

Received & Inspected

MAY 20 2011

FCC Mail Room

Before the
FEDERAL COMMUNICATION COMMISSION
Washington, D.C. 20554

In the Matter of)	
)	
Request for Review by Biblioteca)	
Abelardo Diaz Alfaro of Decision of)	Form 471 Application No. 807387 &
)	807541
the Universal Service Administrator)	
)	
Schools and Libraries Universal Service)	CC Docket No. 02-6
Support Mechanism)	
)	

TO: Wireline Competition Bureau

REQUEST FOR REVIEW

Pursuant to Sections 54.719(c) and 54.721 of the Federal Communications Commission ("Commission" or "FCC") rules, 47 C.F.R. §§ 54.719(c), 54.720 and 54.721 (2003), Biblioteca Abelardo Diaz Alfaro (hereafter Bibliotecas de San Juan), hereby appeals the decision of the Schools and Libraries Division ("SLD") of the Universal Service Administrative Company to Certified Out of Windows Forms 471 Applications 807387 and 807541 submitted for Funding Year 2011 (07/01/2011-06/30/2012).

I. BACKGROUND

Bibliotecas de San Juan, Library System of the Municipality of San Juan, began its participation in the E-Rate discount program during year 2010-2011. These libraries belong to the Municipality of San Juan as well as the schools that are part of the Educational System of San Juan. On March 23rd, Bibliotecas de San Juan completed their 471 forms¹ in consultation with NEVESEM, selected Service Provider for FY 2011. Bibliotecas de San Juan tried to submit both applications online, however, due to the fact that the PIN received from USAC for some unknown technical reason did not operate

¹ Refer to 471 Forms 807387 for Internet Access and 807541 for Internal Connections (Exhibit A1 and A2)

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adequately, we were obligated to have both certifications certified on paper² thus, creating a delay in the submission of the applications. By the time both Block 6 Certifications were signed, Bibliotecas de San Juan were unable to send them with their corresponding attachment that same day. These Block 6 Certifications were forwarded to NEVESEM to proceed with the shipment the very next day, March 24th. At the same time, the schools under the San Juan Educational System gave their 471 Form Block 6 Certifications and corresponding item 21 attachments also to NEVESEM. On March 24th, NEVESEM scheduled a pick up service with FedEx. A next day service package was prepared (air waybill # 870826215395) including Bibliotecas de San Juan and Educational System of San Juan Block 6 Certification and picked up by FedEx on the afternoon of March 24th.³

II. BIBLIOTECAS DE SAN JUAN DISCOVERED THAT THEIR APPLICATIONS WERE OUT OF WINDOW. BIBLIOTEAS DE SAN JUAN INQUIRED USAC REGARDING THEIR BLOCK 6 CERTIFICATIONS.

A couple of weeks after the closing window, Bibliotecas de San Juan verified their 471 form application status. By April 8th Bibliotecas de San Juan discovered that their applications status at USAC website were in the “Complete” status. It was decided to send a question directly to USAC through their website and find out if the Block 6 Certifications were received and assure that the applications would be certified in window. The first case opened was for application 807387(case number 22-211260). In response to the question, the following answer was received: *“Thank you for your inquiry. We were able to find your Item 21 Attachments, but did not find the certification. You may want to submit the certification again”*.⁴

Since this case was only for application 807387, another case was opened for application 807541.

The case number for this application is 22-212021. In response to the question, the following answer

² Refer to copies of Block 6 Certification for application 807387 and 807541 (Exhibit B1 and B2)

³ Refer to copy of detailed result for envelope sent on March 24th to USAC with airway bill # 870826215395(Exhibit C)

⁴ Refer to copy of case # 22-211260 (Exhibit D)

was received: ***“Thank you for your inquiry. We do not have record of receiving the certification for Form 471 Application Number 807541. If we would have received it less than 7 days ago, please allow time for processing. If we would have received it more than 7 days ago, please send the certification again.”***⁵

Concerned with these responses, Bibliotecas de San Juan contacted NEVESEM. It was explained to us that they did send Bibliotecas de San Juan Block 6 Certifications with their Item 21 attachments in the same FedEx package as the Educational System of San Juan. On April 11th we proceed to send copies of 471 forms Block 6 Certifications and follow the instructions given by USAC’s Customer Service Bureau in both cases.⁶ No item 21 attachments were included because they were already in USAC’s possession as it was specified in its response.⁷ Two weeks after sending Block 6 Certifications, Bibliotecas de San Juan checked their applications status and both applications appeared ***“Certified - Out of Window”***.

III. CONCLUSION

On Section 54.407(c) of the Commission’s Rules maintains that E-Rate funds shall be available on first come – first serve basis but requires USAC to implant an initial funding window that treats all applicants filing within that window as if their applications were simultaneously received.⁸ At this point it is hard to determine where the original Block 6 Certifications are. It is known for sure that item 21 attachments were sent to USAC and it is certain that they were together with Block 6 Certifications from Educational System of San Juan in the same FedEx envelope.

Therefore, Bibliotecas de San Juan respectfully requests from the Commission to reverse the ***Certified - out of window*** on applications 807387 and 807541 to ***Certified - in window*** and provide

⁵ Refer to copy of case# 22-212021(Exhibit E)

⁶ Refer to copy of detailed result for envelope sent on April 11th to USAC with airway bill# 870826215053 (Exhibit F)

⁷ Refer to copy of case # 22-211260(Exhibit D)

⁸ Refer to Section 54.407(c) from the Federal Communications Commission (known as FCC or Commission)

Bibliotecas de San Juan the opportunity to receive funding that will help the students and neighborhood of Municipality of San Juan and other surrounding Municipalities.

Respectfully submitted,

BIBLIOTECA ABELARDO DIAZ ALFARO

/s/

Jose M. Valentin Nieves

Executive Director

PO Box 70179

San Juan, PR 00923-8179

Tel. 787-480-4000

Fax. 787-754-2718

Email. jvalentin@sanjuancapital.com

May 18, 2011

**Schools and Libraries Universal Service Program
Services Ordered and Certification Form 471
Application Display**

Exhibit A1

Block 1

Block 2 & 3

Block 4

Block 5

Block 6

Misc

471 Application No: 807387
Form Status: CERTIFIED - Out of Window
Out of Window Letter Date:

Funding Year: 7/1/2011 - 6/30/2012
RAL Date:

Cert. Postmark Date: 04/11/2011

Applicant's Form Identifier: IA-16052522-11

Received & Inspected

Block 1: Billed Entity Information		MAY 20 2011
Billed Entity Number: 16052522		FCC Mail Room
FCC Registration Number: 0019729235		
Applicant Name: BIBLIOTECA ABELARDO DIAZ ALFARO		
Address: AVENIDA ROOSEVELT 1208		
City: SAN JUAN State: PR Zip: 00936-8179		
Contact Name: JOSE M VALENTIN		
Address: PO BOX 770179		
City: SAN JUAN State: PR Zip: 00936 8179		
Type of Application: LIBRARY	Ineligible Orgs: N	
Recipient(s) of Services: Private: N , Public: Y , Charter: N , Tribal: N , Head Start: N , State Agency: N		
Consultant Name:		
Name of Consultant's Employer:		
Name of Consultant's Employer:		
Consultant's Street Address :		
Consultant Registration Number :		

[Previous](#)

[Display Entire Application](#)

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Schools and Libraries Universal Service Program
Services Ordered and Certification Form 471
Application Display

Exhibit A2**Block 2 & 3****Block 4****Block 5****Block 6****Misc**

471 Application No: 807541

Funding Year: 7/1/2011 - 6/30/2012

Cert. Postmark Date: 04/11/2011Form Status: CERTIFIED - Out of Window

RAL Date:

Out of Window Letter Date:

Applicant's Form Identifier: IC-16052522-11

Block 1: Billed Entity Information

Billed Entity Number: 16052522

FCC Registration Number: 0019729235

Applicant Name: BIBLIOTECA ABELARDO DIAZ ALFARO

Address: AVENIDA ROOSEVELT 1208

City: SAN JUAN State: PR Zip: 00936-8179

Contact Name: JOSE M VALETIN

Address: PO BOX 770179

City: SAN JUAN State: PR Zip: 00936 8179

Type of Application: LIBRARY

Ineligible Orgs: N

Recipient(s) of Services: Private: N , Public: Y , Charter: N , Tribal: N , Head Start: N , State Agency: N

Consultant Name:

Name of Consultant's Employer:

Name of Consultant's Employer:

Consultant's Street Address :

Consultant Registration Number :

[Previous](#)[Display Entire Application](#)

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Application ID:807387

Do not write in this area.

Exhibit B1

Entity Number	<u>16052522</u>	Applicant's Form Identifier	<u>IA-16052522-11</u>
Contact Person	<u>JOSE M VALENTIN</u>	Phone Number	<u>787-480-4248</u>

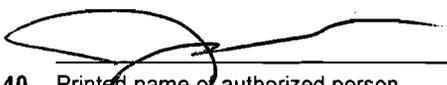
Block 6: Certifications and Signature

24. I certify that the entities listed in Block 4 of this application are eligible for support because they are: (check one or both)
- schools under the statutory definitions of elementary and secondary schools found in the **No Child Left Behind Act of**
- a. **2001, 20 U.S.C. §§ 7801(18) and (38)**, that do not operate as for-profit businesses, and do not have endowments exceeding \$50 million; and/or
- b. libraries or library consortia eligible for assistance from a State library administrative agency under the Library Services and Technology Act of 1996 that do not operate as for-profit businesses and whose budgets are completely separate from any schools including, but not limited to elementary, secondary schools, colleges, or universities.
25. I certify that the entity I represent or the entities listed on this application have secured access, separately or through this program, to all of the resources, including computers, training, software, internal connections, maintenance, and electrical capacity, necessary to use the services purchased effectively. I recognize that some of the aforementioned resources are not eligible for support. I certify that the entities I represent or the entities listed in this application have secured access to all of the resources to pay the discounted charges for eligible services from funds to which access has been secured in the current funding year. I certify that the Billed Entity will pay the non-discount portion of the cost of the goods and services to the service provider(s).

a.	Total funding year pre-discount amount on this Form 471 (Add the entities from Item 23I on all Block 5 Discount Funding Requests.)	\$423,402.52
b.	Total funding commitment request amount on this Form 471 (Add the entities from Items 23K on all Block 5 Discount Funding Requests.)	\$381,062.27
c.	Total applicant non-discount share (Subtract Item 25b from Item 25a.)	\$42,340.25
d.	Total budgeted amount allocated to resources not eligible for E-rate support	\$130,000.00
e.	Total amount necessary for the applicant to pay the non-discount share of the services requested on this application AND to secure access to the resources necessary to make effective use of the discounts. (Add Items 25c and 25d.)	\$172,340.25
f.	<input type="checkbox"/> Check this box if you are receiving any of the funds in Item 25e directly from a service provider listed on any Forms 471 filed by this Billed Entity for this funding year, or if a service provider listed on any of the Forms 471 filed by this Billed Entity for this funding year assisted you in locating funds in Items 25e.	

26. I certify that, if required by Commission rules, all of the individual schools and libraries receiving services under this form are covered by technology plans that are written, that cover all 12 months of the funding year, and that have been or will be approved by a state or other authorized body or an SLD-certified technology plan approver prior to the commencement of service.
- Or I certify that no technology plan is required by Commission rules.
27. I certify that (if applicable) I posted my Form 470 and (if applicable) made any related RFP available for at least 28 days before considering all bids received and selecting a service provider. I certify that all bids submitted were carefully considered and the most cost-effective service offering was selected, with price being the primary factor considered, and is the most cost-effective means of meeting educational needs and technology plan goals.
28. I certify that the entity responsible for selecting the service provider(s) has reviewed all applicable FCC, state, and local procurement/competitive bidding requirements and that the entity or entities listed on this application have complied with them.
29. I certify that the services the applicant purchases at discounts provided by 47 U.S.C. § 254 will be used primarily for educational purposes and will not be sold, resold or transferred in consideration for money or any other thing of value, except as permitted by the Commission's rules at 47 C.F.R. §§ 54.500, 54.513. Additionally, I certify that the entity or entities listed on this application have not received anything of value or a promise of anything of value, other than services and equipment sought by means of this form, from the service provider, or any representative or agent thereof or any consultant in connection with this request for services.

- 30. certify that I and the entity(ies) I represent have complied with all program rules and I acknowledge that failure to do so may result in denial of discount funding and/or cancellation of funding commitments. There are signed contracts covering all of the services listed on this Form 471 except for those services provided under non-contracted tariffed or month-to-month arrangements. I acknowledge that failure to comply with program rules could result in civil or criminal prosecution by the appropriate law enforcement authorities.
- 31. acknowledge that the discount level used for shared services is conditional, for future years, upon ensuring that the most disadvantaged schools and libraries that are treated as sharing in the service, receive an appropriate share of benefits from those services.
- 32. certify that I will retain required documents for a period of at least five years after the last day of service delivered. I certify that I will retain all documents necessary to demonstrate compliance with the statute and Commission rules regarding the application for, receipt of, and delivery of services receiving schools and libraries discounts, and that if audited, I will make such records available to the Administrator. I acknowledge that I may be audited pursuant to participation in the schools and libraries program.
- 33. certify that I am authorized to order telecommunications and other supported services for the eligible entity(ies) listed on this application. I certify that I am authorized to submit this request on behalf of the eligible entity(ies) listed on this application, that I have examined this request, that all of the information on this form is true and correct to the best of my knowledge, that the entities that are receiving discounts pursuant to this application have complied with the terms, conditions and purposes of this program, that no kickbacks were paid to anyone and that false statements on this form can be punished by fine or forfeiture under the Communications Act, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under the Title 18 of the United States Code, 18 U.S.C. § 1001 and civil violations of the False Claims Act.
- 34. acknowledge that FCC rules provide that persons who have been convicted of criminal violations or held civilly liable for certain acts arising from their participation in the schools and libraries support mechanism are subject to suspension and debarment from the program. I will institute reasonable measures to be informed, and will notify USAC should I be informed or become aware that I or any of the entities listed on this application, or any person associated in any way with my entity and/or entities listed on this application, is convicted of a criminal violation or held civilly liable for acts arising from their participation in the schools and libraries support mechanism.
- 35. certify that if any of the Funding Requests on this Form 471 are for discounts for products or services that contain both eligible and ineligible components, that I have allocated the eligible and ineligible components as required by the Commission's rules at 47 C.F.R. § 54.504(g)(1),(2).
- 36. certify that this funding request does not constitute a request for internal connections services, except basic maintenance services, in violation of the Commission requirement that eligible entities are not eligible for such support more than twice every five funding years as required by the Commission's rules at 47 C.F.R. § 54.506(c).
- 37. certify that the non-discounted portion of the costs for eligible services will not be paid by the service provider. The pre-discount costs of eligible services featured on this Form 471 are net of any rebates or discounts offered by the service provider. I acknowledge that, for the purpose of this rule, the provision, by the provider of a supported service, of free services or products unrelated to the supported service or product constitutes a rebate of some or all of the cost of the supported services.

<p>38. Signature of authorized person</p> 	<p>39. Signature Date</p> <p style="text-align: center; font-size: 1.2em;">3/23/2011</p>
<p>40. Printed name of authorized person JOSE M VALENTIN</p>	
<p>41. Title or position of authorized person EXECUTIVE DIRECTOR <input type="checkbox"/> Check here if the consultant in Item 6g is the Authorized Person.</p>	
<p>42a. Street Address, P.O Box or Route Number PO BOX 770179 City, State Zip Code SAN JUAN, PR 00936</p>	
<p>42b. Telephone number of authorized person: (787) 480-4248</p>	
<p>42c. Fax number of authorized person: (787) 754-2718</p>	
<p>42d. E-mail of authorized person: JVALENTIN@SANJUANCAPITAL.COM</p>	
<p>42e Name of authorized person's employer MUNICIPIO DE SAN JUAN</p>	

NOTICE: Section 54.504 of the Federal Communications Commission's rules requires all schools and libraries ordering services that are eligible for and seeking universal service discounts to file this Services Ordered and Certification Form (FCC Form 471) with the Universal Service Administrator. 47 C.F.R. § 54.504(c). The collection of information stems from the Commission's

authority under Section 254 of the Communications Act of 1934, as amended. 47U.S.C. § 254. The data in the report will be used to ensure that schools and libraries comply with the competitive bidding requirement contained in 47C.F.R. § 54.504. All schools and libraries planning to order services eligible for universal service discounts must file this form themselves or as part of a consortium.

An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

The FCC is authorized under the Communications Act of 1934, as amended, to collect the information we request in this form. We will use the information you provide to determine whether approving this application is in the public interest. If we believe there may be a violation or a potential violation of any applicable statute, regulation, rule or order, your application may be referred to the Federal, state, or local agency responsible for investigating, prosecuting, enforcing, or implementing the statute, rule, regulation or order. In certain cases, the information in your application may be disclosed to the Department of Justice or a court or adjudicative body when (a) the FCC; or (b) any employee of the FCC; or (c) the United States Government is a party of a proceeding before the body or has an interest in the proceeding. In addition, consistent with the Communications Act of 1934, FCC regulations and orders, the Freedom of Information Act, 5 U.S.C. § 552, or other applicable law, information provided in or submitted with this form or in response to subsequent inquiries may be disclosed to the public.

If you owe a past due debt to the Federal government, the information you provide may also be disclosed to the Department of the Treasury Financial Management Service, other Federal agencies and/or your employer to offset your salary, IRS tax refund or other payments to collect that debt. The FCC may also provide the information to these agencies through the matching of computer records when authorized.

If you do not provide the information we request on the form, the FCC may delay processing of your application or may return your application without action.

The foregoing Notice is required by the Paperwork Reduction Act of 1995, Pub. L. No. 104-13, 44 U.S.C. § 3501, et seq.

Public reporting burden for this collection of information is estimated to average 4 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, completing, and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing the reporting burden to the Federal Communications Commission, Performance Evaluation and Records Management, Washington, DC 20554.

Please submit this form to:

**SLD-Form 471
P.O. Box 7026
Lawrence, Kansas 66044-7026**

**For express delivery services or U.S. Postal Service, Return Receipt Requested,
mail this form to:**

**SLD Forms
ATTN: SLD Form 471
3833 Greenway Drive
Lawrence, Kansas 66046
(888) 203-8100**

[Print](#)[Create Item 21 Attachment](#)[Menu](#)

Do not write in this area.

Application ID:807541

Exhibit B2

Entity Number	<u>16052522</u>	Applicant's Form Identifier	<u>IC-16052522-11</u>
Contact Person	<u>JOSE M VALETIN</u>	Phone Number	<u>787-480-4248</u>

Block 6: Certifications and Signature

24. I certify that the entities listed in Block 4 of this application are eligible for support because they are: (check one or both)
- a. 2001, 20 U.S.C. §§ 7801(18) and (38), that do not operate as for-profit businesses, and do not have endowments exceeding \$50 million; and/or
 - b. libraries or library consortia eligible for assistance from a State library administrative agency under the Library Services and Technology Act of 1996 that do not operate as for-profit businesses and whose budgets are completely separate from any schools including, but not limited to elementary, secondary schools, colleges, or universities.
25. I certify that the entity I represent or the entities listed on this application have secured access, separately or through this program, to all of the resources, including computers, training, software, internal connections, maintenance, and electrical capacity, necessary to use the services purchased effectively. I recognize that some of the aforementioned resources are not eligible for support. I certify that the entities I represent or the entities listed in this application have secured access to all of the resources to pay the discounted charges for eligible services from funds to which access has been secured in the current funding year. I certify that the Billed Entity will pay the non-discount portion of the cost of the goods and services to the service provider(s).

a.	Total funding year pre-discount amount on this Form 471 (Add the entities from Item 23I on all Block 5 Discount Funding Requests.)	\$510,950.50
b.	Total funding commitment request amount on this Form 471 (Add the entities from Items 23K on all Block 5 Discount Funding Requests.)	\$459,855.46
c.	Total applicant non-discount share (Subtract Item 25b from Item 25a.)	\$51,095.04
d.	Total budgeted amount allocated to resources not eligible for E-rate support	\$130,000.00
e.	Total amount necessary for the applicant to pay the non-discount share of the services requested on this application AND to secure access to the resources necessary to make effective use of the discounts. (Add Items 25c and 25d.)	\$181,095.04
f.	<input type="checkbox"/> Check this box if you are receiving any of the funds in Item 25e directly from a service provider listed on any Forms 471 filed by this Billed Entity for this funding year, or if a service provider listed on any of the Forms 471 filed by this Billed Entity for this funding year assisted you in locating funds in Items 25e.	

26. I certify that, if required by Commission rules, all of the individual schools and libraries receiving services under this form are covered by technology plans that are written, that cover all 12 months of the funding year, and that have been or will be approved by a state or other authorized body or an SLD-certified technology plan approver prior to the commencement of service.
- Or I certify that no technology plan is required by Commission rules.
27. I certify that (if applicable) I posted my Form 470 and (if applicable) made any related RFP available for at least 28 days before considering all bids received and selecting a service provider. I certify that all bids submitted were carefully considered and the most cost-effective service offering was selected, with price being the primary factor considered, and is the most cost-effective means of meeting educational needs and technology plan goals.
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29. I certify that the services the applicant purchases at discounts provided by 47 U.S.C. § 254 will be used primarily for educational purposes and will not be sold, resold or transferred in consideration for money or any other thing of value, except as permitted by the Commission's rules at 47 C.F.R. §§ 54.500, 54.513. Additionally, I certify that the entity or entities listed on this application have not received anything of value or a promise of anything of value, other than services and equipment sought by means of this form, from the service provider, or any representative or agent thereof or any consultant in connection with this request for services.

- 30. I certify that I and the entity(ies) I represent have complied with all program rules and I acknowledge that failure to do so may result in denial of discount funding and/or cancellation of funding commitments. There are signed contracts covering all of the services listed on this Form 471 except for those services provided under non-contracted tariffed or month-to-month arrangements. I acknowledge that failure to comply with program rules could result in civil or criminal prosecution by the appropriate law enforcement authorities.
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- 32. I certify that I will retain required documents for a period of at least five years after the last day of service delivered. I certify that I will retain all documents necessary to demonstrate compliance with the statute and Commission rules regarding the application for, receipt of, and delivery of services receiving schools and libraries discounts, and that if audited, I will make such records available to the Administrator. I acknowledge that I may be audited pursuant to participation in the schools and libraries program.
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- 34. I acknowledge that FCC rules provide that persons who have been convicted of criminal violations or held civilly liable for certain acts arising from their participation in the schools and libraries support mechanism are subject to suspension and debarment from the program. I will institute reasonable measures to be informed, and will notify USAC should I be informed or become aware that I or any of the entities listed on this application, or any person associated in any way with my entity and/or entities listed on this application, is convicted of a criminal violation or held civilly liable for acts arising from their participation in the schools and libraries support mechanism.
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<p>38. Signature of authorized person</p> 	<p>39. Signature Date</p> <p style="text-align: center;">3/23/2011</p>
<p>40. Printed name of authorized person JOSE M. VALENTIN</p>	
<p>41. Title or position of authorized person EXECUTIVE DIRECTOR <input type="checkbox"/> Check here if the consultant in Item 6g is the Authorized Person.</p>	
<p>42a. Street Address, P.O Box or Route Number PO BOX 770179 City, State Zip Code SAN JUAN, PR 00936</p>	
<p>42b. Telephone number of authorized person: (787) 480-4248</p>	
<p>42c. Fax number of authorized person: (787) 271-2718</p>	
<p>42d. E-mail of authorized person: JVALENTIN@SANJUANCAPITAL.COM</p>	
<p>42e. Name of authorized person's employer MUNICIPIO SAN JUAN</p>	

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authority under Section 254 of the Communications Act of 1934, as amended. 47 U.S.C. § 254. The data in the report will be used to ensure that schools and libraries comply with the competitive bidding requirement contained in 47 C.F.R. § 54.504. All schools and libraries planning to order services eligible for universal service discounts must file this form themselves or as part of a consortium.

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The FCC is authorized under the Communications Act of 1934, as amended, to collect the information we request in this form. We will use the information you provide to determine whether approving this application is in the public interest. If we believe there may be a violation or a potential violation of any applicable statute, regulation, rule or order, your application may be referred to the Federal, state, or local agency responsible for investigating, prosecuting, enforcing, or implementing the statute, rule, regulation or order. In certain cases, the information in your application may be disclosed to the Department of Justice or a court or adjudicative body when (a) the FCC; or (b) any employee of the FCC; or (c) the United States Government is a party of a proceeding before the body or has an interest in the proceeding. In addition, consistent with the Communications Act of 1934, FCC regulations and orders, the Freedom of Information Act, 5 U.S.C. § 552, or other applicable law, information provided in or submitted with this form or in response to subsequent inquiries may be disclosed to the public.

If you owe a past due debt to the Federal government, the information you provide may also be disclosed to the Department of the Treasury Financial Management Service, other Federal agencies and/or your employer to offset your salary, IRS tax refund or other payments to collect that debt. The FCC may also provide the information to these agencies through the matching of computer records when authorized.

If you do not provide the information we request on the form, the FCC may delay processing of your application or may return your application without action.

The foregoing Notice is required by the Paperwork Reduction Act of 1995, Pub. L. No. 104-13, 44 U.S.C. § 3501, et seq.

Public reporting burden for this collection of information is estimated to average 4 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, completing, and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing the reporting burden to the Federal Communications Commission, Performance Evaluation and Records Management, Washington, DC 20554.

Please submit this form to:

**SLD-Form 471
P.O. Box 7026
Lawrence, Kansas 66044-7026**

**For express delivery services or U.S. Postal Service, Return Receipt Requested,
mail this form to:**

**SLD Forms
ATTN: SLD Form 471
3833 Greenway Drive
Lawrence, Kansas 66046
(888) 203-8100**

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Exhibit C

Detailed Results | Notifications

Tracking no.: 870826215395 | Select time format: 12H | 24H | [E-mail notifications](#)

Delivered

Initiated | Picked up | In transit | Delivered

Delivered
Signed for by: D.MCTIZIK

Shipment Dates | Destination

Ship date: Mar 24, 2011 | LAWRENCE, KS
 Delivery date: Mar 25, 2011 8:56 AM | [Signature Proof of Delivery](#)

Shipment Options [Help](#)

Hold at FedEx Location
Hold at FedEx Location service is not available for this shipment.

Shipment Facts [Help](#)

Service type: Priority Envelope - Indirect Signature Required
 Weight: 0.5 lbs./2 kg | Delivered to: Guard/Security Station

Shipment Travel History [Help](#)

Select time zone: Local Scan Time

All shipment travel activity is displayed in local time for the location

Date/Time	Activity	Location	Details
Mar 25, 2011 8:56 AM	Delivered	LAWRENCE, KS	
Mar 25, 2011 7:58 AM	On FedEx vehicle for delivery	LENEXA, KS	
Mar 25, 2011 7:13 AM	At local FedEx facility	LENEXA, KS	
Mar 25, 2011 5:00 AM	At dest sort facility	KANSAS CITY, MO	
Mar 25, 2011 3:37 AM	Departed FedEx location	MEMPHIS, TN	
Mar 25, 2011 12:27 AM	Arrived at FedEx location	MEMPHIS, TN	
Mar 24, 2011 7:06 PM	Left FedEx origin facility	GUAYNABO, PR	
Mar 24, 2011 6:43 PM	Picked up	GUAYNABO, PR	

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RE: Initial Contact, Case #22-211260

Exhibit D

From: **sldnoreply@sl.universalservice.org**

Sent: Friday, April 08, 2011 4:30:00 PM

To: priscal10@hotmail.com

Thank you for your inquiry. We were able to find your Item 21 Attachments, but did not find the certification. You may want to submit the certification again.

If you have any further questions, please feel free to contact our Schools and Libraries Helpline at 1-888-203-8100. Please remember to visit our website for updates: www.usac.org/sl

Thank you,
Schools and Libraries Division
Universal Service Administrative Company

-----Original Message-----

From: priscal10@hotmail.com

Subject: Initial Contact

[FirstName]=Loyda

[LastName]=Lopez

[JobTitle]=

[EmailAddress]=priscal10@hotmail.com

[WorkPhone]=7874691385

[FaxPhone]=

[PreviousCaseNumber]=0

[FormType]=471

[Owner]=TCSB

[DateSubmitted]=4/8/2011 10:27:50 AM

[AttachmentFlag]=N[BenOrSpinNumber]=16052522

[ApplicantFormID]=IA-16052522-11

[ApplicationNumber]=807387

[FundingYear]=FY14 (07/01/2011 - 06/30/2012)

[SPIN]=143022659

[FRN]=2191644

[Question2]=CERTIFICATION AND ATTACHMENT 21 WERE SENT VIA FEDEX ON MARCH 24TH. AS OF TODAY MY APPLICATIONS 807387 & 807541 ARE NOT CERTIFIED YET. CAN YOU PLEASE INFORM IF THEY ARE IN THE PROCESS OF CERTIFICATION?

RE: Initial Contact, Case# 22-212021

Exhibit E

From: **sldnoreply@sl.universalservice.org**
Sent: Monday, April 11, 2011 4:49:20 PM
To: priscal10@hotmail.com

Thank you for your inquiry. We do not have record of receiving the certification for Form 471 Application Number 807541. If we would have received it less than 7 days ago, please allow time for processing. If we would have received it more than 7 days ago, please send the certification again.

If you have any further questions, please feel free to contact our Schools and Libraries Helpline at 1-888-203-8100. Please remember to visit our website for updates: <http://www.usac.org/sl>

Thank you,
Schools and Libraries Division
Universal Service Administrative Company

-----Original Message-----

From: priscal10@hotmail.com
Subject: Initial Contact

[FirstName]=LOYDA
[LastName]=LOPEZ
[JobTitle]=
[EmailAddress]=PRISCA10@HOTMAIL.COM
[WorkPhone]=7874804255
[FaxPhone]=
[PreviousCaseNumber]=0

[FormType]=471
[Owner]=TCSE
[DateSubmitted]=4/11/2011 9:08:10 AM
[AttachmentFlag]=N[BenOrSpinNumber]=16052522
[ApplicantFormID]=IC-16052522-11
[ApplicationNumber]=807541
[FundingYear]=FY14 (07/01/2011 - 06/30/2012)
[SPIN]=143022659
[FRN]=2192095
[Question2]=PREVIOUSLY I CHECKED IF CERTIFICATION FOR APPLICATION 807387 WAS RECEIVED. NOW I NEED TO CHECK ON APPLICATION 807541.

BOTH APPLICATIONS WERE SUPPOSED TO BE TOGETHER WITH THEIR CORRESPONDENT ITEM 21 ATTACHMENTS.

THANK YOU



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Enter tracking number

Exhibit F

Detailed Results	Notifications
------------------	---------------

Tracking no.: 870826215053 Select time format: 12H | 24H [E-mail notifications](#)

Delivered

Delivered
Signed for by: R.BROOKE

Shipment Dates	Destination
Ship date Apr 11, 2011	LAWRENCE, KS
Delivery date Apr 12, 2011 8:44 AM	Signature Proof of Delivery

Shipment Options [Help](#)

Hold at FedEx Location
Hold at FedEx Location service is not available for this shipment.

Shipment Facts [Help](#)

Service type	Priority Envelope - Indirect Signature Required	Delivered to	Guard/Security Station
Weight	0.5 lbs/ 2 kg		

Shipment Travel History [Help](#)

Select time zone: Local Scan Time

All shipment travel activity is displayed in local time for the location

Date/Time	Activity	Location	Details
Apr 12, 2011 8:44 AM	Delivered	LAWRENCE, KS	
Apr 12, 2011 8:13 AM	On FedEx vehicle for delivery	LENEXA, KS	
Apr 12, 2011 7:18 AM	At local FedEx facility	LENEXA, KS	
Apr 12, 2011 5:01 AM	At dest sort facility	KANSAS CITY, MO	
Apr 12, 2011 3:57 AM	Departed FedEx location	MEMPHIS, TN	
Apr 11, 2011 7:30 PM	Left FedEx origin facility	CAROLINA, PR	
Apr 11, 2011 4:52 PM	Picked up	CAROLINA, PR	

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