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June 20, 2011

**Via Electronic Submission**

Ms. Marlene H. Dortch  
Secretary  
Federal Communications Commission  
445 12th Street, SW  
Washington, DC 20554

**Ex Parte Communication**

Re: Structure and Practices of the Video Relay Service Program  
CG Docket No. 10-51

Dear Ms. Dortch:

On June 20, 2011, AT&T Services, Inc. ("AT&T") representatives Eileen Hansen, Celia Nogales, Toni Acton, and Robert Vitanza conducted a conference call with Gregory Hlibok and Diane Mason from the Consumer & Governmental Affairs Bureau to discuss the certification process for IP Telecommunications Relay Service providers proposed in the Further Notice of Proposed Rulemaking released on April 6, 2011. In the conference call, the discussion centered on AT&T's concerns, explained more fully in AT&T's Comments (pages 12-14) and Reply Comments (pages 4-6) filed on June 1, 2011 and June 16, 2011, respectively, in this docket that a certification process which requires providers to own and operate call center facilities and employ interpreters could force Video Relay Service providers like AT&T from the marketplace and would be detrimental to VRS users.

Pursuant to Section 1.1206 of the Commission's rules, an electronic copy of this letter is being filed for inclusion in the above-referenced docket.

Respectfully submitted,

Robert Vitanza

cc: Gregory Hlibok  
Diane Mason