

Verizon was "unable to complete my call" to 911 on August 28, 2011 in Washington state, to report a possibly fatal traffic accident on 1-5. This despite a strong signal, and clear, dry weather conditions. This appalling lack of operability and interoperability of our most important public safety communications network put lives at risk and has severely compromised my trust in our nation's public safety infrastructure. This is not the first time Verizon has dropped 911 calls, but it needs to be the last time it ever happens.