

Im making a complaint. Because i been recieving phone calls from my husband thats and incarcerated at the time and Alameda county which the phone company i go through is Globe Tel Link. I have been having alot of problems lately where i put amounts of money on my phone, and they are taking acces amount of money off my account for one call. I been experience this for about 2weeks now. If i have a certain amount of money on my phone and they constantly taking money off my account as if i was on the phone for hours. Its really frustrating when i have to experience this with no feed back even when im calling global tel link, they are giving me the run around. Its very unfair to me as a customer that rates change like that without notice.