

I filed a complaint online with the FCC on July 29th about a caller soliciting alarm systems. The calls have not stopped so I called into the FCC with the reference number of my original complaint (11-T00749549 just in case an FCC individual reads this and decides to respond) and all I was told was that I would have to go online and file another complaint... while on the phone with the FCC representative the caller actually called me, I offered to conference in the solicitor and the representative refused....?????? Isnt that sort of like a thief coming back when the police are at your house and they want to wait outside until the thief is through with the second house call???? The representative did give me 4 other govt. agencies that I could call.. no wonder our government/country is broke... and the unwanted calls continue. I am sure this representative drew a full pay check today.. Why even have a process to follow if the FCC is not going to do anything....another option I was given was to call my service provider and but a block on the number, again a charge to me...