



Customer Account Number

Bill Period Bill Date

Mar 09- Apr 08 Apr 12, 2011

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Hello!

Need more information? Visit sprint.com for a complete view of account activity and call detail.

Sprint is making changes to its policies. Please see the "Sprint News and Notices" box on page 2, the back of this page, for details.

(704) 524- [REDACTED]

(980) 522- [REDACTED]

(980) 522- [REDACTED]

(980) 722- [REDACTED] - [REDACTED]

Previous Balance.....	\$189.11
Mar 22 Billing Related Adjustment.....	-\$11.20
Payment on Apr 05.....	-\$177.91

New Charges.....	\$193.68
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Total Due by May 02 \$193.68

You can contact Sprint Customer Service

On the Web:
www.sprint.com

By Phone:
1-877-639-8351

Use your Mobile free of charge:
Dial *2 to contact Customer Service
Dial *3 to make a one-time payment



Detach and return this remittance form with your payment.
Make checks payable to Sprint in U.S. dollars. DO NOT SEND CASH.
Account Number [REDACTED]

Amount Due by May 02

\$193.68

Amount Enclosed

\$

#BWNKCTX
#0000 [REDACTED] 1#
MANIFESTLINE-----
[REDACTED]
[REDACTED]
[REDACTED]



PO BOX 105243
ATLANTA, GA 30348-5243



363338232 00000019368 000000000000 000000193681



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SPRINT NEWS AND NOTICES

This section contains important updates about your Sprint Services, including Service or Rate Changes, Promotions and Offers.

Japan Earthquake Relief

To assist you following the recent disaster, your account will be credited for calls and texts to Japan between 3/11/11 through 4/10/11.

International, US Territories & Possessions Rates

International, US Territories and possessions rates, including their associated roaming rates, are subject to change from time to time without notice. Visit sprint.com/international for the most up to date rate information.

Beware of "Phishing" Scams

Cell phone scams are on the rise and can pose a serious threat. If you receive a suspicious looking text message or unsolicited telephone call, don't disclose any personal, account or financial information. Protect yourself from fraudulent scams by being aware, diligent and on guard.

Hearing Aid Compatibility

Sprint offers a variety of handsets that have been rated for compatibility with several types of hearing aids. Please visit sprint.com/accessibility for more information.

IMPORTANT INFORMATION RELATING TO YOUR SPRINT BILL

Billing Information. This bill is due on the date shown. A late payment charge applies for unpaid balances and is charged at the highest rate permissible by law. Sprint Nextel will impose a \$25 charge for each returned check. Service is subject to disconnection if payment is not received by the due date shown. Contact us first with billing disputes, which must be made within 60 days of the invoice date. Charges that are not properly disputed will be deemed accepted and due by the date shown. Roaming charges accrued during the billing period may appear on subsequent bills because of third-party processing delays.

Contacting Sprint. Address written correspondence to: Sprint Customer Service, PO Box 8077, London, KY 40742 (include your name and account number). Please do not include any correspondence in your bill.

Call detail. Full call detail information is available online.

E911. Enhanced 911 (E911) services, which provide public safety officials your location during a 911 call are not available everywhere and at all times. E911 availability is dependent on many factors, including the ability of particular local public safety agencies to receive and process location information, the capabilities of your equipment and other factors affecting the delivery of services.

Your Privacy. Protect against unauthorized account access by using a Personal Identification Number (PIN) to identify yourself when calling Care or visiting a retail store. Visit sprint.com/pin to establish or change your PIN. Don't use commonly known info like birthdays or SSNs. To access your account online, create a unique UserID/password. To review Sprint's Privacy Policy, go to sprint.com.

Early Termination Fee. An ETF of up to \$200 per line applies if you terminate service early. Subscriber agreements starting after Nov. 2008 are subject to Sprint's prorated policy (\$200 through month 5 of term, decreasing \$10 a month until \$50 minimum applies to remaining term). Visit sprint.com/etf for details.

Terms & Conditions/Service Updates. The terms & conditions of Sprint service sometimes change. The current version is available online. Updates to your service will be provided in the Sprint News and Notices section.

Address Change
Email
AutoPay Enroll

NAME _____

MAILING ADDRESS _____

CITY _____ STATE _____ ZIP _____

EMAIL _____

- E-Bill:** Receive your bill by email (You will no longer receive paper bills.)
- Receive Sprint updates and special offers via email**

Protect Your Voicemail
Use a passcode to protect against unauthorized access. If you don't use a passcode, anyone who has your handset can access your messages; therefore we strongly recommend you set one up. It's easy - just access your voicemail and follow the prompts.

Sign up to have your Sprint bill automatically paid every month using your checking account by visiting www.sprint.com.



Enjoy the **rewards** of being one of our **favorite customers**.

As a Sprint Premier™ customer, you're special to us. And we'd like to reward you for your loyalty. So check out these exclusive benefits:



Accessory discounts

25% off two or more accessories, anytime, for any line on your account. In select Sprint Stores or by calling 1-888-215-4178.



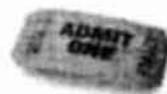
Anniversary rewards

Select 75 bonus minutes (25 minutes awarded over 3 consecutive months) OR a \$5 credit on your bill.



Proactive plan checks

Enjoy a complimentary plan analysis every six months. It's our way of helping you get the most value from your plan.



"Just Because" perks

Random acts of customer appreciation, which may include a chance to win free trips, tickets and more.

The extra attention you deserve.

To see qualifications and benefits for Sprint Premier Gold and Silver, log in to sprint.com, locate the S|P logo and click on **"Show me my rewards."**

Sprint Premier: Not available to employees of Sprint or to business accounts. These offers are made available to select customers at the sole discretion of Sprint and may change or be cancelled at any time. Account must be in good standing. Offer terms: Offers not available in all markets/retail locations or for all phones/networks. Pricing, offer terms, fees and features may vary for existing customers not eligible for Sprint Premier. These benefits are not transferable and may not be combined with other offers. Additional terms and restrictions apply. See store or sprint.com for details. 13090CA1

Share the love.

Now is the time to treat someone you care about to the **Samsung Restore™**, an extremely affordable, multifunctional phone. This eco-friendly messaging slider is made of 84% recyclable materials and makes keeping in touch a breeze through email, text messaging and social media. Add a line of service now to discover the value of sharing minutes, messaging and more—all with the convenience of a single bill.

Open up a whole new world of communication for your family. Only from Sprint. Only on the Now Network.

Visit sprint.com/add
Call 1-800-569-1078, priority code CNE623
Go to your nearest Sprint Store



SAMSUNG Restore

May require up to a \$36 activation fee/line, credit approval and deposit. Up to \$200 early termination fee/line applies. Add-a-phone/line: Ranges from \$9.99/mo. - \$89.99/mo. depending on plan selected. Lines 3-5 are not discountable. Offer terms: Coverage not available everywhere. Nationwide Sprint Network reaches over 275 million people. The Sprint 3G network reaches over 271 million people. Offers not available in all markets/retail locations. Pricing, offer terms, fees and features may vary for existing customers not eligible for upgrade. Other restrictions apply. See store or sprint.com for details. 2009CLA2



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Charges

Shared Plan

Everything Data - 1500 Shared Anytime Minutes Included.....	\$129.99
Employee Discount Sprint 23%.....	-\$29.90
(980) 522-██████	
SendMe Mobile: Alerts - 98411 WT411 -03/17.....	\$9.99
(704) 524-██████	
Everything Data - 1500 Shared Anytime Minutes Included.....	\$19.99
(980) 722-██████	
Everything Data - 1500 Shared Anytime Minutes Included.....	\$19.99
Total Equipment Protection - \$3 insurance premium & \$4 service/repair.....	\$7.00
4 Sprint 411 Directory Asst. @ \$1.99/call.....	\$7.96
(980) 522-██████	
Everything Data - 1500 Shared Anytime Minutes Included.....	\$0.00
Total Equipment Protection - \$3 insurance premium & \$4 service/repair.....	\$7.00
	<u>\$172.02</u>
Sprint Surcharges.....	\$9.01
Government Taxes & Fees.....	\$12.65

Total \$193.68

Usage Summary

Shared Plan - Everything Data

	Included	Used	Additional Charges
Anytime Minutes	1,500	716	--
(980) 522-██████			
Anytime Minutes	Shared	136	--
Any Mobile, Anytime	Unlimited	2,259	--
Text	Unlimited	673	--
Night & Weekend	Unlimited	101	--
Picture Mail	Unlimited	25	--
Sprint Data	Unlimited	79	--
Premium Services	0	1	\$9.99



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Usage Summary

Shared Plan - Everything Data

	Included	Used	Additional Charges
(704) 524- [REDACTED]			
Anytime Minutes	Shared	0	--
Any Mobile, Anytime	Unlimited	0	--
Text	Unlimited	0	--
Night & Weekend	Unlimited	0	--
Picture Mail	Unlimited	0	--
Sprint Data	Unlimited	0	--
Sprint Data Roaming	Unlimited	0	--
(980) 722- [REDACTED]			
Anytime Minutes	Shared	428	--
Directory Assistance	0	4	\$7.96
Any Mobile, Anytime	Unlimited	2,381	--
Bonus Direct Connect	Unlimited	152:14	--
Text	Unlimited	0	--
Enhanced Text Messages	Unlimited	9	--
Two Way Messages	Unlimited	0	--
Night & Weekend	Unlimited	58	--
Multimedia Messages	Unlimited	4	--
Packet Data	Unlimited	0	--
(980) 522- [REDACTED]			
Anytime Minutes	Shared	152	--
Any Mobile, Anytime	Unlimited	1,035	--
Text	Unlimited	4,216	--
Night & Weekend	Unlimited	58	--
Picture Mail	Unlimited	6	--
Sprint Data	Unlimited	65,511	--
Sprint Data Roaming	Unlimited	898	--

Details, details...

- (704) 524- [REDACTED]
- (980) 522- [REDACTED]
- (980) 522- [REDACTED]
- (980) 722- [REDACTED]

Your Base Plan includes

Everything Data, Anytime Minutes, Call Detail, Caller ID, Domestic LD Rate \$0



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Details, details (continued)...

Add On Services for (704) 524-[REDACTED]

Unlimited Nights&Weekends-7pm, Data/Msg/Amer Roam/GPS Nav, Unlimited Any Mobile, Anytime, VoiceMail Included

Add On Services for (980) 522-[REDACTED]

Unlimited Nights&Weekends-7pm, Data/Msg/Amer Roam/GPS Nav, Unlimited Any Mobile, Anytime, VoiceMail Included

Add On Services for (980) 522-[REDACTED]

Cellular Call Detail, Unlimited Nights&Weekends-7pm, Data/Msg/Amer Roam/GPS Nav, Unlimited Any Mobile, Anytime, VoiceMail Included

Add On Services for (980) 722-[REDACTED]

Unltd Nextel Direct Connect, Unlimited Nights&Weekends-7pm, IP Provisioning, Unltd Msg/Data and TeleNav, Unlimited Any Mobile, Anytime, VoiceMail Included

Sprint Surcharges

Sprint Surcharges are rates we choose to collect from you to help defray costs imposed on us. Surcharges are not taxes on you or amounts we are required to collect from you by law. Surcharges may include: Federal USF, regulatory charges, administrative charges, gross receipts charges, and other charges incurred to recover costs associated with governmental programs, and certain taxes imposed upon Sprint. The amounts, and the components used to calculate Surcharge amounts, are subject to change.

Federal-Univ Serv Assess Non-LD	\$3.45
Administrative Charge	\$3.96
Regulatory Charge	\$1.60
	<hr/>
	\$9.01

Government Fees & Taxes

Taxes and fees Sprint is required to collect from customers on behalf of the government.

North Carolina State-911 Tax	\$2.40
North Carolina State-Sales Tax	\$9.89
North Carolina State-TRS Charge	\$0.36
	<hr/>
	\$12.65