

# **Exhibit D**



## Important information for TELUS clients

### Long Distance Rate Update

Due to the increasing costs of providing calls to select US destinations, long distance calls to phone numbers within the 712 (Western Iowa) and 218 (Northern Minnesota) area codes will be subject to a rate of \$0.20/minute. This change applies to pay per use, block of time and unlimited plans. Your long distance plan will be updated with this rate on November 5, 2009.

### CRTC Local Programming Improvement Fund – TELUS Satellite™ TV

The Canadian Radio-television and Telecommunications Commission (CRTC) has created the Local Programming Improvement Fund (LPIF). All TV subscribers are required to contribute to the fund through their TV service providers. Effective November 15, 2009, TELUS will apply the mandatory monthly fee of 1.5% to a portion of your bill (TELUS Satellite TV related charges) and it will be added to your total amount payable. For more information about the LPIF, visit [telus.com/satellitetyv-lpif](http://telus.com/satellitetyv-lpif)

**Thank you for choosing TELUS as your communications provider.**



## News from TELUS

### Amendments to the service terms

The service terms for TELUS services are changing effective October 25, 2009. Two of the changes affect your billing. Charges not paid before the end of the grace period shown on your bill will be assessed a late payment charge of 2% per month (26.82% per year), calculated from the billing date for those charges, until paid in full. Also, a \$25 charge will be applied for a cheque or pre-authorized debit payment that is returned unpaid by a bank or financial institution. You can view the complete updated service terms at [telus.com/viewupdates](http://telus.com/viewupdates) or call 310-2255 for a printed copy.

### Long Distance Rate Update

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### Thank you for choosing TELUS as your communications provider

### Visit our web site

For news on TELUS products and services, visit our web site at [www.telus.com](http://www.telus.com).

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### TELUS terms and conditions

for providing service can be found in the "General Terms of Service" section of the White Pages Directory. TELUS Online Tariffs can be viewed at [about.telus.com/cgi-bin/tariffs.cgi](http://about.telus.com/cgi-bin/tariffs.cgi)

### Late payment charge

If you don't pay the amount owing by the due date, a late payment charge will be included in your next bill. The charge is 1.00% per month (12.68% a year) of the outstanding balance.

### Reconnection charges

In the event it becomes necessary to suspend service, payment of the full amount due will be required before service is restored. Reconnection charges will be applied to your next monthly bill. If service is terminated, regular connection charges will apply for re-establishment of your service.

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## Paying your bill

Enjoy the convenience of secure, timely, worry-free bill payments with pre-authorized payment from your bank account. Sign up at [telus.com/paymentplan](http://telus.com/paymentplan) or call 310-2255.

You can mail your payment to:  
TELUS  
PO BOX 7575  
VANCOUVER BC V6B 8N9

Paid stamp