

# Third Party Verification, Inc. Comments on Lifeline Database Administration

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# Agenda



- 3PV Overview
  - History
  - Capabilities and Successes
- Lifeline Database Project (Phase II)
  - 3PV Vision

# 3PV Professional Overview



- 3PV's 10+ year legacy of providing TPV services – 125M transactions
- Selected by ETC coalition to facilitate IDRPs (Phase 1)
- Performed 2 million e911 verifications in 2005 (Fourth Order)
- Only verification company to achieve SSAE 16 (formerly SAS 70) Type I and Type II Enterprise-wide Certification
- The first to deploy XML-based integration services
- The first to provide a sophisticated web-portal for near-real-time reporting
- The first to provide an alternative to verbal verification with the Electronic Letter of Agency (eLOA™)

# The Company We Keep...



Through ETC  
Coalition:



NEXUSTELECOM



CenturyLink



Buckeye CableSystem



# Phase II – Lifeline Database Considerations



- Building a real-world database
  - Challenges with carrier integration
    - Time and cost
    - Back-end and Front-end
    - Business priority (large vs. small ETC's)
  - Challenges with state integration (eligibility)
    - No central database within each state
    - Incentives to participate
  - Focusing on the consumer
    - Don't create barriers to legitimate consumer participation

# Phase II – Lifeline Database Recommendations



- Separate processes for duplicate management and eligibility (state integration)
- Supported Methods of Communication
  - Real-time API
  - Batch
  - Web
- Supported Operations
  - Check, Commit, Update, Release
- Security
  - Data segregation
  - Establish rules regarding legitimate use/data access
  - FISMA Security Standards
  - SSAE 16 (SAS 70) Type II
  - FCC Privacy Rules (ECPA, sec. 222, etc.)
- Minimizing infrastructure changes for ETCs and USAC

# Eligibility



- Establishing a realistic timeline
  - Targeting states desiring to participate
  - Identifying the integration points
  - Employing the 80% rule
  - Allowing states to maintain existing eligibility processes



# OPEN DISCUSSION & ACTION ITEMS