

Recently, I discover in phone bill that I have been charge for five months of \$35 dollars a month in which the phone company sneak into the bill. How do I find out was that I have been paying my bills regulary but they continue saying that I am owing. It come to a point that they said that they would disconnect my phone and TV, Internet. I wanted to find out why I am owing then the say that I had HBO SHOW time and Security which I did not. They look into it and remove it. This is Verizon Southwest. If I have not complaint I would have paid for services that I do not even have. The clever way they do is that they advertise for free 90 days services even if you return before that period they still hold it in your bill unless you check it out