

I do not feel comfortable to communicate with the Canadian interpreters because they may not sign accurately like United States' ASL signs. SorensonVRS may be on intention of outsourcing to Canadian interpreters to make bigger profits than with United States interpreters.

Also, all VRS providers should be allowed to improve their services including home based interpreters if they can retain those excellent and qualified interpreters.

Probably SorensonVRS fears the change of competition for better service by allowing other providers provide much excellent services.

With webinars and teleconferences, including podcasts, I want the same functionally equivalency like other HEARING people who call via telephone to access those recordings.