

I had ask for internet service from Verizon (acc#8626011039-101003), i order equipment for internet from Verizon, i could not set up so i call verizon customer, and technician from Verizon came and told us that your area is out of coverage so you will not get service. i told him to let veizon (his work service) and i had also told verizon that i will not able to get service than i return the equipment to Verizon. i did not get any service at all, i had call so many time to cancle service (acc) due to not received any service. i receive bill on Nov 2010 stating due 0.0 but now i received letter from ERS (collection agency) (address:ER solution, inc, 800 SW 39th st, PO Box 9004,-Renton, WA 98057) stating amount due \$106.00. i donot know where this amout came from, i had nerer received service from Verizon, i also returned equipment as per verizon request.