

I have spent over twenty hours attempting to resolve product and personnel errors with AT&T. Although customer service may not be a major concern for the FCC, breach of service and an invalid internet certificate should concern the FCC regarding the AT&T failings.

Of even greater concern to me is the fact that Facebook and my gmail account associated with my Facebook account have not only been compromised by a hacker, but sensitive financial information has been seriously compromised. All attempts to contact customer service at Google and Facebook have resulted in futility since neither company has phone contact for customer service.

Since being hacked through Facebook my gmail account has had over 5,000 emails vanish overnight. After attempting to protect my gmail account which was not available to be viewed on Facebook my bank account has had electronic transactions fail to be deposited.