

WT 11-65

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Received & Inspected

AUG -2 2011

FCC Mail Room

Julius Genachowski, Chairman
Federal Communications Commissions
Consumer and Government Affairs Bureau
445 12th Street, SW
Washington, DC 20554

Dear Chairman Genachowski,

I am writing to voice my opinion on the impending merger of T-Mobile and AT&T. Please do not let this happen.

As a satisfied customer of T-Mobile, I have had to deal with AT&T in my job as a bookkeeper for a fraternity house. When AT&T bundled services for the fraternity to save money, they were supposed to provide internet service to all the boys' rooms. They tried for several days to get service to work, but could not, so the house went back to a cable provider. Fine, except we were billed for MONTHS for a service they couldn't provide. The housemother and I spent much wasted time contacting them to try to stop the billing. I even had one rep tell me we had a contract and so would have to pay or suffer a early withdrawal penalty. When I said a contract was for service provided-which they didn't-it made no difference. Or, the rep would promise to take care of it and it didn't happen.

Only when I sent a letter to corporate saying I was writing to the FCC and I called the company to stop automatic withdrawal payments did they finally stop (and only refunded one month). My point is this...they have TERRIBLE customer service and they don't care.

Bell Telephone was broken up to way back in the sixties (seventies?) to provide competition, but now most small independent providers have either been gobbled up or forced out of market share. The number of providers has badly shrunken. Don't let AT&T get any larger. Learn a lesson from the banking debacle.

I'll close with a memory I hope you are old enough to remember...Lily Tomlin playing Ernestine, the 'MA Bell' operator. Do you remember her catch line? "We're Ma Bell. We don't care, we don't have to."

Thank you for your time,



Sally Crumbaugh

State Representative
KEITH SWERDFEGER
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Vice Chair:
Finance Committee
Member:
Economic & Business
Development Committee
Local Government Committee

COLORADO
HOUSE OF REPRESENTATIVES
STATE CAPITOL
DENVER
80203

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Chairman Julius Genachowski
Commissioner Michael J. Copps
Commissioner Robert M. McDowell
Commissioner Meredith Attwell Baker
Commissioner Mignor Clyburn
Federal Communications Commission
445 12th Street SW
Washington, DC 20544

July 25, 2011

Re: WT Docket 11-65

Dear Chairman Genachowski and Commissioners:

I respectfully encourage your support for the AT&T and T-Mobile merger because of its many benefits to the state of Colorado. I am a businessman and state representative from Southern Colorado's District 47. Our district welcomes local investment and the utilization of mobile broadband connectivity that provides 4G LTE coverage to our residents.

As the co-founder of K.R. Swerdfeger Construction, Inc. and former member of Pueblo's Economic Development Corporation, I understand the needs of our businesses and for the need for the right infrastructure to lure additional businesses and investment into our communities. I have helped secure new business for Pueblo such as wind-turbine maker Vestas, and I see the need to have the latest technology such as broadband access so new-age businesses can operate in a modern world. We cannot remain competitive without such access.

I understand the merger would bring mobile broadband services such as 4G LTE to over 97% of Colorado – all with private investment dollars. Having balanced our own state budget, we cannot turn our backs to opportunity that will help tax payers in such a significant way. It is with that in mind that I write to request your support.

Sincerely,

Representative Keith Swerdfeger
Colorado State House District 47



UNITED FOOD AND COMMERCIAL WORKERS UNION

DANIEL P. CLIFFORD, PRESIDENT
RICHARD M. BROWN, SEC-TREAS.

33 EASTLAND STREET ■ SPRINGFIELD, MA 01109
PHONE: (413) 732-6209 (800) 332-9699 FAX: (413) 732-5376 E-MAIL: workers@UFCW1459.com

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July 27, 2011

AUG -2 2011

FCC Mail Room

Marlene Dortch, Secretary
Federal Communications Commission
445 12th Street, SW
Washington, D.C. 20554

RE: In the Matter of applications of AT&T Inc. and Deutsche Telekom AG for consent to assign or Transfer Control of licenses and Authorizations (WT Proceeding - No. 11-65).

Dear Commissioners:

I'm pleased to have this opportunity to express my views in favor of the proposed AT&T/T-Mobile merger, referenced above. As President of UFCW Local 1459, I support this merger because it would encourage economic development throughout Massachusetts.

Studies have shown that access to advanced communications technologies helps spur innovations in a variety of industries. Once businesses of any size have access to wireless communications technologies, the possibilities are almost endless. They can expand to include online sales and services, and more effectively compete with other businesses, regardless of size or location. These developments lead to economic growth, new jobs and improved quality of life.

Additionally, when people have access to high-speed wireless broadband, they also have access to information and resources, distance learning programs, and job training and employment opportunities. Wireless broadband brings possibilities to people to improve their economic situation and quality of life. For our union, increased availability of wireless broadband would allow us to maintain better communication between our members and increase the efficiency of our outreach and educational efforts.

Businesses use this technology to grow, and individuals can use this technology to secure better opportunities in their professional and personal lives. Right now, there are many small, rural communities in Massachusetts where high-speed wireless broadband is unavailable. Without it, these communities cannot compete and will lose out on future opportunities. The approval of this merger can change that by making the next generation of wireless broadband available to 97.3% of Americans, and without taxpayer expense.

I'm excited about the possibilities and opportunities this merger would bring to workers and businesses, and I'm optimistic about the resulting economic development. I hope you will support this transaction.

Sincerely,

A handwritten signature in black ink, appearing to read "Daniel P. Clifford". The signature is fluid and cursive, with a large, sweeping flourish at the end.

Daniel P. Clifford
President
UFCW Local 1459
Springfield, MA

CC: Chairman Julius Genachowski
Commissioner Mignon Clyburn
Commissioner Michael Copps
Commissioner Robert McDowell



East Arkansas Planning and Development District

P.O. Box 1403 • 2905 King Street • Jonesboro, AR 72403
phone 870-932-3957 • fax 870-932-0135 • www.eapdd.com

July 26, 2011

Chairman Julius Genachowski
Commissioner Michael J. Copps
Commissioner Robert M. McDowell
Commissioner Meredith Attwell Baker
Commissioner Mignon Clyburn

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FCC Mail Room

Federal Communications Commission
445 12th Street SW
Washington, DC 20554

RE: WT Docket 11-65

Dear Chairman Genachowski and Commissioners:

The East Arkansas Planning and Development District serves twelve counties in the Arkansas Delta. The purpose of the District is to support and promote economic and community development in the counties that we serve.

Our region has so many marketable assets while it simultaneously faces so many barriers to growth. One of those barriers is continuous access to mobile broadband. This vital connection is increasingly important to be competitive in both attracting and retaining businesses and individuals in our region. If this connection is important to the global marketplace – it is critical to the east Arkansas region.

The announced merger between AT&T and T-Mobile would significantly increase the availability of mobile broadband services in rural Arkansas. This would strengthen the competitive ability of many of our rural communities that so desperately need it. The expansion of mobile high-speed services will provide new opportunities for businesses to grow and innovate, and will also allow cutting-edge technologies to be utilized in areas that were previously underserved.

On behalf of the Board of Directors for EAPDD, we urge you to support the deployment of high-speed internet services in all forms, including broadband, cable and wireless. Projects like the AT&T/T-Mobile merger, which improve economic opportunities in our region, should be supported.

Sincerely,

Melissa Rivers
Executive Director