

I used Cingular as my service provider, until at&t took over. Thus began the nightmare. Customer service, horrible, cell service became horrible. I switched to T-Mobile and have been completely happy since. Until the possible merger was announced. I like T-Mobile's plans, they hit the right price point for maximum service provided for the money. At&t not so much, you pay more for less in all departments of tiered internet plans that are absurd at the very least, the worst voice coverage of any network even before the iPhone, and lack of general disregard for customer satisfaction.

If this merger goes through, everyone is now forced to buy a new phone and let go of our phones, some of which are less than a year old, and some without a comparable replacement we are used to the configuration of on at&t. As an android user, at&t does not allow its users to make their own choice of apps to downloads outside of the controlled android market experience while every other carrier does. This merger will also stave off competition between carriers as there are less than 4, phone competition won't be as strong for the USA because it's one less carrier to compete on so less creativity will be infused with new phones, and technology will not produce as many forward moving innovations.

At&t should be punished and penalized for squandering its network with less voice customers than Verizon yet it has the worst voice network at a larger capacity than Verizon. That is pathetic and inexcusable and should not only void them purchasing from T-Mobile but qualcom as well. If they acquire both networks it will be even more of a wasted network they do not upgrade nor maintain properly like other carriers do. If I were at&t I'd be embarrassed. The FCC should not award ignorance and inability to do things the correct way like other carriers have.

Also allowing them to obtain both T-Mobile and qualcom spectrums makes them the monopoly of GSM networks no other competition in the USA forcing people to use them for people who use GSM phones that can be used anywhere. That is an unfair situation to strong arm the American public into and would prove once again that The FCC isn't in control but the carriers are.

I hope this doesn't fall on deaf ears.

Sincerely,

Colin Stevens