

**Before the  
FEDERAL COMMUNICATIONS COMMISSION  
Washington, D.C. 20554**

In the Matter of

The Proposed Extension of Part 4 of the  
Commission's Rules Regarding Outage  
Reporting to Interconnected Voice Over Internet  
Protocol Service Providers and Broadband  
Internet Service Providers

PS Docket No. 11-82

**DECLARATION OF MIKE MAYERNIK**

Declarant hereby states as follows:

1. My name is Mike Mayernik. I am Senior Director of Network Operations for Vonage Holdings Corp. ("Vonage"). I have been employed at Vonage for three years. My business address is 23 Main Street, Holmdel, New Jersey, and my business telephone number is +1.732.337.3803.

2. Vonage has designed its network components with a high level of redundancy. In order for Vonage-controlled network components to cause an outage, Vonage would have to suffer a simultaneous failure of all of its Sip proxies, which are located at four disparate sites.

3. Vonage has also designed its networks to accommodate a significant amount of packet loss, latency, and jitter.

4. Vonage's own internal testing indicates that packet loss of one percent is indistinguishable to the users on either end of a Vonage call.

