

**Before the
Federal Communications Commission
Washington, D.C. 20554**

In the Matter of)	
)	
Connect America Fund)	WC Docket No. 10-90
)	
A National Broadband Plan for Our Future)	GN Docket No. 09-51
)	
Establishing Just and Reasonable Rates for Local Exchange Carriers)	WC Docket No. 07-135
)	
High-Cost Universal Service Support)	WC Docket No. 05-337
)	
Developing an Unified Intercarrier Compensation Regime)	CC Docket No. 01-92
)	
Federal-State Joint Board on Universal Service)	CC Docket No. 96-45
)	
Lifeline and Link-Up)	WC Docket No. 03-109

**INITIAL COMMENTS ON SECTION XV OF
NOTICE OF PROPOSED RULEMAKING AND
FURTHER NOTICE OF PROPOSED RULEMAKING**

THE BLOOSTON RURAL CARRIERS

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SUMMARY

The Blooston Rural Carriers urge the Commission, pursuant to its fundamental principles of competitive and technological neutrality, as well as considerations of economic efficiency and equity, to act as soon as possible: (1) to declare that interconnected Voice over Internet Protocol (“VoIP”) traffic is subject to the same intercarrier compensation rules, obligations and charges as other voice telephone service traffic; and (2) to amend its rules to resolve the “phantom traffic” problem by ensuring that all service providers receive sufficient information associated with each call terminated on their networks to identify the originating provider and location for the call.

VoIP service providers compete directly with local and long distance voice telephone services, and advertise themselves as doing so. The artificially low customer rates VoIP service providers have been using to obtain unwarranted market share are possible predominately because of the unilateral “cost reductions” they seize: (a) by evading payment for their use of “last mile” networks via “phantom traffic” tactics; and/or (b) by refusing to pay intercarrier compensation charges on the alleged ground they are not subject to them. These machinations have distorted local and long distance voice service competition, reduced the incentives and financial resources of the carriers that construct, upgrade and maintain essential “last mile” networks, and required innocent consumers ultimately to bear the costs imposed upon “last mile” networks by VoIP service providers and their customers. The only viable and effective way to address this unsustainable situation is for the Commission to declare that VoIP traffic is subject to the same access charges and reciprocal compensation rates as the voice traffic with which it competes. Other alternatives (such as “bill and keep” and lower VoIP-specific rates) will prolong or increase the present arbitrage distortions and inequities.

“Phantom traffic” tactics – that is, the omission, stripping or false reporting of originating carrier and/or originating location information – constitute theft of service that must be prohibited and punished. The Blooston Rural Carriers agree that the Commission should amend its rules: (a) to facilitate the transfer of call signaling information to determine the appropriate service provider to bill for all calls sent to the terminating “last mile” network (particularly where traffic is delivered through indirect interconnection arrangements); (b) to require the calling party’s telephone number (“CPN”) to be provided by the originating service provider and prohibit the stripping or altering of call signaling information; (c) to extend call signaling requirements to all traffic originating or terminating on “last mile” networks, including jurisdictionally intrastate traffic and VoIP traffic; and (d) to clarify (consistent with industry practice) that populating the SS7 Charge Number (“CN”) field with information other than the charge number to be billed for a call is prohibited, and prohibit the alteration or stripping of signaling information in the CN as well as CPN fields. In addition, they agree with the RLEC trade associations that the Commission should also: (1) require providers to transmit Carrier Identification Codes (“CIC”) or Operating Company Number (“OCN”) codes in addition to the CPN and CN in signaling information and/or billing records, as applicable; (2) clarify that providers may not substitute a number of a calling “platform” or “gateway” for the CPN or CN associated with the originating caller; (3) confirm that, in the absence of more accurate information or a governing agreement, terminating carriers may rely on the originating and terminating numbers of a call to determine jurisdiction for billing purposes; and (4) allow terminating carriers to charge their highest terminating rate to the service provider delivering unidentified traffic onto their networks.

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**INITIAL COMMENTS ON SECTION XV OF
NOTICE OF PROPOSED RULEMAKING AND
FURTHER NOTICE OF PROPOSED RULEMAKING**

The law firm of Blooston, Mordkofsky, Dickens, Duffy & Prendergast, LLP, on behalf of its rural local exchange carrier (“RLEC”) clients listed in Attachment A (the “Blooston Rural Carriers”), submits the following comments in response to Section XV (“Reducing Inefficiencies and Waste by Curbing Arbitrage Opportunities”) of the Commission’s *Notice of Proposed Rulemaking and Further Notice of Proposed Rulemaking*, FCC 11-13, released February 9, 2011, in the captioned proceedings (“*NPRM*”).

The Blooston Rural Carriers request: (1) that the Commission declare that interconnected Voice over Internet Protocol (“VoIP”) traffic is subject to the same intercarrier compensation rules, obligations and charges as other voice telephone service traffic; and (2) that the

Commission amend its rules to resolve the “phantom traffic” problem by ensuring that all service providers receive sufficient information associated with each call terminated on their networks to identify the originating provider and location for the call. They urge that these critical steps to reduce arbitrage be implemented as soon as possible.

**Prompt Elimination of VoIP and Phantom Traffic Arbitrage Is Mandated
By the Bedrock Principle of Competitive and Technological Neutrality**

Payment of appropriate access charges or reciprocal compensation by all traffic originating and terminating on “last mile” networks is dictated by legal, economic and equitable considerations. The foremost of these is the principle of competitive and technological neutrality that has been adopted and relied upon by the Congress, the Joint Board and the Commission as the bedrock standard for regulating both the traditional voice sector and the emerging broadband sector of the telecommunications industry. During the mid-1990s, competitive and technological neutrality were mandated by the Congress for numbering administration and number portability arrangements,¹ and for state and local government management of public rights-of-way.² The principle of competitive and technological neutrality was also recommended by the Joint Board, and adopted by the Commission, as a prominent basis for the distribution of federal universal service support.³ Finally the Commission’s current Strategic Plan includes the promotion of technological neutrality and competition by its regulatory policies as a primary element of its broadband vision, and promises that it “shall ensure that its regulatory approach does not promote one technology over another.”⁴

¹ 47 U.S.C. §251(e)(1).

² 47 U.S.C. §253(c).

³ *In the Matter of Federal State Joint Board on Universal Service*, Report and Order, CC Docket No. 96-45, 12 FCC Rcd 8776, released May 8, 1997, at par. 47-51.

⁴ Federal Communications Commission, *Strategic Plan 2009-2014*, http://hraunfoss.fcc.gov/edocs_public/attachmatch/DOC-285705A1.pdf, at p. 5.

Allowing continued avoidance or evasion of applicable access charges and reciprocal compensation by VoIP service providers and by the wireless and wireline purveyors of “phantom traffic” violates the principle of competitive and technological neutrality. Because they pay nothing for their use of “last mile” networks, VoIP providers and “phantom traffic” purveyors have been able to seize for themselves substantial cost advantages over traditional long distance toll carriers and other service providers that accurately identify their traffic and pay the appropriate intercarrier compensation charges for it. These unwarranted, unfair and unilateral “cost reductions” have enabled VoIP providers and “phantom traffic” purveyors to charge artificially low prices for their services, and to grab substantial numbers of customers and major portions of market share from competing service providers that play by the rules.

In addition to unjustly and unreasonably tilting the competitive balance in the interexchange and local voice service industries in favor of those who unilaterally “reduce” their intercarrier compensation costs, the current VoIP traffic and “phantom traffic” situation: (a) reduces incentives to invest in expensive “last mile” facilities (last 10-, 25- or 50-mile facilities in many rural areas); and (b) unfairly shifts the burden of paying the costs of terminating VoIP and “phantom traffic” calls onto consumers who do not use such services. Why should incumbent and competitive local exchange carriers bear the risk and effort of obtaining and repaying loans and/or raising equity from their owners and investors in order to invest millions of dollars in the construction, extension and upgrade of their “last mile” networks when VoIP providers and “phantom traffic” purveyors are able to use such essential networks for free as they chase “easy money” alternatives? Put another way, what is the incentive to invest in capital-intensive “last mile” networks if the Commission is going to continue to allow VoIP

providers and “phantom traffic” purveyors to grab substantial revenues, profits and market share by “free riding” on those networks?

Equally unjust and unreasonable is the fact that incumbent local exchange carriers must recover from others the portion of their “last mile” network costs that should be paid by VoIP calls and phantom traffic. At the present time, these costs must be recovered: (a) from local service rates (paid in substantial part by customers who do not make or receive VoIP or “phantom traffic” calls); and (b) from federal or state high-cost support (raised in substantial part from contributions from customers who do not make or receive VoIP or “phantom traffic” calls). Simple equity requires VoIP providers and “phantom traffic” purveyors (and ultimately their customers) to pay appropriate intercarrier compensation for their use of “last mile” networks, rather than shifting the burdens of their shares of network costs onto local service customers and universal service contributors that do not use or benefit from VoIP and “phantom traffic.”

VoIP Service Providers Should Pay the Same Intercarrier Compensation Charges As Their Local and Long Distance Telephone Service Competitors

Section 9.3 of the Commission’s Rules defines “interconnected VoIP service” as a service that: (1) enables real-time, two-way voice communications; (2) requires a broadband connection from the user’s location; (3) requires Internet protocol-compatible customer premises equipment (“CPE”); and (4) permits users generally to receive calls that originate on the public switched telephone network and to terminate calls to the public switched telephone network.

Essentially, interconnected VoIP service is a form of local and long distance toll telephone service. As the Commission stated in its recent *2010 Local Telephone Competition Report*, it “has required [interconnected VoIP] service providers to report subscribership

information since December 2008 because the use of VoIP technology is growing rapidly and it increasingly is used to provide local telephone service.”⁵

Attachment B hereto is collection of web pages and advertisements for interconnected VoIP service providers. These documents and representations demonstrate that interconnected VoIP services compete aggressively and extensively with (and are direct substitutes for) both: (a) wireline and wireless long distance toll services that pay interstate and intrastate access charges for traffic originated and terminated on “last-mile” networks; and (b) wireline and wireless local exchange services that pay reciprocal compensation for traffic terminated on other “last mile” networks. The repeated claims in these VoIP service advertisements include: (1) interconnected VoIP service works just like your “regular” or “traditional” landline telephone service; (2) VoIP customers can keep their existing telephone numbers; (3) an interconnected VoIP service user can call (without any noticeable difference) both other VoIP users and subscribers to traditional voice telephone services; (4) many interconnected VoIP service providers offer unlimited local and long distance calling packages at flat rates; and (5) virtually all interconnected VoIP services claim to be less expensive than wireline local exchange services and long distance toll services.

Some interconnected VoIP service providers claim that their lower charges are the result of their use of more efficient and less expensive technology than the old public switched telephone network. However, as the Commission is well aware, the old public switched telephone network no longer exists. Rather, it has been replaced by a multiple-use digital public communications network that has already evolved far down the path toward a national broadband network. Voice and data traffic has for years been originated and terminated over the same hybrid fiber-copper “last mile” facilities whether such traffic is classified as local

⁵ Industry Analysis and Technology Division, Wireline Competition Bureau, *Local Telephone Competition Status as of June 30, 2010* (March 2011), at p. 1 (“*2010 Local Telephone Competition Report*”).

exchange, long distance toll, interstate access, intrastate access, reciprocal compensation, VoIP or Internet traffic. Likewise, these multiple and varied classifications of voice and data traffic are digitized and/or packetized and carried over the same inter-city and inter-office trunk and transport lines. Finally, most RLECs and other “last mile” carriers stopped buying new circuit switches years ago, and have steadily been deploying soft switches and routers to direct voice and data traffic to the appropriate destinations on their networks.

Interconnected VoIP service providers do not use “better technology” than traditional wireline local exchange carriers and long distance toll carriers. In fact, many interconnected VoIP service providers have not constructed their own local or long distance networks, or otherwise deployed substantial facilities or technology. Rather, the predominant reason why interconnected VoIP service providers are able to undercut the rates of existing local exchange and long distance toll service carriers is that they do not build and maintain their own networks, and/or they free ride on the networks of others by refusing to pay access charges or reciprocal compensation.

Many interconnected VoIP service providers currently evade or avoid payment of most intercarrier compensation because: (1) they do not properly identify themselves and/or the originating location of their traffic (*i.e.*, they engage in the “phantom traffic” practices addressed in the next section of these comments); and/or (2) they refuse to pay for the use of “last mile” networks by their traffic on the alleged basis that they are not subject to access charges or reciprocal compensation. The Blooston Rural Carriers and other RLECs have been reluctant to block interconnected VoIP calls to their customers, and have not had the resources to identify and track down the many interconnected VoIP service providers terminating traffic on their

networks and either sue them for unpaid services or try to negotiate interconnection or traffic exchange agreements with them.

The current situation is not sustainable. Interconnected VoIP traffic continues to grow rapidly at the expense of the local exchange services and long distance toll services that bear the costs of constructing, maintaining and using “last mile” networks.⁶ RLECs and other local exchange carriers need to invest to extend, upgrade and maintain their broadband networks during difficult economic times when the availability of loans, equity capital and federal high-cost support are uncertain. Unless and until the Commission declares or clarifies that interconnected VoIP service providers are required to pay the same access charges and reciprocal compensation charges as the local and long distance services against which they compete, VoIP evasion and avoidance efforts will continue unabated and both voice service competition and “last mile” network investment will become more and more distorted.

The appropriate and effective solution is not the adoption of “bill and keep” for interconnected VoIP traffic. The Commission has long recognized that bill and keep arrangements between pairs of carriers are appropriate only when their rates for terminating traffic are symmetrical, and when the volume of terminating traffic between the two service providers is approximately the same in both directions and expected to remain so.⁷ At present, there is no evidence or indication that there is a roughly equal balance of terminating traffic between RLECs and VoIP service providers. In fact, most RLECs believe that they are terminating much more VoIP traffic than they are sending to VoIP service providers for termination.

⁶ Interconnected VoIP subscriptions increased by 21 percent from June 2009 to June 2010. *2010 Local Telephone Competition Report*, at p.2. Interconnected VoIP long distance traffic appears to be increasing at a comparable pace.

⁷ *Implementation of the Local Competition Provisions in the Telecommunications Act of 1996*, Report and Order, 11 FCC Rcd 15,499, CC Docket Nos. 96-98 and 95-185 (released August 8, 1996), at par. 1111.

The appropriate and effective solution also is not a VoIP-specific intercarrier compensation rate such as \$0.0007 per minute. For many RLECs, the costs of billing and collecting terminating charges exceed \$0.0007 per minute. Even if a VoIP-specific intercarrier compensation rate would yield positive revenue net of billing and collection costs, it would encourage further arbitrage and disputes as carriers and service providers delivering all sorts of traffic for termination would have the incentive to claim that such traffic was “VoIP” traffic in order to pay the lower VoIP-specific rate.

The only viable and competitively and technologically neutral solution is for VoIP service providers to be subject to the same access charges and reciprocal compensation rates as those paid by the local exchange carriers and long distance toll carriers against which they compete. The Commission is requested to declare that VoIP traffic is subject under existing law to the same intercarrier compensation charges applicable to the long distance toll traffic and local traffic against which it competes.

The Commission Must Revise Its Rules to Eliminate “Phantom Traffic”

“Phantom traffic” is terminating traffic that cannot be identified and billed or billed accurately for access charges or reciprocal compensation because originating carrier and/or originating location information has been omitted, stripped or erroneously reported on the call records. As the Commission recognizes, “phantom traffic” is an improper attempt to avoid or reduce payments to the terminating service provider by misidentifying or otherwise concealing the source of the traffic. *NPRM*, at par. 620.

Without mincing words, “phantom traffic” is theft of service. It is no different from hooking up an unauthorized drop to a cable television trunk, handing a merchant a fraudulent

credit card, or driving off without paying for a tank of gasoline. In addition to amending its rules to ensure that all service providers receive sufficient identifying and originating information associated with each call terminated on their “last mile” networks, the Commission should sanction and fine service providers for engaging in unjust and unreasonable practices such as intentionally and/or repeatedly omitting, stripping or misidentifying call identifying information.

At the present time, many RLECs are unable to bill terminating access charges or reciprocal compensation for an estimated twenty percent (20%) or so of the traffic they receive over common trunks from access tandems because originating carrier and location information is missing or incorrect. This situation not only deprives RLEC of revenues they need to upgrade, operate and maintain their “last mile” networks, but also adversely impacts the competitive marketplace by requiring honest service providers that fully and accurately label their traffic to pay (and pass through to their customers) higher termination charges because other providers are evading or avoiding payment for their use of the “last mile” networks.

The Blooston Rural Carriers urge the Commission to take early and decisive action to adopt call signaling and call record requirements to address and eliminate the “phantom traffic” problem. These changes include early adoption of the *NPRM* proposals to: (a) amend the Commission’s call signaling rules to facilitate the transfer of information to determine the appropriate service provider to bill for all calls sent to the terminating “last mile” network (particularly where traffic is delivered through indirect interconnection arrangements); (b) require the calling party’s telephone number (“CPN”) to be provided by the originating service provider and prohibit the stripping or altering of call signaling information; (c) extend call signaling requirements to all traffic originating or terminating on the public network, including jurisdictionally intrastate traffic and VoIP traffic; and (d) clarify (consistent with industry

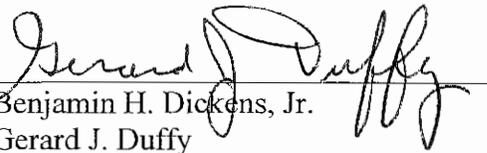
practice) that populating the SS7 Charge Number (“CN”) field with information other than the charge number to be billed for a call is prohibited, and prohibit the alteration or stripping of signaling information in the CN as well as CPN fields. *NPRM*, at pars. 625-631. In addition, the Blooston Rural Carriers agree with the RLEC trade associations that the Commission should also: (1) include a requirement that providers transmit Carrier Identification Codes (“CIC”) or Operating Company Number (“OCN”) codes in addition to the CPN and CN in signaling information and/or billing records, as applicable; (2) clarify that providers may not substitute a number of a calling “platform” or “gateway” for the CPN or CN associated with the originating caller; (3) confirm that, in the absence of more accurate information or a governing agreement, terminating carriers may rely on the originating and terminating numbers of a call to determine jurisdiction for billing purposes; and (4) allow terminating carriers to charge their highest terminating rate to the service provider delivering unidentified traffic onto their networks.

The Commission has had pending before it for several years these and similar proposed steps to eliminate “phantom traffic.” Competitive and technological neutrality, as well as equity and fairness require that the Commission move forward to end “phantom traffic” practices as soon as possible.

Conclusion

For the reasons set forth, and particularly to advance its principles of competitive and technological neutrality, the Commission is requested to act as soon as possible to: (1) declare that interconnected VoIP traffic is subject to the same intercarrier compensation rules, obligations and charges as other voice telephone service traffic; and (2) amend its rules to resolve the “phantom traffic” problem by ensuring that all service providers receive sufficient information associated with each call terminated on their networks to identify the originating provider and location for the call.

Respectfully submitted,
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Blooston Rural Carriers

All West Communications, Inc.
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City of Barnesville Municipal Telephone Co.
BEK Communications Cooperative
Bernard Telephone Co
Bloomer Telephone Company
Cameron Telephone Company, LLC
Citizens Telephone Company of Higginsville, Missouri
Clear Lake Telephone Company, LLC
Dakota Central Telecommunications Cooperative
Delcambre Telephone Company, Inc.
Delhi Telephone Company
East Ascension Telephone Company, LLC
Elizabeth Telephone
Farmers Independent Telephone Company
Five Area Telephone Cooperative, Inc.
Golden West Telecommunications Cooperative, Inc.
Grand River Mutual Telephone Corporation
Granite State Telephone, Inc
Harrisonville Telephone Company
Hinton Telephone Co., Inc.
Horizon Telecom, Inc.
Jefferson Telephone Company dba Jefferson Telecom
Kennebec Telephone Co., Inc.
Lakefield Telephone Company
Lakeland Communications
Lismore Coop Telephone Co
Lost Nation- Elwood Telephone Company
Mabel Co-op Telephone Co.
Manawa Telephone Company
Manti Telephone Company
Miller Telephone Company
Minnesota Valley Telephone
Nucla- Naturita telephone
Oregon Telephone Corp
Oregon Telephone Corp
Pinnacles Telephone Co.
Ponderosa Telephone Co.
Sharon and Bergen Telephone Companies
Spring Grove Communications
Table Top Telephone Company, Inc.
Triangle Telephone Cooperative Association, Inc.

Tri-County Communications Cooperative, Inc.
Venture Communications Cooperative
Walnut Telephone Company, Inc.
West Side Telecommunications
Winthrop Telephone Company
Zenda Telephone Company

ATTACHMENT B

Examples of Current VoIP Web Advertisements



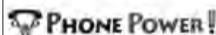
HOME

Secure Shopping
1-888-855-1234

VoIP Phone Service Providers

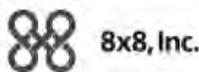
See how you can save a bundle, up to 90% by using **broadband phone service providers (VoIP)**. Take the advantage of the free features. The service works where ever the broadband Internet connection is available (Worldwide) so you can keep the same phone number if you move. Take a look, **we have all the lowest cost VoIP phone service providers**.

VoIP Phone Companies



PhonePower Broadband Phone Service - residential and business VoIP starting at **\$8.33** per month. Unlimited long distance and local calling in the U.S. for one low price. PhonePower Internet Phone Company Info

	Monthly Charge	Taxes & Fees	Total Cost	You Save	Free 2 nd Line
PHONE POWER!	\$14.95	\$3.08	\$18.03	Best Deal!	✓
at&t	\$45.00	\$6.00	\$51.00	\$27.61	✗
Comcast	\$44.95	\$5.00	\$49.95	\$26.56	✗
verizon	\$55.99	\$4.00	\$59.99	\$36.60	✗
TIME WARNER CABLE	\$44.95	\$5.00	\$49.95	\$26.56	✗



Packet 8 Broadband Phone Services Get unlimited local and long distance broadband phone service with residential plans as low as **\$24.95/month** and business plan starting from \$34.95, or choose the video service for only \$29.95/month. *High-speed Internet connection required*. Packet8 Broadband Phone still best in industry***



Lingo VoIP - It's hard to say no to broadband phone service starting from \$21.99/month (\$49.99 business plans)! Great international rates too!



Qt talk VoIP - Unlimited calls for only \$12.99/month for the first 3 months (\$19.99 thereafter)! Super low international rates!

Other synonyms for broadband phone - VoIP - internet phone - net to phone - net phone - internet call - VoIP phone and voice - over - internet protocol.

What is VoIP, Internet Phone, Broadband Phone and Digital Telephone Service?

Voice over Internet Protocol (VoIP), also known to as Internet Phone, Net Call, Digital Phone, Internet Telephone or broadband phone service, is a way of making regular telephone calls over a High Speed Internet connection or over the Internet, instead of a regular phone line. With broadband phone, there are no unexplained telecom taxes and federal and local service charges, or expensive monthly service fees. You can get all the local and long distance calling in the U.S. you need, for as little as 199.00 per year or 14.95 per month.



PhonePower Special \$14.95 per month unlimited local and long distance calling! (Click on image above)

Free Range Android

Get Nexus S

Google

How do you use broadband phone (VoIP)?

You just pick up your regular telephone, dial the number and talk just like you would with a traditional landline telephone service. It doesn't matter if the party you are calling has a internet phone or a traditional telephone service as this is all taken care of by your broadband phone provider service. Once you have plugged your telephone into the VoIP adapter and it into the computer you are set up, it's that easy. Need an internet service provider? VoIP works on high speed connections only, no dial up.

Phone Service Industry News By MyPhoneService. . .

Check back here for the latest news on pricing for the Telecom industry!! See the latest news and promotional offers from *long distance* local and *cell phone providers*. Coming soon...New *PhonePower Internet phone* unlimited local and long distance for as low as 14.95!

What is Broadband VoIP Service?

How Can I Place a VoIP Phone Call?

Depending on the *telephone service providers*, one way to place a *internet call* is to pick up your phone and dial the number, using an adaptor that connects to your existing high-speed Internet connection. The call goes through your *local telephone company* to a *VoIP provider*.

MyPhoneService offers support to answer all your questions about phone service and technical service. We have phone service consultants available to answer immediate questions about our phone services and access

Thank you for visiting My Phone Service and **please bookmark My Phone Service!**

I hope you found a phone provider and thank you for visiting our web site!

Gary Steele
My Phone Service

P.S. we take special requests for unique phone service situations and business broadband phone provider applications. Tell me your service ideas and let's see what we can come up with. I constantly find new, business applications and lower cost, creative, cheap phone plan ideas.

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/mo

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Int'l Mins
a Month

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calling

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Compare Residential Phone Service Plans & Get Connected w/ Allconnect

Small Business VoIP www.Business.8x8.com

Lower your phone bill up to 50% with 8x8 business phone service

\$20/Month Biz Phone Plan www.Phonebooth.com/P...

Full Featured Phone System Starting \$20/Mo Per User. Compare Systems

DSL Internet Service FreshDeals.com

Packages Starting At \$9.99/Month. Find Deals at FreshDeals!

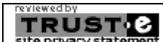
Ads by Google







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128 Bit Encryption



reviewed by



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Testimonials

"Finding RingCentral Office was a revelation--the system is very flexible and the voice quality is crystal clear... we have a high quality, full featured business phone system that was implemented easily and flawlessly without any down time." - Thomas Franks, Company Director, LifeGuardian Technologies



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- Instant activation
- Unify your team under one phone system
- Toll-free number included
- Access free 24/7 live support

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Savings Calculator

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¹Unlimited calling and other services for all residential plans are based on normal residential use by single-family household members. A combination of factors are used to determine abnormal use, including but not limited to: the number of unique numbers called, international calls forwarded, minutes used and other factors. Subject to our [Reasonable Use Policy](#) and [Terms of Service](#).

²Valid for new lines only. Offer good through 3/31/11 or while supplies last. You must subscribe to Vonage for 61 days to receive the \$25 American Express® Gift Card. Allow 6 weeks after the 61-day requirement for delivery. Vonage is not responsible for any damage to the Gift Card sustained during delivery or product defects of any kind. In the event that the Gift Card becomes unavailable for any reason, Vonage reserves the right to provide a substitute of similar type and value. Other terms and conditions apply. See americanexpress.com for complete terms of use.

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What is VoIP?

Voice over IP (VoIP) is a type of phone system that uses an internet connection, rather than a traditional phone line, to transmit voice traffic. One of the most popular reasons for choosing VoIP is cost savings: VoIP service plans are typically less expensive than traditional phone system costs, systems require minimal maintenance, and costs are assessed as a monthly rate only- no long distance charges are applied when you use a VoIP system. VoIP service provides standard features like voicemail, caller ID, and call waiting, as well as advanced features like video conferencing, call tracking, and online system management.

To use a VoIP system, you'll need three things: A high-speed internet connection, a VoIP service plan, and phone equipment. Most residences and businesses already have a broadband internet connection fast enough to accommodate a VoIP system- typically a bandwidth of 90 kbps is sufficient. Finding a VoIP service plan is easy if you know what to look for- VoIP vendors design service plans to suit small companies, large corporations with multiple offices, households, and every type of user in between. Most companies will require that you use VoIP-compatible phone equipment- you can purchase VoIP phones or VoIP adaptors, or use the microphone and speakers connected to your computer to make calls. Many providers also allow you to access your [VoIP service account at any location \(http://www.voipservice.com/local\)](http://www.voipservice.com/local) on certain mobile devices and cell phones.

Compare Price Quotes from Phone Systems Providers



How many users will need access to the phone system?:

Please Select

How would you best describe your current phone system needs?:

Please Select

Get Quotes

How Do I Switch to VoIP Service?

Our free VoIP service comparison allows you to find the VoIP plan that's the best fit for your business. We screen and review all providers to ensure that they match your requirements- you can compare price quotes and VoIP service plans easily, and find a provider whose plan offerings meet your budget.

Benefits of Using VoIP

Cost savings is the number-one reason most people switch from a traditional phone service to VoIP. The most basic VoIP service plans can be as little as \$20/month for a standard phone plan that includes call waiting, unlimited minutes, and one phone line with several extensions. Larger companies or businesses can save big, too- using a VoIP service, you can virtually eliminate the equipment and maintenance charges that go along with owning a traditional on-site phone system.

VoIP service provides significant cost savings because calls are routed using an internet connection, not traditional phone lines. Since outgoing calls cannot be geographically located, there is no way to assess long distance charges. A call placed using computer/telephony integration will cost the same whether the destination is across the street or across the country- most users can save thousands or more in long distance charges alone.

Cost savings aren't the only reason to make the switch. VoIP provides unique features, allows you to access calls from anywhere an internet connection is available, and provides valuable call tracking and system management features that can be easily accessed from a computer. [Read MORE about the benefits of VoIP \(voip-benefits\)](#)

VoIP Buyer Guide

So you've decided to switch to a VoIP service...now the real research begins! Armed with the right information, you'll be able to quickly find the best system for your business. Download our [VoIP Buyer Guide \(http://www.voipservice.com/voip-service-buyer-guide\)](http://www.voipservice.com/voip-service-buyer-guide) for a comprehensive, step-by-step approach to choosing system features, evaluating rate plans, and choosing a VoIP provider.

VoIP Cost Savings

How much can you really save using a VoIP service plan? Here's a side-by-side comparison that breaks down the costs of a traditional phone system as compared to one using internet-based technology.

Frequently Asked Questions

Do you need to keep a landline to use VoIP? Can you send faxes over a VoIP line? Before you switch, make sure you get all your questions answered- here are the answers to the most frequently asked questions about VoIP service plans and VoIP phone systems.

[View FAQ's \(/voip-faqs\)](#)

Switching to VoIP

How do you know if VoIP service is right for your business? What types of companies benefit the most from using internet-based phone technology? Whether you're looking for preliminary information or actively seeking to make the switch to a VoIP service plan for your home or business, here are a few signs that VoIP technology can help you save big.

[Switch Today \(/business-voip\)](#)

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Services:	Our Ratings:	Bottom Line:
 <p>Website (/redirect/3447c2e4594179f07835efa7ebd89c3d)</p> <p>Review (/vendor/vocalocity)</p>	<p>Rating: ★★★★★</p>	<p>Vocalocity -PBX Unlimited Extension Unlimited local and long distance, NO contracts</p>
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Step 1 of 2

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What kind of internet connection does your business have:

Number of employees that will use your business voip system:

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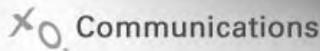
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VoIP Overview

Services > VoIP Services

Services	Your business needs...
IP Flex	A converged voice and data solution that utilizes your existing phone system or Private Branch Exchange (PBX) and is connected to a Primary Rate Interface (PRI), Digital Trunks, or to Analog Lines to take advantage of VoIP-enabled capabilities and features. A choice of port speeds and calling plans to meet a range of voice and data requirements.
IP Flex with VPN	Private networks with voice, data, and Internet access across multiple sites
SIP Service	A converged voice over IP solution that allows you to capitalize on your investment in data and voice communications and get the most from your IP-PBX today. Powerful VoIP features and the latest IP telephony applications to maximize your phone system's performance, boost productivity and improve your bottom line. A choice of port speeds, calling plans, and VoIP features to fit your business requirements.
Enterprise SIP	Multi-location enterprises want better ways to manage voice and data communications across their distributed networks. XO® Enterprise SIP helps businesses be more efficient by eliminating the costs of buying and maintaining PBXs and local voice trunks at every branch location. The innovative solution also centralizes VoIP management with shared, burstable voice capacity; and provides business continuity options.
Enterprise Cloud Communications	A highly scalable, hosted VoIP solution that uses the cloud to help businesses dramatically reduce costs, deploy enhanced IP telephony features, and simplify the management of communications across your enterprise. The solution integrates a range of IP telephony features, local and long distance calling, enterprise wide HD voice and video, network services, IP phone sets, live voice quality monitoring, service guarantee, and redundancy. A Communications-as-a-Service, per-user pricing model means there are no capital expenditures, making it easier for you to deliver and manage voice, video and communications across the enterprise.
iPBX	Fully managed, customized, scalable VoIP solution for small and mid-sized businesses

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*Flat rates vary by location.

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How does VoIP save me money?

1. Competition between VoIP providers
2. VoIP has cheaper long distance and international call costs
3. VoIP has cheaper costs overall

VoIP providers are competing against each other to bring you the best VoIP plans. VoIP providers need new customers so they offer deals that are much better than what you're getting from your current phone service provider.

Furthermore, **VoIP is cheaper for long distance calls** and international calls and VoIP is cheaper for providers to work with, in general.

At VoipReview.org, we want to help you make an informed decision before you select the best VoIP plan to fit your needs.

[VoIP Speed Test](#) (/voipspeedtester.aspx)

How many VoIP lines can your internet connection support? Test your connection by our using [VoIP Speed Test](#) (/voipspeedtester.aspx).

A good Internet connection is one of the most important contributing factors to VoIP call quality. So check your connection. **It's free!**



What is a VoIP phone?

A VoIP phone uses high-speed internet to make telephone calls for a fraction of the old price — or free! VoIP phones (also known as broadband phones or IP phones) allow you to access the most up-to-date technology. Conference in multiple clients or family members, or transfer calls between offices around the globe. All you need is a VoIP phone, a VoIP service provider, and the internet.

[Compare VoIP phone prices.](http://www.voipreview.org/voip_equipment/ipphones) (http://www.voipreview.org/voip_equipment/ipphones)

Why should I use VoipReview?

With dozens of broadband VoIP phone plans, offered by providers like [ViaTalk](http://ads.voipreview.org/www/delivery/ck.php?oparams=2_bannerid=3419_zoneid=1469_cb=74843309c8_oadest=http%3A%2F%2Faffiliatecenter.viatalk.com%2F%2F%3Ftracking_id%3D60564) (http://ads.voipreview.org/www/delivery/ck.php?oparams=2_bannerid=3419_zoneid=1469_cb=74843309c8_oadest=http%3A%2F%2Faffiliatecenter.viatalk.com%2F%2F%3Ftracking_id%3D60564), [RingCentral](http://ads.voipreview.org/www/delivery/ck.php?oparams=2_bannerid=4187_zoneid=2208_cb=6d233b053d_oadest=http%3A%2F%2Fwww.ringcentral.com%2Foffice%2Findex_c.html%3Fbmid%3DPPC_VR_COMPARE) (http://ads.voipreview.org/www/delivery/ck.php?oparams=2_bannerid=4187_zoneid=2208_cb=6d233b053d_oadest=http%3A%2F%2Fwww.ringcentral.com%2Foffice%2Findex_c.html%3Fbmid%3DPPC_VR_COMPARE), [Vocalocity](http://ads.voipreview.org/www/delivery/ck.php?oparams=2_bannerid=4276_zoneid=2266_cb=37cdd1589c_oadest=http%3A%2F%2Fwww.vocalocity.com%2Foptimize%3Fclient_id%3D1051%26campaign_id%3D2673%26channel%3Daffiliate%26network%3Dvoipreview) (http://ads.voipreview.org/www/delivery/ck.php?oparams=2_bannerid=4276_zoneid=2266_cb=37cdd1589c_oadest=http%3A%2F%2Fwww.vocalocity.com%2Foptimize%3Fclient_id%3D1051%26campaign_id%3D2673%26channel%3Daffiliate%26network%3Dvoipreview), and more, **we let you compare VoIP providers and find the best broadband phone company providers available.**

[Learn more about how VoIP works](#) ([how_does_work.aspx](#))

What is VoIP, again?

Using Voice over IP (VoIP), any computer or telephone connected to the internet with a broadband connection can call another computer or phone at a fraction of usual cost — or absolutely free! VoIP providers charge a lot less than traditional landlines, because they



don't have to maintain an old and expensive network. Instead, they connect callers via the Internet and create innovative feature sets.

Here's a secret, too - your old phone service probably had you using VoIP. They just weren't telling you.





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Phone Power Digital Phone Service

Rating: ★ ★ ★ ★ ★

Description: Phone Power is a new generation telephone company that uses your broadband internet connection. We offer flat-rate calling packages that include all your local and long distance calling saving customers 60-70% on their phone bills. Phone Power includes dozens of calling features for free (see website for features list).

	<p align="center"><u>Keep your number.</u> <u>Save 66% on your phone bill.</u></p> <div style="border: 1px solid black; padding: 5px; margin: 10px auto; width: 80%;"> <p>Instructions: Click the link to activate Expiration: N/A</p> </div>	<p align="center">Redeem Coupon Here</p> <p align="center"><u>Visit Phone Power Homepage here</u></p>
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	<p align="center"><u>Unlimited business phone service</u></p> <div style="border: 1px solid black; padding: 5px; margin: 10px auto; width: 80%;"> <p>Instructions: Click the link to activate Expiration: N/A</p> </div>	<p align="center">Redeem Coupon Here</p> <p align="center"><u>Visit Phone Power</u></p>
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Get a local phone number anywhere
\$9.95/mo

Instructions: Click the link to activate
Expiration: N/A

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Unlimited calling in the US and Canada starting at \$9.95/month

Instructions: Click the link to activate
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<p>premium annual \$199⁹⁵ year</p> <p>2nd year FREE new customer promo</p> <p>\$8³³/mo</p> <p>offer expires in: 05 Days 10:34:12</p> <p>learn more</p>		

Always FREE Extra-Ordinary Features

Phone Power offers 45+ unique features, included with each plan. Innovative technology at the best possible price.



Failsafe™
forward calls to any number during an internet outage



block list
block calls from specific numbers and more



enhanced 911
e911 delivers your address, even if you can't speak



fax catcher
receive faxes and check them via email



find me, follow me
never miss a call, route calls to multiple numbers



keep your number
moving or switching over? take your number with you

See **Terms of Service** for details. Phone Power provides unlimited service to over 99.9% of our residential and small business clients. Inbound calls are always free, customers will be charged 2¢ /min for minutes exceeding 5,000/month. No call centers or autodialers on residential and small business plans. Please submit a **Call Center Form** for a quote.



Phone Power's award-winning customer service, sales & support teams are 100% US - based.

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New Customer Promotion! 2nd Year FREE!

- Unlimited Calling to the U.S. and Canada
- 45+ FREE Features
- FREE Activation for Online Orders
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\$8.33

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- FREE softphone
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for the Phone Power Combo Pack



installation is easy



voip phone service features



block list
block calls from specific numbers and more...



Failsafe™
forward calls to any number during an internet outage



enhanced 911
e911 delivers your address, even if you can't speak



free international calling
1 hour FREE international calling every month



our clients love us

40% of our clients come from word of mouth.
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Phone Power's award-winning customer service, sales & support teams are 100% US - based.

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Stop wasting time and money on your traditional phone system. Hosted Voice changes everything. For only **\$27.95** a month, get each of your employees a free Cisco phone and unlimited calling to the lower 48 and Canada.

Traditional PBX or Key System	Hosted Voice Service
✓ Expensive Key or PBX equipment	✓ No on-site phone system
✓ Costly business lines	✓ Hosted service
✓ Costly handsets	✓ Free IP Phones - Limited Time Offer
✓ Monthly maintenance fees	✓ No maintenance
✓ Costly rewiring to move or add employees	✓ Online portal to move and add employees
✓ Scalability limited without cost	✓ Easy and inexpensive to upgrade
✓ Inflexible for mobile workers	✓ Remote worker and Teleworker support
✓ Equipment quickly becomes dated	✓ Future-proof system

Limited Time Offer - Free Cisco SPA 303

The **Cisco SPA 303** is a three-line office phone that delivers superb sound quality and a wide range of supported business telephony features. It has an Ethernet pass-through port and an LCD display.



Cisco SPA 303G

Free Assessment & Buyer's Guide

Complete the form below
or
call us toll-free at
877-862-7816

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Last Name

Company Name

Email

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CenturyLink
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VoIP Long Distance and Toll-Free Service

Overview
Related Resources



High-Quality VoIP Long-Distance and Toll-Free Service

VoIP long distance and toll-free services are fundamental components of any business and key building blocks in your virtual enterprise solution. Enhance your suite of Internet Protocol (IP) telephony services by connecting customers and employees with Qwest VoIP toll-free and long distance services. Qwest IP Long Distance and IP Toll Free services combine the cost effectiveness of Voice over IP (VoIP) with the traditional accessibility of the public switched telephone network (PSTN). With Qwest VoIP Long Distance and VoIP Toll Free services, you can extend your communications capability to include domestic and international long distance outbound voice and inbound 8XX toll-free calls.

Description

Qwest's IP voice suite, which includes Qwest VoIP Long Distance and VoIP Toll-Free services, provides the ability to originate long distance calls within the PSTN and receive inbound 1 8XX toll-free calls from the PSTN via SIP (Session Initiation Protocol) format. Whether used as a package or individually, IP voice is an integrated service platform that business customers rely on for fast, accurate and cost-effective voice transport.

Features

VoIP Long Distance Service

- Outbound long distance from your domestic United States VoIP network to Qwest for transport to a PSTN via the Qwest national network:
 - SIP signaling protocol
 - G.711 G.729A and G.729AB CODEC support
 - Session border controller (SBC) hardware for customer authentication and firewall protection
 - Extensive domestic and international coverage (fixed and mobile) to over 250 international destinations
- Flexible minutes of use pricing to domestic and international PSTN destinations with the option for domestic tiered LATA-based pricing.

VoIP Toll Free Service

- Inbound 1 8XX calls routed to your domestic United States VoIP Network via SIP signaling and RTP Media Stream:
 - SIP signaling protocol
 - Session border controller (SBC) hardware for customer authentication and firewall protection
 - G.711 G.729A and G.729AB CODEC support
- Support for enhanced toll-free features including
 - Origination features

Need help with our IP products?

 **Email us**
We will contact you within 2 business days.

--- Select State/Province ---
▼

Monthly amount spent on communications?

--- Please Select ---
▼

Please describe your request (optional).

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An industry insights and technology blog

<http://www.qwest.com/business/products/products-and-services/voip-adv-voice/voip-ip-ld-toll-fr...> 4/1/2011

- Tailored Call Coverage
- Shared Carrier Arrangement
- Routing features
 - Day-of-Week Routing
 - Day-of-Year (Holiday) Routing
 - Time-of-Day Routing
 - Geographical Routing
 - GeoPlus Routing
 - Percentage-Allocation Routing
- Overflow features
 - Busy Ring-No-Answer (BRNA) Routing
 - Direct Termination Overflow (DTO Overflow) Routing
 - In-Switch OverflowTrunk (Overflow) Routing
 - SuperTrunk (Overflow) Routing
- Call information features
 - Dialed Number Identification Service (DNIS) Delivery
 - Dialed Number Identification Service (DNIS) Delivery
- Additional features
 - Alternate Call Plan Routing
 - Payphone Blocking
- Toll free directory assistance
- Nationwide, including the extended areas of Hawaii and Alaska, and Canadian coverage
- Easy 8XX monitoring and maintenance through Qwest Control[®], an online customer-managed system management tool that can make online changes for enhanced services
- Flexible minutes of use pricing to domestic and international PSTN destinations with the option for domestic tiered LATA-based pricing.

Technical Details

Qwest's IP voice service technical specifications and requirements can be found in the IP Voice Service Guide. (Use this URL to link to the guide:

http://www.qwest.com/legal/docs/Retail_IP_Voice_Service_Guide_v1_012909.pdf)

Connecting to Qwest

Qwest offers easy access to the Qwest network through Qwest iQ[®] Networking or legacy Dedicated Internet Access (DIA) and also supports use of your own Internet access to peer across the public Internet. Access bandwidth options include

- DS-1 to OC-48 iQ[™] Internet Port
- 10 M, 100 M, or 1 G Ethernet iQ Internet Port
- Bring your own access (public Internet)

Benefits

- **Try Before You Buy:** Qwest now provides an opportunity for you to try out our Qwest VoIP Long Distance and VoIP Toll Free services, giving you the tools to implement an integrated, high-quality protective communications service for the years ahead. Selecting a long distance provider is important. That's why Qwest offers up to a five-day trial of Qwest VoIP Long Distance and VoIP Toll Free services to any new customer. Our try before you buy offer includes
 - Up to five days of FREE interoperability testing on our production network
 - Does not require a service contract; however, a testing agreement is required
 - Only requires Internet access with Qwest or other provider
- **Cost savings:** With Qwest VoIP Long Distance and VoIP Toll Free services, you can realize the cost savings of an IP-based network without the added costs of managing IP/TDM

conversion. Savings on other valuable Qwest VoIP Long Distance and VoIP Toll-Free services include

- Scalable, single-point access through Qwest iQ® Internet Port or across the peered public Internet for both voice and data, versus multiple TDM switch trunks and a separate data connection
- Ability to remove all VoIP/TDM-based equipment and move instead to a full IP-based platform for voice and data services
- Competitive market-based pricing
- **Quality:** Qwest's IP voice infrastructure provides quality and service levels that are comparable to traditional TDM service. Service comes with 24/7 network monitoring and management to ensure near 100 percent network uptime and real-time troubleshooting.
- **Security and Reliability:** The dependable network security of Qwest VoIP Long Distance and VoIP Toll Free services includes geographically redundant routing with physically diverse locations for gateways and Session Border Controllers (SBCs). The SBC provides IP address security and fraud protection.
- **Ease of use:** VoIP Long Distance and VoIP Toll Free services features are similar to traditional long distance and toll free voice products and are simple and easy to understand.
- **Implementation process:** A shorter provisioning cycle, particularly if Internet connectivity is in place.

Contact a Qwest representative for detailed information about our IP products

Name *

Email * 

Phone *

Company/ Organization *

Address *

City *

State/Province*

Zip/Postal Code *

How much does your company spend on communications each month? *

Describe your request

Please Contact Me 

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China	Indonesia	Russia
Colombia	Ireland	South Korea
Denmark	Israel	Spain
France	Italy	Sweden
Germany	Malaysia	Switzerland
Hong Kong	Mexico	United Kingdom

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Axvoice - A Reliable Internet Phone Service

Axvoice is one of the premier VoIP service providers, with an ever growing, happy and satisfied customer base. Axvoice always puts the customer preferences first and is renowned for delivering high quality VoIP phone service. At Axvoice, we make calling plans that do not just chew words, but deliver. Regardless of the fact how different your calling needs are, Axvoice has a calling plan for you.

Our home phone calling plans are extremely affordable and you can choose a plan most befitting your calling needs. Enjoy the freedom to pay only when you call with just \$4.99 per month “pay as you go calling plan” and take charge of your phone bill. We have many comprehensive calling plans as well, like the residential USA / Canada calling plan starting from just \$8.25 per month.

Business phone system capabilities have been revitalized with VoIP. Boost up your business with Axvoice business VoIP plans. Choose Axvoice small business plan for a small to medium sized business or enjoy economy drive with home office plan. Who can better serve your business needs with so much to offer at such low rates?

The VoIP Service That Just Works

Axvoice internet phone service is not only price competitive but also ensures high quality, full of feature VoIP service. With Axvoice phone service, make local, long distance and international calls without worrying about hefty phone bills. No matter how far your calling destination is, we will make sure that it is not a burden on your pocket.

Keep Your Existing Number

We can port (transfer) most of the numbers. To check if your number is portable please enter your number below

 - -

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Call Features

We provide you with features that were once considered Value Added Services and the Conventional Phone Companies still charge for these facilities. Now things have changed and with our Broadband Phone Service these come for free.



Caller ID

See who is calling on your number



Do Not Disturb

Reject Calls when you are Unavailable/Busy



Voice Mail

Check your voicemail via phone, email or web interface



Black List

Block unwanted Sales calls

Customer Reviews

My Cambodian room mate used to use Axvoice. I could not understand why he liked it, until I used it myself. After using it I understood the real reason behind using this calling plan. This service is amazing beyond explanation. This is cheap, effective and gives a voice quality beyond imagination. I mean I can literally call over the cafeteria Wi-Fi. I only pay for the calls I make; no extra charges and in return I get tons of cool added features. Sam Young I salute you sir, for hooking me up with Axvoice.

*Bill Gens
July 05, 2010*



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Internet Phone Service

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SALE

OVERSTOCK SALE LIMITED QUANTITY

A Dirt Cheap DID is a **phone number** like our other phone number products; we've just lowered the price! We bought too many numbers in some areas of the USA and have overstock; because of this you save money.

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Imagine you have a phone number so callers can reach you whether you're near or far; walking with a mobile phone, at home or the office, using VoIP or a regular phone line. And even more, this number is not in the country where you live. Possible?



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KEEP YOUR NUMBER

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Callcentric provides VoIP based Broadband Phone service using the SIP protocol for personal / residential and business users. Services include outbound calling (termination), inbound calling (Origination / DID / DDI) within the USA, Canada, and other countries. Callcentric supports softphones, VoIP ATA's, VoIP Phones, and IP PBX equipment.

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User name
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Click here to get your own personalized copy of the AirDroid™ Application to use BroadVoice service on your Android™ phone.



A GREAT VALUE

UNLIMITED* IN-STATE \$9⁹⁵	UNLIMITED* USA PLUS \$17⁹⁵	UNLIMITED* WORLD \$19⁹⁵	UNLIMITED* WORLD PLUS \$24⁹⁵	UNLIMITED* BUSINESS \$29⁹⁵
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THE WIFI VOIP PHONE

The Wi-Fi SIP Phone has a stylish compact candy bar design with a 1.8" LCD color display. The phone is compliant with SIPv2 VoIP and can be used with your BroadVoice service anywhere you have an open wireless access point.

\$49.95
WITH PLAN AND COMMITMENT

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80 COUNTRIES

BROADVOICE PROUDLY DONATES a portion of every dollar received to the Elton John Aids Foundation and a multitude of other charitable causes around the world.

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BroadVoice™ Internet phone service allows residential and business customers to use their cable modem, DSL modem, or other BroadBand Internet connection to make and receive Voice over IP (VoIP) phone calls using an ordinary touchtone telephone. Bring Your Own Device™ (BYOD™) plans allow customers to connect their own SIP devices, including IP phones, softphones, and Asterisk PBXs. BroadVoice utilizes our **SecureSIP™** technology to ensure accurate connectivity throughout the user experience. SmartSIP™ technology by BroadVoice is used to optimize the routing of network voice traffic, provides the best possible quality voice transmission for each customer's phone device, and automatically configures BroadVoice Authorized BYOD™ devices

* Significant restrictions apply to Unlimited Plans. Consult the Terms and Conditions for details.

** Unlimited World Plans do not include calls to International Mobile Phone Numbers or to Special Services Numbers such as Toll-Free or Caller-Paid Information Services or 900 Numbers.

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Voice-over-IP Phone Systems

Comtech has partnered with Digium to provide advanced and feature-rich VoIP phone systems at prices that make sense to Small and Medium Enterprises. If you need advanced features and functionality such as IVR, Call Recording, Call Parking, Find-Me/Follow-Me, Conference Bridging, and integration with popular CRMs, then we have the solution for your business.



Digium has been shaking up the world of proprietary telecom since they invented Asterisk, the world's most successful open source telephony project. In fact, Digium's Switchvox Unified Communications system is built on the Asterisk platform and is designed for interoperability. This award-winning solution gives your business a better way to communicate, with greater savings and more productivity.

Switchvox – why just talk when you can communicate? It's smarter Unified Communications.

With Switchvox, you can offer SMBs enterprise-class features at a fraction of the cost of traditional systems. Imagine being able to replace your current phone system, gain more features and save more money! You'll be amazed by this web interface that makes it easy to see and manage your calls, plus you can integrate your office communications - chat, fax, video...even conferencing.

Want to see the Switchvox in action? This short video shows you why Switchvox continues to win industry awards and recognition. You'll be amazed with Switchvox - the business phone system that gives you enterprise class features at a price you can afford. See how to put this powerful system to work in your business.



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Digium SwitchVox



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(Fees + Taxes Apply)

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Most numbers can be transferred to Lingo. Enter yours to confirm.

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How Does Lingo Work?

Lingo gives you crystal clear, reliable phone service through the Internet you already have - and Installation is a snap! [read more](#)



Service You Can Count On

Editor's Pick...

WIRED Test Magazine selected Lingo Internet phone service as "Editor's Pick" ahead of Vonage®, Comcast® and Verizon®** [read more](#)



**Award-winning service as rated by WIRED Test Magazine (Winter 2008).

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8x8 Virtual Office

8x8 Virtual Office is a complete business phone system that delivers outrageously affordable, incredibly advanced business phone service over your Internet connection.



OVERVIEW

STANDARD FEATURES

SERVICE PLANS

OPTIONAL FEATURES

SETUP

When's the last time you were excited about your phone system? With 8x8 you will be. By leveraging the power of VoIP technology, 8x8 Virtual Office gives you all the business features you need to get your work done now—and takes it to a whole new level. And it's all delivered right over your Internet connection.

Complete Business Phone Service from One Company

- **Fortune 500 business features**—With Virtual Office, you get all the business features that Fortune 500 companies have come to know and appreciate, including auto attendant, corporate directory, music-on-hold, conference bridge, and ring groups to name a few—included!
- **More calling features**—Enjoy all the standard features you had with your old service, without paying extra for them: personalized voicemail, 3-way calling, caller ID, call waiting, transfers, call forwarding, and more. Plus, you get an online dashboard to more easily manage your communications with call history, voicemail notification, calling from your PC, and more.
- **Freedom and mobility**—Take your Virtual Office extension anywhere you like with our Virtual Office Mobile app for the Android, iPhone and iPad.
- **Outrageously affordable**—Local, long distance, international calls are all so much more cost effective because we leverage the power of VoIP to reduce costs for you. And you won't need to buy or lease an expensive on-site PBX phone system either.
- **Get even more**—Select from a wide range of optional features that will make our Virtual Office solution work even harder for you. Toll-free numbers, switchboard, traditional faxing, to name a few. We also offer Virtual Office Pro that bundles Virtual Office phone service with online meetings, Internet faxing, and call recording.
- **Satisfaction Guarantee**—We stand behind our service 100% with our money back guarantee.



Virtual Office Benefits

- **Save money**—Up to 50% lower monthly phone bills with unlimited local and long distance calling and up to 90% off the start up costs required of a traditional PBX solution.
- **Complete phone service**—Everything you need in a phone system plus more.
- **Advanced calling features**—All the important features you need and expect are included at no extra charge.
 - Great phones—Sleek, stylish IP phones loaded with premium features
 - Easy to use—Easy to set up and simple to use
 - Location independent—All workers use the same phone system and features no matter where they are, so you sound like one office
- **Quality and reliability**—Superior call quality and reliability; with 8x8 it just works better.
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How many employees do you have?

- Less than 3
- 3-10
- 11-20
- 21-50
- More than 50

STEP 1 - 60



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- VoIP Quality & Speed Test
- Activate My Device
- Number Transfer Tool
- Rebates

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- Testimonials
- CEO's Blog
- Careers
- Referral Rewards Program

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- Virtual Office Online
- Business Support
- Residential Support
- Mobile Support

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- Customer Protection
- Recording Laws
- Privacy Policy
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Residential Features

Residential VoIP Features Include

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- Call Waiting
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- Advanced Voicemail
- Online Voicemail Access
- Online Call History
- Contacts
- Custom Caller ID
- Custom Call Routing
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per month

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Which option suits you?	Starter	Essential	Premier
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Special Online Offer	\$9.99/mo. for 12 mos.	\$17.99/mo. for 12 mos.	\$29.99/mo. for 12 mos.
Long distance plan	\$0.15 per minute	\$0.15 per minute	Unlimited Nationwide
Unlimited local calling	✓	✓	✓
E911		✓	✓
Phone Tools free with Internet service		✓	✓
Voice Mail		add-on option	add-on option
Caller ID		-	✓
Call waiting		-	✓
Call forwarding		-	✓
Busy line redial		-	✓
Call return		-	✓
Long distance alert		-	✓
Priority ringing		-	✓
Speed dial 8		-	✓
Three-way calling		-	✓
Selective call acceptance		-	✓
Selective call rejection		-	✓
900 and 976 block		✓	✓
Per call caller ID block		✓	✓
Caller ID blocking-all calls		✓	✓
Long-distance call block		✓	✓

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Voicemail:	✓	✓	✓
Caller ID:	✓	✓	✓
Call Waiting:	✓	✓	✓
Fax Line:	✓	✓	✓
Equipment:	✓	✓	(Bring Your Own Device)
Price:	\$34.95 / mo	\$42.95 / mo	\$42.95 / mo
	<input type="button" value="SIGN UP"/>	<input type="button" value="SIGN UP"/>	<input type="button" value="SIGN UP"/>

(1) All ViaTalk lines are subject to a monthly Regulatory Recovery Fee, E911 Cost Recovery Fee as well as any applicable Federal, State or Local taxes.

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- Free Calling to Europe
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- Cut your phone bill in **HALF!**
- 1 Year Contract **locks in** low price

Get First Month FREE with No Set Up Fees

Unlimited - No Contract	\$24.99
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- Unlimited Calls in U.S. and Canada
- Free Calling to Europe
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- Cut your phone bill in **HALF!**
- 1 Year Contract **locks in** low price

Get First Month FREE with No Set Up Fees

All Plans Include these Great Standard Calling Features:

Call Hold | Caller ID Block | Caller ID Display | Call Waiting | Call Forward Always
Call Forward on Busy | Call Forward No Answer | 3-Way Calling | Voicemail | 911 Dialing
Toll Free Number | Voice to Email | Virtual Numbers

There is no better time than **NOW** to jump on the next technological wave that can save you **SIGNIFICANT** money on your home telephone calling service. That wave is called **VoIP**, which stands for "**Voice over Internet Protocol**", or "**IP Telephony**."

This incredible technology allows you to turn your highspeed internet connection into state of the art, crisp, clear home (or office) telephone service, whether or not your computer is on - you just need a highspeed modem plugged in and turned on. You can call anywhere in the **U.S. or Canada** as well as **EUROPE (Italy, France, Spain, UK and Ireland)** for **FREE**. With 5pcom's VoIP calling plans, worldwide long distance rates **much lower** than standard telephone service, and with **NONE** of the taxes, fees, surcharges, and hidden costs of old-fashioned service. Better yet, call anyone with our service, **anywhere in the world**, at no cost (except monthly subscription fee.) This is ideal for those that have family, friends, or colleagues living overseas.

Studies show that the average customer now saves from **33% to 60%** on their phone bill! Even better, your highspeed connection will allow you to surf the web **AND** make all you calls **simultaneously**, with no impact at all on any of your services (no slowing or interrupted calls, **PERIOD**.) You also have the option to use any combination of splitters, wireless modems and routers to provide service throughout your home but with only one high-speed internet service connection and subscription. **Get started TODAY!**

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Tags: VoIP service VoIP calling plans VoIP Providers internet telephony broadband phone no long distance fees

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mstealth Posted:
Wanted to call in norway but can I get lower than these rates....
 In The Forum:
International Rates
 Topic:
FREE Unlimited Calls to Norway
 On Apr 01, 2011 at 14:52:28

Vonage In The News

Vonage Holdings Corp. Announces Date of Earnings Release and Conference Call for Fourth Quarter and Full Year 2009 Financial

Vonage Chief Executive Officer to Speak at Citi's 20th Annual Global Entertainment, Media and Telecommunications Conference

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You are encouraged to peruse the various site sections; Vonage FAQ's, Reviews, News, Sign Up info... in search of information. If you wish to post in the Vonage VoIP Forums, you will need to take a minute & register. Call Vonage at 1-888-692-8074 For The Latest Promotion Offer: The Best Offer Ever On Vonage World \$14.99 For The First 3 Months! (+ fees & taxes)

Vonage Phone Features	Advanced Services	Great Vonage Benefits
<ul style="list-style-type: none"> Dialing 911 3 Way Calling Caller ID with Name Call Hunt Call Waiting Personalized Voicemail Call Forwarding Call Transfer Caller ID Block (*67) Repeat Dialing Call Return (*69) International Call Block Network Availability Number Bandwidth Saver 	<ul style="list-style-type: none"> Vonage Click 2 Call Additional Lines Free Area Code Selection Telephone Number Portability Virtual Phone Number Toll Free Plus Fax Service Enhanced 411 Dialing Real Time Billing Information Vonage SoftPhone Online Account Management 	<ul style="list-style-type: none"> Keep Your Existing Number Great International rates Free Vonage To Vonage Calls Free Phone Adapter Money Back Guarantee Refer A Friend Program

Free Calling Countries included in Vonage World**

Andorra	Estonia	Latvia	San Marino*
Argentina	Finland	Luxembourg	Singapore*
Australia	France	Macau*	Slovakia
Austria	Georgia	Malaysia*	Slovenia
Bahrain	Germany	Malta	South Africa
Belgium	Greece	Mexico	South Korea
Brazil	Guadeloupe	Monaco	Spain
Brunei*	Guam*	Netherlands	Sweden
Bulgaria*	Hong Kong*	New Zealand	Switzerland
Chile	Hungary	Norway	Taiwan
China*	Iceland	Panama	Thailand*
Colombia	India*	Peru	Turkey
Croatia	Indonesia	Poland	United Kingdom
Cyprus	Iraq	Portugal	United States*
Czech Republic	Ireland	Puerto Rico*	U.S. Virgin Islands*
Denmark	Israel	Romania	Venezuela
Dominican Republic	Italy	Russia	Zambia
	Japan	Saipan*	

* Calls to cellular phones included

** All calls to landline phones included. Calls to cell phones may be included depending on destination. Subject to change. Excludes certain call types such as calls to non-geographic and premium numbers.

Vonage Holdings Corp. Announces Date of Earnings Release and Conference Call for Fourth Quarter and Full Year 2009 Financial

HOLMDEL, N.J., Jan 27, 2010 /PRNewswire via COMTEX News Network/ -- Vonage Holdings Corp. (NYSE: VG), a leading provider of high-quality voice and messaging services over broadband networks, will report its financial results for the fourth quarter and full year ended December 31, 2009 on Thursday, February 25, 2010. The earnings release will be available on Vonage's Investor Relations website at <http://ir.vonage.com>.



Management will host a webcast discussion of the fourth quarter and full year 2009 results on Thursday, February 25, 2010 at 10:00 AM Eastern Time. To participate, please dial (877) 723-9519 approximately ten minutes prior to the call. International callers should dial (719) 325-4775. A replay will be available approximately two hours after the conclusion of the call until midnight March 10, 2010, and may be accessed by dialing (888) 203-1112. International callers should dial (719) 457-0820. The replay passcode is: 2666340.

The webcast will be broadcast live through Vonage's Investor Relations website at <http://ir.vonage.com>. Windows Media Player or RealPlayer is required to listen to this webcast. A replay will be available shortly after the live webcast.

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Vonage VoIP Members

Members

- New mstealth
- New Today 7
- Yesterday 15
- Total 59656

Who Is On Site

- Visitors 342
- Members 1
- Total 343

Vonage VoIP Forum Members:

Login Here

Not a Member? You can **Register Here**

As a registered member you will have access to the **VoIP Speed Test**, Vonage Service Announcements and post comments in the **Vonage VoIP Forums**

Vonage Stock Price

Value: 4.64

Change: **+0.08**

Up to 15 Minute Delay

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Posted by vonage on Wednesday, January 27 @ 01:44:08 CST
 (3133 reads) [Read More: Vonage Holdings Corp. Announces Date of Earnings Release and Conference Call for Fourth Quarter and Full Year 2009 Financial](#)

Web

vonage-forum.com

Vonage Chief Executive Officer to Speak at Citi's 20th Annual Global Entertainment, Media and Telecommunications Conference

HOLMDEL, N.J., Dec 28, 2009 /PRNewswire-FirstCall via COMTEX News Network/ -- Vonage Holdings Corp. (NYSE: VG) today announced that its Chief Executive Officer, Marc Lefar, will speak at Citi's 20th Annual Global Entertainment, Media and Telecommunications Conference in San Francisco on Wednesday, January 6, 2010 at 11:50 a.m., Pacific Time (2:50 p.m., Eastern Time).

Press Room



A live webcast of this event may be accessed by visiting Vonage's Investor Relations website at <http://ir.vonage.com>. Windows Media Player or RealPlayer is required to listen to this webcast. A replay will be available shortly after the live webcast.

Posted by vonage on Monday, December 28 @ 01:41:47 CST
 (5703 reads) [Read More: Vonage Chief Executive Officer to Speak at Citi's 20th Annual Global Entertainment, Media and Telecommunications Conference](#)

Vonage World Mobile Brings Holiday Cheer with Unlimited International Calling for Mobile Users

**--Mobile Customers Get Unlimited Calls to 60+ Countries & U.S. for One Flat Fee--
 -- Current Vonage World Landline Customers Receive Discount --**

Press Room



HOLMDEL, N.J., Dec 22, 2009 /PRNewswire-FirstCall via COMTEX News Network/ -- Just in time for the holidays, Vonage (NYSE: VG) has announced an enhancement to the Vonage Mobile application to include the popular Vonage World calling plan. Vonage World Mobile provides customers with unlimited mobile international calls to over 60 countries for one flat monthly rate when calling from their mobile device. This exciting new mobile plan allows users to stay in touch with loved ones around the world without breaking their budget.

Now, users of the iPhone(R), BlackBerry(R) and iPod touch(R) can subscribe to Vonage World Mobile and get access to unlimited international calling to more than 60 countries across the world. The service works on cellular or Wi-Fi* using the customer's existing contacts and cellular phone number. Subscribers also get free unlimited domestic calling over Wi-Fi on their iPhone and iPod touch. Current Vonage World residential customers will receive a 40% per month discount on their home service when they buy Vonage World Mobile.

Posted by vonage on Tuesday, December 22 @ 01:39:18 CST
 (2159 reads) [Read More: Vonage World Mobile Brings Holiday Cheer with Unlimited International Calling for Mobile Users](#)

Vonage Lets Kids Call Santa For Free This Holiday Season

HOLMDEL, N.J., Dec 18, 2009 /PRNewswire-FirstCall via COMTEX News Network/ -- In an effort to spread holiday cheer, Vonage announced that throughout the holiday season, its customers will be able to once again dial 1-700-CALLSANTA from a Vonage home phone line and hear a recorded greeting from Santa Claus. After hearing the message, they will be able to leave Santa a message telling him what they want for Christmas.

Press Room



As an additional customer service, the recorded message will be sent to the account holder's e-mail address so they know exactly what their loved one asked Santa to bring them. The audio attachment can be forwarded to other family members and friends, or even set aside as a keepsake. So, make sure you get those last minute requests from your kids.

Starting at 5:00pm EST on December 24, callers can track Santa's whereabouts as he delivers toys around the world by dialing 1-700-CALLSANTA.

For additional details on 1-700-CALLSANTA or to sign up for Vonage, please visit www.vonage.com.

Posted by vonage on Friday, December 18 @ 01:35:28 CST
 (1592 reads) [Read More: Vonage Lets Kids Call Santa For Free This Holiday Season](#)

Vonage UK Wins Best Consumer VoIP Award at 2009 ITSPA Awards

Vonage UK, the Internet phone pioneers, has received the prestigious Best Consumer VoIP award at the ITSPA awards

Press Room



HOLMDEL, N.J., Dec 17, 2009 /PRNewswire-FirstCall via COMTEX News Network/ -- Held on the 10th December at the Strangers Dining Room of the House of Commons, the award acknowledges Vonage UK as setting the industry standard for VoIP services to the public. This year's award recognises the company's commitment and dedication to industry-leading standards of customer service, value for money and providing a wealth of service features to their clients across the world.

Posted by vonage on Thursday, December 17 @ 01:32:58 CST
 (1360 reads) [Read More: Vonage UK Wins Best Consumer VoIP Award at 2009 ITSPA Awards](#)

Vonage Announces Refer-a-Friend Contest for Holiday Season

--Vonage Customer with Most Referrals Receives a \$1,000 Target Gift Card--

Press Room



HOLMDEL, NJ, December 15, 2009 –Vonage has announced a Refer-a-Friend contest that will give the lucky grand prize winner a \$1,000 Target Gift Card for signing up the most friends to Vonage. The contest comes just in time for the holiday season and runs through the first month of the New Year.

Vonage's Refer-a-Friend program allows customers to receive one month of free service for each new customer they refer*. The person who they refer to Vonage also receives a free month of service when they sign up. To refer your friends to Vonage, simply have them visit www.vonage.com/friend, enter your phone number and follow the provided instructions.

Friends can sign up for any of Vonage's five calling plans, including Vonage World, which offers unlimited calling around the world to more than 60 countries so your friends can stay connected to the people they care about most. Vonage World also comes with the added benefit of Vonage Visual Voicemail – readable voicemail which gives customers the flexibility of viewing their voicemail as an email or SMS message – at no additional cost.

Posted by vonage on Tuesday, December 15 @ 01:29:14 CST
 (1464 reads) [Read More: Vonage Announces Refer-a-Friend Contest for Holiday Season](#)

Vonage Holdings Corp. Reports Third Quarter 2009 Results

- Adjusted EBITDA(1) Increases to \$33 Million -
- Net Income Excluding Adjustments(2) Increases to \$5 Million or \$0.03 per Share -
- Vonage World Subscribers Exceed 400,000 -
- Company Reports Revenue of \$222 Million -

Press Room



HOLMDEL, N.J., Nov 04, 2009 /PRNewswire-FirstCall via COMTEX News Network/ -- Vonage Holdings Corp. (NYSE: VG), a leading provider of high-quality voice and messaging services over broadband networks, today announced results for the third quarter ended September 30, 2009.

Vonage reported record adjusted earnings before interest, taxes, depreciation and amortization ("EBITDA")(1) of \$33 million, up from \$15 million in the year ago quarter and \$31 million sequentially. This is the eighth consecutive quarter of record high adjusted EBITDA.

Revenue of \$222 million was down 2% year-over-year, and up 1% sequentially. The Company generated net income, excluding adjustments(2), of \$5 million or \$0.03 per share. This is an improvement from a net loss of \$8 million in the third quarter of 2008 and net income, excluding adjustments of \$1 million, sequentially.

Posted by Vonage on Wednesday, November 04 @ 01:24:45 CST
 (1329 reads) [Read More: Vonage Holdings Corp. Reports Third Quarter 2009 Results](#)

Vonage Holdings Corp. Announces Date of Earnings Release and Conference Call for Third Quarter 2009 Financial Results

HOLMDEL, N.J., Oct 13, 2009 /PRNewswire-FirstCall via COMTEX News Network/ -- Vonage Holdings Corp. (NYSE: VG), a leading provider of broadband telephone services, will report its financial results for the third quarter ended September 30, 2009 on Wednesday, November 4, 2009. The earnings release will be available on Vonage's Investor Relations website at <http://ir.vonage.com>.

Press Room



Management will host a webcast discussion of the quarter's results on Wednesday, November 4, 2009 at 10:00 AM Eastern Time. To participate, please dial (877) 723-9523 approximately ten minutes prior to the call. International callers should dial (719) 325-4828. A replay will be available approximately two hours after the conclusion of the call until midnight November 18, 2009, and may be accessed by dialing (888) 203-1112. International callers should dial (719) 457-0820. The replay passcode is: 7345106.

The webcast will be broadcast live through Vonage's Investor Relations website at <http://ir.vonage.com>. Windows Media Player or RealPlayer is required to listen to this webcast. A replay will be available shortly after the live webcast.

Posted by Vonage on Tuesday, October 13 @ 02:22:08 CDT
 (1431 reads) [Read More: Vonage Holdings Corp. Announces Date of Earnings Release and Conference Call for Third Quarter 2009 Financial Results](#)

Vonage Goes Mobile: First of New Calling Applications Now Available

-Vonage Mobile Provides International Calling at Low Rates through Wi-Fi and Cellular Networks-

Press Room



HOLMDEL, N.J., Oct 05, 2009 /PRNewswire-FirstCall via COMTEX News Network/ -- Today Vonage (NYSE: VG) launched Vonage Mobile, its first mobile calling application for smartphones. Vonage Mobile is a free downloadable application (app) that provides seamless, low-cost international calling while on Wi-Fi or cellular networks*. Once downloaded, the service saves customers more than 50% on calls to dozens of countries versus the rates charged by wireless carriers while providing far more convenience than calling cards. Vonage Mobile will be available for download on the iPhone(R), BlackBerry(R) and iPod touch(R) at www.vonage.com and the iTunes App Store later today.

Posted by vonage on Monday, October 05 @ 02:19:12 CDT
(1548 reads) **Read More: Vonage Goes Mobile: First of New Calling Applications Now Available**

Vonage Holdings Corp. Successfully Regains Compliance with NYSE Minimum Share Price Listing Requirement

HOLMDEL, N.J., Sept 28, 2009 /PRNewswire-FirstCall via COMTEX News Network/ -- Vonage Holdings Corp. today announced that it received notification from the New York Stock Exchange (the "NYSE") that the Company has regained compliance with the NYSE's continued listing standard for share price.



On October 24, 2008 the Company received notification from the NYSE that the Company had fallen below the continued listing standard, which requires a minimum average closing price of \$1.00 per share over 30 consecutive trading days. Vonage regained compliance after its closing share price for the 30 trading days ended September 28, 2009 and its closing price on September 28, 2009 exceeded \$1.00.

In addition to regaining compliance with the price listing standard, the Company continues to follow all NYSE requirements to regain market capitalization compliance including providing quarterly operational updates to the NYSE. The NYSE requires average market capitalization of not less than \$100 million over a 30 day trading period. The Company's current market capitalization is \$238 million*. The Company could regain compliance either at the end of the 18 month plan period available or based on two consecutive quarterly monitoring periods in compliance.

*Based on 176 million shares outstanding as of September 4, 2009 and the September 25, 2009 closing price of \$1.35.

Posted by Vonage on Monday, September 28 @ 02:15:24 CDT
(1295 reads) **Read More: Vonage Holdings Corp. Successfully Regains Compliance with NYSE Minimum Share Price Listing Requirement**

All Vonage News Stories (3275 stories on 328 pages)
[1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10]

† Unlimited calling and other services for all residential plans are based on normal residential use by single-family household members. A combination of factors are used to determine abnormal use, including but not limited to: the number of unique numbers called, international calls forwarded, minutes used and other factors. Subject to our Reasonable Use Policy and Terms of Service.

HIGH SPEED INTERNET REQUIRED. † LIMITED TIME OFFER, VALID FOR NEW LINES ONLY. RATES EXCLUDE INTERNET SERVICE, SURCHARGES, FEES AND TAXES. As a subscriber to Vonage service, you agree to be bound by the Terms of Service. See www.vonage.com/tos for details. ‡ Where available. The number transfer process takes approximately 10 business days from the time you confirm your transfer request. Alarms, TTY and other systems may not be compatible. Vonage 911 service operates differently than traditional 911. See www.vonage.com/911 for details.

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Thinking of signing up for Vonage but have questions?
Business and Residential customers can call Toll Free 24 hours a day at: 1-888-692-8074
No Vonage Promotional Codes or Coupon Codes are required at www.vonage.com.

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FREE 2ND LINE
60 FREE INTERNATIONAL MINS /MO
KEEP YOUR NUMBER



VOIP.COM IS HOME PHONE SERVICE
OVER YOUR INTERNET CONNECTION
WHAT'S VOIP?



BLOCK LIST



ENHANCED 911



FAILSAFE™



KEEP YOUR #



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1ST YEAR

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YOUR INTERNET
EASY SETUP



PHONE ADAPTER
TWO LINES - FREE LEASE



YOUR PHONE
ANY STANDARD PHONE



Because great features should be standard.

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As a Voip.com customer, you can now enjoy over 45 FREE features allowing you to fine-tune your service with key innovations such as advanced voicemail, call waiting & "Fax Catcher" which allows your voicemail box to receive faxes, and can email them to you.

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Our Failsafe™ feature can automatically forward your calls to an alternate number in the event of an internet or power outage.

Failsafe™

Enhanced 911 transmits your address as soon as you dial 9-1-1, even if you are unable to speak.

Enhanced 911

Block Lists allow you to block calls from specific number with more customizable options.

Block List



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