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**VIA ELECTRONIC FILING**

June 28, 2011

Marlene H. Dortch, Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12th Street, SW  
Washington, DC 20554

**Re:** Notice of Ex Parte: CG Docket 10-51

Dear Ms. Dortch:

On June 24, 2011, Robin Horwitz, CEO; David Bahar, Director of Government and Regulatory Affairs; and Jewel Jauregui, Call Center Operations Manager, all of Convo Communications, LLC ("Convo"), met with Paul de Sa, Chief, Office of Strategic Planning and Policy Analysis.

During the meeting, Convo discussed a potential alteration to the price-per-minute VRS reimbursement scheme in which providers would be reimbursed per customer rather than per minute. Convo conditionally supported this proposal.

Convo also took the opportunity to discuss with Mr. de Sa the importance of preserving the ability for VRS users to freely choose between VRS providers' software applications, even where the equipment with which to use VRS is donated to a user by a VRS provider.

Convo also emphasized to Mr. de Sa the importance of ensuring high levels of VRS service quality in devising any new or altered reimbursement scheme and suggested that maintaining industry-leading levels of VRS service quality would still remain possible at somewhat decreased reimbursement levels for companies where profits are not dedicated to shareholders or investors.

Convo also discussed with Mr. de Sa the following: 1) the possibility of providing incentives to VRS companies to discover customers who qualify to use VRS but do not have equipment with which to access VRS; 2) the importance of increasing competitiveness within the VRS industry; and 3) the importance of increasing transparency for all VRS providers. In accordance with 3), Convo provided Mr. de Sa with spreadsheets pertaining to Convo's costs of operation and these spreadsheets

concurrently are being filed in unredacted form pursuant to a separate request for confidentiality. The request for confidentiality and redacted copies of the spreadsheets are being filed electronically concurrently herewith.

Respectfully submitted,

David J. Bahar

A handwritten signature in black ink, appearing to read "David J. Bahar", with a long horizontal flourish extending to the right.

Director of Government and Regulatory Affairs  
Convo Communications, LLC

cc: Paul de Sa, Chief, Office of Strategic Planning and Policy Analysis (by e-mail)