

I have previously mailed (via USPS) a Form 2000B regarding this issue. AT&T U-verse has failed to provide Internet and telephone service to our residence. On June 27, 2011 service was officially terminated via AT&T U-verse customer service. Verbal assurances were made for a timely refund of by AT&T U-verse customer service. This has not happened. Please locate my form 2000B mailed submission and contact me via email for any further information you might need.