

The Billing Receipt need to be simplified. That thing reads like a Military Operations Order. And I've noticed the 3rd party charges for years. But...you are exactly right...I don't have the time to go down to the phone company a raise hell! And what has the phone companies been doing with all that extra money? I went to Japan...rode a bullet train...and could talk on my phone! I can be at my house...on a clear day, talking to another person a mile away...and my call will drop. What gives?