

August 5, 2011

Via Electronic Filing

Marlene H. Dortch
Secretary
Federal Communications Commission
445 Twelfth Street, S.W.
Washington, DC 20554

Re: *Ex Parte* Presentation, CG Docket Nos. 10-145, 10-213, WT Docket No. 96-198

Dear Ms. Dortch:

On August 4, 2011, Christopher Guttman-McCabe, Vice President, Regulatory Affairs, CTIA – The Wireless Association® (“CTIA”), K. Dane Snowden, Vice President, External & State Affairs, CTIA, Matthew Gerst, Counsel, External & State Affairs, CTIA, and Michael Samsock, Verizon met with Commissioner Mignon L. Clyburn, Federal Communications Commission (“FCC” or “Commission”) and Louis Peraertz, Wireless, Public Safety and International Legal Advisor, Office of Commissioner Mignon L. Clyburn, and Nathaniel Brown, Intern, Office of Commissioner Mignon L. Clyburn to discuss the above captioned proceedings.

CTIA believes that the Commission should implement the Twenty-First Century Communications and Video Accessibility Act (“CVAA”) by providing clarity in the rules, certainty in their application, and the flexibility that will ensure the U.S. wireless industry continues offering the most innovative products and services in the world to all consumers, including persons with disabilities. CTIA hopes the Commission’s rules and procedures adopted under the CVAA continue to encourage the strong collaborative environment that has developed among the wireless industry and consumers to find solutions that further the goal of making wireless products and services accessible to all Americans.

Consistent with its comments and reply comments in the above-captioned proceedings,¹ CTIA addressed concerns with the Commission’s proposed implementation of the CVAA. CTIA provided a summary of our industry leading efforts to educate consumers with disabilities about accessible wireless equipment and services through www.AccessWireless.Org. Attendees also discussed the steps that wireless carriers already take to evaluate the accessibility of wireless products and services before

¹ See Comments of CTIA-The Wireless Association®, CG Docket Nos. 10-213 & 10-145, WT Docket o. 96-168 (filed Apr. 25, 2011); Reply Comments of CTIA-The Wireless Association®, CG Docket Nos. 10-213 & 10-145, WT Docket No. 96-168 (filed May 23, 2011).

introduction to the market. To help guide the meeting, CTIA provided attendees with the attached Power Point slides, which summarize the items discussed.

In addition, the following items were discussed during the meeting:

- **Informal Complaint Process:** CTIA stated that the goal of the Commission’s informal complaint process should be to provide an easy means for consumers to resolve their concerns, and should avoid a litigious process that shifts attention away from the consumer by imposing the burdens of the formal complaint process on the responding entity.
- **“Primary Purpose” Analysis:** CTIA stated that allowing service providers and manufacturers to determine whether the “primary purpose” of equipment or services are “Advanced Communications Services” will provide industry with needed clarity to continue offering innovative products and services, and will facilitate the United State’s continued leadership in the mobile ecosystem.

Pursuant to Section 1.1206 of the Commission’s rules,² this letter is being electronically filed via ECFS with your office and a copy of this submission is being provided to the meeting attendees. Please let the undersigned know if you have any questions regarding this filing.

Sincerely,

/s/ Matthew Gerst

Matthew Gerst
Counsel, External & State Affairs
CTIA-The Wireless Association®

Attachment

cc: Commr. Mignon L. Clyburn
Louis Peraertz
Nathaniel Brown

² 47 C.F.R. § 1.1206.