

In my June statement I noticed that my monthly bill had increased by about \$25.00. In looking I saw a charge of \$19.99 for horoscopes. I called Sprint and after telling them I never authorized this charge they did remove it from my account. Now I need to go back and look at the 1.99 charges that looked like legitimate fees (because of the names) and ask what they are for. Now that I saw articles of this cramming that is being done I will make sure I look at any additional charges above my plan which should be \$79.99. It hasn't been that amount in many months. If I was to do this to a customer I would go to jail. Don't even get me started regarding cell phone contracts that have you tied in for two years every time you call them. I had telephone insurance, my phone broke and upon buying one to replace it, they hooked me in for another two years. After researching on how limited their coverage is I was able to convince them that I need to change to a cell phone company who has coverage of my area.