

I have spent over twenty hours attempting to resolve product and personnel errors with AT&T. Although customer service may not be a major concern for the FCC, breach of service and an invalid internet certificate should concern the FCC regarding the AT&T failings.

Of even greater concern to me is the fact that Facebook and my gmail account associated with my Facebook account have not only been compromised by a hacker, and sensitive financial information has been seriously compromised. All attempts to contact customer service at Google and Facebook have resulted in futility; neither company has phone contact information for customer service.

Since being hacked through Facebook, my gmail account has had over 5,000 emails vanish overnight. After attempting to protect my gmail account by changing my passwords I have subsequently been denied access to both my gmail and Facebook accounts. My gmail account which was associated with my Facebook account was not available to be viewed on Facebook by the public.

I need the federal communications commission to investigate the fraud perpetrated upon me. The F B I may need to track this hacker to ensure security in telecommunications. My bank account has been compromised since all of this has occurred.