail: (435) 656-6600

December 1st, 2010

To Whom It May Concern,

Washington County is located in the southwest corner of Utah. It is a very rural, rugged area covering about 2500 square miles. Because of this geography, there are many areas in our county without two-way radio signal coverage forcing us to rely on cellular for back up voice communications as well as mobile data. We have elevation changes from 2200 ft above sea level to 10,400.

The Washington County Sheriff's Department uses Wilson Electronics signal boosters in our patrol vehicles on a daily basis. These devices give us extended connection range as we travel into rural parts of the county where we lose conventional radio contact. It is very important to us that we have reliability in this additional means of communication, which sees heavy use with dispatchers, and the handling of citizens' calls. Our patrol vehicles are also equipped with laptop computers for data base access and some dispatching functions. The checking of registrations, drivers license and warrant checks. Without cell boosters our computer data system would be undependable for the majority of our county. The signal boosters have extended our communications ability to the point that we rely on them heavily for voice and data base inquiries as well as messaging with dispatch.

Boosters are also heavily relied on for Search and Rescue operations. The dual band capability of the boosters is important in these operations where the teams regularly have cell phones from different carriers. Today almost all of our Search and Rescue teams are equipped with Wilson dual band signal boosters.

Without boosters, the curtailed ability to communicate, to use our cellular air cards on our vehicular computers and to have enhanced communications during Search and Rescue, would drastically limit our ability to serve the community overall and be detrimental to our mission of protecting the public and insuring its safety.

Sincerely,

A handwritten signature in black ink, appearing to read "Cory C. Pulsipher".

Cory C. Pulsipher,
Sheriff-elect
Washington County, Utah

Sheriff-elect Cory Pulsipher has been with the Washington County (Utah) Sheriffs office for more than 23 years. One of his responsibilities before being elected Sheriff in November 2010 was as the supervisor over Search and Rescue operations, working extensively with volunteers in the many remote areas of Washington County.

I urge you to support the use of cell phone signal boosters that is currently under review by the Federal Communications Commission. Wireless networks have been unable to provide reliable service which is why these devices are essential. People in areas with low signals such as parts of our district rely on these products.

I own Dalton Communications in Stuart, VA and service customers in the surrounding area. I've installed numerous boosters in vehicles and buildings. Without the Wilson booster a number of my customers would not be able to do business.

Our local sheriffs department ordered 17 signal boosters. We are also installing them into many of our local schools. The emergency management system has purchased several. The volunteer fire and rescue are also extremely interested in these products. Making cell phones work is a large part of my business and would hurt my bottom line if they are prohibited from making them in the future.

Many of my customers need to communicate to do their business and without a booster they could not get connected. Wilson makes one of the best boosters around. Please do not let poor standards of other manufacturers determine the future of great American company.

New standards to eliminate inference from boosters would be a great solution because people would still be able to buy these products to make their phones work. This way people can have boosters, and wireless networks will not be harmed.

People should be allowed to buy affordable and reliable products to enhance their signal. Thank you for taking these points into consideration.

Terry Dalton
Stuart, VA

Wilson's products are the only ones that work for our radios and for reaching remote areas. Cellular coverage here in the upper part of Wisconsin is very patchy and in most places where our people work is non-existent. For safety's sake we must keep using the amplifiers your company provides...no other product works for us.

Ruth Merrill
U.S. Forest Service Eagle River-Florence District
Eagle River, WI

A main point of Public safety is the ability stay in touch with local law enforcement and emergency service agencies. My business services the law enforcement and emergency agencies in the Oneida, Vilas, and Forest counties. *The ability to communicate in these areas isn't just a convenience, it's a necessity.*

As I spend time recreating in the North woods, I use the phone booster in my car as a base camp to check into Messages, as I'm on 24 hr call for the Agencies above mentioned, as well as for my own personal safety.

My involvement in the agencies above mentioned has allowed me to see the vital role that signal boosters can play. Some of these roles include:

Law enforcement squad cars often respond to areas not on the main thoroughfares. They require boosters to maintain an open line of communication while in these rural areas.

Law enforcement agencies are now using Blackberries and other media Phones for their primary message centers. Due to the weak and sometimes non-existent reception within these buildings, calls involving citizen safety were being lost right in their own facility. Signal boosters have been added to these law enforcement facilities, helping to maintain coverage while inside.

Signal boosters also serve those in the area who live in rural cabins and homes. Once again this is not just for convenience. Remote areas do not always have the option to have a land line telephone, leaving those within these areas without a form of communication. These people require a cell phone signal to be able to communicate, especially in an emergency situation. Since the cell towers do not reach these people, a signal booster is required to assure they can communicate with whomever they need.

Dan Mehring

Rhineland, WI

We need cell boosters to save lives in remote areas - our business in Yellowstone National Park is crucially dependent on having a reliable cell signal. Our medical clinics and doctors' rely on cell signals to coordinate evacuations between hospitals and communicate with rangers in the field. Due to the unreliability of satellite phones in the mountains, cell boosters are our only choice. Without them we would be in terrible shape.

Luanne Freer
Yellowstone National Park
Yellowstone, WY



October 26, 2010 05:59 AM Eastern Daylight Time

Wilson Electronics Cellular Signal Boosters Help Arizona Deputies Respond Faster

Yavapai County Sheriff's Office Reduces Downtime by Enabling Deputies to Access Critical Data While Patrolling in Remote Areas

ST. GEORGE, Utah--(BUSINESS WIRE)--The Yavapai County (Arizona) Sheriff's Office (YCSO) has upgraded data communications capabilities for more than 120 rural patrol vehicles by installing systems made by Wilson Electronics, manufacturer of North America's top-selling line of [cellular signal boosters](#).

The Wilson signal boosters enable deputies to use onboard computers and cellular modems to access the department's computer network and search for needed information or file reports directly from their patrol vehicles, even in remote areas of the county.

"Under the direction of Sheriff Steve Waugh, YCSO has been committed to providing the latest mobile data technology to its deputies, and the Wilson signal boosters have been a critical component in allowing this process to move forward," according to Dwight D'Evelyn, YCSO Media/Crime Prevention Coordinator.

While in-vehicle computers and cellular modems are standard equipment for many law enforcement agencies across the U.S., making the department's Mobile Data Computing Project (MDCP) work in Yavapai County was a challenge.

The county covers 8,100 square miles, an area larger than several U.S. states, lying between suburban Phoenix and the South Rim of the Grand Canyon. Topography includes Sonoran desert and mountains rising nearly 8,000 feet.

Before the MDCP was implemented, deputies took handwritten notes during investigations and then drove to the nearest substation, often 80 or 100 miles away, to log into the computer system, according to Lt. Brian Hunt, Technical Services Bureau commander for the Sheriff's Office.

"If we need to look something up online, now our people have the resources of the office in their vehicles," Hunt said. "This has cut down on 'windshield time' (driving) and allowed more time for investigations and other law enforcement activity."

"We had a recent search and rescue operation in an area where the searching units had no cellular coverage according to their handheld devices"

As the department researched the feasibility of implementing the MDCP, field testing confirmed that the cellular signal in many areas of the county was too weak to allow in-vehicle modems to reliably connect with the department's computer system, Hunt said.

To solve that problem the department installed Wilson boosters and antennas to detect and amplify faint cellular signals. The payoff has been clear and immediate.

"We had a recent search and rescue operation in an area where the searching units had no cellular coverage according to their handheld devices," Hunt said. "But with the air-cards in our vehicles, responding deputies had service through the Wilson booster and were able to instant message and stay in contact with the communications center."

The department also experienced another unexpected benefit.

"We're realizing that this project has reduced deputies' response times," Hunt said. "I was hearing in a community meeting people raving about how quickly our deputies are able to respond to calls. Deputies assigned to an area now have immediate access to the computer system, so they can stay closer to where they need to be."

About Wilson Electronics, Inc.

Wilson Electronics, Inc., a leader in the wireless communications industry for more than 40 years, designs and manufactures a wide variety of cell phone signal boosters, antennas and related components that significantly improve cellular communication in mobile, indoor, and machine-to-machine (M2M) applications. All Wilson products are engineered, assembled and tested in the company's U.S.-based headquarters. Wilson boosters fully comply with FCC regulations for cellular devices and are FCC type accepted and Industry Canada certificated. Wilson Electronics has developed and patented a variety of technologies for protecting cell sites by preventing network interference. For more information, visit www.wilsonelectronics.com.

Contacts

Wilson Electronics

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Permalink: <http://www.businesswire.com/news/home/20101026005655/en/Wilson-Electronics-Cellular-Signal-Boosters-Arizona-Deputies>