

I use AT&T or what was formerly known as Cingular. I have five phones so my bill is rather large and has many pages, which makes it difficult to find the extra charges. I became suspicious when my bill was a different amount every month, so I began to go through my entire bill and found a charge of \$9.99 tacked on to one of my children's lines. I called and argued with AT&T and then found out they had been charging me this amount for months. I told them I never authorized this and they said your child must have. So I blocked my children's phones from being able to buy anything, ring tones or horoscope readings, etc. I couldn't believe it when on my next bill the charge wasn't on their phones, but mine. I was so angry. I knew then it was a scam. I called AT&T and basically threatened them. Telling them I know this can't be legal and to take the charge off and I better never see one on my bill again or I'm going to term them in. I get sick to think how much extra I must have paid them over the years.