



**J. Breck Blalock**  
Director  
Government Affairs

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September 1, 2011

***Via Electronic Submission***

Ms. Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, S.W., Room TW-A325  
Washington, D.C. 20554

Re: ***Notice of Oral Ex Parte Communication: CG Docket No. 10-207***

Dear Ms. Dortch:

This letter is to inform you that on August 31, 2011, Charles W. McKee, Scott Freiermuth and the undersigned from Sprint Nextel Corporation (“Sprint”) met with Sherrese Smith, Amy Levine, and Jessica Almond of the Federal Communications Commission to discuss issues in the above captioned proceeding.

Sprint discussed its ongoing efforts to ensure that its subscribers have the tools necessary to avoid unexpected overage charges including various alerts and other simple means Sprint provides to consumers to obtain usage information, including Sprint’s new short code mechanism through which customers may text “usage” to 1311 to receive an update on voice, text and data usage.. Sprint also discussed consumer account management tools available to Sprint subscribers through the “My Sprint” web portal to help customers obtain their usage information and ensure that their service plans meet their needs. Finally, Sprint discussed various ways in which Sprint informs its subscribers about the availability of these tools.

Pursuant to Section 1.1206 of the Commission’s rules, this letter is being electronically filed with your office. Please let us know if you have any questions regarding this filing.

Respectfully submitted,

/s/ J. Breck Blalock

J. Breck Blalock  
Director, Government Affairs

cc: (via e-mail)  
Sherrese Smith, Amy Levine, Jessica Almond