

I received a notice indicating that my XM Satellite Radio bill is a FINAL BILL.

However, this is the first time I received anything from them.

The bill asks me to mail my payment and designates an address " however, there is no amount on the bill.

There is no website on the bill, so I can not pay online.

I called the 800 #.

While on hold for 15 minutes, a recording asked me to go to SeriousXM.com.

After fumbling on the web for a couple of minutes, I found out that it is actually spelled, SiriusXM.com.

Then, the website did not recognize my account number that was printed on the notice I received.

After waiting a total of 30 minutes on the phone, the rep told me the same.

Please help me understand the process to pay my bill and what the amount is.

Thank you.