
Appeal Letter for 131327 (Covert Public Schools, Covert, MI.)

CC Docket No. 02-6, No. 96.45

Form 471 Application Number: 736198
FRN: 1989305
Funding Year: 2010
Billed Entity Number: 131327
Billed Entity Name: Covert Public School District
Form Identifier: Covert 2010 Telco

Received & Inspected

AUG 22 2011

FCC Mail Room

Date of USAC FCDL Denial: July 7, 2011
Service Provider: Clear Rate
SPIN: 143028413

Contact Name: Rick Jones, Principal
Contact Address: 35323 M-140 Highway, Covert, MI 49043
Contact Telephone Number: (269) 764-3720
Contact Fax Number: (269) 764-8598
Contact E-mail Address: jonesr@covertps.org

Appeal Prepared By: Janelle Morgan, USF Consultant
Phone Number: (800) 705-9703, **Fax Number:** (815) 717-9761
CRN: 16043589
E-mail Address: Janelle@elitefund.com

This letter is an appeal for the 2010 Funding Commitment Decision Letter for SPIN 143028413, FRN 1989305. The school received a Funding Commitment Decision Letter on July 7, 2011, which included a denial for FRN 1989305. The denial reason was as follows: "*The vendor selection documentation provided was created after the contract award date. The vendor evaluation documentation should be completed prior to the contract award date.*"

On February 14, 2011, Kate Song emailed follow up questions to Janelle Morgan (consultant) and Rick Jones (contact at Covert Public Schools) regarding this FRN. Ms. Song indicated that the FRN would be denied because the bid assessment sheet for this service was dated after the contract award date (see Attachment A, bid assessment sheets). The school supplied a letter to Ms. Song on February 21, 2011 (see Attachment B) indicating when the bid assessment was conducted to select this provider, which was February 3, 2010 when the consultant met with the school representatives (Rick Jones and Craig Roby) to discuss their decisions for the 2010 applications (see Attachment C, mileage tracking sheet of the consultant). In short, the bid assessment sheets contained a typo (see Bishop Perry Order, FCC 06-54 and Achieve Career Preparatory Academy et al DA 11-1208). The vendor Clear Rate was selected for local and long distance telephone service on 2/3/2010, not 2/16/2010. The date of 2/16/2010 was the date the consultant submitted the application for this service. The decision to officially select this provider was on 2/3/2010, the contract was signed on 2/11/2010, and the application was submitted on 2/16/2010. The rating portion of the bid assessment sheets were filled out on 2/4/2010 to show that provider Clear Rate was much more cost effective than current provider Verizon North. This was in conjunction with the meeting and discussion that took place on February 3, 2010. The bottom portion of the bid assessment sheet was filled out for the Selective

**Appeal Letter for 131327
Application #: 736198**

Review, as it had been missed on February 4, 2010. The date was incorrectly listed as 2/16/2010 instead of 2/3/2010, as it should have been.

Another thing we would like taken into consideration is that Clear Rate was technically the only bidder for this service (local and long distance). Clear Rate was the only service provider that officially sent a bid to the school for the local and long distance phone service. At that time, Covert Public Schools had been using Verizon North for years for their local and long distance phone service. After comparing the Clear Rate bid to the Verizon North current bills on February 3, 2010, the school quickly realized that they could save approximately 50% if they went with Clear Rate (see Attachment D). On average, the school is currently saving \$2,300 a month (\$1,854 average with Clear Rate to \$4,150 average with Verizon North) with the switch to Clear Rate. At a 90% discount, this is also saving the E-rate program \$2,070 a month or \$24,840 a year.

The school district desperately needs the support of the E-rate program. Due to unanticipated property reclassifications, which reduced the amount of local income, the district had to make significant budget cuts during the 2009-2011 school years.

On behalf of Covert Public Schools, we strongly ask you to reconsider this decision and support payment for this service. As a very small school district, Covert Public Schools benefits greatly from the E-rate program and has complied with the rules to the best of our ability. Without this help, our school district struggles to attain the technology needed to benefit our children and to serve our community.

Thank you very much for your time and consideration of this appeal. If there is anything else I can provide you to help clarify this appeal request, please do not hesitate to contact me.

Most respectfully,

Rick Jones, Principal
Covert Public Schools

Authorized Signature:


Rick Jones, Principal
Covert Public Schools

Date: August 11, 2011

Attachment A
- Bid assessment sheet, local phone service

E-Rate Bid Assessment Worksheet

Funding Year 2010

Project or Service Description

Local telephone assessment.

Based on current bill - no official bid

Vendor Scoring (use additional worksheets if necessary)

Selection Criteria	Weight*	Clear Rate		Verizon		Vendor # 3		Vendor # 4		Vendor # 5	
		Raw Score**	Weighted Score***	Raw Score	Weighted Score	Raw Score	Weighted Score	Raw Score	Weighted Score	Raw Score	Weighted Score
Prices/Charges	35%	5	1.75	3	1.05		0		0		0
Prior Experience	5%	3	0.15	4	0.2		0		0		0
Understanding of Needs	5%	5	0.25	3	0.15		0		0		0
Financial Stability	5%	4	0.2	4	0.2		0		0		0
Personnel Qualifications	10%	4	0.4	4	0.4		0		0		0
Comply with the spirit of the district's long range technology plan	5%	5	0.25	4	0.2		0		0		0
Compatibility with district hardware/software standards as set forth within district's long range technology plan	5%	5	0.25	4	0.2		0		0		0
Provide lower long-term cost of ownership	10%	4	0.4	4	0.4		0		0		0
Ability to upgrade and adapt to technological advances	5%	4	0.2	4	0.2		0		0		0
Completeness of response and adherence to bid specifications	5%	4	0.2	4	0.2		0		0		0
Summary of project implementation plan	5%	4	0.2	4	0.2		0		0		0
Capability of the bidder to successfully complete the installation within the required time frame	5%	4	0.2	5	0.25		0		0		0
Overall Ranking	100%	445%		365%		0%		0%		0%	

Vendor Selected: Clear Rate
 Approved By: Dr. Burrage
 Title: Superintendent
 Date: 2/16/2010

Bid Assessment Comments, if needed:

Notes:
 * Percentage weights must add up to 100%. Price must be weighted the heaviest.
 ** Evaluated on a scale of 1 to 5. 1=worst, 5=best.
 *** Weight x Raw Score

E-Rate Bid Assessment Worksheet

Attachment A
- Bid assessment sheet, long distance

Funding Year 2010

Project or Service Description

Long distance telephone assessment.

Based on current bill - no official bid

Vendor Scoring (use additional worksheets if necessary)

Selection Criteria	Weight*	Clear Rate		Verizon		Vendor #3		Vendor #4		Vendor #5	
		Raw Score**	Weighted Score***	Raw Score	Weighted Score						
Prices/Charges	35%	5	1.75	2	0.7		0		0		0
Prior Experience	5%	3	0.15	4	0.2		0		0		0
Understanding of Needs	5%	5	0.25	3	0.15		0		0		0
Financial Stability	5%	4	0.2	4	0.2		0		0		0
Personnel Qualifications	10%	4	0.4	4	0.4		0		0		0
Comply with the spirit of the district's long range technology plan	5%	5	0.25	4	0.2		0		0		0
Compatibility with district hardware/software standards as set forth within district's long range technology plan	5%	5	0.25	4	0.2		0		0		0
Provide lower long-term cost of ownership	10%	5	0.5	1	0.1		0		0		0
Ability to upgrade and adapt to technological advances	5%	4	0.2	4	0.2		0		0		0
Completeness of response and adherence to bid specifications	5%	4	0.2	4	0.2		0		0		0
Summary of project implementation plan	5%	4	0.2	4	0.2		0		0		0
Capability of the bidder to successfully complete the installation within the required time frame	5%	4	0.2	5	0.25		0		0		0
Overall Ranking	100%	455%		300%		0%		0%		0%	

Vendor Selected: Clear Rate
 Approved By: Dr. Burrage
 Title: Superintendent
 Date: 2/16/2010

Bid Assessment Comments, if needed:

Notes:
 * Percentage weights must add up to 100%. Price must be weighted the heaviest.
 ** Evaluated on a scale of 1 to 5, 1=worst, 5=best.
 *** Weight x Raw Score

CENTRAL OFFICE
(269) 764-3700
(269) 764-8598 FAX
MIDDLE/HIGH SCHOOL
(269) 764-3730
ATHLETIC DEPARTMENT
(269) 764-3731
ELEMENTARY SCHOOL
(269) 764-3720



Attachment B
- letter confirming when vendor was selected

COVERT PUBLIC SCHOOLS
35323 M-140 HIGHWAY
COVERT, MICHIGAN 49043

ELEMENTARY 2010-2011

VISION - BUILDING A FOUNDATION FOR SUCCESS IN A LIFE OF LEARNING.

MISSION - COVERT ELEMENTARY PROVIDES EACH CHILD THE RESOURCES TO READ, COMMUNICATE AND PROBLEM SOLVE EFFECTIVELY.

In the spring of 2009, the Covert Public Schools District was advised that we would lose approximately \$2.3 million in local funding. This was an unexpected turn of events. The District was just completing a \$12 million building renovation project, which still had outstanding financial obligations.

The Superintendent recognized that budget cuts would be necessary and in the fall of 2009, she recommended such cuts. During that fall and winter, the District began to experience serious cash flow problems. The Superintendent met with district administrators in an effort to enlist and implement ideas for cost-cutting measures district wide.

At that time, I was the administrator for technology and called a meeting with my team on Wednesday, December 9, 2009. The technology team consisted of Ms. Dawn Everett, Mr. Craig Roby and myself, Ricky Jones. At the conclusion of the meeting our team was charged to find and bring back cost cutting measures and recommendations in the area of technology for the district.

By the end of January 2010, Mr. Roby met with me to advise that he had a way to reduce district costs via a proposal from a company called Clearrate. The proposal indicated that monthly phone charges for the district could be reduced by up to 50%. I was very excited with that information! I asked Mr. Roby to verify that the company was one of substance and to make sure they had the ability to deliver the service as proposed. A few days later, he stated to me that he could recommend Clearrate in confidence.

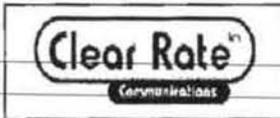
On Wednesday, February 3, 2010, Mr. Roby and I met with Janelle Morgan from Elite Fund, Inc. and during this meeting; we discussed the proposed change from Verizon as our primary phone carrier to Clearrate as our primary phone carrier. At that time, I also asked Janelle if she was familiar with the company Clearrate and she shared that she had other clients that also used Clearrate. Therefore, during that meeting I stated to Mr. Roby and Janelle to begin the process needed to transfer all district phone services from Verizon to Clearrate. It was later in that day that I informed the Superintendent that we were initiating this change and she was 100% in agreement that Clearrate should be our phone service provider.

This is a true statement of events and a factual timeline to the best of my knowledge regarding the primary phone service provider change from Verizon to Clearrate by the Covert Public Schools

Janelle's Mileage Tracking Sheet

Attachment C
- consultant mileage tracking
sheet

Date	Location	Total Miles	Reason for Visit	Reimbursed
Total		946		
1/6/2010	Chandler Park, Lathrup Village, MI.	343	Application visit.	
	BEST Academy, Highland Park, MI.		470, initial visit.	
	Saline Area Schools, Saline, MI.		Application visit.	
1/8/2010	Godwin Heights, Wyoming, MI	118	Application visit.	
	Holy Name of Jesus, Wyoming, MI		Application visit.	
	Wyoming Public Schools, Wyoming, MI		Application visit.	
	Grand Rapids Catholic Schools, Grand Rapids, MI		Application visit.	
	Grand Rapids Christian, Grand Rapids, MI.		Application visit.	
	St. Patrick, Ada, MI		Initial visit.	Yes
Total		461		
1/13/2010	Cassopolis Public Schools, Cassopolis, MI.	295	Application visit.	
	Cass District Library, Cassopolis, MI			
	Bloomington Public Schools, Bloomington, MI			
	Hackett Catholic Central, Kalamazoo, MI			
	KRESA, Portage, MI.			
1/20/2010	Ypsilanti Public Schools, Ypsilanti, MI.	269	Application visit.	
1/21/2010	Brandywine Community Schools, Niles, MI	316	Application visit.	
	Niles Community Schools, Niles, MI			
	Berrien Springs, Berrien Springs, MI			
	Berrien RESA, Berrien Springs, MI			
	Lakeshore Public Schools, Stevensville, MI			
	St. Joseph Public Schools, St. Joseph, MI.			
	Benton Harbor Area Schools, Benton Harbor, MI			Yes
Total		880		
1/26/2010	Van Buren ISD, Lawrence, MI.	241	Application visit.	
	Lawrence Community Schools, Lawrence, MI.			
2/3/2010	Covert Public Schools, Covert, MI	218	Application visit and FINALLY got bills.	Yes
Total		459		
3/10/2010	Manchester CS, Manchester, MI.	309	Nov-Feb BEAR visit	
	Saline Area Schools, Saline, MI.			
	Milan Area Schools, Milan, MI.			
	Lincoln Consolidated Schools, Ypsilanti, MI.			
	Willow Run Schools, Ypsilanti, MI.			
3/17/2010	Brandywine Community Schools, Niles, MI	430	Nov-Feb BEAR visit	
	Niles Community Schools, Niles, MI			
	Edwardsburg Public Schools, Edwardsburg, MI			
	Cassopolis Public Schools, Cassopolis, MI.			
	Cass District Library, Cassopolis, MI			
	Marcellus Community Schools, Marcellus, MI.			
	Lawton Community Schools, Lawton, MI			
	Mattawan Consolidated Schools, Mattawan, MI.			
	KRESA, Portage, MI.			yes
3/18/2010	Lawrence Community Schools, Lawrence, MI.			
	Van Buren ISD, Lawrence, MI.			
	Paw Paw Public Schools, Paw Paw, MI.			
	St. Mary School, Paw Paw, MI			
	Gobles Public Schools, Gobles, MI.			
	Bloomington Public Schools, Bloomington, MI			



Account Mgr: Nicole DeJesus
 24700 Northwestern Hwy, Suite 340 Southfield, MI 48075
 T: 248-556-4520 F: 248-556-9092

Term: 36 Month
 Date: 1/25/2010
 Quote Exp: 3/28/2010



Voice Solution	Units	Local Calls	Long Distance	Minutes	Cost	Install	Total Install	Total
ISDN PRI T-1	1				\$569.00	\$0.00	\$0.00	\$569.00
Block of 180 DID's	1				\$0.00	\$0.00	\$0.00	\$0.00
Digital B Channels	23				\$0.00	\$0.00	\$0.00	\$0.00
Caller ID	23				\$0.00	\$0.00	\$0.00	\$0.00
Local Calls - Unlimited	23	Unlimited		Unlimited	\$0.00	\$0.00	\$0.00	\$0.00
Long Distance - Unlimited	23		Unlimited	Unlimited	\$0.00	\$0.00	\$0.00	\$0.00
Local Digital T-1	1				\$499.00	\$0.00	\$0.00	\$499.00
Business Lines	24				\$0.00	\$0.00	\$0.00	\$0.00
Caller ID	24				\$0.00	\$0.00	\$0.00	\$0.00
Local Calls - Unlimited	24	Unlimited		Unlimited	\$0.00	\$0.00	\$0.00	\$0.00
Long Distance - Unlimited	24		Unlimited	Unlimited	\$0.00	\$0.00	\$0.00	\$0.00
Business Standard Plan	7				\$49.00	\$0.00	\$0.00	\$349.93
Caller ID	7				\$0.00	\$0.00	\$0.00	\$0.00
Local Calls - Unlimited	7	Unlimited		Unlimited	\$0.00	\$0.00	\$0.00	\$0.00
Long Distance - Unlimited	7		Unlimited	Unlimited	\$0.00	\$0.00	\$0.00	\$0.00
Monthly Total								\$1,417.93
Total Installation						WAIVED		

Other Info

- Installation is waived on a 36 month term for ISDN PRI; POTS if converting no installation; new line installation fees apply
- The state and federal taxes are a "pass through" and are identical, in terms of rate to what you pay currently
- Flat Rate provides stable monthly bills even during high-usage months
- One Company for Long Distance, Local, and Local Toll Calling
- Clear Rate SPIN# - 143028413

Customer Responsibilities

- Provide technicians with unrestricted access to the phone room located in your building or suite.
- Update necessary employees of due dates for technician arrival and service transfer.
- Confirm adequate power supply is available in your phone room, one standard or UPS power outlet.
- Update Clear Rate of changes in access, due dates, services, or equipment requirements.

Phone Vendor Responsibilities

- Extend T1 wiring (DEMARC) to customer phone room.
- Move or install wiring to customer equipment.
- Upgrades, service, and/or changes to existing customer equipment.
- Explain costs to customer for technician services being provided by vendor.
- Provide an on-site technician at the time of turn up.
- Update equipment with new IP information, including computers or customer's data network (if applicable).

Clear Rate Responsibilities

- Coordination of times & due dates for technician visits and service transfer.
- Installation of the T1 loop to MPOE (minimum point of entry) at customer site.
- Schedule technicians on customers behalf for preliminary wiring needed before turn up.
- Installation of CRC provided equipment (if applicable).
- Transfer of requested phone numbers to Clear Rate's Network.
- Provide new IP information for Internet use (if applicable).
- Maintain and/or update current directory listing information.
- Inform losing telephone provider of the change in service to Clear Rate Communications.

Attachment D
- Clear Rate bid



COVERT PUBLIC SCHOOLS

Attachment D
- Verizon North
bill

Billing Date: 09/04/09 Page 1 of 8
Telephone Number : 269 764-0202 010821
Account Number: 21 5170 2372029460 02
How to Reach Us : See page 2

Page 1

Account Summary

Previous Charges	\$ 659.13
No Payment Received	.00
Past Due Charges (please pay now)	\$ 659.13
New Charges	
Verizon (page 3)	\$ 573.35
Other Providers (page 4)	68.35
Total New Charges Due Sep 25, 2009	\$ 641.70
To avoid a late payment charge of \$7.00 plus 1.5% of past due amounts, payment must be received before Nov 03, 2009.	
Total Due	\$ 1,300.83



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We thank you for choosing Verizon and, in these tough economic times, would like to offer you a complimentary one-on-one consultation to review your current services and ensure you are getting the most for your money. Call us today at 1-866-520-5205.



Want Better Performance?

Verizon has updated the service offers available to small businesses. To take advantage of these new tools call 1-888-707-8039 today.



Verizon Foundation

Visit Thinkfinity.org for thousands of FREE educational resources for teachers, students, parents and the after-school community.

Mail Payments To:

Verizon North, PO Box 9688, Mission Hills CA 91346-9688

Change of billing address?

Go to verizon.com/billingaddress or call us.

▼ Detach & return payment slip with your check, payable to Verizon.



Account: 21 5170 2372029460 02

New Charges Due: Sep 25, 2009

Total Due: \$ 1,300.83

210*HBRDA1
00025261 3G0000134799
21-MI 5170
2697640202 20810821
Federal Cmp # 11TR2

090409

Amount Paid :

\$ 1,300.83

00025261 01 AT 0.357 GN090411 0103
COVERT PUBLIC SCHOOLS
35323 M 140
COVERT MI 49043-9701



VERIZON NORTH
PO BOX 9688
MISSION HILLS CA 91346-9688



21 5170 2372029460 02N000000065913 00000130083 06

Attachment D
page 2

Billing Date: 09/04/09 Page 3 of 8
 Telephone Number : 269 764-0202 010821
 Account Number: 21 5170 2372029460 02
 How to Reach Us : See page 2

0000
 8 am - 5:30 pm
 24 hours a day
 8 am - 5:30 pm
 24 hours a day
 8 am - 5:30 pm
 24 hours a day
 on M-F

MONTHLY SERVICE - BASIC (Sep 4 to Oct 4)			
Description	Qty	Unit Rate	
CKT# 23.DINA.269.764.0202..001			
Touch Call	9	2.50	22.50
Business line - metered rate	5	21.99	109.95
DID block of 100 numbers	1	22.50	22.50
DID trunk termination	1	18.00	18.00
DID addl trunk termination	3	18.00	54.00
PBX DID trunk	4	21.99	87.96
PBX DOD trunk - measured	4	21.99	87.96
Federal subscriber line charge	6	8.64	51.84
Total			\$ 454.71

LOCAL CALLS	
For 269 764-8598	
One-Party Service	
9 Local call(s) at \$.08 per call	.72
Total	\$.72

BASIC SERVICE TAXES AND SURCHARGES	
10 Emergency telephone service	2.70
11 911 Operational Charge	12.33
12 Federal Universal Service Fee	9.78
13 State 9-1-1 Charge	1.71
Total	\$ 26.52

Verizon basic charges \$ 481.95

MONTHLY SERVICE - NON-BASIC (Sep 4 to Oct 4)			
Description	Qty	Unit Rate	
CKT# 23.DINA.269.764.0202..001			
14 Non-published listing	1	4.95	4.95
15 Operator call screening-inbound	4	2.50	10.00
Private line service	4	17.70	70.80
Private line mileage	1	5.65	5.65
Total			\$ 91.40

Verizon non-basic charges ** \$ 91.40

**Non-payment of non-basic service charges WILL NOT result in the disconnection of your local telephone service.

Total Verizon charges \$ 573.35

Telephone service in Michigan is governed by the Public Service Commission, Lansing, Michigan.

ANNUAL ITEMIZATION OF TELEPHONE NUMBERS:

Listed below are the telephone numbers included with this billing:

- 269 764-0202 thru 269 764-0203 thru 269 764-0209
- 269 764-0211 thru 269 764-0219 thru 269 764-0221 thru 269 764-0229
- 269 764-0231 thru 269 764-0279 thru 269 764-0281 thru 269 764-0299
- 269 764-8006 thru 269 764-8598 thru 269 764-8605
- 269 764-8687 thru 269 764-8688 thru 269 764-8955 thru 269 764-8958

Should you have any questions, please contact Verizon by using the telephone number listed on page two of your bill.



Attachment D
page 3

Billing Date: 09/04/09 Page
Telephone Number : 269 764-0202
Account Number: 21 5170 237202
How to Reach Us : See page 2

For billing questions call
1 800 270-5405
Firm Rate
for 269 -
Direct

Billing for The Billing Resource

The following charges appear on your Verizon bill as a service to The Billing Resource
Direct your billing questions to the phone number on the right
or write to PO Box 6111967, San Jose, CA, 95161-1967.

Billing on behalf of Nationwide Voice Msg.
Billing Questions call 1-800-775-4810

MISCELLANEOUS CHARGES AND CREDITS

Charges and Credits for 269 764-0234

1 Aug 13 Nationwide Voice Messaging Monthly Fee 12.95
Total \$ 12.95

For questions concerning your bill, call the number listed at the top of this section.
The calls on this page were forwarded by The Billing Resource the clearinghouse agent
for Nationwide Voice Msg.

The Billing Resource non-basic service charges \$ 12.95

**This portion of your bill is provided as a service to The Billing Resource Your local
telephone service will not be disconnected for failure to pay the charges on this
portion of your bill. If you fail to pay these charges, the service provider may
pursue collections independently.

Total for The Billing Resource \$ 12.95

For more information on The Billing Resource,
please access their World Wide Web Site address at:
www.integretel.com

Verizon Long Distance

LONG DISTANCE HELPFUL NUMBERS

Billing/customer service questions 1-800-483-5000
Repair 1-800-483-8494
Visit our Website at verizonLD.com

SUMMARY OF CHARGES FOR VERIZON LONG DISTANCE

Domestic	Calls	Minutes	Amount
Direct Dialed	86	156.0	22.06
Total usage	86	156.0	\$ 22.06
Total Long Distance calls			\$ 22.06
Other Charges and/or Credits			29.79
Taxes and Surcharges			3.55
Total Verizon Long Distance Charges			\$ 65.40

Your calling plan(s): Firm Rate No Term

Verizon

Attachment D
page 4

Billing Date: 09/07/09 Page 1 of 4
Telephone Number : 269 764-1452 930610
Account Number: 21 5170 2351102056 06
How to Reach Us : See page 2

ARMY JROTC

Account Summary

Previous Charges	-\$ 21.30
Auto Payment Received	.00
Balance Forward	-\$ 21.30

New Charges	
Verizon (page 3)	\$ 27.00
Verizon Long Distance (page 3)	37.59
Total New Charges Due Sep 28, 2009	\$ 64.59

To avoid a late payment charge of \$7.00 plus 1.5% of past due amounts, payment must be received before Nov 06, 2009.

Total Due \$ 43.29



Get More for Your Money

We thank you for choosing Verizon and, in these tough economic times, would like to offer you a complimentary one-on-one consultation to review your current services and ensure you are getting the most for your money. Call us today at 1-866-520-5205.



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Verizon has updated the service offers available to small businesses. To take advantage of these new tools call 1-888-707-8039 today.



Verizon Foundation

Visit Thinkfinity.org for thousands of FREE educational resources for teachers, students, parents and the after-school community.

SEP 23 2009

SEP 25 2009

Mail Payments To:

Verizon North, PO Box 9688, Mission Hills CA 91346-9688

Change of billing address?

Go to verizon.com/billingaddress or call us.

▼ Detach & return payment slip with your check, payable to Verizon.

Your calling plan(s): Firm Rate No Term

Firm Rate No Term

Direct Dialed Calls

Date	Time	Place called	Number called	Min
7 Aug 17	11:37 am	Kalamazoo MI	269 395-5052	0.6 .11
8 Aug 24	9:55 am	Kalamazoo MI	269 329-1639	1.8 .34
9 Aug 26	12:07 pm	Grand Rpds MI	616 240-0172	4.3 .82
10 Aug 27	2:08 pm	Kalamazoo MI	269 998-0526	0.5 .10
11 Aug 28	1:22 pm	Grand Rpds MI	616 240-0172	1.9 .36
12 Aug 31	12:50 pm	Grand Jct MI	269 434-6686	1.1 .21
13 Sep 2	7:55 am	Kalamazoo MI	269 375-1331	0.6 .11
14 Sep 2	7:56 am	Grand Rpds MI	616 685-6841	0.3 .06
15 Sep 2	8:01 am	Grand Rpds MI	616 685-8641	0.3 .06
16 Sep 2	8:02 am	Grand Rpds MI	616 685-6841	0.3 .06
17 Sep 2	8:06 am	Plainwell MI	269 685-5841	2.8 .53
18 Sep 2	10:07 am	Grand Rpds MI	616 819-2331	2.2 .42
Sep 2	3:17 pm	Kalamazoo MI	269 383-3236	0.9 .17
19 Sep 3	9:50 am	Rosetrace KY	502 624-7808	0.3 .06

of 4
12 9306
12086 06

Attachment D
page 5

Billing Date: 09/07/09 Page 3 of 4
Telephone Number: 269 764-1452 930610
Account Number: 21 5170 2381102086 06
How to Reach Us : See page 2



Description	Qty	Unit Rate	
Business line - Measured, 3 Yr Term	1	16.17	16.17
Touch Call	1	2.50	2.50
Interstate subscriber line charge	1	6.50	6.50
Total			\$ 25.17

LOCAL CALLS			
One-Party Service			
10 Local call(s) at \$.08 per call			.80
Total			\$.80

BASIC SERVICE TAXES AND SURCHARGES			
Federal Universal Service Fee			.84
State 9-1-1 Charge			.19
Total			\$ 1.03

Verizon basic charges \$ 27.00

Total Verizon charges \$ 27.00

Telephone service in Michigan is governed by the Public Service Commission, Lansing, Michigan.

Verizon Long Distance

LONG DISTANCE HELPFUL NUMBERS

Billing/customer service questions	1-800-483-5000
Repair	1-800-483-8494
Our Website at	verizonLD.com

SUMMARY OF CHARGES FOR VERIZON LONG DISTANCE

Domestic	Calls	Minutes	Amount
Direct Dialed	17	32.0	4.43
Total usage	17	32.0	\$ 4.43
Total Long Distance calls			\$ 4.43
Other Charges and/or Credits			29.94
Taxes and Surcharges			3.22
Total Verizon Long Distance Charges			\$ 37.59

Your calling plan(s): Firm Rate No Term

Firm Rate No Term

Direct Dialed Calls



Attachment D
page 6

Billing Date: 09/07/08 Page: 4 of 4
Telephone Number: 269 764-1452
Account Number: 21 5170 23811020
How to Reach Us: See page 2

Verizon Long Distance

Firm Rate No Term (continued)

Direct Dialed Calls (continued)

	Date	Time	Place called	Number called	Min	
1	Sep 3	9:50 am	Rosetrace KY	502 624-7069	0.6	.11
2	Sep 3	1:26 pm	Grand Jct MI	269 434-8686	2.1	.40
3	Sep 5	12:19 pm	Grand Rpds MI	616 240-0172	2.7	.51
					Subtotal	4.43

Summary of Firm Rate No Term

4	Plan calls	4.43
	Total	\$ 4.43

MONTHLY PLAN CHARGES

5	Qualifying Long Distance Charges \$4.43	
6	Short Fall Charge	25.57
When long distance charges are less than \$30.00, the Short Fall Charge will be the difference between those charges and \$30.00.		
All long distance charges except for taxes and surcharges are included.		
	Total	\$ 25.57

MISCELLANEOUS CHARGES AND CREDITS

7	FED Primary Carrier Multi Line	1 at 3.85	3.85
8	State Primary Carrier Multi Ln	1 at .52	.52
	Total		\$ 4.37

TAXES AND FEES ON NON-BASIC SERVICES

9	Federal Universal Service Fee - Verizon LD	3.22
	Total	\$ 3.22

Verizon Long Distance non-basic charges \$ 37.59

**Your local telephone service will not be disconnected for failure to pay the charges on this portion of your bill.

Total Verizon Long Distance Charges \$ 37.59

For Your Information

Important billing information

When you provide a check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process this transaction as a check. If you wish to be excluded from this process, please call 1-888-500-5358. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

Closed Captioning Concerns or Complaints?

If you are having a concern with closed captioning on a program you are currently watching, you may contact Verizon at 1-888-553-1555, via email at videoclosedcaption@verizon.com, or via facsimile at 1-888-806-7026. If you have a written closed captioning complaint, you may write to us at Verizon, P.O. Box 33052 821, 1st Ave N St. Petersburg, FL 33701 Attn: Valerie DeCastro, Manager, fax 1-888-806-7026, or via email at videoclosedcaption@verizon.com.

Attachment D
page 7

Billing Date: 09/25/09 Page 1 of 4
Telephone Number: 269 300-6726 990128
Account Number: 21 5170 2369207728 02
How to Reach Us: See page 2

VERIZON
PUBLIC SCHOOLS

Account Summary

Previous Charges	\$ 1,636.69
Payment(s) received. Thank you.	- 1,636.69
Balance	\$.00
New Charges	
Verizon (page 3)	\$ 19.42
Other Providers (page 3)	808.78
Total New Charges Due Oct 16, 2009	\$ 828.20
To avoid a late payment charge of \$7.00 plus 1.5% of past due amounts, payment must be received before Oct 25, 2009.	
Total Due	\$ 828.20



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Verizon Foundation

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Mail Payments To:
Verizon North, PO Box 9688, Mission Hills CA 91346-9688

Change of billing address?
Go to verizon.com/billingaddress or call us.

▼ Detach & return payment slip with your check, payable to Verizon.

Removed indicates partial month credit for removing service; the dates reflect the period covered by the credit.

Taxes, surcharges and other fees

State Sales Tax	45.78
Total Taxes, surcharges and other fees	\$ 45.78
Advanced Data Services invoice charges for September	\$ 808.78

For Your Information

Closed Captioning Concerns or Complaints?

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Attachment D
page 8

Billing Date: 09/25/09 Page 3 of 4
Telephone Number : 269 300-6728 990128
Account Number: 21 5170 2369207728 02
How to Reach Us : See page 2

Number: 269
Number: 21 5170
Us: See bill

807	8 am - 8 pm	CR 808.78
100	8 am - 8 pm	CR 827.91
00	1 hour	
10	1 am - 5 am	
7	8 am - 5 pm	
	24 hours	
	8 am - 5 pm	

ADDITIONAL CHARGES AND CREDITS

Charge on Aug 26.	CR 808.78
Charge on Sep 24.	CR 827.91
Charge on previous charges.	Total CR \$ 1,636.69
ADDITIONAL CHARGES AND CREDITS	
Charge on \$827.91 at 1.5% plus minimum \$7.00	19.42
	\$ 19.42
Charges	\$ 19.42
Verizon charges	\$ 19.42

Service in Michigan is governed by the Public Service Commission, Michigan.

Customer

Billing questions
1-877-483-3651

for Advanced Data Services

Following charges appear on your Verizon bill as a service to Advanced Data Services. Direct your billing questions to the phone number on the right.

Monthly recurring and non-recurring charges	\$ 763.00
Taxes, surcharges and other fees	45.78
Total Advanced Data Services Charges	\$ 808.78

Monthly recurring and non-recurring charges
Monthly Recurring charges are for Sep 26 thru Oct 25

Charges	Type-Date	
Circuit: 23.QGFS.047318.VADI		
FRS-UNI Port and Access DS1-1	M-08/10/05	678.00
FR		
5 Frame rly fed CIR 513-768kbs	M-09/09/03	70.00
6 Frame rly fed CIR 33-64kbs	M-09/09/03	15.00
Total monthly recurring & non-recurring charges		\$ 763.00

Explanation of Type-Date

M-indicates monthly recurring charge;
the date is the original installation date
N-indicates a non-recurring charge;
the date is the service request date.
Added-indicates partial month charge for added service; the dates reflect the period covered by the charge.
Removed-indicates partial month credit for removing service; the dates reflect the period covered by the credit.

Taxes, surcharges and other fees

State	
7 Sales Tax	45.78
Total Taxes, surcharges and other fees	\$ 45.78
Advanced Data Services invoice charges for September	\$ 808.78

For Your Information

Closed Captioning Concerns or Complaints?
If you are having a concern with closed captioning on a program you are currently watching, you may contact Verizon at 1-888-553-1555, via email at videoclosedcaption@verizon.com, or via facsimile at 1-888-806-7026. If you have a written closed captioning complaint, you may write to us at Verizon, P.O. Box 33052 821 1st Ave N St Petersburg, FL 33701 At: Valerie DeCastro, Manager, fax 1-888-806-7026, or via email at videoclosedcaption@verizon.com.

-6726
192077



Attachment D
page 9

Billing Date: 09/25/09 Page 1 of 4
Telephone Number : 269 764-8999 010515
Account Number: 21 5170 2304257070 07
How to Reach Us : See page 2

PORT PUBLIC SCHOOLS

Account Summary

Previous Charges	\$ 1,533.50
Payment(s) received. Thank you.	- 1,533.50
Balance	\$.00
New Charges	
Verizon (page 3)	\$ 777.27
Total New Charges Due Oct 16, 2009	\$ 777.27

To avoid a late payment charge of \$7.00 plus 1.5% of past due amounts, payment must be received before Oct 25, 2009.

Total Due \$ 777.27



Get More for Your Money

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Verizon Foundation

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Payments To:

Verizon North, PO Box 9688, Mission Hills CA 91346-9688

Change of billing address?

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▼ Detach & return payment slip with your check, payable to Verizon.

Michigan

For Your Information

Important Information

You are receiving special pricing for services based on a term commitment. Termination of these services prior to the end of the term commitment will result in early termination charges as specified in the tariff. If you have questions regarding the terms of your commitment, please contact your local Verizon business office at the telephone number listed on your bill.

Closed Captioning Concerns or Complaints?

If you are having a concern with closed captioning on a program you are currently watching, you may contact Verizon at 1-888-553-1555, via email at videoaccessibility@verizon.com, or via facsimile at 1-888-806-7026. If you have a closed captioning complaint, you may write to us at Verizon, P.O. Box 33052, Pensacola, FL 33701 Attn: Valerie DeCastro, Manager, fax valerie.decastro@verizon.com

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Page 10

Billing Date: 09/23/08 Page 1 of 1
Telephone Number: 269 764-8999 010515
Account Number: 21 5170 2304257070 07
How to Reach Us: See page 2

Received on Aug 26.

CR 756.53

Received on Sep 24.

CR 776.97

Applied to previous charges.

Total CR \$ 1,533.50

MONTHLY SERVICE - BASIC (Sep 25 to Oct 25)

Description	Qty	Unit Rate	
23.TGNA.269.764.8999.00001.			
Trunk termination- 3 Yr Term	24	8.00	192.00
activation	24	3.00	72.00
Interstate access charge	24	8.64	207.36
Total			\$ 471.36

CELLANEOUS CHARGES AND CREDITS

late payment charge on \$776.97 at 1.5% plus minimum \$7.00	18.65
Total	\$ 18.65

BASIC SERVICE TAXES AND SURCHARGES

Federal excise tax	8.60
State tax	31.06
Emergency telephone service	7.20
911 Operational Charge	1.92
911 Operational Charge	13.70
Federal Universal Service Fee	39.12
State 9-1-1 Charge	.27
State 9-1-1 Charge	1.90
Total	\$ 103.77
Verizon basic charges	\$ 593.78

MONTHLY SERVICE - NON-BASIC (Sep 25 to Oct 25)

Description	Qty	Unit Rate	
CKT# 23.TGNA.269.764.8999.00001.			
DCS - 24 channels	1	145.00	145.00
clear channel	1	24.00	24.00
Total			\$ 169.00

NON-BASIC SERVICE TAXES AND SURCHARGES

17 Federal excise tax	4.35
18 State tax	10.14
Total	\$ 14.49

Verizon non-basic charges ** \$ 183.49

**Non-payment of non-basic service charges WILL NOT result in the disconnection of your local telephone service.

Total Verizon charges \$ 777.27

Telephone service in Michigan is governed by the Public Service Commission, Lansing, Michigan.

For Your Information

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Billing Date: 09/28/09 Page 1 of 4
Telephone Number : 269 764-8270 030616
Account Number: 21 5170 2372303112 02
How to Reach Us : See page 2

Verizon
MART PUBLIC SCHOOLS

Account Summary

Previous Charges	\$ 36.56
Payment Received on Sep 24	- 36.56
Balance	\$.00
New Charges	
Verizon (page 3)	\$ 36.56
Total New Charges Due Oct 19, 2009	\$ 36.56

To avoid a late payment charge of \$7.00 plus 1.5% of past due amounts, payment must be received before Oct 28, 2009.

Total Due	\$ 36.56
------------------	-----------------



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Attachment D
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Billing Date: 09/28/09 Page 3 of 4
Telephone Number: 289 764-8270 030616
Account Number: 21 5170 2372303112 02
How to Reach Us: See page 2

SERVICE - BASIC (Sep 28 to Oct 28)

	Qty	Unit Rate	
8 am - 6 pm	1	2.50	2.50
8 am - 5:30 pm	1	21.99	21.99
24 hours a day	1	6.50	6.50
9 am - 5 pm			
am - 5:30 pm			
hours a day			
- 5:30 pm			
			\$ 30.99

SERVICE TAXES AND SURCHARGES

General excise tax	.94
State tax	1.93
Emergency telephone service	.30
911 Operational Charge	1.37
Federal Universal Service Fee	.84
State 9-1-1 Charge	.19
Total	\$ 5.57

Verizon basic charges \$ 36.56

Total Verizon charges \$ 36.56

Telephone service in Michigan is governed by the Public Service Commission, Lansing, Michigan.

For Your Information

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Verizon Reads

If you have checked the box on the first page of your phone bill or called your local business office and signed up to be a Literacy Champion, a tax deductible \$1 donation will be included monthly in the Verizon section of your bill. Contributions will benefit Verizon Reads, a non-profit effort supporting literacy programs. Even if you check the box or call the local business office to sign up, you are not required to pay the literacy donation. Phone service will not be terminated if you do not contribute. To discontinue your literacy donation, call the phone number on page two of your bill.

04-0202
5170 2372028
see page 2

Bonnie Corliss
Payment Arrangement
by 11/24

page 13
Attachment D

Billing Date: 09/28/09 Page 1 of 36
Telephone Number: 269 764-3700 010516
Account Number: 21 5170 2357257210 03
How to Reach Us: See page 2

PUBLIC SCHOOL

Summary

Service Charges	\$ 1,891.69
Amount Received on Sep 24.	- 1,891.69
Balance	\$.00
Charges	
Local Service (page 3)	\$ 1,168.84
Long Distance (page 4)	752.46
Local Providers (page 33)	77.15
Total New Charges Due Oct 19, 2009	\$ 1,998.45
To avoid a late payment charge of \$7.00 plus 1.5% of past due amounts, payment must be received before Oct 28, 2009.	
Total Due	\$ 1,998.45



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▼ Detach & return payment slip with your check, payable to Verizon.

21 Mon Sep 14 9:40 am DA connect	269 925-0633	.35
22 Thu Sep 17 2:07 pm DA connect	269 236-5235	.35
23 Tue Sep 22 8:28 am DA connect	269 968-1611	.35

The above detail is informational only and not part of the total.

NON-BASIC SERVICE TAXES AND SURCHARGES

25 Emergency telephone service	.30
26 911 Operational Charge	1.37
27 State 9-1-1 Charge	.19
Total	\$ 1.86

Verizon non-basic charges ** \$ 894.56

**Non-payment of non-basic service charges WILL NOT result in the disconnection of your local telephone service.

Attachment D
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Billing Date: 09/28/09 Page 3 of 36
 Telephone Number: 269 764-3700 010516
 Account Number: 21 5170 2357257210 03
 How to Reach Us: See page 2

Number: 269 764-3700
 21 5170 2357257210 03
 See below

SERVICE - BASIC (Sep 28 to Oct 28)

Description	Qty	Unit Rate	
PCMX.269.764.3700.B0000. Facility - 1 Yr Term	1	196.00	196.00
Block of 100 num - 3 Yr Term	1	15.00	15.00
RI interstate access	1	43.20	43.20
interstate access port	1	10.00	10.00
Total			\$ 264.20

CALLS

SERVICE TAXES AND SURCHARGES

Local Universal Service Fee	10.08
Total	\$ 10.08
basic charges	\$ 274.28

MONTHLY SERVICE - NON-BASIC (Sep 28 to Oct 28)

Description	Qty	Unit Rate	
CT# 23.PCMX.269.764.3700.B0000. DN Access - 1 Yr Term	1	423.35	423.35
ID block of 20 numbers - 3 Yr Term	1	4.00	4.00
ddl directory listing	16	4.00	64.00
SDN B channel	23	15.00	345.00
Total			\$ 836.35

OPERATOR ASSISTANCE

Summary of Directory Assistance Calls

26 local area call(s) at \$1.50 per call	39.00
5 home area call(s) at \$1.50 per call	7.50
4 national area call(s) at \$1.50 per call	6.00
Total	\$ 52.50

Summary of Operator Assistance Calls

1 call(s) for Directory Connect Plus \$.35 per call	3.85
Total	\$ 3.85

For 269 764-3700

Detail of Calls from Summary

Day	Date	Time	Place called	Number called	Charge
14	Fri	Aug 28	12:08 pm DA connect	269 637-3825	.35
15	Fri	Aug 28	3:02 pm DA connect	269 349-6637	.35
16	Tue	Sep 1	2:56 pm DA connect	269 925-0633	.35
17	Tue	Sep 1	3:02 pm DA connect	269 349-6637	.35
18	Tue	Sep 8	10:07 am DA connect	269 637-0530	.35
19	Wed	Sep 9	11:51 am DA connect	269 637-0530	.35
20	Thu	Sep 10	12:31 pm DA connect	269 637-7471	.35
21	Thu	Sep 10	12:35 pm DA connect	269 637-8933	.35
22	Mon	Sep 14	9:40 am DA connect	269 925-0633	.35
23	Thu	Sep 17	2:07 pm DA connect	269 236-5235	.35
24	Tue	Sep 22	8:28 am DA connect	269 968-1611	.35

The above detail is informational only and not part of the total.

NON-BASIC SERVICE TAXES AND SURCHARGES

25 Emergency telephone service	.30
26 911 Operational Charge	1.37
27 State 9-1-1 Charge	.19
Total	\$ 1.86

Verizon non-basic charges **

\$ 894.56

**Non-payment of non-basic service charges WILL NOT result in the disconnection of your local telephone service.



Attachment D
Page 15

Billing Date: 09/01/06
Telephone Number: 269-764-3700
Account Number: 00000017
How to Reach Us: 1-800-433-3700

Total Verizon charges

\$ 1,16

Telephone service in Michigan is governed by the Public Service Commission, Lansing, Michigan.

Verizon Long Distance

LONG DISTANCE HELPFUL NUMBERS

Billing/customer service questions 1-800-483-5000
Repair 1-800-483-8494
Visit our Website at verizonLD.com

SUMMARY OF CHARGES FOR VERIZON LONG DISTANCE

Domestic	Calls	Minutes	Amount
Direct Dialed	1564	3,859.6	734.29
Other	1	2.0	1.99
Total usage	1565	3,861.6	\$ 736.28
Total Long Distance calls			\$ 736.28
Other Charges and/or Credits			3.92
Taxes and Surcharges			12.26
Total Verizon Long Distance Charges			\$ 762.46

Your calling plan(s): Firm Rate No Term

Operator Assistance Calls

Date	Time	Place called	Number called	Amount
1 Sep 9	12:00 pm	Dir Asst	336 555-1212	1.99
Total				\$ 1.99

Firm Rate No Term

For 269 764-3700

Direct Dialed Calls

Date	Time	Place called	Number called	Min	Amount
2 Aug 28	3:02 pm	Kalamazoo MI	269 349-6637	1.1	.21
Above call completed via National DA Connection					
3 Aug 31	8:41 am	Kalamazoo MI	269 547-8586	0.7	.13
4 Aug 31	8:42 am	Kalamazoo MI	269 599-6015	0.9	.17
5 Aug 31	9:15 am	Kalamazoo MI	269 762-7812	0.3	.06
6 Aug 31	9:30 am	Elmhurst IL	630 458-3010	1.4	.27
7 Aug 31	9:34 am	Battle Crk MI	269 580-9975	5.0	.95
8 Aug 31	9:38 am	Tucson AZ	520 232-7100	1.0	.19
9 Aug 31	9:39 am	Tucson AZ	520 232-7100	1.4	.27
10 Aug 31	9:39 am	Kalamazoo MI	269 337-1604	20.4	3.88
11 Aug 31	9:54 am	Chicago IL	773 320-7015	3.6	.68
12 Aug 31	9:59 am	Kalamazoo MI	269 823-4060	17.7	3.36
13 Aug 31	10:00 am	Alegan MI	269 686-1892	24.4	4.54
14 Aug 31	10:02 am	Holland MI	616 990-5535	0.8	.15
15 Aug 31	10:03 am	Long Beach NC	910 250-0110	3.5	.67
16 Aug 31	10:04 am	Lawrenceburg KY	502 839-2504	1.4	.27
17 Aug 31	10:14 am	Kalamazoo MI	269 353-2355	3.5	.67
18 Aug 31	10:19 am	Kalamazoo MI	269 353-2346	0.3	.06
19 Aug 31	10:19 am	Kalamazoo MI	269 823-4060	1.1	.21
20 Aug 31	10:36 am	Paw Paw MI	269 657-2587	0.3	.06
21 Aug 31	11:11 am	Tucson AZ	520 232-7100	1.0	.19
22 Aug 31	11:14 am	Tucson AZ	520 232-7101	1.3	.25
23 Aug 31	11:16 am	Tucson AZ	520 232-7101	1.4	.27
24 Aug 31	11:18 am	Alegan MI	269 686-1892	5.5	1.05